

ACTION TRACKING FOR THE COMMUNITY, HOUSING & ASSETS OVERVIEW & SCRUTINY COMMITTEE

Meeting Date	Agenda item	Action Required	Action Officer(s)	Action taken	Timescale
06.07.2022	4. Forward Work Programme	Following a question from Cllr Bernie Attridge, it was agreed that a report on the Tenants Federation would be brought to the Committee at a later date.	Jen Griffiths / Dawn Kent	Report to Scrutiny 11 th January for tenant engagement strategy consultation to include information regarding Tenants Federation.	Completed.
06.07.2022	4. Forward Work Programme	<p>It was agreed that the report on Estate Management and Anti-Social Behaviour due to be presented in December 2022 be split into 2 separate reports as follows: -</p> <ul style="list-style-type: none"> • Estate Management – to outline what is being done by the Council and how this would impact positively/negatively on tenants. Cllr Bernie Attridge requested that the report provide information on estate clear ups, walkabouts to ensure consistency across the County. • Anti-Social Behaviour – to update Members on the Policy and to outline any proposed changes to the Policy. 	Jen Griffiths / Dawn Kent	Items amended on FWP to reflect two separate reports.	Completed.

ACTION TRACKING

APPENDIX 2

06.07.2022	7. Welfare Reform Update / Housing Rent Income	Following a question from Cllr Bernie Attridge on the Tenancy Hardship Grant Scheme (THG), it was suggested that a detailed paper on the Scheme, to include information on how the scheme was promoted, the eligibility criteria and why the take up was so low be provided to the Committee.	Jen Griffiths / Ceri Shotton	To be included in the Welfare Reform Update scheduled for 11 th January 2023.	Completed.
06.07.2022	8. End of Year Performance Monitoring Report	In response to a question from Cllr Bernie Attridge on the customer satisfaction data for the Housing Register Service, Martin Cooil said that a report would be presented to the Committee in due course, on the outcome of the survey and how the Service was addressing and better understanding the data.	Martin Cooil / Ceri Shotton	Item added to FWP for 11 th January, 2023 meeting.	Completed.