



DEMAND RESPONSIVE TRANSPORT (DRT)

01352 704771



What is Demand Responsive Transport?

Flintshire County Council are introducing Demand Responsive Transport (DRT) in rural areas of the County where commercial services are not available. DRT will provide residents with valuable links to transport services along Flintshire's Core Network and will operate using one of Flintshire's distinctive, 16 seater wheelchair accessible vehicles.

Registration and Booking details

The DRT is a prebookable service and passengers must register to use it. The annual registration fee is £10.00 however, passengers registered for the Community Ring and Ride service for medical appointments are registered for free.

Service Registration and Bookings can be made by calling our dedicated booking line on **01352 704771**. If you need to cancel all you need to do is phone on the booking line as soon as you are able. Please note, if you make repeated short notice cancellations you may not be allowed to make further bookings.

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Where and how will it operate?

- The DRT will transport passengers from a location convenient to them to a key 'hub' or a bus stop along the core network.
- Journeys may be co-ordinated with other passenger journeys to ensure maximum passenger numbers are accommodated at the cost of £1.70 per journey. Welsh Concessionary Travel Pass Cards are accepted on the service.
- Bookings must be made by 3pm the day before travel to ensure the journey can be accommodated and can also be made up to 14 days in advance of travel.
- The service will be available between the hours of 9am-3pm and 4.30pm-5.30 pm, Monday to Saturday.
- A pick-up point and time are agreed when you pre-book, only pre booked customers can travel.

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WELSH / CORE NETWORK MAP

