Lorraine Baxendale

From: Sent: Lorraine Baxendale 11 May 2022 18:20 Lorraine Baxendale

To: Subject:

FW: Bengal Dynasty

Good Evening,

Please see below the email I have received from the Consultancy firm acting for Florin.

Can I reiterate that they are more than happy to meet with you all and discuss any concerns you may have. I could arrange this if this is something you would like to do?.

Please can you have a look at the email and what they are offering as additional conditions(I have highlighted them in bold) and the soundproofing of the rear fire door which they believe is adding to noise escaping.

Please can you let me know if you would like to withdraw your objections in light of the conditions being offered or if you feel you may have any conditions that you would like me to put to the other side which will assist/alleviate any concerns can you please let me know.

I look forward to hearing from you.

Kind Regards

Lorraine

Lorraine Baxendale Licensing Officer/Swyddog Trwyddedu Community and Business | Gwarchod Cymuned a Busnes EnvironTel/Ffôn: 01352 703375/07876576884

Fax/Facs: 01352 703441

Email /Ebost :lorraine.baxendale@flintshire.gov.uk

Good morning Lorraine,

Re: Bengal Dynasty, Cheshire Road East - letters of objections

My client would like to address the local residents concerns and fears and we would be grateful if you would forward this email to all parties.

As you are aware the premises had a TEN's operating on Saturday and Sunday early morning for a private party.

I visited the premises arriving around midnight on Saturday and left around 2.30 after the event had finished and most of the people had gone home.

My intention was to observe the noise levels, any disturbance through parking, the customers leaving the premises and any possible antisocial behaviour etc.

Low muffled 'bass' noise from the music and microphone could be heard directly outside the premises, upon checking around the premises it appeared to be the rear fire door that was causing the noise to escape.

The applicant agreed for the rear fire door to be 'soundproofed' in the next week or so. This will help to reduce the escaping noise levels.

I believe any noise that was audible was the same noise that was escaping from the fire door, so when that is has been rectified I believe it will deal that issue adequately.

The main entrance already has a porch and even though I was standing outside next to the porch door, the noise was quite muffled and virtually inaudible at times.

I visited 'Park Avenue' twice during the evening, walking up and down the road and I also visited the rear of the premises Hafyn Glyd twice, observing the noise levels.

Standing at the large white house opposite the premises, I could hear a very low level 'bass' noise across the road directly opposite the premises, then as I walked 50 metres to the top of Park Avenue, it became a very low muffled sound.

As I began to walk down Park Avenue even before reaching the first house the noise had ceased.

Both Park Avenue and Hafyn Glyd are 'cul de sacs' and there is no reason for any person to walk or drive down these roads unless visiting one of the houses.

With regards to parking, none of the customers parked in Park Avenue.

There were many cars parked on drives and outside houses all down Park Avenue on both sides. There were several cars parked at the top of Park Avenue where it meets the main road, it appeared that these cars must of belonged to residents or their guests. The house on the corner was entertaining friends/family. As as I walked past I could hear people chatting and laughing in the garden and the conservatory at the rear of the house on the corner of Park Avenue and Cheshire Road East.

Park Avenue is a narrow road so it would be difficult for residents to park outside houses unless they mounted the pavement.

I drove into the main retail area and observed 2 pubs, the Central Hotel which closes at 01.30 and The Clwyd closed at 02.00.

Both of these pubs were reasonably busy with lots of people outside enjoying themselves. At closing time, I observed that about 12 people walked from the pubs down Cheshire Road East passed Park Avenue and the Bengal Dynasty.

Most of these people were quietly spoken as they walked along but there was one couple whose voices were very loud, the lady was stood at the top of Park Avenue shouting to another person further up the road.

I observed the people leaving the premises who all had transport either their own or a taxi. No-one walked as these people do not live in the immediate area.

After long discussions with he applicant, we would like to offer the following steps to help to alleviate the objectors concerns. If accepted I can 'reword' these steps to become conditions.

1: The applicant or a designated member of staff will control the taxi's arriving and leaving the premises and ensure that all persons who have ordered a taxi must remain inside the premises until their taxi arrives.

(this will ensure that no-one will be standing outside chatting, laughing etc whilst they wait for a taxi).

- 2. An agreement will be made with the nominated taxi company that they must not sound their horns and rev their engines whilst waiting for their customers.
- 3: All customers will be encouraged to leave the premises quickly and quietly.
- 4: Regular noise assessments will be carry out when amplified music is being played at the premises and logged in a log book.
- 5: The applicant is happy to give his contact number to all the local residents, should they have a problem any time with the noise from the premises or any of his customers.

It seems from the objectors letters that they believe the premises will be open to late night revellers nearly every night until 2.30.

This is not so, as the 2.30 time is only for pre-booked functions only. These pre-booked events will be running on average about 1 per month. any other functions will cease at

My client has not received any visits or letters from Environmental Health or from local residents regarding complaints about noise.

We trust this will ease the concerns of the local residents.

My client is more than happy to arrange a meeting at the premises with any residents who still have concerns and he can show them clips of videos of the type of private parties he holds for his customers.

Thank you for your time.

Kindest regards

June