

Flintshire County Council – Decisions taken by the Organisational Change Overview & Scrutiny Committee on Monday, 17 December 2018

Agenda Item No	Topic	Decision
A1	Declarations of Interest (Including Whipping Declarations)	There were no declarations of interest.
A2	Minutes	That subject to the above amendment the minutes be approved as a correct record and signed by the Chairman.
A3	Digital Customer Overview	That the Committee notes the design principles underpinning the creation of a single Contact Centre and endorses the progress made towards delivering the Digital Customer theme of the Digital Strategy.
A4	Council Plan 2018/19 - Mid Year Monitoring	That the Committee considered the mid-year Council Plan 2018/19 Monitoring Report to monitor under performance and raised a number of issues with Officers.
A5	Forward Work Programme	<p>(a) That the Forward Work Programme as submitted be approved; and</p> <p>(b) That the Facilitator in consultation with the Chair of the Committee be authorised to vary the Forward Work Programme between meetings should this be necessary.</p>