

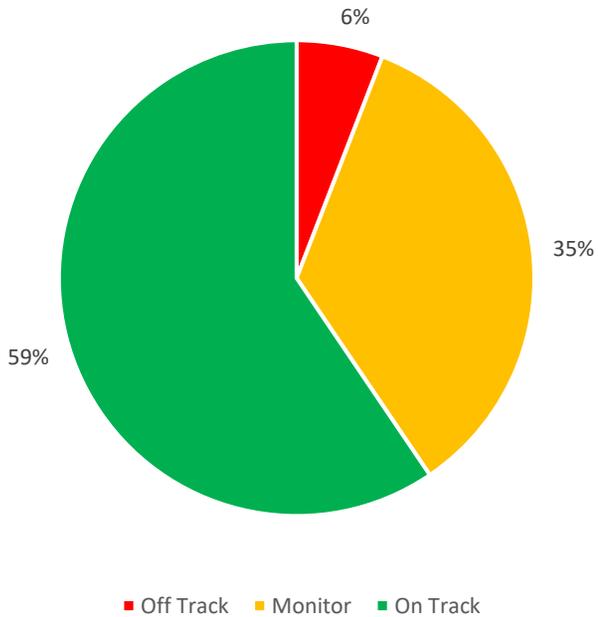


Council Plan Mid-Year Performance Monitoring Report 2022/23

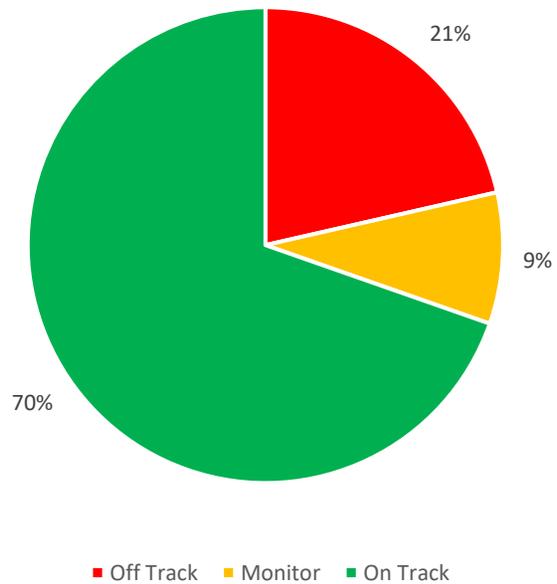


Analysis

Council Plan - Action RAG Status



Council Plan - Measure RAG Status



Key

- ▲ Red: Limited Progress – delay in scheduled activity and, not on track.
- Amber: Satisfactory Progress – some delay in scheduled activity, but broadly on track.
- ★ Green: Good Progress – activities completed on schedule and on track.

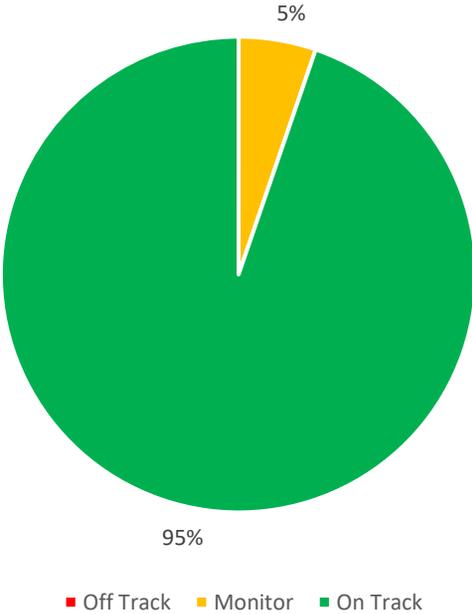
Measures Off Track

Priority	Sub-Priority	Measure	RAG
Poverty	Digital Poverty	Number of sessions provided	▲
Affordable and Accessible Housing	Housing Needs and Housing Options	Number of applicants rehoused via SARTH by All Housing Partners	▲
		Number of applicants rehoused via SARTH by Flintshire County Council	▲
	Social Housing	Number of Council Homes under construction	▲
		Number of Council Homes completed	▲
		Number of Residential Social Landlord (RSL's) homes completed	▲
		Total number of Mandatory Medium Disabled Adaptations completed	▲
		Average number of days to complete a Mandatory Medium Disabled adaptation	▲
		Total number of Mandatory Large Disabled Adaptations completed	▲
	Average number of days to complete a Mandatory Large Disabled adaptation	▲	
	Private Rented Sector	Number of inspections of HMOs	▲
Economy	Reducing worklessness	Number of individuals receiving support	▲

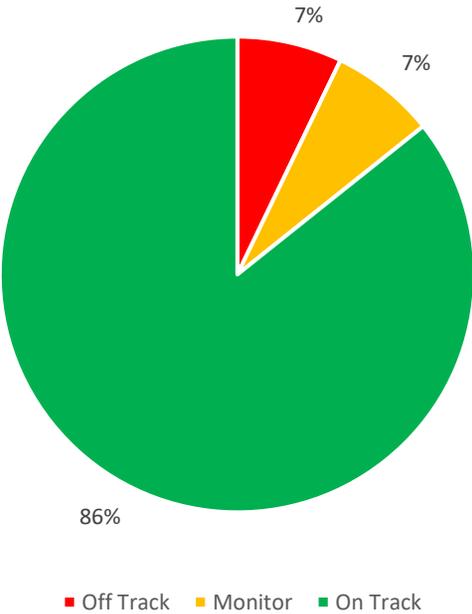
Poverty

Poverty Overall Performance

Poverty - Action RAG Status



Poverty - Measure RAG Status



Income Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to offer our community hub (Contact Centres) approach giving access to a range of programmes, services and agencies together in one place	50%	★	<p>The Community support hubs in Shotton and Holywell continue to be very busy.</p> <p>Wellness days are carried out every Tuesday and residents have the opportunity to receive on the day food support from Nanny Biscuit as well as be supported by the Well-Fed 12 week food store programme where residents have a choice on the food they eat and receive fresh ingredients to cook meals themselves at home.</p> <p>★ Prior to the end of the summer term, Nanny Biscuit carried out a successful Prom dress/suit exchange and ensured children and parents were ready for the new term by running a uniform exchange.</p> <p>The community hubs will be supporting the Croeso Cynnes/Warm Welcome Project, providing a safe, warm and welcoming space over the winter months.</p> <p>We are currently identifying the areas to open a further two community support hubs.</p>
Ensuring that take-up to benefit entitlements is maximised in a timely way by processing claims efficiently	50%	★	<p>We are ensuring take up is maximised by carrying out proactive promotion of all benefits and grants we offer. We are updating our website regularly and have created a Cost-of-Living webpage specifically designed to promote benefits and grants.</p>
Maximising take up of the Discretionary Housing Payments scheme and other financial support	70%	★	<p>Discretionary Housing Payments expenditure has been fully utilised in supporting Flintshire residents as a result of continuing increases due to the additional financial pressures of rent and rising of fuel bills which has had an impact on tenants' ability to pay their rent.</p>
Maximising the number of people signposted for support to facilitate longer term change	60%	★	<p>With the continuation of the impacts of the pandemic and the ongoing cost of living crisis, referrals continue to be received. The ongoing advice and support forms part of the Discretionary Housing Payments (DHP) application process, even if a DHP is unsuccessful. It is envisaged that figures will continue to rise with the increased energy bills.</p>

Income Poverty 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA001M	Average number of calendar days to process new claims for housing benefit and council tax reduction	24.00	20.00	21.00	 24.00	
<p>We have missed the performance target for this quarter. This is due to the need to prioritise the processing of Free School Meals and Uniform Grants during the summer months, so resources were diverted to this area. Despite this, it was an improvement on the previous quarter.</p>						
CHA002M	Average number of calendar days to process change in circumstances for housing benefit and council tax reduction	9.00	8.00	6.00	 9.00	
<p>We have missed the performance target for this quarter. This is due to the need to prioritise the processing of Free School Meals and Uniform Grants during the summer months, so resources were diverted to this area.</p>						
CHA003M	Total spend of Discretionary Housing Payments (%)	80.00	50.00	79.00	 80.00	
<p>Discretionary Housing Payments (DHP) expenditure is exceeding target values due to the increase in DHP applications and support required due to the financial impacts in households as a result of the ongoing cost of living increases.</p>						

Food Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to develop delivery of a "Hospital to Home" meals service	60%	★	The 'Hospital to Home' safety box service is available for residents being discharged from Aston and Mold community hospitals. We are working with Well-Fed to expand the offer to the larger hospitals for residents being discharged and who live in Flintshire.
Developing a "Well Fed at Home service"	70%	★	The Well-Fed at home service is available to all Flintshire residents, to receive meals they have selected along with fresh ingredients delivered direct to their door. We will be carrying out three slow cooker pilots over the winter months to support residents to eat well and introduce them to the 'Well Fed at Home' Service.
Introducing a transported and delivered food service "Mobile Meals" to those who are vulnerable	70%	★	The Well-Fed "Meals on Wheels" service is available to all Flintshire residents, to receive meals along with fresh ingredients delivered direct to their door.

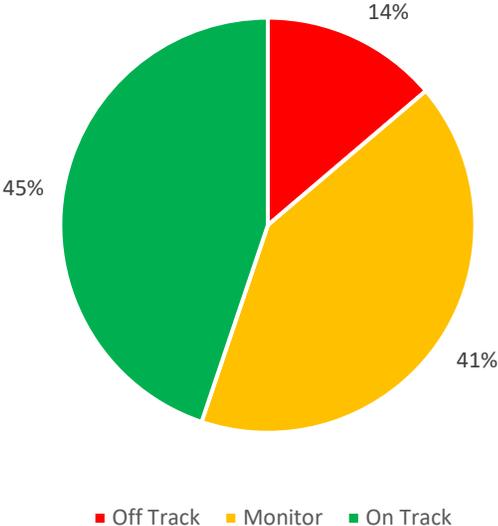
Digital Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Increasing loans of devices through the Aura Digital Access Scheme	50%	★	77 devices available for loan with 208 loans during first half of 2022/23 reporting year. Significant growth already noted as 2021/22 reporting year saw a total of 76 loans for the full year.
Increasing take-up of digital learning opportunities supported by Aura	0%	★	Aura continue to offer online learning opportunities to customers and the community. Free Learn My Way digital tutoring courses are available at all Aura libraries, as well as bespoke sessions to support people accessing the Aura Digital Loan Scheme, where people can borrow a device (with 'buy back 'option at the end of the loan period). Please note: Final figure provided at end of reporting year.
Providing free of charge public access to the internet and devices where necessary at Flintshire Connects Centres, Aura library services and the four Leisure Centres	100%	★	Free of charge public access to the internet and devices is available during normal opening hours.
Supporting people to use digital technology through promotion of suitable training to develop digital skills and confidence in the communities we serve	100%	★	The Digital Flintshire Hub promotes a range of initiatives to help people to use digital technology now and in the future. The Hub includes resources to keep people safe online, training, health and wellbeing resources, digital events and activities. The Hub also provides information about the Council's ambitious plans contained in the Digital Strategy.

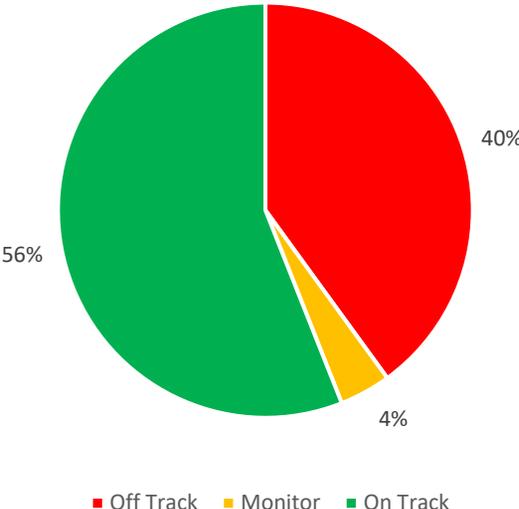
Affordable and Accessible Housing

Affordable and Accessible Housing Overall Performance

Affordable and Accessible Housing - Action
RAG Status



Affordable and Accessible Housing - Measure
RAG Status



Housing Support and Homeless Prevention 2022/23

Action	Percentage Complete	RAG	Comment
Commissioning a wide range of housing related support that meets the needs of the people of Flintshire	10%	●	Additional funding from Welsh Government has enable increased capacity within housing related support services through the enhanced Housing Support Grant award. Some services have not been progressed due to workforce issues. Two Contracts & Reviewing Officers appointed and due to start November 2022. Work has already started on the commissioning process for Domestic Abuse provision with consultations taking place with providers/staff/service users. Work will start on the re-commissioning of floating support provision in the new year in line with the Housing Support Programme Strategy 2022-26 and the Rapid Rehousing plan.
Developing and extending our Housing First and Rapid Rehousing approaches for those who do experience homelessness	40%	●	Initial Draft of the Rapid Rehousing Plan has been submitted to Welsh Government and we have received positive feedback. Further work to do around data and partnerships before adoption in December 2022. Briefing on Rapid Rehousing completed with Scrutiny Committee September 2022 and High Level Action Plan and Priorities to be considered October 2022. The Housing First Partnership with Conwy and Denbighshire Council continues to deliver services in Flintshire with a caseload capacity of 20 residents presently.
Ensuring a multi-agency partnership approach to homeless prevention and develop a culture where homelessness is "everyone's business"	50%	★	The Housing Support Programme Strategy is the Councils corporate document that demonstrates a commitment to multi agency working. Partners were involved in the development of the Housing Support Programme Strategy which was launched April 2022 and engagement work with partners ahead of the adoption of the Rapid Rehousing Transition Plan is scheduled for the second half of the year.
Ensuring when homelessness does occur it is rare, brief and non-recurring	50%	★	Numbers in temporary housing continue to be high and are expected to increase further with the cost of living crisis and significant increases in demand for social housing. The 50% homeless nominations process linked to SARTH (Single Access Route to Housing) is being sustained and is a key intervention to help ease pressures on temporary housing services and provide pathways for households experiencing homelessness to exit homelessness. Rapid Rehousing will build on positive practices and the Rapid Rehousing High Level Action Plan and Priorities will be considered at the October meeting of the Housing & Community Scrutiny Committee.
Exploring opportunities to develop a young person's homeless hub offering accommodation and support services	10%	▲	Initial work to identify a potential site for a young person's hub have come to a halt. A site was identified but has not progressed, a partner suggested the site but there were significant challenges that would hinder the ease of development for housing. Planning would likely also have been a significant issue to overcome. Further exploration of potential sites is ongoing, and consideration will be given to both accommodation and shared service delivery models with co-location of young person focused services under one roof.
Promoting housing support and homeless prevention services with our residents and partners	30%	●	Housing Support Services and Homeless Prevention Services are promoted through the Council's website. A series of training and awareness raising sessions are available to internal and external services and presentations have been provided at the Flintshire Landlord Forum to raise awareness amongst the landlord and lettings agent community. Further work to be completed in the second half of the year including further updates to website content, social media profile and Member Workshop to raise awareness amongst local Councilors as community champions.

Action	Percentage Complete	RAG	Comment
Remodelling the "emergency beds" Homeless Hub accommodation offer and service delivery	0%	●	Site in Deeside under consideration and survey work underway with results expected in quarter three. Upon consideration of the site survey the feasibility study will be completed. A partner for the feasibility work has been identified and is primed ready to commence in quarter three. Once site feasibility complete, consideration can be given to capital commitments and grant funding for the build phase. Existing Housing Support Grant funding for existing Homeless Hub provides a baseline budget for Homeless Hub version 2.0.

Housing Support and Homeless Prevention 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA007M	Number of presentations to the homeless service	737.00	700.00	366.00		
<p>Presentations to the homeless service continue to be significant with ongoing pressures post-Covid and further challenges ahead as the cost of living crisis develops further. Some landlords are selling up and leaving the private rented sector leaving households unable to remain in their homes so they will have to be assisted to secure other housing to avoid homelessness.</p>						
CHA008M	Percentage of successful prevention outcomes for homelessness under Housing Wales Act 2014	65.00	65.00	66.66		
<p>Under difficult circumstances performance is at target which is positive with a prevention rate at 65%. A move to a Rapid Rehousing Model will over time contribute positively to our homeless prevention outcomes.</p>						
CHA009M	Percentage of successful relief outcomes for homelessness under Housing Wales Act 2014	45.00	45.00	66.66		
<p>Performance at the half year point is at 45% for the relief of homelessness. Opportunity to move people on promptly from homelessness is a clear focus within the transition to Rapid Rehousing.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA010M	Number of households accommodated by the Council under Housing Wales act 2014 homeless duties	115.00	100.00	80.00		
<p>At the end of quarter one, there were 117 households accommodated in emergency or temporary housing and at the end of quarter two, there were 115 households accommodated. Pressures continue with demand on homelessness temporary housing. With reduced opportunities for move on through social housing and private rented sector these numbers are likely to increase over the course of the year. Rapid Rehousing will over time make a significant impact on reducing demand for temporary homeless accommodation but not in the short term.</p>						
CHA011M	Average length of stay for those households in interim homeless accommodation under Housing Wales Act 2014	117.00	130.00	82.00		
<p>Average length of stay is increasing for those household's placed in temporary homeless accommodation. At the end of quarter one the figure was 114 days and has now increased to 117 days. This is to be expected with and will likely increase further with pressures growing and fewer opportunities for move on, due to a challenging private rented sector and fewer lettings through the common housing register. Fewer homes available via social housing presents a significant challenge and will increase length of stays in temporary homeless accommodation.</p>						
CHA012M	Number of referrals received through the Housing Support Gateway	646.00	700.00	292.00		
<p>For quarter two, the Gateway received 296 referrals for housing-related support. This number is consistent with previous years - for quarter two in 2021, 292 were received. Work continues to be done to promote the service and encourage people to reach out for support. Our new Housing Hub on the FCC website which will streamline access to our Housing services has been completed and is waiting to be signed off and made live.</p>						

Housing Needs and Housing Options 2022/23

Action	Percentage Complete	RAG	Comment
Developing self-service approaches that enable people to identify their own housing options through online support	75%	★	Website content being routinely refreshed and new services such as the Social Housing Waiting Time Calculator and Stock Profile Mapping features near completion. Longer term ambitions to develop an applicants portal with opportunity for people to upload their own information into the applications system and submit evidence as part of the verification process has been raised with IT and being explored through future forward work planning.
Piloting a risk assessment process to identify pre tenancy support needs to reduce risk of tenancy failure	20%	●	An officer was in post but has now left the Council and we are therefore seeking to recruit to increase staffing capacity and will revisit this action within the second half of the year.
Promoting the Single Access Route to Housing (SARTH), Common Housing Register, Affordable Housing Register and Housing Support Gateway within the community and with professionals	75%	★	A range of communication activities continue to be routinely delivered to promote our services and generate take up of services. Training for colleagues in other service areas have been delivered to promote the Common Housing Register and Support Gateway. Further work to be completed by year end on website content refresh for Common Housing Register and Homelessness services.
Reviewing our sheltered housing stock to ensure that it continues to meet the needs of current and prospective tenants	75%	★	The Council are now in the process of finalising the detailed option appraisals for each identified sheltered scheme/site. We will be completing further assessments in terms of condition and calculating the investment costs, along with what measures will be required to be implemented, to ensure compliance with the Welsh Housing Quality Standards, building safety compliance and energy efficiency. The Council are also in the process of finalising our scoring matrix, that will be used to evaluate each sheltered scheme before we consider reclassification. Areas of consideration consist of, but are not limited to, Desirability, Amenities, Access & Egress, Allocation Waiting Lists, Rent Loss and Asset Compliance. From this assessment and field work, a report will be presented to Cabinet and Housing Scrutiny, detailing our approach to re-classification and further options appraisals as and when sheltered schemes are identified for review.

Housing Needs and Housing Options 2022/23

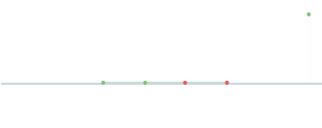
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA013M	Number of applicants on the Common Housing Register	2,438.00	2,400.00	2,243.00		
<p>Numbers of applicants for social housing has increased by 14% since the start of the financial year. This is a reflection of ongoing and increasing community and housing hardship post-Covid. This is not unique to Flintshire and is being monitored through both the Corporate Risk Register and the SARTH (Single Access Routh to Housing) Partnership Steering Group, which is made up of Local Authorities and Housing Associations across Flintshire, Denbighshire and Conwy.</p>						
CHA015M	Number of applicants rehoused via SARTH by All Housing Partners	235.00	310.00	136.00		
<p>Lettings by Housing partners are as follows: Flintshire County Council 179; Clwyd Alyn 24; Wales & West Housing 25; Gwrp Cynefin 3 and Adra 4. It is noted that Lettings across all housing partners are lower than target. With fewer properties becoming available, the consequence is that the length of time applicants will wait to be rehoused will be longer. Also, there are few homes available through social housing providers which reduces the opportunities for the Council to prevent and relieve homelessness through positive move on into social housing.</p>						
CHA016M	Number of applicants rehoused via SARTH by Flintshire County Council	179.00	220.00	100.00		
<p>179 applicants rehoused by Flintshire County Council. Lettings against target and previous half year reporting for 2021-2022 is lower for applicants moving into Council Homes. This will increase waiting times for applicants on the Common Housing Register and impact the ability to prevent and relieve homelessness through access to Council Homes. Void levels account for some of the reduction in lettings and work is underway to address void performance issues.</p>						

Social Housing 2022/23

Action	Percentage Complete	RAG	Comment
Creation of a new amalgamated Disabled Adaptations Team consisting of Privately rented/Owned properties and Council Housing stock	70%	●	Expected implementation date January 2023.
Developing plans for the de-carbonisation of Council homes in line with Welsh Government guidance to ensure their thermal efficiency is optimised and the cost of heating homes are minimised	50%	★	The Council is currently in the process of testing our draft strategy through our Decarb Pilot works programme following the successful grant award (£3m) through the ORP bid. The draft decarbonisation strategy will continue to be reviewed and updated and is nearing the final stages for sign off. We will ensure the strategy captures our aims and objectives in assuring our plans for de-carbonisation are robust and correct for the tenants of Flintshire.
Ensuring that the Council's housing stock meets the Welsh Housing Quality Standard and achieves a minimum SAP energy efficiency rating of 65	50%	★	The Council continue to target properties that do not meet the Standard Assessment Procedure (SAP) 65 rating through various improvement works. Installation of efficient central heating systems, renewable technology (Solar Panels & Air Source Heating) and extensive external refurbishment contracts comprising of new windows, doors, loft insulation and roof coverings, the energy performance and thermal efficiency of our properties is addressed and improved. Our current average SAP rating for our entire stock is 70.3. We are currently moving towards incorporating our decarbonisation measures into our investment programmes of refurbishment works to our tenanted homes.
In partnership with Denbighshire CC, creating a new Dynamic Procurement System in order to ensure CPR's are met and provide a wider opportunity for tendering Disabled Adaptation projects	30%	▲	Currently processing specification details with procurement, expected implementation 2023. Unfortunately, due to the procurement lead being off on long term sick and then leaving the authority this has created a delay in progress. However, a new procurement lead is now working with Flintshire County Council and Denbighshire Council in order to progress in a timely manner.
Increasing the Council's housing portfolio by building social housing properties and affordable properties for North East Wales (NEW) Homes	50%	▲	The impact of Covid, the subsequent economic downturn together with major supply chain disruption and more recently the war in Ukraine have had an impact on development activity and a hiatus in new build completions across Wales. Labour and material costs have increased affecting scheme viabilities. Additionally, environmental impacts of phosphates in water courses upon the planning process has further constrained development approvals. An outline development programme for the Strategic Housing and Regeneration Programme (SHARP) 2 has been developed for the next three years and can be viewed in the 18 October Cabinet Papers which could deliver a further 260 additional homes via FCC and NEW Homes.
Listening to our tenants and working with them to improve our services, homes and communities	50%	●	All tenants were sent Satisfaction of Tenants and Residents (STAR) survey in April 2022. Final report with results was compiled in September 2022 with 25% response rate received overall. Data is to be interrogated to inform ward results and action plan based on priorities.
Supporting our tenants to access technology and create sustainable digital communities	50%	★	The Accommodation Support team have received training to be digital champions, to support residents either in their homes or in the sheltered accommodation community centres when using their own devices or taking part in a tablet loan scheme to access the internet for shopping, cheaper deals and keeping in contact with friends and family, etc.

Action	Percentage Complete	RAG	Comment
Working with housing association partners to build new social housing properties and additional affordable properties	60%	▲	The Planned Development Programme (PDP) 2022/23 has been approved by Welsh Government and 266 Registered Social Landlords homes have been approved for future development in the County. Currently, the phosphate issues impact on a number of schemes requiring planning permission.
Working with residents to ensure our communities are well managed, safe, and sustainable places to live	50%	●	Results from recent Satisfaction of Tenants and Residents (STAR) survey outline the priorities that residents have which will ensure that service delivery is targeted on an area basis based on the need.

Social Housing 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA018M	Number of Council Homes under construction	36.00	71.00	0.00		
<p>Schemes at Maes Penant (30) are on site and now due for completion in January/February 2023 after issues with the roofing contractor that have now been overcome. The schemes for homeless accommodation at Park Lane and Duke Street (6) are due for completion in November/December 2022. The scheme at Nant y Gro (41) is yet to start on site. It was due to start in April/May. The contractor is seeking repricing to address general material and labour cost increases and additional ground works. We are currently reviewing the schemes viability.</p>						
CHA019M	Number of Council Homes completed	0.00	6.00	0.00		
<p>On target to complete 36 homes by March 2023.</p>						
CHA020M	Number of Affordable Homes under construction via NEW Homes	5.00	0.00	0.00		
<p>Five additional homes as part of a package deal with Wates are under construction and should be completed before March 2023.</p>						
CHA021M	Number of Affordable Homes completed via NEW Homes	0.00	0.00	4.00		
<p>Five additional homes as part of a package deal with Wates are under construction and should be completed before March 2023.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA022M	Number of Residential social landlords (RSL's) homes under construction	36.00	36.00			
<p>36 homes are on site at present and a further 150 are due to commence this year. This includes 100 units at Northern Gateway, where ground works to handover to the developer are underway. The development will be phased the details of which are awaited. 50 homes in Mynydd Isa were due to be on site earlier this year, but the contractor withdrew as a result of pricing issues. A new one has been appointed and should be on site this year.</p>						
CHA023M	Number of Residential Social Landlord (RSL's) homes completed	4.00	18.00			
<p>Delays with phosphates have hampered completions due this year.</p>						
CHA026M	Total number of Small Disabled Adaptations completed	396.00	160.00			
<p>This value is the total number of actual small adaptations processed, not number of households, this is to keep consistency with reporting to Welsh Government</p>						
CHA027M	Average number of days to complete a Small Disabled adaptation	9.00	28.00			
<p>Since Covid restrictions have lifted, targets have improved this year.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA028M	Total number of Discretionary Medium Disabled Adaptations completed	29.00	20.00		<p>20 29.00</p>	
<p>Discretionary adaptations have increased since the change in policy whereby an increase in the limit to £10,000 was introduced at the end of last year, meaning more discretionary adaptations are being awarded.</p>						
CHA029M	Average number of days to complete a Discretionary Medium Disabled adaptation	88.00	122.00		<p>122 88.00</p>	
<p>Since Covid restrictions have lifted target have improved this year, with delayed start dates from contractors decreasing.</p>						
CHA030M	Total number of Mandatory Medium Disabled Adaptations completed	24.00	30.00		<p>30 24.00</p>	
<p>The number of Mandatory Medium adaptations will start to reduce due to the change in policy whereby the £10,000 limit for discretionary medium adaptations has been removed.</p>						
CHA031M	Average number of days to complete a Mandatory Medium Disabled adaptation	184.00	122.00		<p>122 184.00</p>	
<p>We are still incurring start date delays for jobs with contractors due to their high workloads and the lack of contractors to be able to award contracts to. We have identified additional contractors so this position should now improve and next year we will be implementing the Dynamic Purchasing System which will also alleviate the lack of contractors' issue.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA032M	Total number of Mandatory Large Disabled Adaptations completed	3.00	4.00			
<p>There have been delays with contractors start dates, but also with planning applications for large jobs. The target was set using last year's completions, however, due to the amount of large jobs outstanding prior to 2021/22 the amount of completed jobs last year was higher than normal. This year we will be in a position to identify a 'normal' year which will assist in setting a more precise target.</p>						
CHA033M	Average number of days to complete a Mandatory Large Disabled adaptation	549.00	456.00			
<p>There were a number of outstanding large jobs which had started prior to Covid-19, the majority of the jobs have now completed, however due to these delays, this will mean that this year's target will have been adversely impacted.</p>						
CHA034M	Total number of Disabled Adaptations completed	461.00	214.00			
<p>Since Covid restrictions have lifted, more adaptations are being completed.</p>						

Private Rented Sector 2022/23

Action	Percentage Complete	RAG	Comment
Developing a "landlord offer" that encourages landlords to work with the Council to raise standards of property management and condition of homes where needed	40%	●	The private rented sector is increasingly challenging to access for those who are on low income and benefit dependent. Availability of homes locally is down approximately 50% over the last three years and therefore a number of landlord incentives have been developed to help people access homes from local landlords and lettings agents. Funding has been ring fenced through Housing Support Grant to assist with making homeless clients more attractive to landlords and this includes rent in advance packages, enhanced deposits, property improvement grants (repairs) and the Bond Scheme. Further promotion of our Landlord Offer is to be progressed in the second half of the year.
Engaging with private sector tenants, giving them a voice and responding to their needs	30%	●	Work continues regionally in regard to developing engagement activities for tenants within the private rented sector. TPAS Cymru are working with North Wales Councils to encourage tenants to get involved with an online event which is due to be undertaken in October. The event will focus on the "Cost of Living Crisis" with services available (Warm Wales and Pennysmart) to offer advice on a range of cost of living issues. This is one of several planned events and engagement opportunities.
Improving access to private sector properties for those who are homeless, at risk of homeless and in housing need	40%	●	In an effort to better understand movement and changes in the private rented sector Arc4 Consultants have been engaged to complete research and analysis regarding availability, affordability and overall performance of the local market in Flintshire. This will enable the Council to better inform plans for interventions that will assist with securing properties for both temporary housing, move on for homeless households and a range of other housing needs including resettlement programmes linked to the Ukraine, Syrian and Afghan workstreams. Full report expected October 2022 and this will assist with the development of the Local Housing Market Assessment (LHMA) which is due refresh in early 2023.
Mapping Houses of Multiple Occupation (HMO's) across Flintshire to ensure legal minimum housing standards are met and to improve residents' quality of life	40%	★	Progress has been made in the mapping of HMO programme, 14 properties have been targeted and work is ongoing with them properties to ensure they meet the required minimum HMO standards. For ten of the properties work is ongoing.
Working in partnership with landlords and private sector agents to better understand their needs	40%	●	Homelessness is not solely a housing issue, and many additional needs impact on people's risks of homelessness and present challenges for the Council to prevent and relieve homelessness. By working with partners across public sector we are able to respond to housing problems. Whilst we are good at responding to one-off incidents and issues, our Rapid Rehousing transition Plan will firm up more of our strategic partnership arrangements. Engagement with partners for Rapid Rehousing is a key activity for the second half of the year to ensure homelessness is a shared priority across the Council and other public services.

Private Rented Sector 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE002M	Number of inspections of HMOs	14.00	20.00	12.00		
<p>14 properties have been inspected (The target was 20). Of these, four were closed and ten are ongoing.</p>						

Empty Properties 2022/23

Action	Percentage Complete	RAG	Comment
Bringing empty homes back into use through the Empty Homes Loan Scheme	50%	★	Number of applications for the loan scheme all being reviewed by Empty Homes and Legal.
Exploring opportunities to develop a project management service for non-commercial landlords to encourage take up of the Empty Home Loan Scheme	50%	★	Work is ongoing in taking ownership of long term empty properties, refurbishing them and renting them out. Waiting for agreement to be arranged.
Exploring opportunities to maximise housing and revitalise our towns through the redevelopment of the High Street	90%	★	Existing funding opportunities have been promoted to key stakeholders/audiences and enquiries have converted into several applications being developed, submitted and approved through Welsh Government's Transforming Towns Place Making Grant and Loans Initiative. These developments contribute towards revitalising our towns and high streets. The council's Regeneration Team has also been part of a regional working group which has been responsible for scoping out and developing proposals for a new 'Property Improvement Scheme' which is now at the stage of being a very advanced proposal, and subject to approval in November 2022, will be rolled out from April 2023 onwards.
Targeting 'problem' empty homes in our communities and use enforcement powers where appropriate to improve our communities and increase housing supply	50%	★	A property is in the process of going through the enforced sale, works are being completed by Building Control.