

Additional Text – Digital Strategy

Link to Digital Learning and Culture

In partnership with schools, the Council provides a range of services in relation to EdTech (Education Technology) via four primary teams: Communications and Networking, Servers and Storage, Management Information and Business Support.

These services include:

- Strategic advice, guidance, support, and training
- High level technical support, including:
 - management and support of secure electronic communication and networking infrastructure;
 - connectivity to PSBA (Public Sector Broadband Aggregation), the Internet and Hwb
- Provision of training, support and problem solving in the use of hardware and software
- Provision of skills transfer/mentoring for schools' technical staff to enable them to manage school networks and devices. This can be on site, via remote connection or technical documentation
- Business support functions including facilitating strategic development, signposting resources, procurement, including managing framework contracts for outsourced services, plus monitoring and review of service provision against an agreed set of performance targets

Council support and advice is identified in the following documents which are regularly reviewed with schools:

- Guidance for Strategic and Operational Use of Digital Technologies within Schools
- Strategy for Implementing and Supporting use of Digital Technologies within Schools

Governance arrangements:

- The Council will publish a roadmap for the Digital Strategy, updating this periodically as instructed by Theme Leads to reflect progress and achievements against its' aims
- The Digital Flintshire pages of the website and the [Council's Digital Blog](#) will be used to help inform and update on projects and initiatives after each Board Meeting