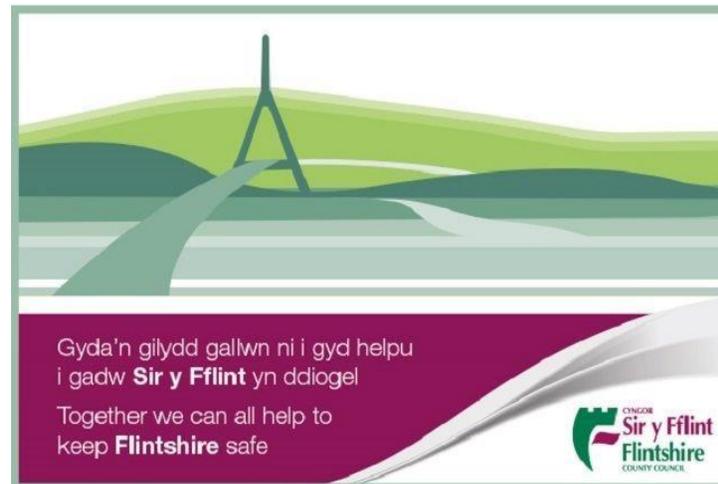




# Council Plan End of Year Performance Monitoring Report 2022/23



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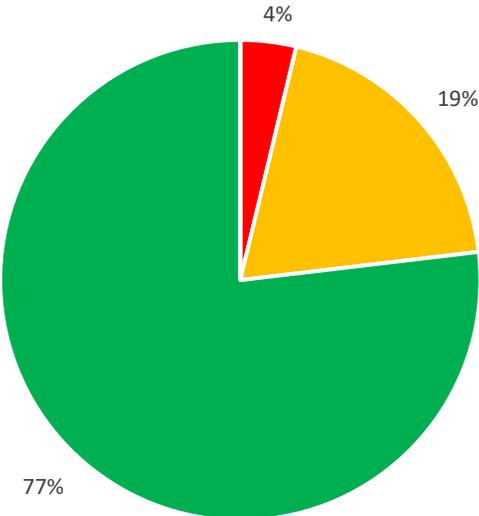
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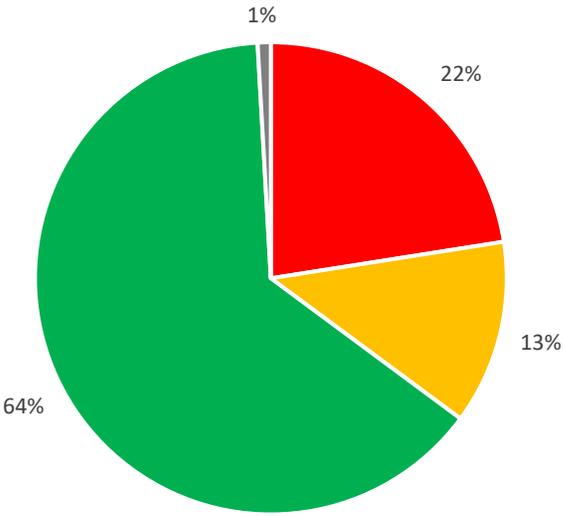
# Analysis

Council Plan - Action RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

Council Plan - Measure RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

- Key**
- ▲ Red: Limited Progress – delay in scheduled activity and, not on track.
  - Amber: Satisfactory Progress – some delay in scheduled activity, but broadly on track.
  - ★ Green: Good Progress – activities completed on schedule and on track.
  - ◆ Grey: Not Reported / Part Reported

## Actions Off Track

Priority	Sub-Priority	Action	RAG
Affordable and Accessible Housing	Housing support and homeless prevention	Exploring opportunities to develop a young person's homeless hub offering accommodation and support services	▲
Green Society and Environment	Circular Economy	Achieving Welsh Government recycling targets	▲
		Developing and extending the Standard Yard Waste and Recycling Transfer Station	▲
Economy	Business	Supporting small and/or local businesses to engage with public sector procurement opportunities	▲
Personal and Community Well-being	A well connected, safe and clean local environment	Working with two local communities to inform a long-term vision and delivery plan for using the Flexible Funding Grant programme to achieve positive outcomes for people	▲
Education and Skills	Well-Being	Developing actions plans based on the findings, particularly in relation to Emotional Health and Wellbeing	▲

## Measures Off Track

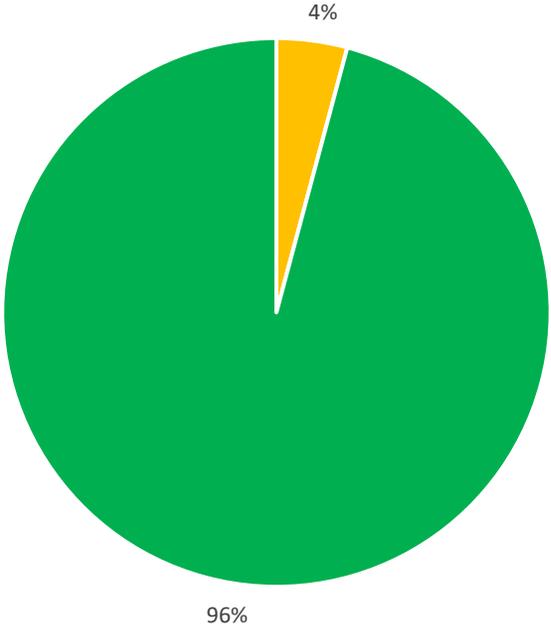
Priority	Sub-Priority	Measure	RAG
Poverty	Food Poverty	Number of residents supported by the 'Hospital to Home' meals service	▲
Affordable and Accessible Housing	Housing support and homeless prevention	Number of presentations to the homeless service	▲
	Housing Needs and Housing Options	Number of applicants rehoused via SARTH by All Housing Partners	▲
		Number of applicants rehoused via SARTH by Flintshire County Council	▲
	Social Housing	Number of Council Homes under construction	▲
		Number of Council Homes completed	▲
		Number of Affordable Homes under construction via NEW Homes	▲
		Number of Affordable Homes completed via NEW Homes	▲
		Number of Residential Social Landlord (RSL's) homes under construction	▲
		Total number of Mandatory Medium Disabled Adaptations completed	▲
	Total number of Mandatory Large Disabled Adaptations completed	▲	
Average number of days to complete a Mandatory Large Disabled adaptation	▲		

Priority	Sub-Priority	Measure	RAG
	Private Rented Sector	Number of homeless households assisted under the Housing Wales Act 2014 to secure Private Sector Accommodation	▲
		Number of inspections of HMOs	▲
Green Society and Environment	Carbon Neutrality / Renewable Energy	Council Greenhouse gas emissions	▲
	Active and sustainable Travel Options	Develop Multi-modal transport hub at Garden City	▲
	Circular Economy	Percentage of waste reused, recycled or composted	▲
		Average recycling rate across Household Recycling Centres (HRCs)	▲
Economy	Transport Connectivity	Number of bus quality partnerships on the core network	▲
	Reducing worklessness	Number of individuals entering employment, learning or volunteering	▲
		Number of individuals receiving support	▲
Education and Skills	Educational Engagement and Achievement	Reduction in the number of fixed term exclusions	▲
	Digital Learning	Number of Adult Community Learning sessions provided in Welsh	▲
		Number of digital learning sessions provided in Welsh	▲

# Poverty

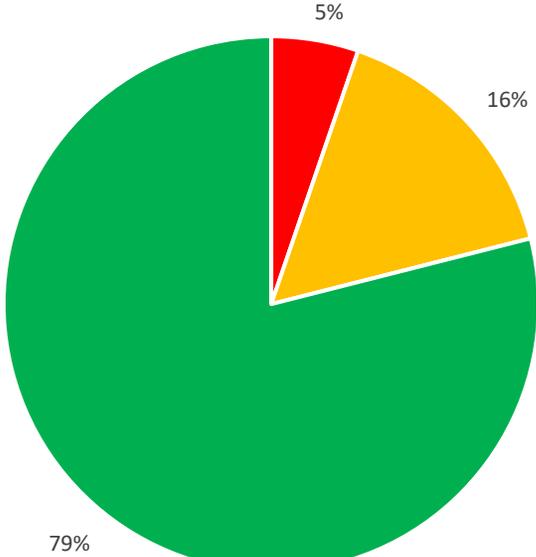
# Poverty Overall Performance

Poverty - Action RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

Poverty - Measure RAG Status

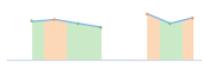


■ Off Track ■ Monitor ■ On Track ■ Missing Value

# Income Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Ensuring that take-up to benefit entitlements is maximised in a timely way by processing claims efficiently	100%	✓	We have carried out a thorough take-up campaign to ensure the Welsh Government Winter Fuel Payment Scheme 2022/23 was widely promoted and take-up was high. We ensured a variety of methods were used to reach as many people as possible. This included promotion by schools, members, emails to Flintshire residents via GovDelivery, Twitter and Facebook, as well as phone calls and letters to customers already identified as eligible. We have issued the £200 payment to 15,955 households totaling £3,191,000.
Continue to offer our community hub (Contact Centres) approach giving access to a range of programmes, services and agencies together in one place	90%	★	Our two community support hubs continue to be busy in Shotton and Holywell, providing support in the five key areas, food, income, mental health, digital and employment.
Maximising take up of the Discretionary Housing Payments scheme and other financial support	100%	✓	Discretionary Housing Payments (DHP) funding continues to increase due to the additional financial pressures of rent and rising cost of fuel bills which has had an impact on tenants' ability to pay their rent. Welsh Government are continually encouraging Local Authorities to use DHP in the prevention of homelessness.
Maximising the number of people signposted for support to facilitate longer term change	100%	✓	Referrals continue to be received due to the continuation of the impacts of the cost of living. Ongoing advice and support forms part of the Discretionary Housing Payments (DHP) application process even if a DHP is unsuccessful. It is envisaged that figures will continue to rise with the increased costs of energy bills and general cost of living expenditure.

## Income Poverty 2022/23

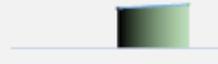
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA001M	Average number of calendar days to process new claims for housing benefit and council tax reduction	22.00	20.00	17.00	 22.00	
<p>Speed of processing for new claims is slightly higher for Q4 than for Q3 and is also above target. We have had a reduced team for Q4 due to outstanding recruitment, and have also had to managed increased workloads across the team due to the going Winter Fuel Payment Scheme and the launch of the Energy Bill Support Scheme.</p>						
CHA002M	Average number of calendar days to process change in circumstances for housing benefit and council tax reduction	6.00	8.00	3.00	 6.00	
<p>Speed of processing for change of circumstances is on target for Q4.</p>						
CHA003M	Total spend of Discretionary Housing Payments (%)	100.00	100.00	130.00	 100.00	
<p>All of the Discretionary Housing Payments (DHP) allocation was fully spent by supporting households with help towards housing costs to continue to mitigate and prevent potential homelessness situations due to increases in the cost of living.</p>						

# Child Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Developing a network of school uniform exchanges across the county supported by enhanced web and social media promotion	30%		Regular meetings have been held between Education, Revenue and Benefits Officers to progress this work. A survey has been developed for all schools to participate in to enable the Council to better understand infrastructure need and what local provision is already in place. That survey is currently open to schools with a completion date of mid May. We are still awaiting however the outcome of a bid to the Welsh Government Circular Economy Fund to support the resourcing of a county wide uniform exchange infrastructure.
Encouraging take-up of the free school breakfast for year 7 pupils eligible for free school meals	100%		Welsh Government is currently conducting a policy review on this provision and local authority officers have been consulted as part of that. Funding is currently in place until the end of this academic year (July 2023). The Council has actively promoted this initiative with schools and currently 9 out of 11 secondary schools are making this offer. From April 2023 all secondary schools will be making this offer.
Ensuring children have access to staffed open-access playwork projects in local communities	100%		Completed for 2022/23. Recruitment for a supervisor to lead 2023/24 along with the lead officer for play development has been undertaken.
Ensuring children have access to well-maintained outdoor play areas which offer a varied and rich play environment	70%		Aura manages both the annual match-funding scheme (in its 12th year in 2022/23) for improvement works to children's play areas, together with the spend of the Council's capital allocation for play areas. In May 2022, Aura wrote to all 34 Town and Community Councils inviting expressions of interest in the 2022/23 match-funding scheme. 27 of the 34 Councils engaged with the scheme in 2022/23. Historically, the majority of match-funding projects are completed during Q4 or Q1 of the following financial year. This is due to the planning element which includes consultations with local ward members, delivery lead times for new play equipment and navigating the inclement weather of the winter months. At the end of Q4, 16 of the 27 match-funding schemes for 2022/23 had been completed (59%). The remaining 11 schemes have either been completed, or are due to be completed, during April / May 2023. From Aura's perspective, there is no risk associated with current progress and the green rating remains appropriate. Several of the match-funding schemes developed in 2022/23 are large projects which are also benefitting from receiving additional funds via the County Council's capital allocation for play areas. Both match-funding schemes and the use of the capital allocation is guided by the results of the independent play areas' survey completed in 2020 meaning that those sites of strategic importance, or most in need of investment, are being targeted. Three of the County's five destination sites - Cornist Park, Flint (match-funding and capital), Fron Park, Holywell (capital and s106) and Wepre Park (capital) - have benefitted from investment during 2022/23. This follows investment in the other two destination sites - Higher Common, Buckley and Maes Bodlonfa, Mold - in 2021/22.
Increasing usage of online resources for children and young people	100%		Aura continues to invest in digital resources in both English and Welsh for Children and Young People. This includes free online newspapers and magazines, and free access to Encyclopaedia Britannica Junior and Encyclopaedia Britannica Student. Free e-books and e-audio books for children and young people are also available to all library members: <a href="https://flintshire.borrowbox.com/product-group/39793/new-releases">https://flintshire.borrowbox.com/product-group/39793/new-releases</a>
Maintaining the network of seven libraries in partnership with Aura	100%		Seven libraries maintained at: Broughton, Buckley, Connah's Quay, Deeside, Flint, Holywell and Mold

Action	Percentage Complete	RAG	Comment
Making the processes for claiming free school meals as simple and straightforward as possible to increase the percentage of take-up against entitlement	100%		Information about free school meals eligibility and application processes is available on the Council website. There is a dedicated email address and telephone number for any enquiries about applications. Schools are encouraged to share relevant information with their parent community. Our Connect Centres across the county can support families with the application process, including having an advisor sitting with the family to support them with their application. Officers continue to review the process to make the system more accessible.
Maximising the take-up of the school uniform grant	100%		Schools have been encouraged to ensure parents are fully aware of the grant eligibility criteria and application processes.
Ensuring children have the opportunity to access meaningful community sports programmes (which impact on a range of issues including anti-social behaviour, child exploitation, drug and alcohol prevention and County Lines)	100%		Working with a range of partners which include the Police, Youth Service, Youth Justice, SORTED, Streetgames and local communities to name only a fraction of who have been involved in the program. We have delivered 708 sessions within our communities and have had 15,130 attending over the period which has been a great success. The ASB (Anti Social Behaviour) has been lower within the areas and we have seen young people evolving into role models within the sessions. The sessions are free for all to attend and are situated in areas where ASB and/or deprivation is high.
Maintaining access to Free Swimming to help tackle health inequalities	100%		The free swim program is for young people aged 16 years and under and a range of programs are offered from junior splash, disability sessions and girls only sessions. These sessions are available on a weekly bases within all swimming pools in Flintshire.
Working with partners to ensure children in areas of social deprivation have access to food, exercise and enrichment schemes during school holidays	100%		Food was provided at each holiday play scheme throughout the summer.

## Child Poverty 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU001M	Number of libraries open	7.00	7.00	7.00		
CAU002M	Usage statistics of online resources for children and young people	16,460.00	15,875.00	15,117.00		
CEY001M	Total number of children pre-registered for Summer Play Scheme	3,970.00	2,500.00	2,712.00		
<p>Flintshire Play Development Summer Playschemes were a huge success in 2022 with 3,790 children registering to over 57 sites across the county allowing children the right to play in a safe and supervised environment. Our new digital registration system worked really well and allowed us to have a much more robust process of gathering data and personal information. The Welsh language was also promoted on all site with 56 out of the 57 noting that they had see children using the Welsh resources and therefore, hearing incidental Welsh being used.</p>						
CEY002M	Total number of children pre-registered for community and school play sessions/support	353.00	300.00	349.00		
<p>During 2022/23 Flintshire Play Development in partnership with Kicks for Kids have 5 community based sessions running each week with children having the benefit of learning new skills, socialising and building resilience. The school based sessions held in two ALN Schools and 1 PRU have proved successful with headteachers complimenting the work that the team has been doing in their settings.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY013M	Percentage of secondary school offering the free breakfast to those eligible year 7 pupils	82.00%	100.00%	100.00%	 <p>82.00%</p>	

9 out of 11 secondary schools are participating in the free breakfast scheme for eligible year 7 pupils. The last two remaining schools will come on board from April 2023.

# Food Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to develop delivery of a "Hospital to Home" meals service	60%	★	The hospital to home service is going well, helping to support residents to eat well when arriving home from either Mold or Deeside Community Hospitals.
Developing a "Well Fed at Home service"	80%	★	We will continue to increase awareness and promote the meals on wheels service to our residents, providing support with their meal orders etc.
Introducing a transported and delivered food service "Mobile Meals" to those who are vulnerable	90%	★	The successful Croeso Cynnes/Warm Welcome project came to an end on 31st March 2023. Well-Fed have delivered 4 roadshows in the Heights, Flint and Trelogan to launch the Meals on Wheels delivery service. Meals will be purchased and delivered to the community centre for the resident to collect to take home with them or enjoy together at the centre.

Food Poverty 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA005M	Numbers of residents enrolled in the "Mobile Meals" service	30.00	24.00	27.00		
<p>Well Fed have launched the meals on wheels service in 3 of the Council's sheltered accommodation community centres. Residents were very impressed with the free meals they received during the Croeso Cynnes project over the winter months. Residents were pleased to see the menu had increased and they had the opportunity to purchase the meals to be collected when they attend the activities at the centre.</p>						
CHA006M	Number of residents supported by the "Hospital to Home" meals service	5.00	24.00	27.00		
<p>The process is working well but the Initial take up has been low during the pilot. Further promotional work will be carried out to raise awareness of this service.</p>						

# Fuel Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Engaging, supporting and referring vulnerable households to reduce fuel poverty and improve health and wellbeing	100%		289 households were supported against a target of 200. The service provided advice to householders before and after energy efficiency equipment installation as well as energy advice, help and guidance for the general public.
Reducing the risk of fuel poverty for residents by increasing the energy efficiency of homes	100%		1428 measures delivered against a target of 1200. The measure is made up of various component parts delivered by the Domestic Energy Efficiency Project team. Included within the statistic are work carried out on private and public housing stock for renewable heating, gas central heating, loft and cavity insulation, solar photo voltaic installations and Energy Performance surveys.

Fuel Poverty 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE001M	Total number of households receiving energy efficiency support	1,245.00	1,200.00	1,293.00		

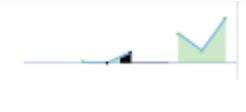
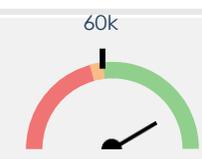
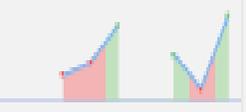
This measure is made up of energy efficiency work fitted in private and public homes, alongside individual support provided to vulnerable households to help reduce Fuel Poverty.

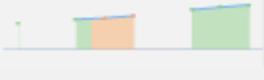
# Digital Poverty 2022/23

Action	Percentage Complete	RAG	Comment
Increasing loans of devices through the Aura Digital Access Scheme	100%	✔	Achieved - 77 devices available for loan with 317 loans for the 2022/23 reporting year. Target for full year was 85. (2021/22 full reporting year saw total of 76 loans) Feedback from a service user: 'My experiences participating in this scheme and the impact it has had on me have been fruitful. I embarked upon this scheme in August 2022 and was able to secure an extension of 3 months in November. I have been able to access services such as bus timetables, essential weather reports and additional websites. It has brought things like wi-fi to my attention. The scheme has made a difference to my life and has brightened up many a winter's evening.'
Increasing take-up of digital learning opportunities supported by Aura	100%	✔	Aura libraries provide a wide selection of learning opportunities, examples include: Learn My Way ICT courses (various levels), Tablet training courses to accompany the Digital Loan Scheme Digital drop ins, IT 'buddy' sessions for troubleshooting/specific advice or support Family History sessions using library resources Find My Past and Ancestry.
Providing free of charge public access to the internet and devices where necessary at Flintshire Connects Centres, Aura library services and the four Leisure Centres	100%	✔	Free of charge public access to the internet and devices is available during normal opening hours.
Supporting people to use digital technology through promotion of suitable training to develop digital skills and confidence in the communities we serve	100%	✔	The Digital Flintshire Hub promotes a range of initiatives to help people to use digital technology now and in the future. The Hub includes resources to keep people safe online, training, health and well-being resources, digital events and activities. The Hub also provides information about the Council's ambitious plans contained in the Digital Strategy.

Digital Poverty 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU003M	Number of devices available for loan	77.00	77.00	77.00		
CAU004M	Percentage of libraries providing free of charge internet access	100.00%	100.00%	100.00%		
CAU005M	Number of registered learners	224.00	75.00	69.00		
Full reporting year – 720 learners						
CAU006M	Number of sessions provided	1,174.00	225.00	210.00		
Full reporting year - 440 sessions						

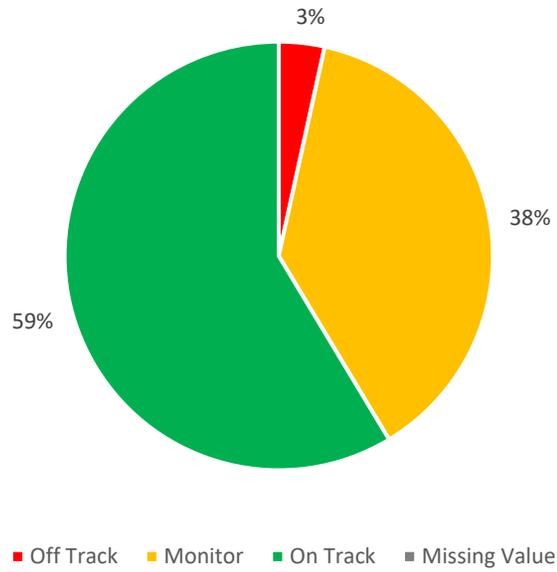
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU007M	Total loans of devices	317.00	85.00	76.00	 317.00	
<p>During 2022-23, there were 77 devices available to loan. During Quarter 4, 22 devices were loaned. Overall, there was a total of 317 devices loaned which exceeded the target of 85.</p>						
CGV001M	People can access Council information digitally to develop and retain their digital skills – the number of online transactions across the Council	107,561.00	60,000.00	93,742.00	 107,561.00	
<p>Online services are designed to be simple and easy to use. There is a wide range of online services for people to access on the Council's website to save them time contacting us in person, or by telephone. A variety of online services mean people can report, apply and pay for Council services at a time and place that is convenient to them, as well as providing opportunities to use their digital skills. The total number of transactions in 2022/23 was 107,561 with the Garden Waste subscription service being the most used accounting for 22% of all transactions. After this, benefit related transactions followed – Cost of Living Application, Winter Fuel Support Scheme, Uniform Grant and Free School Meals.</p>						
CGV002M	The number of eforms available online to enable people to apply, report and pay for Council services	157.00	160.00		 157.00	
<p>Online services provided by Flintshire County Council are designed to be responsive. This means digital services can be accessed 24/7 on any device chosen by the customer. Online services are also designed to be compliant with the Web Content Accessibility Guidelines which means access to services to all people, regardless of disability type or severity of impairment. The Council has 157 online forms providing a range of opportunities for customers to interact with services digitally.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CGV003M	The number of people subscribed to My Account	30,381.00	27,500.00	22,902.00		
<p>30,381 people have subscribed to My Account on the Council's website. My Account allows customers to access a range of information including who their local Councillor is, Planning, Waste and Recycling, Revenues and Benefits.</p>						

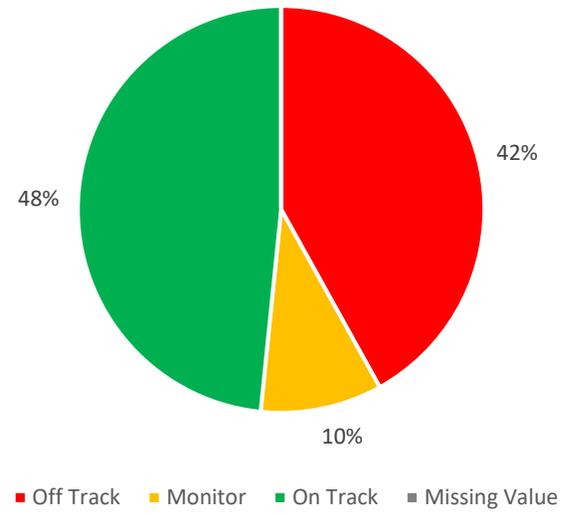
# Affordable and Accessible Housing

# Affordable and Accessible Housing Overall Performance

## Affordable and Accessible Housing - Action RAG Status



## Affordable and Accessible Housing - Measure RAG Status

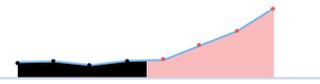


# Housing Support and Homeless Prevention 2022/23

Action	Percentage Complete	RAG	Comment
Commissioning a wide range of housing related support that meets the needs of the people of Flintshire	100%	✓	All Domestic Abuse tender documents have been finalised and are awaiting approval from Cabinet to commence with the tendering process. A family supported accommodation has been decommissioned due to the property being sold. The provider is now delivering a floating support service for the families who have moved out of Plas Bellin and have been allocated properties through SARTH (Single Access Route to Housing) and also for other families coming through our Housing Support Gateway. In addition, the Housing Support Team have started consultations with all Floating Support providers so going forward the Housing Support Team will be able to recommission these services.
Developing and extending our Housing First and Rapid Rehousing approaches for those who do experience homelessness	100%	✓	Housing First Project continues to support up to 20 residents through the principles of Housing First. The service is currently undertaking an assessment with Cymorth Cymru as part of the accreditation process with very positive feedback provided to date. Final decision is expected in Quarter 1 of 2023. The Rapid Rehousing Transition Plan is still in Draft but elected members have accepted and endorsed the Priority Areas and the Action Plan, and the 50% Homeless Direct Lets variation to the Common Allocations Policy remains in place. Flintshire County Council have been identified by Welsh Government as a partner for research into Allocations of Social Housing to inform the future direction of Social Housing Allocations Guidance for Wales alongside Rapid Rehousing.
Ensuring a multi-agency partnership approach to homeless prevention and develop a culture where homelessness is "everyone's business"	100%	✓	Engagement with partners through Multi Disciplinary Team activity and joint working continues to work well on complex cases. The Housing Support Forum provides a vehicle for the Housing and Prevention Service to engage with partners and tackle key challenges together. Further work with health partners is required. A regional event was planned for 9th March in partnership with North Wales Area Planning Boards, however this event was cancelled due to snow and hazardous conditions but has been rearranged for 04 May 2023, now with a bigger venue due to the significant interest generated.
Ensuring when homelessness does occur it is rare, brief and non-recurring	100%	✓	As much as can be done is being done by the homeless prevention and housing support services to reduce homelessness. Homelessness is however still increasing due to challenging conditions across the whole of Wales, many of which are associated with the housing crisis and the cost of living crisis. Moving people on from interim housing and enabling them to exit homelessness is difficult with significant barriers to securing housing. Most notable is the lack of 1 bedroom accommodation within both social housing and private rentals. Approximately 83% of the households in interim housing require 1 bedroom housing. When people do move on from interim housing and exit homelessness significant financial assistance and support is provided to ensure people are able to sustain their housing and avoid them becoming homeless again.
Exploring opportunities to develop a young person's homeless hub offering accommodation and support services	10%	▲	This is a long term action which has stalled as the priority is to identify a suitable location for a permanent Homeless Hub. Should a potential site for a young persons hub become available, capacity for design and explorative work will be identified.

Action	Percentage Complete	RAG	Comment
Promoting housing support and homeless prevention services with our residents and partners	80%	●	A successful Housing Support Forum was delivered with a wide range of partners in attendance. The Website was relaunched with a dedicated 'Housing Hub' which provides details of a wide range of housing support and homeless prevention information. New online access forms have been launched for the Housing Support Gateway to enable easier access for people to refer into services and be matched with support. A new Outcomes Framework pilot was completed with Welsh Government and several local commissioned services engaged in the Pilot. We had intended to deliver more outreach activities within the community to promote the various services available but due to service pressures we were unable to achieve all that had been planned.
Remodelling the "emergency beds" Homeless Hub accommodation offer and service delivery	25%	●	This is a long term action. Designs have been developed and a potential site has been identified. Discussions with local ward members for the site are planned for Quarter 1 of 2023. Exploration of funding for the Homeless Hub is underway.

## Housing Support and Homeless Prevention 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA007M	Number of presentations to the homeless service	1,598.00	1,400.00	379.00		
<p>Presentation are up significantly from the previous year, this reflects the continued housing and cost of living crisis. More people are presenting as homeless or at risk of homelessness. There are fewer homes available in the private sector and many landlords are serving notices ahead of the implementation of the 6 month notice rules linked to Rent Homes Wales Act 2016 which apply from 01 June 2023.</p>						
CHA008M	Percentage of successful prevention outcomes for homelessness under Housing Wales Act 2014	59.25	65.00	63.00		
<p>Causes of homelessness continue to be varied but high levels of private rental notices, relationship breakdown, asked to leave by family or friends remain the most common reasons for homelessness. There were 319 prevention outcomes reported in the year and of those 189 were positive. Negative outcomes were recorded as follows: 47 unsuccessful prevention. 3 refused assistance. 21 non co-operation. 37 application withdrawn. 19 loss of contact. 2 change in eligibility. 1 mistake of fact.</p>						
CHA009M	Percentage of successful relief outcomes for homelessness under Housing Wales Act 2014	44.26	45.00	57.00		
<p>When considering the relief and discharge of full homeless duties there were a total of 357 outcomes recorded for the year and 158 of these were positive. This reflects 44.26% which is slightly below target. Opportunities to assist people to exit homelessness are increasingly challenging with few private rental properties being affordable and social housing supply limited. The homeless cohort continues to be predominantly single person households (approx. 84%) and there is minimal 1 bed accommodation available across the county.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA010M	Number of households accommodated by the Council under Housing Wales act 2014 homeless duties	184.00	100.00	101.00		

At the end of the reporting period, there were 184 households in interim housing. This is a significant increase over the course of the year and reflects the ongoing pressures within the homelessness system. Annual target was to sustain a similar level of households in homeless accommodation. Whilst number of homeless households accommodated by the Council is a concern this is not unique to Flintshire. The breakdown of household types is as follows; Single Male 117, Single Female 38, Families 19, Other 10. Rough sleeping figures remain low (2).

CHA011M	Average length of stay for those households in interim homeless accommodation under Housing Wales Act 2014	95.28	130.00	117.00		
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Homeless accommodation includes those in temporary accommodation, homeless hub and also emergency accommodation (hotel or B&B). The high number of residents placed within emergency housing in the later part of the year is bringing the average figure down. Whilst the average length of stay reducing would usually be a positive outcome, the increase in numbers of households in homeless accommodation is a concern and the increased reliance on hotel and B&B create significant financial pressures. Financial support through the No-one Left Out grant for homeless accommodation has not increased in line with the increase in demand for accommodation.

The longest standing resident occupying homeless accommodation at year end had been in homeless accommodation for 472 days. Average length of stay by homeless accommodation type is as follows; temporary accommodation 150.62 days; homeless hub 126.04 days; emergency hotel & B&B 62.64 days.

CHA012M	Number of referrals received through the Housing Support Gateway	1,447.00	1,400.00	409.00		
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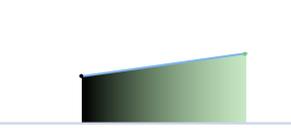
Total referrals for housing related support through the Housing Support Gateway in Quarter 4 was 520. Our service area has continued promotional work and has finalised the development of our webpage on the Council's website. New referral pathways via the Housing and Prevention Service webpage has improved access to services for clients, which is evidenced by the increase in number of presentations to the service. Our IT system to manage referrals is now in its final stages of development which will enable us to report on more accurate data. This data also links into Housing Solutions (Homeless Team) data which shows a significant increase in Homeless presentations - In March 2022, there were 63 Section 62 assessments, compared with March 2023, where there were 127 Section 62 assessments undertaken. Housing Solutions Officers make up a high percentage of the referrals that we receive for support which explains the increase in referrals for housing-related support and supported housing.

# Housing Needs and Housing Options 2022/23

Action	Percentage Complete	RAG	Comment
Developing self-service approaches that enable people to identify their own housing options through online support	80%	●	Phase 2 of of this project is planned for 2023/24 which will offer customers further opportunity to communicate with the housing register team using a digital platform.
Piloting a risk assessment process to identify pre tenancy support needs to reduce risk of tenancy failure	60%	●	Officers continue to work with residents to address those issues that heighten the risk of tenancy failure. Packages of support have been developed to support positive tenancy start up and tenancy sustainment. A lot of activity has been geared towards the homeless cohort due to current focus on moving people of from homeless accommodation. Recent recruitment within the service have provided additional resource to continue this work.
Promoting the Single Access Route to Housing (SARTH), Common Housing Register, Affordable Housing Register and Housing Support Gateway within the community and with professionals	85%	●	A range of communication activities continue to be routinely delivered to promote our services and generate take up of services. Training for colleagues in other service areas has been delivered to promote the Common Housing Register and the Housing Support Gateway. Work has been completed on revamping both content and design on the website for both the Common Housing Register and Homelessness services. Phase 2 of of this project is planned for the start of the next financial year which will offer customers further opportunity to communicate with the housing register team using a digital platform. Training is being delivered on a regular basis to both internal and external colleagues and is being well received.
Reviewing our sheltered housing stock to ensure that it continues to meet the needs of current and prospective tenants	100%	✔	The Council have now finalised the detailed option appraisals for each identified sheltered scheme/site. We have also completed further assessments in terms of condition of properties and our proposed investment costs to ensure compliance with the Welsh Housing Quality Standards, building safety compliance and energy efficiency. A report has been presented to Cabinet and Housing Scrutiny, detailing our approach to re-classification and further options appraisals as and when sheltered schemes are identified for review. A task and finish working group has now been established to finalise the findings and agree the next steps in terms of consultation with members and residents.

## Housing Needs and Housing Options 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA013M	Number of applicants on the Common Housing Register	2,424.00	2,400.00	2,401.00		
<p>There has been a 1.5% decrease in the number of applicants for Social Housing but the demand is still high compared to the number of properties available across all Housing Partners.</p>						
CHA014M	Customer satisfaction data for the Housing Register Service	52.27	40.00	32.00		
<p>An online survey was issued in January to a sample of 300 applicants of which 64 responded. 24.38% of the applicants found it very easy to apply in the first instance and 23.36% found the rate of the service good. 52.27% of the applicants would like the opportunity to receive updates on their application via an online service. The responses will inform further online surveys and help inform how we engage digitally with our customers going forward.</p>						
CHA015M	Number of applicants rehoused via SARTH by All Housing Partners	534.00	610.00	149.00		
<p>Lettings by Housing partners are as follows: Flintshire County Council 85; Clwyd Alyn 7; Wales and West Housing 25; Gwrp Cynefin 1. It is noted that Lettings across all housing partners are lower than target and with fewer properties becoming available. The consequence is that the length of time applicants will wait to be rehoused will be longer. Also, there are fewer homes available through social housing providers which reduces the opportunities for the Council to prevent and relieve homelessness through positive move on into social housing. The introduction of Renting Homes Wales Act 2016 on 01 December 2022, may have contributed to the lower numbers of lettings. Turn around of void properties may also have impacted on the number of Lettings.</p>						

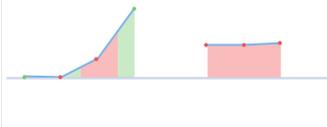
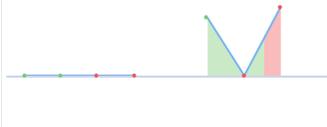
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA016M	Number of applicants rehoused via SARTH by Flintshire County Council	366.00	440.00	122.00		
85 applicants were rehoused by Flintshire County Council in the final quarter of 2022/23 and the total number of applicants rehoused for 2022/23 was 366.						
CHA017M	Number of households rehoused with significant adaptations requirements	15.00	10.00	10.00		
<p>This measure seeks to highlight the work of the specialist housing panel and the rehousing of households with significant property adaptation requirements. Due to their complexity of some applicants property need, the traditional route of the Common Housing Register and existing stock would not routinely meet the needs of this cohort of residents. The specialist housing panel therefore seeks to focus on those residents who without creative and innovative housing solutions, would fail to have their housing needs met. At the end of the reporting year there are 46 live applicants being reviewed by the specialist housing panel and 15 households have been successfully rehoused in the last 12months.</p>						

# Social Housing 2022/23

Action	Percentage Complete	RAG	Comment
Creation of a new amalgamated Disabled Adaptations Team consisting of Privately rented/Owned properties and Council Housing stock	100%		New staff members have now had their assimilation meetings with HR, management, union rep and a start date of 1st February 2023 has now been agreed by all parties.
Developing plans for the de-carbonisation of Council homes in line with Welsh Government guidance to ensure their thermal efficiency is optimised and the cost of heating homes are minimised	100%		The Council is currently in the process of testing our draft strategy though our Decarbonisation Pilot works programme following the successful grant award (£3m) through the Optimised Retrofit Programme (ORP) bid. The draft decarbonisation strategy will continue to be reviewed and updated and is nearing the final stages for sign off. The Council will ensure the strategy captures our aims and objectives in assuring our plans for decarbonisation are robust and correct for the tenants of Flintshire.
Ensuring that the Council's housing stock meets the Welsh Housing Quality Standard and achieves a minimum SAP energy efficiency rating of 65	100%		The Council continues to target properties that do not meet the Standard Assessment Procedure (SAP) 65 rating through various improvement works. This includes, installation of efficient central heating systems, renewable technology (Solar Panels and Air Source Heating) and extensive external refurbishment contracts comprising of new windows, doors, loft insulation and roof coverings, the energy performance and thermal efficiency of our properties is addressed and improved. Our current average SAP rating for our entire stock is 73.5 We are currently moving towards incorporating our decarbonisation measures into our investment programmes of refurbishment works to our tenanted homes. The Council are currently waiting for the new standards and guidance (Decarbonisation Strategic Delivery Plan and Welsh Housing Quality standards 2) to be published from Welsh Government, which will be incorporated into our investment programmes.
In partnership with Denbighshire CC, creating a new Dynamic Procurement System in order to ensure CPR's are met and provide a wider opportunity for tendering Disabled Adaptation projects	60%		Currently progressing the project with Denbighshire County Council and Procurement. Unfortunately, due to leave and workloads there has been some delay in progressing it.
Increasing the Council's housing portfolio by building social housing properties and affordable properties for North East Wales (NEW) Homes	80%		NEW Homes were originally looking to acquire an additional 5 properties at Maes Gwern this has since increased to 6. There has been a delay in the completion of designated homeless provision at Park Lane (4 units) and Duke Street (2 units). Progress has been slower than anticipated on both sites due to a number of issues, mostly contractor but with BT, Flintshire Street Naming and client preferred kitchen supplier as well. Completion was scheduled for the 3rd February for Duke Street and the Park Lane for the 28th of April and we are monitoring this closely It is anticipated that these will be completed circa Q1 of the 2023/23024 Financial year. The social homes at Mostyn (30 units) have also been delayed due to adverse weather and also sub-contractor issues. The Council's Housing Management Team have visited this site and we are optimistic that they will be also be completed circa Q1 of the 2023/23024 Financial year. There are also 2 larger properties at Ash Grove which we hope to have completed circa Q1 of 2023/23024. NEW 5 additional properties located at Maes Gwern are shortly to be added to the NEW Homes portfolio.

Action	Percentage Complete	RAG	Comment
Listening to our tenants and working with them to improve our services, homes and communities	75%	★	An Action Plan will be developed following the outcome of the STAR survey to ensure services are tailored to the needs of tenant's priorities. Follow up on contact with tenants who have indicated an interest in being involved and devise matrix of areas for preferred involvement.
Supporting our tenants to access technology and create sustainable digital communities	50%	★	Residents enjoyed attending the digital courses delivered by Coleg Cambria as part of the Croeso Cynnes Project November 2022 to March 2023. They have been trained on how to use the device enabling them to keep in touch with family and access to money saving offers. Residents then have the opportunity to lone a tablet device using the Aura tablet loan scheme if they are unable to purchase their own.
Working with housing association partners to build new social housing properties and additional affordable properties	80%	●	We continue to work closely with our Housing Association partners. The next meetings have been arranged for April 2023. Regular review meetings are held both with the individual Associations at both a Housing strategy and at the Regional Strategic Lead level. This is in addition to quarterly meetings with the Housing associations and the Welsh Government. 8 units at Pen Y Coed, Drury were completed by Adra in April 2022. Wales and West completed 23 units at Bryn Awel hotel Mold together with 6 units at Northop Chapel United reform church, Northop.
Working with residents to ensure our communities are well managed, safe, and sustainable places to live	75%	★	Developing digital solution through Total Mobile to ensure that Housing Officers are better equipped to support tenants by having a greater presence on their patch area. Identifying support needs at an earlier stage and referring to Tenancy Sustainment and other support agencies where appropriate.

## Social Housing 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA018M	Number of Council Homes under construction	38.00	77.00	77.00		
<p>There has been a delay in the completion of designated homeless units at Park Lane (4 units) and Duke street (2 units). Progress has been slower on both sites due to several issues, mostly contractor related but also connected to BT, Flintshire Street naming and client preferred kitchen supplier. We are closely monitoring progress and anticipate that that these units will be completed circa Q1 of the 2023/2024 financial year. The Social homes at Mostyn (30 units) have also been delayed due to adverse weather conditions, Way Leave issues and sub contractor issues. We remain optimistic that these units will also be completed circa Q1 of the 2023/2024 financial year. In addition, there are 2 larger properties at Ash Grove which also should complete in 2023/2024.</p>						
CHA019M	Number of Council Homes completed	0.00	36.00	0.00		
<p>There has been a delay in the completion of designated Homeless units at Park Lane (4 units) and Duke street (2 units). Progress has been slower on both sites due to several issues, mostly contractor related but also connected to BT, Flintshire Street naming and client preferred kitchen supplier. We are closely monitoring progress and anticipate that that these units will be completed circa Q1 of the 2023/2024 financial year. The Social homes at Mostyn (30 units) have also been delayed due to adverse weather, Way Leave issues and sub contractor issues. We remain optimistic that these units will also be completed circa Q1 of the 2023/2024 financial year. In addition, there are 2 larger properties at Ash Grove which also should complete in 2023/2024.</p>						
CHA020M	Number of Affordable Homes under construction via NEW Homes	6.00	21.00	0.00		
<p>We have re designated a potential site at Pandy, Oakenholt to a different Tenure mix. A fresh Planning Application will be required. The targets for 2023/2024 will be updated to reflect the change.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA021M	Number of Affordable Homes completed via NEW Homes	0.00	5.00	4.00		
<p>This target will be reviewed and updated for the next financial year 2023/2024. The acquisition of six properties should complete in the first quarter of 2023/2024</p>						
CHA022M	Number of Residential social landlords (RSL's) homes under construction	22.00	150.00			
<p>There has been a delay in some of the larger sites being developed including Northern Gateway (100 units) and 66A Mold Road, Mynydd Isa (56 units) due to contractors withdrawing from contracts which they deemed to have become unviable due to increased costs. the Contractor for Northern Gateway has recently entered Administration. The full Welsh Government grant of £11.2 million from Welsh Government was secured.</p>						
CHA023M	Number of Residential Social Landlord (RSL's) homes completed	43.00	41.00			
<p>We are pleased to report that in these challenging times that 43 homes have been completed.</p>						
CHA024M	To deliver the Welsh Housing Quality Standard to all Flintshire County Council stock by December 2022	100.00	100.00	100.00		
<p>The Council successfully complied with the Welsh Housing Quality Standards to all housing stock on the 31st December 2021. We have continued to maintain this standard to our tenanted homes and will now move into the maintenance phase of these standards. We are now working with Welsh Government and our supply partners in readiness for the new WHQS 2.0 standards that will be shared with the Council in 2023.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA025M	Achieving a SAP rating of 65 or above will be one of the key measures to determine whether or not the WHQS standard has been attained	100.00	100.00	100.00	 100.00	

The Council continues to target properties that do not meet the SAP 65 rating through various improvement works. Installation of efficient central heating systems, renewable technology (Solar Panels and Air Source Heating) and extensive external refurbishment contracts comprising of new windows, doors, loft insulation and roof coverings, the energy performance and thermal efficiency of our properties is addressed and improved.

Our current average SAP rating for our entire stock is 73.5

All properties now comply with the SAP 65 rating and we are currently moving towards incorporating our decarbonisation measures into our investment programmes of refurbishment works to our tenanted homes.

CHA026M	Total number of Small Disabled Adaptations completed	987.00	320.00		 987.00	
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We are completely reliant on the Occupational Therapist recommendation and their clients need, so it is always difficult to project the amount of different sized works we may receive.

CHA027M	Average number of days to complete a Small Disabled adaptation	7.00	28.00		 7.00	
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These are the small adaptations that are classed as priority. They are to prevent risk, hospital admissions, for example, grab rails, hand rails etc.

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA028M	Total number of Discretionary Medium Disabled Adaptations completed	59.00	40.00			
<p>We are completely reliant on the Occupational Therapist recommendation and their clients need, so it is always difficult to project the amount of different sized works we may receive. Discretionary adaptations have increased due to the change in DFG policy and removal of a limit to discretionary works.</p>						
CHA029M	Average number of days to complete a Discretionary Medium Disabled adaptation	131.00	122.00			
<p>This is an amalgamated figure of all medium sized adaptations completed, discretionary and mandatory. Unfortunately some mandatory medium cases have had delays when processing the means testing, however now that means testing for all medium adaptations has been removed 23/24 target figures should hopefully be met.</p>						
CHA030M	Total number of Mandatory Medium Disabled Adaptations completed	47.00	60.00			
<p>We are completely reliant on the Occupational Therapist recommendation and their clients need, so it is always difficult to project the amount of different sized works we may receive. The target for 2022/23 was set using the previous year's figure for mandatory medium adaptations awarded however, this was before discretionary adaptations therefore, the target has not been met. During 2022/23, the numbers of mandatory medium adaptations have reduced in line with the increase in the numbers of Discretionary Adaptations following implementation of the new Discretionary Adaptations Policy which has removed the need to means test.</p>						
CHA031M	Average number of days to complete a Mandatory Medium Disabled adaptation	131.00	122.00			
<p>This is an amalgamated figure of all medium sized adaptations completed, discretionary and mandatory. Unfortunately, some mandatory medium cases have had delays when processing means testing, however, now that means testing for medium adaptations has been removed the 23/24 target figures should hopefully be met.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA032M	Total number of Mandatory Large Disabled Adaptations completed	4.00	8.00			
<p>We are completely reliant on the Occupational Therapist recommendation and their clients need, so it is always difficult to project the amount of different sized works we may receive. Large cases can take up to 15 months or longer to complete, currently we have 10 cases in progress at different stages, some of these will complete in 2023/24.</p>						
CHA033M	Average number of days to complete a Mandatory Large Disabled adaptation	502.00	456.00			
<p>A legacy case which had been ongoing for a considerable period (prior to 2022/23) was completed in the 2022/23 reporting period. This had an adverse effect on completion target times. Should this legacy case be excluded from our actual figures then the average number of days to complete a mandatory large disabled adaptation would be 379, which is below our target of 456 days.</p>						
CHA034M	Total number of Disabled Adaptations completed	1,097.00	428.00			
<p>We are completely reliant on the Occupational Therapist recommendation and their clients need, so it is always difficult to project the amount of different sized works we may receive.</p>						

# Private Rented Sector 2022/23

Action	Percentage Complete	RAG	Comment
Developing a "landlord offer" that encourages landlords to work with the Council to raise standards of property management and condition of homes where needed	90%	●	The Landlord Hub section of the Councils Website is now in its final stages of development and due to be launched in Quarter 1 of 2023/24. Continued use of Welsh Government Homeless Prevention Grant has enabled us to sustain the landlord offer relating to rent rescue packages for failing tenancies, including support for landlords who have experienced significant interest rate hikes and have had to increase rents due to their cost pressures. Advice and guidance with the implementation of the Renting Homes Wales Act 2016 is extended to landlords routinely by the Bonds Scheme Officers. The Council are unable to sign up to the Welsh Government Leasing Scheme due to staffing pressures.
Engaging with private sector tenants, giving them a voice and responding to their needs	100%	✔	We continue to work with regional partners and TPAS Cymru to develop a Private Rented Sector Forum to provide opportunity for residents to engage with services and promote opportunities for engagement with residents who live in private rented sector homes. An online event was held online on the 01 March 2023, and residents who attended the event helped develop a Factsheet about the Renting Homes Wales Act 2016 as this was an issue they had identified as creating uncertainty and confusion for private renters. Their feedback has helped shape the content of the form and they have identified further subject ideas for future factsheets.
Improving access to private sector properties for those who are homeless, at risk of homeless and in housing need	60%	●	Market conditions mean that this task is increasingly challenging to deliver on. Many landlords are serving notices in order to sell their properties. Whilst we have a wide range of financial incentives to encourage landlords to consider residents who are open to the Councils Housing Support and Homeless Prevention services, as Contract Holders, the lack of housing and the increasing costs to rent privately is creating additional barriers to being able to improve access to the private rented sector.
Mapping Houses of Multiple Occupation (HMO's) across Flintshire to ensure legal minimum housing standards are met and to improve residents' quality of life	67%	●	The target for this activity was amended from 40 to 35 HMO's to inspect due to the fact that the programme of work commenced during quarter two of 2022/23, following new members of staff joining the team.
Working in partnership with landlords and private sector agents to better understand their needs	100%	✔	The Landlord Forum continues to be delivered online in partnership with National Residential Landlords Association. The last Forum focused on damp and disrepair as this is a topic landlords had requested advice and guidance on. Over 40 landlord attended the Forum. Financial Hardship and Cost of Living issues were identified as another concern for landlords and the Landlord Forum in May 2023 will have a range of guest speakers to help raise awareness of support services that can assist residents and help sustain their accommodation which is positive for landlords.

Private Rented Sector 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CHA035M	Number of homeless households assisted under the Housing Wales Act 2014 to secure Private Sector Accommodation	51.00	64.00	62.00	 <p>51.00</p>	
<p>51 households were recorded as being supported into private rented housing in order to either relief or prevent their homelessness. Availability of private rental homes is reducing and rent costs are going up, making renting privately unaffordable for many people. A report by the Bevan Foundation into availability of private rental homes found 59 homes available in Flintshire in February 2023 and 0 were charging the Local Housing Allowance rate, meaning they would be unaffordable for most people who are in receipt of benefits or on low wage.</p>						
CPE002M	Number of inspections of HMOs	24.00	35.00	18.00	 <p>24.00</p>	
<p>24 inspections undertaken from the target of 35. Operational and statutory pressures, such suitability checks for Ukrainian refugees and legislative changes in the Private Rented Sector, has affected the delivery of proactive work.</p>						

# Empty Properties 2022/23

Action	Percentage Complete	RAG	Comment
Bringing empty homes back into use thorough the Empty Homes Loan Scheme	100%		This is on-going and this financial (2022/23) year we have approved £200,000 in house into home loans, with a further 3 in the application stage.
Exploring opportunities to develop a project management service for non-commercial landlords to encourage take up of the Empty Home Loan Scheme	100%		This is on-going. We are waiting on a meeting to put the project management service to a test by undertaking a full refurbishment.
Exploring opportunities to maximise housing and revitalise our towns through the redevelopment of the High Street	100%		A number of regeneration schemes have been awarded Welsh Government 'Transforming Towns - Place Making Grant' for 2022-23 and the Regeneration team has worked with property owners and developers to secure funds, start and progress work on site and claim grant funds at the end of March 2023. Amongst grant funded projects (which property owners have invested a minimum of 30% capital funding themselves) one scheme has also applied for and been awarded repayable loan funding as part of a funding investment package alongside non-repayable grant funding. Work is ongoing into the next financial year regarding recent and new enquiries from property owners and developers about regeneration grant and loan funding available to them to support the regeneration of high streets in town centres, and facilitating the development and delivery of new regeneration projects. An application for Shared Prosperity Funding (SPF) was submitted by the Council's Regeneration team, which has been successful at stage 1 (of 2) to secure funds to implement a Town Centre Investment programme comprising 8 projects across 7 towns in Flintshire. In quarter 1 of 2023-24, stage 2 SPF funding application will be developed and submitted. The outcome of this funding application is expected by end June/ early July 2023.
Targeting 'problem' empty homes in our communities and use enforcement powers where appropriate to improve our communities and increase housing supply	100%		Enforcement powers have been used to successfully take 2 long term empty properties through the enforced sale procedure and they are now back in use. Empty Homes has passed over the 3rd property to the solicitors and its due to be sold at auction in the next 2 months.

## Empty Properties 2022/23

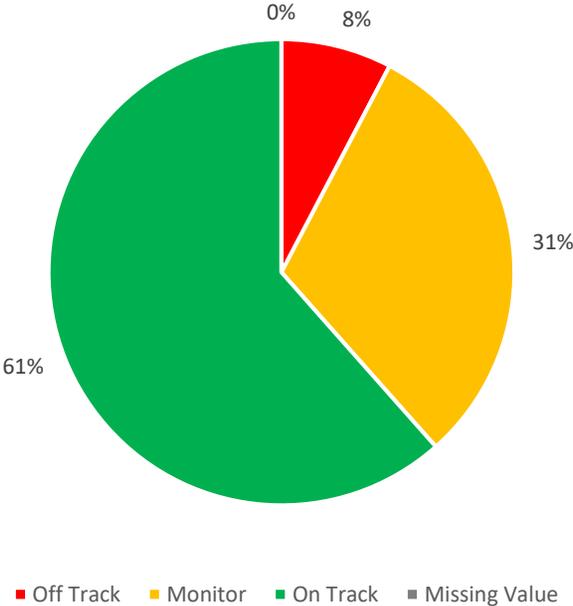
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE003M	Percentage of empty private properties brought back into use	2.20	1.10	3.60		

Based on Council Tax figures of 500 when the housing strategy plan was produced in 2019, we have brought 11 properties back into use with the assistance of loans, enforcement and encouragement which equates to 2.2% for the financial year 2022/23.

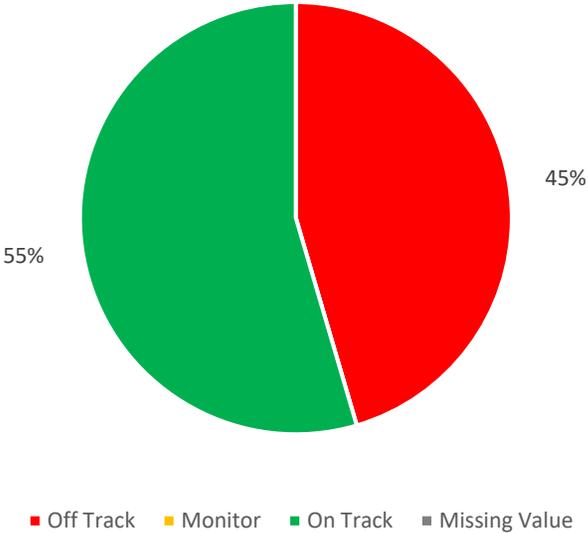
# Green Society and Environment

# Green Society and Environment Overall Performance

Green Society and Environment - Action RAG Status



Green Society and Environment - Measure RAG Status



# Carbon Neutrality 2022/23

Action	Percentage Complete	RAG	Comment
Developing plans towards net zero carbon for our assets in line with Welsh Government guidance	100%		Non-domestic Energy team continue to build plans and business cases for building assets to improve energy efficiency and further reduce carbon emissions.
Gathering information on annual Council greenhouse gas emissions to submit to Welsh Government and the Carbon Programme Board	100%		Data has been submitted to Welsh Government, and the latest progress report has been presented to Climate Change Committee, Governance & Audit Committee, Environment & Economy Overview & Scrutiny Committee and Cabinet.
Reviewing the procurement policy to reduce greenhouse gas emissions from suppliers	60%		A draft procurement policy to map ambitions from 2023 to 2027 is scheduled for Cabinet approval in Q1 of 2023/24. Contained with the new procurement policy is a key objective for Procurement to work with contractors, partners and service providers to support them to reduce their carbon footprint and to become carbon neutral by 2030. To ensure carbon reduction is embedded into future Procurements, a new role has been created in the Procurement service to lead on carbon reduction. The vacancy is currently being advertised.
Working with Flintshire's leisure and culture trust partners to reduce carbon emissions	100%		Partners are involved in relevant Climate Change Programme Working groups. Meetings have been scheduled with both Aura and Newydd to calculate carbon footprints and develop carbon reduction plans.

## Carbon Neutrality 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE004M	Council Greenhouse gas emissions	44,980.00	36,960.00			

As detailed in the Climate change programme progress report, all emissions targets were exceeded except supply chain which saw an increase due to the rise in cost of goods and services. This has skewed the progress made to reduce emissions over this financial year and does not give a clear picture of the progress made within other areas of the decarbonisation programme. Work is being carried out over 2023 to better understand our emissions from supply chain.

# Climate Change and Adaption 2022/23

Action	Percentage Complete	RAG	Comment
Assessing the feasibility of schemes within land assets for resisting flood and drought while enhancing biodiversity and increasing carbon storage	60%	★	Non-domestic Energy team continue to build plans and business cases for building assets to improve energy efficiency and further reduce carbon emissions.
Carrying out flood investigations and alleviation works where appropriate	50%	●	First phase reports have been received on both of the flood investigation priority projects and these will inform the scoping and commissioning of the next phases.
Reviewing the Council's Flood Risk Management Strategy	25%	●	Welsh Government have confirmed that the deadline for updating Flood Risk Management Strategies has been put back to spring 2024. Consultants Waterco have been commissioned to assist the Council in producing its strategy, and the scoping meeting took place on 20.04.23. An initial engagement plan will be put together to gain insights into the flood risk priorities to be addressed through the strategy, involving workshops with Members and key stakeholders
Reviewing the Council's Strategic Flood Consequences Assessment	95%	●	Further consultation on revisions to Technical Advice Note 15 (TAN15) Development and Flood Risk have resulted in the need to review the draft SFCA already produced to see if there is any further implications or work required. Consultation comments on the latest changes to the TAN were submitted to Welsh Government on 17th March 2023, following consideration of the comments at the Planning Strategy Group. Final consideration will be given to the draft SFCA prior to its finalisation and submission to Welsh Government

# Fleet Strategy 2022/23

Action	Percentage Complete	RAG	Comment
Converting the authority's fleet to electric and alternative fuels (hydrogen etc)	10%	★	We continue to explore the feasibility of the electric vehicle charging infrastructure across our assets. Further to the 2 EV buses already delivered, and the 2 EV recycling vehicles that are due imminently, we have recently taken delivery of 3 medium-sized electric cars which have been deployed to children's services. The service area has subsequently requested a further 3 additional vehicles to support their service. The fleet workshop team are due to complete EV/HYBRID vehicle Maintenance courses which will be delivered locally by Deeside college.

Fleet Strategy 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST001M	Introduce electric vehicles into the recycling fleet	5.00	2.00			

Further to the 2 EV buses already delivered, and the 2 EV recycling vehicles that are due imminently, we have recently taken delivery of 3 medium-sized electric cars which have been deployed to Children's Services. The service area has subsequently requested a further 3 additional vehicles to support their service. The fleet workshop team are due to complete EV/HYBRID Vehicle Maintenance courses which will be delivered locally by Deeside college.

# Green Environment 2022/23

Action	Percentage Complete	RAG	Comment
Delivering an increase in canopy cover as part of the Urban Tree and Woodland Plan	100%	✓	Progressing well against key objectives in the plan with 22/23 targets met: Tree planting: 118 standard trees and 2482 whips (creating over 500m of new hedgerows) across 16 sites in Flintshire
Delivery of green infrastructure projects under the Local Places for Nature grant funding stream	100%	✓	All grant aided targets under the local places for nature scheme have been delivered. Over £500k of funding applied for and delivered with a total of 95 GI (Green Infrastructure) interventions with wildflower sites and tree sites combined.
Enhancing the natural environment through the delivery of the Section 6 Environment Act Wales biodiversity duty	100%	✓	<p>The 2022/23 actions within the Section 6 Plan were delivered. Highlights include:</p> <ul style="list-style-type: none"> <li>• Greener development conference hosted in November 2022 with approximately 150 delegates</li> <li>• Approximately 30 Flintshire County Council members attended a biodiversity training session in January 2023</li> <li>• 79 new wildflower sites created spring 2023 which equates to 3.9Ha</li> <li>• 3 Town Centre Green Infrastructure Masterplans were developed</li> <li>• Collaboration with 17 schools for biodiversity improvements</li> <li>• Flintshire swift recovery project: a total of 126 nest chambers were erected</li> <li>• A total of 95 Green Infrastructure (GI) interventions with wildflower sites and tree sites combined</li> <li>• Conservation grazing enabled at Bettisfield, Greenfield valley</li> <li>• Community growing space created, 2 Ponds restored.</li> <li>• Habitat management works 5 + sites</li> </ul>

Green Environment 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE005M	Number of Green infrastructure improvement projects and planting	95.00	10.00		 <p>A gauge chart with a semi-circular scale. The needle points to 95.00. A red segment is visible at the beginning of the scale, and the number 10 is marked at the start. The value 95.00 is displayed below the needle.</p>	
95 GI intervention projects completed						

# Green Access 2022/23

Action	Percentage Complete	RAG	Comment
Delivering the Rights of Way Improvement Plan with a focus to ensure improved access for all and the promotions of Walking for Health	100%	✓	<p>All targets for 2022/23 have been delivered. Key highlights include:</p> <ul style="list-style-type: none"> <li>• Delivered the WG Access Improvement Grant - £64K. Completed 3,000 sqm of surface improvements</li> <li>• Supported the Ramblers Association Cymru and their Path for People Project to work with Llanfynydd local community to improve their local path network and environment</li> <li>• Improved the Rural Walks booklet with new accessible routes</li> <li>• Intergenerational/educational walks with Mountain Lane C.P. School undertaken</li> <li>• Achieved the target of 5 LEMO's (Legal Event Modification Orders) for 2022/23 in the Annual Delivery Plan</li> <li>• 77 New Footpath signs were installed on the roadside over the last 12 months</li> <li>• 33 new kissing gates installed as part of the Access Improvement Grant</li> <li>• 704 issues resolved in 2022/23, a 59% increase on 2021/22</li> </ul>
Exploring opportunities to develop the Flintshire Coast Park through the production of a scoping study	100%	✓	Scoping study has been completed and was reported to Cabinet in November 2022.

Green Access 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE006M	Completion of the Coast park Scoping Study	100.00	100.00			
Completed study and reported to Cabinet in Nov 22						
CPE007M	Number of Kissing Gates and barriers removed from Public Rights of Way	33.00	30.00			
Completed 33 kissing gate installations and resolved 704 issues on the network						

# Renewable Energy 2022/23

Action	Percentage Complete	RAG	Comment
Agreeing appropriate investment strategy for future renewable energy developments	40%	●	Welsh Government Energy Service have provided guidance on next step renewable energy schemes on our land assets. The feasibility of these needs to be assessed on a site-by-site basis in conjunction with the Capital Works programme. Resource to progress and manage this has been approved within MTFS (Medium Term Financial Strategy) and a vacancy business case is being developed to progress this action within 2023.
Assessing the feasibility of renewable energy and land assets and link to wider carbon ambitions	40%	●	Welsh Government Energy Service have provided guidance on next step renewable energy schemes on our land assets. The feasibility of these needs to be assessed on a site-by-site basis in conjunction with the Capital Works programme. Resource to progress and manage this has been approved within MTFS (Medium Term Financial Strategy) and a vacancy business case is being developed to progress this action within 2023.

## Renewable Energy 2022/23

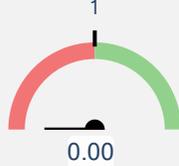
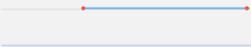
Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE004M	Council Greenhouse gas emissions	44,980.00	36,960.00			

As detailed in the Climate change programme progress report, all emissions targets were exceeded except supply chain which saw an increase due to the rise in cost of goods and services. This has skewed the progress made to reduce emissions over this financial year and does not give a clear picture of the progress made within other areas of the decarbonisation programme. Work is being carried out over 2023 to better understand our emissions from supply chain.

# Active and Sustainable Travel Options 2022/23

Action	Percentage Complete	RAG	Comment
Developing the County's electric car charging network	100%		A total of four electric charge points have been installed on the recently constructed Park & Ride facility on Zone 2 Deeside Industrial Park. A further 17 publicly accessible charging points have now been implemented within nine Flintshire car parks. This work is now complete and charge points are fully operational. Welsh Government annual grant application submitted for purposes of identifying future economically viable sites - conformation of funding awaited. Completion of study will enable the Council to quantify funding required to expand strategic network of chargers.
Promoting active travel and further develop the Council's cycleway network	100%		The Active Travel Core allocation has been fully spent and all the initiatives have now been delivered.
Promoting multi modal transport journeys and the development of strategic transport hubs	80%		Works to progress multi-modal transport projects have progressed throughout the year which incorporates a programme of Active Travel schemes, including the A550 Penyffordd to Hope shared use path, a shared use facility in the Wepre Ward of Connah's Quay, A further shared use facility in Buckley (linking into previously delivered Safer Routes Scheme) and a significant shared use facility along the A5104 Saltney. In addition, a number of feasibility studies have been completed to support future funding applications. The Active travel schemes and studies implemented calculate to £1.2million pounds of funding. Two electric bus vehicles have now been delivered and arrangements are currently being progressed for their use. Attempts to secure funding for the construction of Deeside Station have been unsuccessful, for the second time. Locations of strategic transport Hubs are currently being reviewed as part the Council's integrated transport strategy review. Consideration will also need to be given to the outcome of the ongoing Welsh Government Bus Reform.
Promoting the use of public transport through the further development of the Council's core bus network	75%		A number of improvement schemes have been undertaken aimed at improving journey times on the Council's Core Bus Network. Welsh Government funding has been secured this financial year to undertake further infrastructure improvements. The progression of a multi-modal transport infrastructure scheme from Queensferry roundabout to Shotton is currently underway. The '1 Bws' ticket has also been introduced in North Wales in partnership with Local Authorities, Operators and Transport for Wales (TfW). Viability of the Core Network has also been promoted via the introduction of Local Travel Arrangements (LTA's) and Flecsi Services.

## Active and Sustainable Travel Options 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST002M	Introduce Electric Charging points at key locations across the County	21.00	17.00	4.00		
<p>A total of four electric charge points have been installed on the recently constructed Park &amp; Ride facility on Zone 2 Deeside Industrial Park. A further 17 publicly accessible charging points have now been implemented within nine Flintshire car parks. This work is now complete and charge points are fully operational. Welsh Government annual grant application submitted for purposes of identifying future economically viable sites - conformation of funding awaited. Completion of study will enable the Council to quantify funding required to expand strategic network of chargers</p>						
CST003M	Develop multi- modal transport hub at Garden City	0.00	1.00	0.00		
<p>The ability to progress the Garden City bus interchange has been prohibited due to time constraints within the grant conditions, along with the lack of progression relating to the Bus Only link and land purchase. This resulted in the funding having to be returned to Welsh Government, however the funding to complete the land purchase has verbally been agreed to be carried forward.</p>						

# Circular Economy 2022/23

Action	Percentage Complete	RAG	Comment
Achieving Welsh Government recycling targets	75%	▲	While the statutory recycling target for 2022/23 is 64%, we aspire to meet the target of 70% ahead of 2024/25. Following the impact of the pandemic we had started seeing residual waste tonnages decrease closer to pre-pandemic levels, along with some recycling materials such as glass and food waste. This is improving our overall recycling performance in comparison to 2021/22; however, further improvement needs to be made to achieve national targets (64% 2021/22 & 70% 2024/25) as the current waste strategy is not supporting this. A review of the waste strategy is currently ongoing as recent compositional analysis of the residual waste bins shows that a high proportion of waste put in them could be collected via the weekly recycling service. Residents of Flintshire have been asked to support the Council in achieving these targets by making use of the recycling containers provided. Evaluation of any improvement will be reviewed in September 2023.
Developing and extending the Standard Yard Waste & Recycling Transfer Station	50%	▲	The project to redevelop the Standard Yard materials recovery facility (MRF) in Buckley is ongoing and currently subject to review following a recent tendering exercise to procure the construction of the facility. Due to the commercial sensitivities around the tenders, the details of the procurement exercise cannot be shared publicly. However, there are a number of national issues in the construction industry, which are impacting the project, including supply chain delays and shortages, costs of materials, inflation costs and energy prices. Additionally, and although planning consent for the site was granted over 12 months ago, there are also still a number of outstanding matters to resolve with the site in relation to environmental permitting, utilities, SUDS (Sustainable Drainage Systems), and legal traffic regulation orders, all of which are likely to take some time to resolve. The review will involve an independent assessment of the options available to the Council for future operational depots and examine all aspects of the project, including technical, economic, financial, legal, and environmental considerations. In the meantime, arrangements are in place with a third-party contractor to provide a bulking and storage facility for the local authority for recyclable material and material recovery.
Promoting the option to reuse and repair unwanted items at Household Recycling Centres by partnering with local Charities or social enterprises	25%	●	A funding bid to introduce a reuse initiative across all Household Recycling Centers was submitted to Welsh Government for Circular Economy Funding in June 2022 following an unsuccessful bid to the Landfill Tax Communities Fund. The outcome of that bid is still yet to be determined; however, working with Welsh Government colleagues we are hopeful of a positive outcome in 2022/23
Support and promote Re-Use and Repair initiatives in partnership with Refurbs Flintshire	100%	✔	The Repair and Reuse Centre, with café, was successfully opened in 2021. Since that time the café has become well established with customer throughput increasing. A comprehensive programme of upcycling workshops, repair sessions and reuse initiatives are in place each month and are well attended. Further session such as developing IT skills and energy efficiency workshops have also taken place to further benefit the community. A designated webpage is being created on the councils' website to promote these, along with promotion via social media
Support local businesses in their efforts to reduce their carbon footprint and become more resource efficient	100%	✔	In partnership with FCC, Deeside Decarbonisation Forum delivered 5 network events throughout the year and engaged with 210 business delegates. The events are designed to share best practice within private sector decarbonisation work programmes and encourage business collaboration across Flintshire.

Action	Percentage Complete	RAG	Comment
Working in partnership, actively support and engage with community led groups by developing recycling initiatives	50%	★	Options are being developed to undertake a pilot scheme introducing a recycling initiative whereby if a specified community could improve their recycling performance, then the benefits seen, such as financial savings, would be invested back into community groups to develop environmental improvements. The service undertook a food waste minimisation campaign into the new year and supported the national 'Be Mighty, Recycle' food waste campaign, which is being extended with grant funding to increase awareness. A leaflet with the council tax bill went out in March informing residents of the 70% target for recycling to be achieved, along with the financial impacts if it is not.

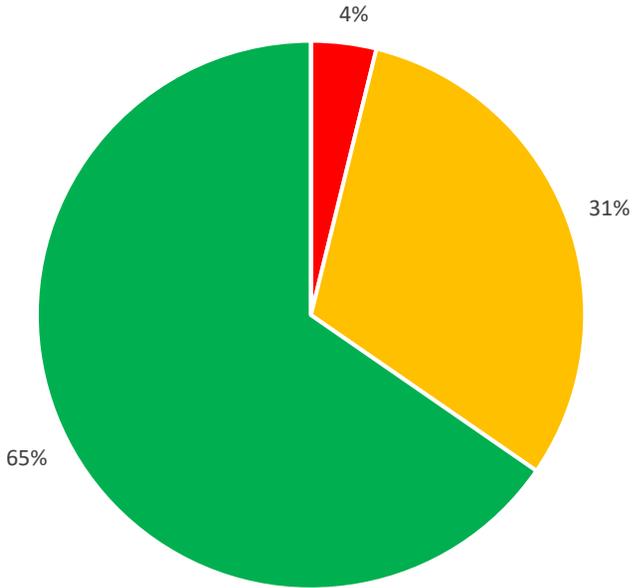
Circular Economy 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST004M	Percentage of waste reused, recycled or composted	60.00	70.00	62.00		
<p>Our overall recycling performance for Q4 has reduced since Q3 due to the reduced tonnage of waste streams such as garden waste which decreases during the winter months. The figure reported is the estimated year end recycling performance. Data will be submitted to Welsh Government for validation.</p> <p>Following a second stage waste compositional analysis work completed in Q3 it has been identified that over 50% of waste in the residual bin is recyclable waste, with 30% being food waste. Due to this we are not able to achieve the national statutory target of 64% and are not on target to meet 70% by 2024/25. The council's waste strategy is currently under review with the decision of implementing the most effective intervention of restricting the amount of residual waste permitted to be disposed of per week deferred to a later date.</p>						
CST005M	Average Recycling rate across Household Recycling Centres (HRCs)	76.00	80.00	80.02		
<p>Quarter 4 recycling performance across HRCs (76%) has gone below 80% due to reduced tonnages of garden waste and DIY materials which are typically higher during the spring and summer months. When calculated for the whole year (2022/23), the overall recycling performance across the HRC sites remains above 80% as this calculates the peaks of summer and the lows of winter.</p>						
CST006M	Introduce an electronic labeling system for waste collection services	1.00	1.00			
<p>An electronic labelling system (known as RFID) has been fully introduced on the garden waste subscription service. This allows data to be gathered on which bin has subscribed to the service, when the bins have been emptied and where they are located within the county with the purpose of improving vehicle efficiencies and identify bin presentation rates, amongst other benefits.</p>						

# Economy

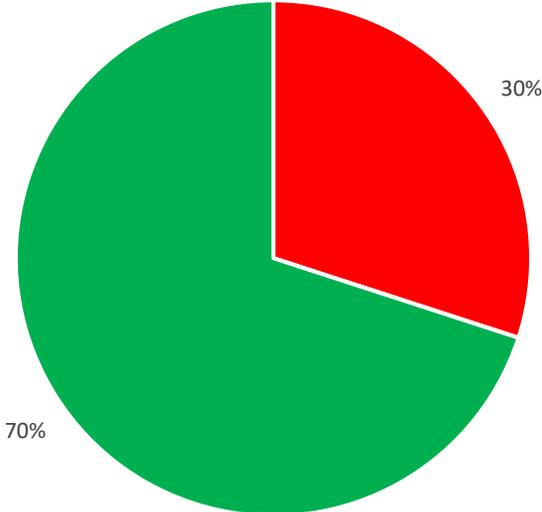
# Economy Overall Performance

### Economy - Action RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

### Economy - Measure RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

# Town Centre Regeneration 2022/23

Action	Percentage Complete	RAG	Comment
Encouraging and supporting investment in town centre properties especially to facilitate more sustainable uses	100%	✓	Enquiries for property owners and developers for grant and loan investment have been received throughout the last quarter (January - March 2023). Site meetings have been held with all individuals who enquired and are eligible for Welsh Governments' Transforming Towns 'Place Making Grant' and 'Property Development Grant', to discuss project development and application criteria/ process. There has been a good number of enquiries from services looking to have a presence in the high street in the future which would help to diversify the use of town centre high streets - most noticeably for Holywell town centre. The council's regeneration team has facilitated these enquiries and fed in the needs of service users/ service providers to the Place Making Plan development work being undertaken currently.
Improving the environment in town centres	100%	✓	A number of actions have been completed over the last quarter (January - March 2023) which contribute towards improving the environment in town centres, these include: 1) Consulting local people in Buckley, Holywell and Shotton about their town centre environment/ future needs and improvements (as part of Place Making Plan development work); 2) Securing funds for new regeneration projects and continuing to deliver existing town centre regeneration projects; 3) Development of 3 town centre 'Green Infrastructure Audits' commissioned, 2 of which have been fully completed and 1 to be completed by May 2023; 4) Development of a project to target improvements to green and blue spaces within Flintshire town centre - submitted as part of a stage 1 funding application to seeking Shared Prosperity Funding application. 5) Environmental Quality Audits completed for Buckley, Holywell and Shotton (as part of a wider Commercial Assessment piece of work) to inform emerging Place Making Plans.
Monitoring the health and vitality of town centres to support effective management and business investment decisions	100%	✓	A number of datasets/ information have been monitored and analysed as part of the Council's monitoring of the health and vitality of town centres these include: 1) Annual vacant property data (derived from non-domestic rates records) was fully analysed in March 2023, 2) Footfall in the town centres where footfall devices are installed and operational, and reports completed using online dashboards/ statistics; 3) Number of empty properties added to the council's vacant property enforcement action plan amongst other data which has been analysed for the emerging Place Making Plans for the towns of Buckley, Holywell and Shotton. A SWOT analysis and commercial assessment for each town centre using data such as rental yields, property sale prices, spend data for people shopping in the town centre has been included. The findings of the data gathering and analysis will feature on the Council's website (regeneration pages) within the coming months - as part of new information that will be shared and communicated. The information gathered throughout 2022-23 regarding the health and vitality of town centres has been communicated to Welsh Government and also informed the 'evidence of need' for a funding application developed to seek UK Government's Shared Prosperity Funding for a town centre investment programme.
Supporting the growth of community enterprises in town centre locations	90%	★	Enquiries about investment in community buildings/ facilities have continued to be received during the last quarter (January - March 2023). Interested parties have been supported to explore funding opportunities and support available to them directly via the Council's Regeneration Team as well as being signposted to other colleagues and external organisations for support. The growth and diversification of community enterprises is part of the proposed Town Centre Investment Programme, a funding application for which has been submitted to seek Shared Prosperity Funding, and one of eight strands to the proposed programme specifically aims to support businesses and community enterprises to develop and grow including areas of support such as reviewing their business performance, development and business plans, skills development and communications/ marketing. It is anticipated the outcome of this funding application will be known by the end of June / early July 2023.

# Business 2022/23

Action	Percentage Complete	RAG	Comment
Engaging town centre small businesses and improve support packages available to them	100%	✓	18 enquiries were received from town centre small businesses during the last quarter from across a number of towns in Flintshire, all of which were related to available funding and investment opportunities. 7 of these enquiries are interested in potentially pursuing an application for the new Welsh Government pilot 'Property Development Grant' and 2 have progressed applications via the Welsh Government Transforming Towns Place Making Grant funding scheme. A number of town centre business owners in Buckley, Holywell and Shotton participated in the online and face-to-face consultation events held in February and March 2023 in relation to town centre Place Making Plans. More engagement with businesses is planned for May and June 2023, relating to sharing emerging consultation findings/data relating to Place Making activity and funding and investment opportunities available to them.
Increasing the scale and impact of the social business sector	100%	✓	During the reporting period, the Social Enterprise (SE) Officer, supported 11 organisations to register as Social Enterprises within the county working in partnership with the Flintshire Social Enterprise Stakeholder group which consists of 7 Flintshire based Social Enterprises. The SE Officer has developed an innovative online based Social Impact Toolkit which has identified £2,807,122.27 worth of social impact within Flintshire.
Supporting growth of the local and regional food and drink business sector through marketing and collaborative projects	100%	✓	Support has been provided to local food and drink groups by hosting a series of networking events such as Meet the Producer and Taste North East Wales Programme, strengthening links between food and drink producers and the tourism sector. Support has been provided to the Mold Food and Drink Festival organisation committee with a successful return of the festival after a two-year break due to the pandemic. The event attracted thousands of people over the weekend and over 100 exhibitors showcased their products with the the majority being from North East Wales (a focus was on local this year). A range of Flintshire County Council services played a pivotal role in supporting the festival organisers. Food and Drink Sector Readiness for National Park Status – Scoping and feasibility study. A development project which gave opportunities for food and drink businesses, networks and relevant organisations to contribute to some early research that may shape the future of support for the food and drink sector in North East Wales. This engagement with the food and drink sector made the research more accurate and reflective of both the current situation and their development needs for the future.
Supporting local businesses in their efforts to reduce their carbon footprint and become more resource efficient	100%	✓	In partnership with FCC, Deeside Decarbonisation Forum delivered 5 network events throughout the year and engaged with 210 business delegates. The events are designed to share best practice within private sector decarbonisation work programmes and encourage business collaboration across Flintshire.
Supporting recovery of the County's street and indoor markets	100%	✓	A weekly average of 70 regular street traders attended Mold (64) and Holywell (6). In addition, 60 casual traders were accommodated throughout the year around the towns. Mold indoor market has an average occupancy rate of 80% with regular enquiries to occupy the Market Hall. The service successfully delivered Mold and Holywell Easter and Festive Markets drawing hundreds of visitors on each occasion. In addition, the Market Team developed and delivered a range of attractions during school and bank holidays (children's characters; musicians; face-painters etc.) bringing footfall in to the towns and encouraging families to attend the markets.

Action	Percentage Complete	RAG	Comment
Supporting recovery of the tourism and hospitality sectors and rebuild confidence in the industry	100%		<p>Development of a Flintshire Tourism Ambassador Scheme which provides a series of online learning modules to enhance knowledge of the visitor offer has been offered in Flintshire and the wider North Wales region, free of charge. This includes walking and great outdoors, heritage and culture, towns and shopping, sustainable and food tourism. There are 3 levels of awards – bronze, silver, and gold, depending on the number of modules completed.</p> <p>Support has been provided to local tourism business groups with their programme of networking activities.</p> <p>Flintshire County Council was involved in organising a series of 6 familiarization trips for the tourism sector in North East Wales. These were designed to highlight interesting and key destinations to local tourism businesses. The trips enabled businesses to share the knowledge and encourage visitors to delve deeper into local history, culture, landscapes, attractions and hospitality venues. Over 60 businesses and 170 people attended in total.</p> <p>The overall aim of the North East Wales Heritage Audit project was to highlight the vast amount of interpretative material that has been produced and to make it easily accessible to tourism providers, local communities and business who want to strengthen their sense of place. This project has strengthened links between heritage and the tourism sector. A Heritage Showcase event was held at Ruthin Gaol on 28 March 2023. Over 120 people attended the event with 19 stalls representing 22 groups and societies.</p>
Supporting small and/or local businesses to engage with public sector procurement opportunities	25%		<p>Opportunities to deliver supply chain events did not present themselves during 2022/23. However, the planning and development of the supply chain and social responsibility events are progressing well with Flintshire County Council capital works and Theatr Clwyd to deliver a series of 'Meet the Buyer' sessions in 2023/24.</p>

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE008M	Number of small or micro businesses receiving support	352.00	300.00	2,495.00		
<p>352 businesses were supported with general advice, expansion, work force development, finance finding and signposting to relevant organisations.</p>						
CPE009M	Number of social enterprises receiving support	71.00	45.00	41.00		
<p>71 businesses were supported (60 existing businesses plus 11 new businesses started during 2022/23) Delivered 146 businesses support advisory sessions.</p>						
CPE010M	Number of local businesses supported to reduce their carbon footprint and become more resource efficient	78.00	30.00	10.00		
<p>78 businesses supported via Deeside Decarbonisation Network. 5 sessions delivered throughout 2022/23 engaging 210 delegates.</p>						

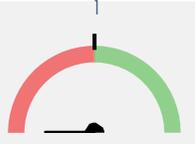
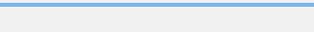
# Transport Connectivity 2022/23

Action	Percentage Complete	RAG	Comment
Developing and delivering transport infrastructure improvements as part of North Wales Metro programme and the Council's Integrated Transport Strategy	60%	●	Progression of the North Wales Metro and in-year transport schemes have been restricted due to ongoing land negotiations, supplier availability and restrictions associated with the pandemic. In particular, concerns regarding the ability to progress the Garden City bus interchange, have now been raised with Welsh Government due to unresolved land issues and due to time constraints within the grant conditions, funding had to be returned to Welsh Government. The progression of a multi-modal transport infrastructure scheme from Queensferry roundabout to Shotton is currently ongoing for which consultation is now complete. Internal review of feedback received has been completed, however due to the change in 20mph legislation, discussions with Transport for Wales (TFW) and Sustrans are being held to ensure that no further scheme amendments are required prior to construction starting.
Ensuring Flintshire strategic transport priorities are well-represented in the Regional Transport Plan from the forthcoming Corporate Joint Committee development	35%	●	Following the publication of Welsh Government's New Wales Transport Plan, we are in the process of reviewing our own Integrated Transport Strategy. Once complete, this will form the basis of Flintshire's forthcoming Regional Transport Plan submission which will be undertaken by a North Wales Corporate Joint Committee (CJC). Local Member Workshops are scheduled for later this year to commence the process of review. A paper is scheduled to go to Informal Cabinet on 9th May 2023

Transport Connectivity 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST008M	Number of schemes delivered through the Welsh Government Active Travel Fund	3.00	3.00	3.00	 3.00	

All three Active Travel schemes have now been delivered

CST009M	Number of bus quality partnerships on the core network	0.00	1.00	0.00	 0.00	
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The ongoing development of the Quality Bus Partnership has been put on hold. Transport For Wales are undertaking a Network review across North Wales and whilst the initial report was due in May 2021 this piece of work is delayed due to the consultation of the white paper produced by Welsh Government. This white paper sets out proposals for public transport bus services to better plan and grow the bus network. This will ensure it meets public needs, maximise the value we get for our investment in bus services and break our reliance on private cars.

# Digital Infrastructure 2022/23

Action	Percentage Complete	RAG	Comment
Connecting further rural communities to improved digital infrastructure	25%	●	The service lost its sole specialist officer delivering this work stream and was unsuccessful in recruiting a replacement before the external funding for the role expired. Following a successful budget pressure bid for 2023/24 onwards the role of Digital Connectivity Project Officer has been designed and awaits evaluation. The new role will be the operational lead for encouraging the development of digital connectivity infrastructure (outside of Council business operations) and in encouraging greater adoption of new technologies by communities and businesses.
Starting delivery of the local plans within the North Wales Growth Deal for digital infrastructure	100%	✔	The digital projects with the Growth Deal capital portfolio are progressing through the Treasury Green Book development process as planned. Market engagement is underway for the Last Few Percent project, Outline Business Cases have been drafted for investment in mobile and fibre infrastructure and a Business Justification Case has been drafted for investment in new wireless connectivity infrastructure. Extensive business and stakeholder engagement is underway and the project leads are liaising closely with UK and Welsh Government and telecommunications companies to ensure investment is effective and dovetails with wider plans.

# Local Development Plan (LDP) Targets 2022/23

Action	Percentage Complete	RAG	Comment
Ensuring timely adoption of the LDP once Inspector's Report received	100%		The final binding Inspectors' Report was received on 15 December 2022 which marks the close of the Examination of the Local Development Plan (LDP) by the Inspectors. The LDP was adopted by formal Council resolution at County Council on 24 January 2023 which was well within the required 8 week period.
Maintaining and updating the LDP Housing Trajectory in line with planning decisions made	100%		The adoption of the Local Development Plan (LDP) enables the Council to maintain and update the housing trajectory. Officers are continuing to undertake annual housing land monitoring each April in order to inform future updates of the housing trajectory as part of the first Annual Monitoring Report to be submitted to Welsh Government in October 2024.
Making decisions at Planning Committee in line with the adopted LDP	100%		The Local Development Plan (LDP) was adopted on 24 January 2023 and now forms the statutory development plan for making decisions at Planning Committee or delegated decisions. From the date of adoption the Unitary Development Plan (UDP) ceased to have effect and decisions on all planning applications have been made in line with the LDP.
Monitoring overall Plan performance via the Annual Monitoring Report (AMR) and submit to Welsh Government	100%		The adopted Local Development Plan (LDP) contains a monitoring chapter which provides the basis for monitoring plan performance through an Annual Monitoring Report (AMR). The first AMR will be prepared and submitted to Welsh Government in October 2024, a full 12 month period following adoption.
Referencing the Local Development Plan growth strategy in early work on a North Wales Strategic Development Plan (SDP)	75%		The North Wales Corporate Joint Committee has been convened and has met on several occasions with the Council represented by the Leader and Chief Executive. Much of the early work has been to agree staffing, procedures and governance structures as well as establishing the requirements for various sub committees, one of which will oversee the development of an Strategic Development Plan (SDP). Adoption of the Flintshire Local Development Plan at County Council on 24 January 2023, aligns with the stage reached by the CJC and with the SDP, and as such can make an early input into the consideration of the structure and format of an SDP, and what the main sub regional issues are that the plan needs to deal with.

## Local Development Plan (LDP) Targets 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE011M	Number of calendar weeks for the adoption of the Local Development Plan following receipt of the Inspector's report	8.00	8.00		 8.00	

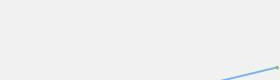
The LDP (Local Development Plan) was adopted on 24 January 2023 by the Council, within the 8 week period specified following receipt of the Inspector's Report.

# Spending Money for the Benefit of Flintshire 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to generate social value outcomes through the Council's procurement activities	50%	★	Generating social value outcomes through the Council's procurement activities is standard practice and remains a key priority. The performance data for the remaining six months (Q3 and Q4) of the financial year 2022/23 is under review and will be provided upon completion.
Generating local spend to support economic growth through the inclusion of social value measures in procurement activity	50%	★	In the financial year 2022/23, for the remaining six months of the year including Q3 and Q4, approximately £1,816,460 of local spend was generated subject to verification. For the total financial year, the total spend is approximately £4,014,022. NB: Flintshire define 'Local' as the area of Flintshire and also the Mersey Dee Alliance which includes Wrexham, Wirral, Cheshire West and Chester.
Reviewing the Social Value Strategy to identify further opportunities to maximise social value across the Council, its services and expenditure	25%	●	The core priority for generating social value remains on the Council's commissioning and procurement activity. In the reporting period, there have been no further opportunities identified to maximise social value across the Council owing to insufficient capacity and resource. A recent Social Value Performance Report for 2021/22 and the first six months of 2022/23 was presented to Cabinet in January 2023. As part of the recent report to Cabinet, an action plan has been endorsed by Members, which sets out to secure a sustainable programme work. The action plan that will be actioned in 2023/24 will cover areas of policy and process that will be reviewed with a view to making improvements, for example, by simplifying the social value commissioning and procurement process, developing new ways of working that embed social value across the organisation, and developing resources to support commissioning officers and contract managers. The action plan will ease capacity within the service and allow other opportunities to generate social value to be explored, as highlighted within the strategy. A Social Value Leads Implementation Group with Members representing each of the authorities' service areas has been developed since the report presented to Chief Officer Teams and Cabinet Members in January 2023 to progress the action plan.

Action	Percentage Complete	RAG	Comment
Supporting supply chain partners to measure and convert their social value offerings through procurement commitments, into real and tangible benefits for local residents and communities.	50%	●	<p>Supporting the Council's supply chain partners to measure and convert their social value offerings through procurement commitments is standard practice.</p> <p>The programme continues to experience a high number of delays in receiving social value performance updates from suppliers delivering goods, works and services across the Council's service areas. For many contracts registered on the Councils social value performance reporting system named Impact Reporting, suppliers have provided little or no updates despite being prompted to do so by the programme and or relevant contract management team.</p> <p>In some instances, these contracts have ended leaving the authority open to legal challenge. Though the risk of this is relatively minor, the programme team are challenged with both capacity and the resource required to make contact with suppliers in efforts to backdate performance data. This will continue to be reflected in the quarterly and annual performance reports.</p> <p>The main challenge of this is insufficient contract management and limited capacity within the programme to prompt suppliers to provide updates given the high number of contracts which now include social value.</p> <p>In the recent Social Value Performance Report for 2021/22 and the first six months of 2022/23 presented to Cabinet in January 2023, the Council Plan target for the number of pounds of social value generated has already been surpassed for the financial year 2023 in the first and second quarters. This provides reassurance that despite the challenges highlighted, the Council Plan targets continue to be fulfilled with support from the service.</p> <p>As part of the recent report to Cabinet an action plan has been endorsed by Members which sets to secure a sustainable programme of work. The action plan will cover areas of policy and process that will be reviewed with a view of making improvements which include contract management, in efforts to ensure commissioning and contracts officers are accountable for monitoring social value performance as part of their own contracts where applicable. This will further support the challenges which have been detailed. A Social Value Leads Implementation Group with Members representing each of the authorities' service areas has been developed since the report presented to Chief Officer Teams and Cabinet Members in January 2023 to progress the action plan.</p>

## Spending Money for the Benefit of Flintshire 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CGV004M	Number of contracts delivering community benefits	54.00	60.00	13.00		
<p>In the first six months of 2022/23, 90% of the target for the number of contracts supported to include social value had already been achieved (that was 54 contracts supported within the first two quarters, with an annual target of 60 contracts to be supported). Whilst the figures for quarters 3 and 4 of 2022/23 are still to be fully processed, checked, and verified, it is anticipated that the annual target will have been achieved and good performance in generating social value from the Council's commissioning and procurement activities is expected to have continued to the end of 2022/23.</p>						
CGV005M	Monetary value of community benefits as measured against the Flintshire Themes Outcomes and Measures (TOMs) Framework	3,156,253.00	2,400,000.00	1,949,258.56		
<p>The Council Plan target for the pounds of social value generated was achieved and surpassed within the first six months of the year (with over £3m of social value generated within the first six months of 2022/23). Whilst the figures for quarters 3 and 4 of 2022/23 are still to be fully processed, checked, and verified, it is anticipated that good performance in generating social value from the Council's commissioning and procurement activities is expected to have continued to the end of 2022/23.</p>						

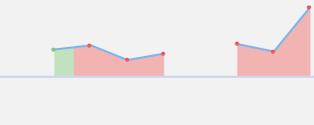
# Reducing Worklessness 2022/23

Action	Percentage Complete	RAG	Comment
Co-ordinating a multi-agency approach to support businesses to recruit people from disadvantaged groups	25%	●	During the final quarter of the year, employment pathways took place which was determined by the current need in the labour market. The demand for CSCS (Construction Skills Certification Scheme) training from both clients and employers was high and a Health and Safety Level 1 in construction took place along with a Social Care and Support worker pathway in partnership with Flintshire County Council and DASU (Domestic Abuse Safety Unit). The number of vacancies in these sectors remains extremely high and with the offer of bespoke training for clients it is hoped that they will go on to fill employment opportunities in these sectors. Supporting recruitment and engagement events continued during quarter 4 with a Communities For Work presence at a Parent and Carer event in Connah's Quay. The purpose of the event was to support parents, grandparents and guardians who require work to fit around their childcare commitments. A mini job fair was also held at Mold Jobcentre.
Deliver mentoring and wider support programmes to assist disadvantaged people to re-engage with the labour market	25%	●	During Quarter 4 a number of events and employment pathways took place to encourage the engagements of participants to the programme. For example Health and Safety in construction, CSCS card initiative developed to encourage people into this sector as there is a demand in the local labour market. Recruitment and engagement events took place during this quarter targeting parents/carers also a mini job fair held at Mold Jobcentre.

## Reducing Worklessness 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CPE012M	Number of individuals entering employment, learning or volunteering	118.00	247.00	39.00		

Into employment figures have remained below target in the final quarter of 2022/23 but consistent with the previous quarter. In total, 118 individuals entered employment, learning or volunteering during 2022/23. Client engagement has begun to improve and the uptake in training and pathways has slowly started to improve meaning that there has been a shift of people moving closer towards the labour market. There does remain a cohort however, of clients who continue to require a great amount of support with their confidence and anxieties. These clients will continue to be supported with confidence building, volunteering, and employability skills courses to help them move forward. Going forward into the new CFW+ (Communities for Work Plus) programme, large scale job fairs and local recruitment events are planned to bring the labour market opportunities direct to the people of Flintshire with opportunities in their locality.

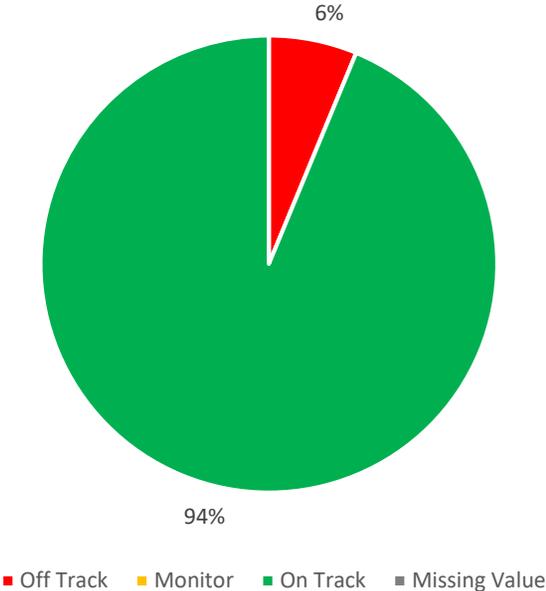
CPE013M	Number of individuals receiving support	267.00	600.00	86.00		
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During Quarter 4, 50 individuals received support from the C4W (Communities for Work) programme and were assigned an employment mentor. In total, 267 individuals were supported in 2022/23. Referrals have continued to filter through from Youth Justice, Social and Children's Services. Plans to engage with family liaison workers in school establishments have started with a pilot in Ysgol Gwynedd in Flint. Engagements are picking up after the COVID pandemic and workshops have now been developed for confidence building and interview skills, working with Theatr Clwyd to enable individuals on their journey into employment.

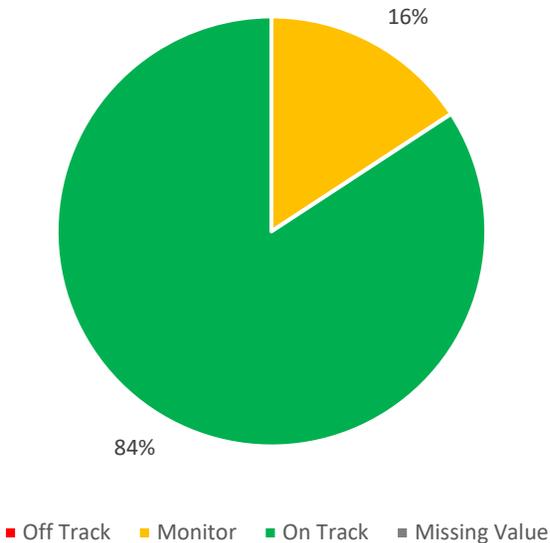
# Personal and Community Wellbeing

# Personal and Community Wellbeing Overall Performance

Personal and Community Wellbeing - Action RAG Status



Personal and Community Wellbeing - Measure RAG Status



# Independent Living 2022/23

Action	Percentage Complete	RAG	Comment
Working in Partnership with the Community Mental Health Support Service to develop clear pathways for individuals needing access to Mental Health Services	100%		Social Services and Housing are working closely to create a small team who can improve access to housing support for people with mental health problems. This will be grant funded and will give people the support they need to find and maintain tenancies. We are in the recruitment phase and have agreed the pathways the team will adopt. These are likely to be operational half way through the forthcoming year.
Continuing to grow the Microcare market, utilizing one Development Officer post	100%		We have expanded the Micro-Care market by a further 9 providers. This includes 2 Micro-Carers who are directly commissioned by the council, which is a ground-breaking development for the use of Micro-Carers across Wales. There has been the first development of a daycare service provided by a Micro-Care enterprise in Flintshire, and other models of care have been established for those with learning disabilities, physical disabilities, dementia and mental health conditions. There are currently 10 people being worked with to become a Micro-Care enterprise in this financial year.
Developing a plan to provide additional placements for step down care within our in-house provision	100%		Marleyfield House is fully operational and plans for the new Croes Atti development in Flint that will provide additional step down capacity is on schedule through the planning and development process.
Developing an Early Years Strategy to ensure that all our children ages 0-7 have the best possible start in life and are able to reach their full potential	95%		Due to long term sickness, the Strategy is due to be presented at the Early Years Board in May 2023 for final comments and sign off. The Strategy will be adopted as of June 2023 and will be a 10 year Plan requiring collaboration and partnership working across the whole Early Years system to ensure effective outcomes for all children.
Plan for the relocation of Tri Ffordd supported employment project to a central site in Mold	100%		The project remains broadly on schedule. A planning application was submitted on 9th December and is yet to be formally approved. The Stage 2 cost plan was submitted in December according to the programme schedule. The Stage 3 cost plan will be completed by end of April and Stage 4 design will commence following this date. There is an element of regarding the financial aspect of the project, pending outstanding application to Welsh Government for grant funding. Construction is scheduled to start in July if the programme remains on schedule.
Supporting people to achieve their mental well-being outcomes by promoting personal and community well-being through open access courses delivered by the Learning Partnership	100%		Some courses are now being delivered as community groups, enabling the participants to engage in their local community and to develop the group. Individuals have been identified who would benefit from support to access community activities in their local community and this support has been provided by the Training Support Worker.

Independent Living 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS001M	Number of Microcare providers	31.00	34.00	24.00		
<p>The overall target was to recruit 10 additional Micro-Carer's this financial year, achieving 9 with another 10 currently going through the process. 2 have left during the year due to personal reasons and alternative career options.</p>						
CSS002M	Number of Microcare customers	188.00	34.00			
<p>Most people who receive services through a Micro-Care service do so via a direct payment from the Council, giving them choice and control over the commissioning of their own care. We have exceeded our target for packages of care delivered through Micro-Care; the data is an estimate based on returns from 22 Micro-Care providers.</p>						
CSS003M	Direct Payments as a % of home-based services	41.00	38.00	39.00		
<p>This measure reflects the percentage of services delivered to support people in their homes which are delivered through a direct payment, giving individuals more choice and control over when and how they receive their support.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS004M	Percentage of urgent requests for equipment that meet or exceed the national 1 Day response standards	100.00	98.00	100.00		
<p>Equipment is managed by the North East Wales Community Equipment Service. The National standard for urgent requests is 90% within one day. 5,807 items of urgent equipment were processed, all within the one day timescale.</p>						
CSS005M	Percentage of requests for equipment that meet or exceed the national 7 Day standard	100.00	80.00	100.00		
<p>The North East Wales Community Equipment Service continue to provide 100% of equipment requests within the seven day national standard; 7,650 items of equipment were delivered under the 7 day standard.</p>						
CSS006M	Percentage of equipment that is re-used	93.00	70.00	92.00		
<p>The standard of 70% is set nationally by the "National Minimum Standards for Community Equipment Services in Wales". However, the North East Wales Community Equipment Service (NEWCES) consistently achieve better than what is requested, with an average of approximately 90% re-use of equipment rather than throwing it away. By doing this there is a yearly cost avoidance of over £2 million.</p>						
CSS007M	Number of courses delivered by the Learning Partnership	70.00	50.00			
<p>Courses are well attended. Some courses are now being delivered as weekly community groups by the Learning Partnership i.e. Mindfulness, needle-felting</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS008M	Number of attendees for courses delivered by the Learning Partnership	300.00	180.00			

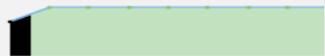
The number of attendees for the courses has increased over the year from 71 in the May-August period to 92 in January to March period.

# Safeguarding 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to promote the corporate e-learning package	100%		<p>67% of Social Services staff have completed the e-learning module. This figure has reduced due to the high turnover of staff across social services.</p> <p>87% of Social Services staff have now completed the e Learning training, up from 57% at the mid year point. Corporate Safeguarding e-learning has been added to the Council's mandatory training list for all Council staff, with a refresher date of 3 years. A Task and Finish group has been drawn together to plan for the promotion of safeguarding through National Safeguarding Week.</p>
Preparing for the implementation of the new Liberty Protection Safeguarding procedures	100%		<p>The UK Government recently announced that they do not intend to bring forward the necessary legislation to implement the Liberty Protection Safeguards (the LPS) within this Parliament. This means that Welsh Government cannot bring forward its own regulations to implement the LPS in Wales. Despite this decision, the Welsh Government has confirmed that it remains committed to providing funding to protect the rights of those who lack mental capacity under the current Deprivation of Liberty Safeguards (DoLS) system to ensure that that these rights are protected ahead of any future implementation of the LPS. Flintshire County Council will submit its bid for the next instalment of this funding in May 2023.</p>

Safeguarding 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS009M	The percentage of adult safeguarding enquiries that met the 7 day timescale	87.00	93.00	92.00	 87.00	
<p>895 safeguarding reports for adults have been received in the year; 140 more than in the previous year, an increase of 18%. Referrals are also more complex than previously. Of the reports that resulted in Section 126 investigation (Social Services and Well-being (Wales) 2014 Act) being undertaken, 87% of these enquiries met the national timescale. The Safeguarding Unit continue to prioritise safeguarding reports on a case by case basis to ensure people are safeguarded.</p>						
CSS010M	The percentage of reviews of children on the Child Protection Register due in the year that were carried out within the statutory timescales	98.00	98.00		 98.00	
<p>The Children's Safeguarding Unit continue to maintain consistency in holding case conferences within statutory timescales, working with increasing numbers on the child protection register. The main theme in the few reviews which have fallen out of timescale for Q4 is linked to tracking of younger family members, and ensuring their reviews are completed relative to the time of their birth rather than in collaboration with other older siblings.</p>						
CSS011M	The percentage of Pre-birth assessments completed within timescales	100.00	93.00		 100.00	
<p>Since October we have an external agency team at the front door which has increased our capacity and support to enable us to complete assessments within timescales.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS012M	The percentage of children who were reported as having run away or gone missing from home who were offered a return interview	100.00	100.00	100.00	 100.00	

All children/young people are offered a 'Return Home Interview' by our Missing Children Coordinator. We do have a small number of young people who decline the service.

# Direct Provision to Support People Closer to Home 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to grow our in-house fostering service to support more looked after children	100%		We have increased our in-house fostering service this year with the recruitment of three new fostering families, and 11 connect person carers, who are caring for children from their own extended family.
Continuing to grow our in-house homecare service to support more people to live at home	100%		Staff recruitment has seen an upturn since the start of the year and as a result the homecare service is able to support an increasing number of people to live in their own homes.
Developing an action plan to recommission our advocacy service for adults	100%		An action plan is in place and pre-tender actions are now completed, although there has been a delay in the process due to the joint purchaser requiring additional resources to match fund. Contract terms now need to be developed in order for the tender to go out.
Setting up a registered Children's Home to help avoid the need for residential placements outside Flintshire	100%		The new Flintshire children's residential facilities (Ty Nyth, Y Derwen, Bromfield Park and Chevrons Road) are all going through the final stages of registration with Care Inspectorate Wales.

## Direct Provision to Support People Closer to Home 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS013M	Rate of people over 65 helped to live at home per 1,000 population	32.50	34.00	33.00	<p>32.50</p>	
<p>This measure includes individuals who are supported within their community through reablement services, domiciliary care, day services and occupational therapy, and therefore are not requiring a residential care placement.</p>						
CSS014M	Number of new foster carer approvals in the year	14.00	5.00	8.00	<p>14.00</p>	
<p>The general carer recruitment continues to be a challenge which all the other Welsh Local Governments are reporting also, connected persons numbers (11 during year) have increased meaning more children and young people are being placed with family.</p>						
CSS015M	People with a learning disability accessing Project Search to improve their employability skills	16.00	12.00	6.00	<p>16.00</p>	
<p>The two Project SEARCH schemes (18-25 and the scheme for 25+) have progressed through the 22/23 year. The 18-25 scheme has had to find an alternative host business for the third rotation (April 23 onwards) due to the original host business changing the scope of their business operations. Recruitment for the intake for the 23/24 year is currently underway.</p>						

# Local Dementia Strategy 2022/23

Action	Percentage Complete	RAG	Comment
Establishing a Dementia Strategy Project Board and increasing engagement from citizens with lived experience of dementia	100%		

Local Dementia Strategy 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CSS016M	Number of people supported through the Dementia Strategy	810.00	810.00	600.00		

The Flintshire Dementia Strategy was implemented in 2021, aligned to the North Wales Regional Strategy. All local authority, health board and third sector service providers are currently working towards the new All Wales Dementia Care Pathway Standards.

# A well-connected, safe and clean local environment 2022/23

Action	Percentage Complete	RAG	Comment
Protecting residents and our environment from pollution and other public health and safety hazards by achieving the Streetscene Standard	100%		The service continues to support communities by delivering on Streetscene Standards with a generic workforce, whilst responding to an increase in demand due to adverse weather conditions.
Working in partnership, actively support and engage with community led groups by developing Local Environmental Quality initiatives	100%		<p>An excellent quarter once again with extremely positive work being carried out in Flintshire. There has been a lot of community engagement, member engagement, and working in partnership with internal and external colleagues. Local schools have been excited to come on board and tackle issues, local members are looking to pave the way forward with hot spot areas and work is being shared internally with colleagues across several service areas which is great in making more people aware of the issues being faced.</p> <p>Many successful campaigns and meetings have taken place again during the last quarter, progress has been made with local landlords regarding Duty of Care issues and this has been very encouraging to move forward in tackling the issues. There continues to be lots of engagement with Local Members, Community Groups and School Children. There has been lots of positive events and feedback from people we have engaged with. Work streams are a result of both pro-active and re-active engagement and both elements are keeping the post holder very busy. A really pleasing and encouraging 3 months work.</p>
Working with two local communities to inform a long term vision and delivery plan for using the Flexible Funding Grant programme to achieve positive outcomes for people	10%		The Friends of the Holway have opened their own Warm Hub where residents can attend to meet with others and received free refreshments, supporting the Croeso Cynnes/Warm Welcome Project which has been and great success. We will continue to work with Friends of the Holway to arrange and hold future events for the residents. This is part of a wider Holywell Plan and is currently in early development stages.

A well-connected, safe and clean local environment 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST010M	Achieve minimum level of agreed Streetscene standards	85.00	85.00	85.00		
<p>The service continues to support communities by delivering on streetscene standards with a generic workforce, whilst responding to increasing in demand due to adverse weather conditions.</p>						
CST011M	Number of targeted environmental educational campaigns	4.00	2.00	3.00		
<p>In early January, a presentation was made to a Flintshire County Council Landlords Forum to educate them about Duty of Care relating to waste disposal. Support was offered in the form of multilingual recycling leaflets and posters to be accessed from a newly developed website. On 20 March 2023, a joint initiative was carried out with a local PCSO and Queensferry CP School. The school children became mini police officers for the day and completed pocket notebooks in relation to fly tipping, dog fouling and littering. The Mini Police group are going to contact Transport for Wales regarding a flytip on their land. The school will also take part in the 'Bag it Bin it' campaign encouraging dog owners to be responsible and clear up after their dogs. On 22 March 2023, we attended an Upcycled Fashion Week at Ysgol Gwenffrwd in Holywell. We were asked to be judges at the event and it was really encouraging to see the enthusiasm and creativity from the children. Litter Picking Kits were awarded as prizes for the winners. On 23 March 2023, we attended Westwood CP School in Buckley, where there is an ongoing issue with fly tipping on an area by the school grounds. A door knocking campaign will take place in the area and a banner is to be created for the school fencing. Working with landlords we will hope to seek a joint resolution.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CST012M	Number of community engagement events to promote improved Local Environmental Quality	5.00	2.00		 5.00	

On 31 January 2023, there was a Walkabout with Cllr and area coordinator for Broughton Cllr Gee, this highlighted issues with dog fouling on the football pitch. The community has been encouraged to adopt the 'Bag it Bin in' campaign to highlight the issues. The campaign will take place alongside the Scouts and Football Club and a date needs to be agreed.

On 27 February 2023, there was a householder visit with the Antisocial Behaviour Team regarding side waste procedure. Education given and designated bags for litter picks. Also, investigated further the bins at local properties as some locations had 2 bins.

On 15 March 2023, along Leyland Drive and Belmont Drive Estate in Saltney Ferry, a walkabout was conducted with housing officers and local Cllrs to develop an Environmental Improvement Plan for the area.

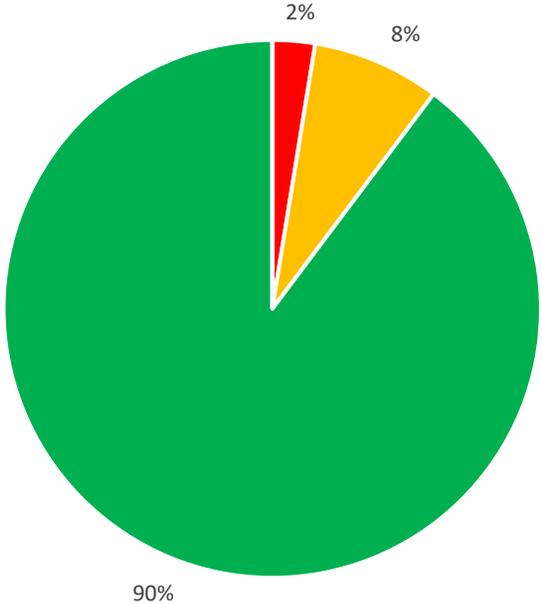
On 21 March 2023, during a visit to Clwyd Alyn Estate in Flint, residents were encouraged to reuse, recycle and repair. The visit was part of the 'Not Up My Street' Campaign, a joint initiative with Benthg Cymru, Refurbs Flint, Abbey Upcycling HFT. The Chief Executive from Keep Wales Tidy joined us along with Cornist Park Primary School.

A litter picking event took place as part of a 'Spring Clean Cymru'. A similar event took place with Penyffordd Community Litter Pick, we engaged with residents about the 'Not up my Street' and the 'Bag it Bin it' campaigns. Litter picking kits were provided and recycling containers passed on to the residents. Flint litter picking group collected a fantastic bag of litter during the 'Spring Clean' and this proved them to be the top group and worthy winners.

# Education and Skills

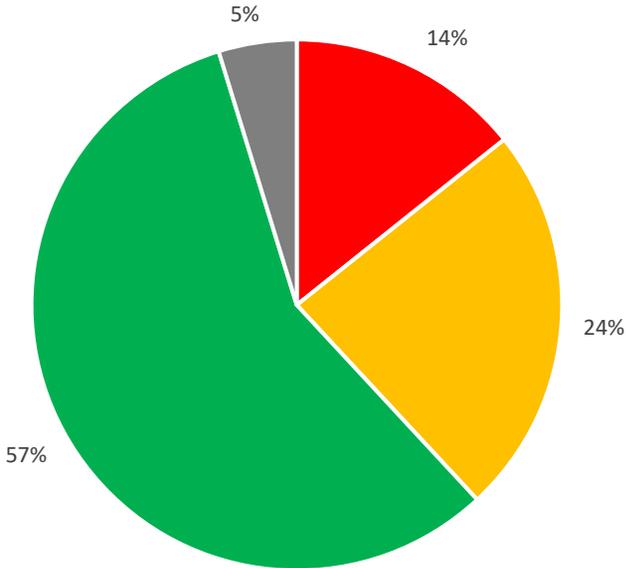
# Education and Skills Overall Performance

Education and Skills - Action RAG Status



■ Off Track ■ Monitor ■ On Track ■ Missing Value

Education and Skills - Measure RAG Status



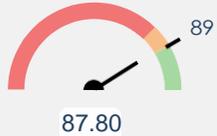
■ Off Track ■ Monitor ■ On Track ■ Missing Value

# Educational Engagement and Achievement 2022/23

Action	Percentage Complete	RAG	Comment
Embedding the revised processes and procedures in relation to attendance and exclusion, using data to better inform and target interventions at both a pupil and school level	100%		The revised Engagement Service processes have been defined and are being rolled out across the service. The implementation is being monitored and reviewed along with the impact of revised models of working.
Maintaining support for settings and schools with the rollout of the revised curriculum for pupils from 3-16 which better prepares them for their future lives and employment	100%		All primary schools have implemented Curriculum for Wales 2022 from September 2022. All secondary schools are on track to implement Curriculum for Wales from September 2023. The regional school improvement service GwE and local authority advisers continue to provide universal and targeted support to schools.
School employees continuing to access the GwE professional learning offer and engage in cluster working	100%		Flintshire schools continue to engage positively with the GwE professional learning offer as identified in their individual school improvement plans. Cluster working is well established. Schools are further developing opportunities for collaborative professional development through the Schools Partnership Programme for primary schools and Alliances in the secondary sector.
Working with schools to support development and implementation of flexible and bespoke educational packages to improve attendance and engagement	100%		Funding has been directed to schools this year instead of being retained by the Council to support the implementation of flexible educational packages for their pupils. Schools have collaborated in some instances to commission specific courses of interest for groups of pupils or used funding for individuals to increase their levels of engagement. Levels of attendance remain lower than pre-pandemic but access to the direct funding has enabled schools to make provision decisions based on the needs of their particular pupils.

## Educational Engagement and Achievement 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY003M	Percentage of schools maintaining progress against key milestones in implementation of the new curriculum	100.00	100.00	100.00	 100.00	
CEY004M	Reduction in the number of permanent exclusions	27.00	25.00	9.00	 27.00	
<p>There is a slight increase compared with the target. We continue to see the impact of the Covid legacy with a small number of learners presenting in a way that has led to permanent exclusion.</p>						
CEY005M	Reduction in the number of fixed term exclusions	1,677.00	1,150.00	1,025.00	 1,677.00	
<p>There has been a notable rise in the level of fixed term exclusion since schools reopened following the pandemic, particularly in secondary schools. Disruptive behaviour and verbal/physical violence towards pupils and adults account for the majority of incidences.</p>						

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY006M	Percentage of pupil attendance in secondary schools	87.80	89.00	88.78		
<p>The levels of school attendance remain lower than pre-pandemic levels on a national level. There are learners who continue to struggle struggling with routine and an increasing level presenting with anxiety and mental health difficulties.</p>						
CEY007M	Percentage of pupil attendance in primary schools	92.40	93.00	92.70		
<p>The attendance at primary schools was close to target. As with secondary schools, there are a number of learners who have struggled to re-engage with their learning following the pandemic. Schools and Council services are working to support re-engagement.</p>						
CEY008M	Percentage of students taking a Level 3 qualification in STEM subjects	23.00	23.00			
<p>Ensuring students have appropriate choice and support in taking a Level 3 qualification across STEM subjects has continued. This is now evaluated as well embedded in the curriculum offer. STEM subjects include Biology, Chemistry, Physics, Mathematics, Further Mathematics and Medical Science. Biology was the most popular option choice from the sciences.</p>						

# Digital Learning Opportunities 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to increase the range of digital material hosted on the North East Wales Archive website and other digital services to encourage greater participation	100%	✓	NEWA (North East Wales Archive) continues to expand the range of digital material hosted on its website and has recently purchased a new scanner with grant funding to increase its capacity to digitise the collection. During this reporting year, the number of digitised items has nearly doubled from 6,613 in March 2022 to 12,856 in March 2023.
Continuing to monitor schools' provision for learners who are 'digitally disadvantaged'	100%	✓	Schools have been sent model collection templates to review the number and range of devices they have for supporting pupils. Schools have received funding via the national Hwb programme from May 2023, specifically for digitally disadvantaged pupils.
Embedding the delivery plan for Integrated Youth Services by maintaining focus on increased digital engagement	100%	✓	Youth Services have maintained a presence online for some services as well as establishing social media channels. The service continues to explore a digital presence to compliment face to face delivery but overwhelmingly, in-person delivery has been asked for by young people when consulted.
Increasing take-up of digital learning opportunities supported by Aura	100%	✓	Aura libraries provide a wide selection of learning opportunities, examples include: Learn My Way ICT courses (various levels), Tablet training courses to accompany the Digital Loan Scheme Digital drop ins, IT 'buddy' sessions for troubleshooting/specific advice or support Family History sessions using library resources Find My Past and Ancestry.
Providing community training for online learning platforms in a partnership with Aura and Adult Community Learning	100%	✓	Aura continues to provide online training opportunities to communities through the Adult Community Learning Programme. Examples throughout the reporting year have included Mindfulness, Disability Awareness, Autism Awareness and Safeguarding.
Supporting schools and wider education services to increase their digital offer for children and young people	100%	✓	The Hwb Programme Board continues to monitor the Portfolio's work in supporting schools to increase the digital offer for schools. All activity for Welsh Government requirements have been completed in relation to the national roll out of the Hwb Transformation programme. Regular and constructive meetings are held with Welsh Government colleagues. The Portfolio is currently in the process of recruiting a Digital Learning Adviser to provide additional capacity for this work moving forward.
Supporting schools to maximise their available hardware via the national Hwb programme and to ensure sustainable funding plans in place	100%	✓	With the support of the Council's Finance team, all schools have made the scheduled savings this financial year to build a sustainability pot for future hardware replacement, in line with Welsh Government expectations. The Portfolio team has facilitated the purchase of all equipment for schools, including resources for refugees.
Upskilling employees within the Education and Youth Portfolio through access to the GwE professional learning offer and other appropriate training opportunities	100%	✓	The GwE bulletin will be circulated to Portfolio staff from April 2023. All central staff now have the ability to log on via Eventbrite to access professional development being offered by the regional school improvement consortia. Updates for school facing portfolio staff on digital learning completed in April 2023.

## Digital Learning Opportunities 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU008M	Number of Adult Community Learning attendees	720.00	450.00	408.00		
CAU009M	Number of Adult Community Learning sessions provided in English	440.00	250.00	210.00		
CAU010M	Number of Adult Community Learning sessions provided in Welsh	1.00	5.00	0.00		
<p>Evening for Welsh learners with Author Bethan Gwanas in partnership with Siop y Siswrn and ACL with 35 learners. Demand is currently low but increased opportunities are being planned for.</p>						
CAU011M	Number of digital learning sessions provided in English	52.00	25.00	21.00		

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU012M	Number of digital learning sessions provided in Welsh	0.00	5.00	0.00		
<p>Aura will work to address this through increased networking with Welsh language partners.</p>						
CAU013M	Number of learners registered for digital learning opportunities	81.00	75.00	69.00		

# Learning Environments 2022/23

Action	Percentage Complete	RAG	Comment
Commissioning a contractor and start design and development process for Drury CP and Penyffordd CP	100%		Contractors have been commissioned to start the design development process for Drury CP and Penyffordd CP.
Consult on increasing capacity of Drury CP and Penyffordd CP schools through the School Organisation Code	100%		Consultation has been completed. Final notification of determination to increase capacity was confirmed by Cabinet on 12 January 2023.
Progressing the development of a new premises plan for the North East Wales Archive	100%		The premises plan has been developed to deliver a new Archive building on the preferred site next to Theatr Clwyd. It meets industry standards for Archives and will be highly energy efficient, operating at Net Zero Carbon. It will provide future storage capacity for the service and negate the need to pay for external storage elsewhere. The plan has been reviewed and amended in light of increasing inflationary cost pressures in the construction sector to try and balance building requirements within the available funding envelope.
Seeking Council approval to progress B and B Wales Government 21st Century Schools Investment Programme	100%		The Sustainable Communities for Learning Programme represents the largest strategic investment in Welsh educational infrastructure since 1960s. The Programme is designed to be delivered over a number of waves, or 'bands' of investment, currently in Band B (2019-2024) the Council has agreed with Welsh Government a total investment of circ.85 million. 3 projects identified within Band B have been completed, 4 are in either the initial scoping phase, design development or construction.
Starting construction of the proposed 3-16 campus at Mynydd Isa	100%		Following the successful navigation through Council, Welsh Government business case and Mutual Investment model (MIM) processes, design development and financial close, the Council through its delivery partner Robertson Construction Group is now in construction phase to deliver a new build Primary School for 600 Full time pupils and 43 Nursery Pupils and a Secondary School for 700 pupils, as a campus arrangement on the existing Argoed High School site.

Learning Environments 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU014M	Percentage of community space used in re-developed Flint Library and Wellbeing Hub	78.00	75.00	75.00	 <p>78.00</p>	

The community rooms continue to be well used, and the community kitchen is also being utilised. We are also delivering several of our activities in the main library area including the Warm Welcome Hub.

# Learning Community Networks 2022/23

Action	Percentage Complete	RAG	Comment
Continuing to consolidate the joint working between Flintshire County Council and Denbighshire County Council through the North East Wales Archive to provide a sustainable and resilient service	100%		North East Wales Archive is now firmly established as a joint service between Flintshire and Denbighshire County Councils under the current arrangement of a Memorandum of Understanding. The staff from both councils work effectively as a single team across two sites, sharing expertise and improving the service delivery for customers. Good examples of this include staff working across both sites, not just their home site where necessary, to ensure resilience of service delivery and the significant increase of digitised items for customers to access via the internet. The appointment of a new Engagement Officer is helping to broaden the outreach of the service into communities to promote the Archive and what it can offer.
Developing a Delivery Plan for Adult Community Learning to increase engagement and improve skills within local communities	100%		The North East Wales Adult Learning Partnership has successfully implemented the delivery plan for 2022-2023. All activity is monitored through the Partnership's Curriculum and Quality Groups and regular reports provided to the termly meetings of the Management Group. Work is now underway to complete the annual Self Assessment and complete the Quality Improvement Plan for September 2023. The Partnership has also made maximum use of additional grant funding that has been made available by Welsh Government during the year for Engagement activities.
Developing a Supporting Learners strategy to increase levels of engagement and provide appropriate progression routes to further engagement, study or employment	100%		Supporting learners strategy is in place.
Expanding the adult learning offer to reflect national, regional and local priorities in order to provide the skills required through partnership planning	100%		The North East Wales Adult Community Learning Partnership has well embedded processes in place now to ensure provision reflects national, regional and local priorities. Opportunities are provided for adult learners to provide feedback and to identify skills needs. The Curriculum group is well established and includes a wide range of partnership representatives. There is an increased focus on ensuring appropriate progression within the learner journey. The Partnership has made effective use of additional Welsh Government funding for engagement activities during the year.
Working in partnership with Aura to provide Alternative Provision to young people excluded from school to help gain meaningful qualifications	100%		The 'Learning through Leisure' course has continued to run and proved successful for a number of learners across the secondary school network. The outcomes for learners will be known later in the academic year.
Working in partnership with Open University Wales to support and signpost library users to Open Learn courses and subsequent learning pathways with Open Learn Champions in each library	50%		Aura have Open Learn Champions in all 7 libraries and learners are being referred to Open Learn courses. Currently Open University Wales is unable to provide statistics for individual learning pathways.
Working with Adult Community Learning and Flintshire Learning Recovery & Wellbeing Network Partners to share best practice and maximise opportunities for learning within the community with opportunities to be available in all Aura libraries	100%		Aura has supported 720 learners, providing 440 sessions throughout the reporting year. Examples for 2022-23 include: Nutrition and Fitness Courses, Reach and Reset (exercise for over 60's), Chair Aerobics, Family Fitness in schools, Family History, Food Safety, Mental Health First Aid, Emergency First Aid, Beauty Courses, Employability Sessions for Ukrainian Refugees, Learn My Way ICT courses. Sample feedback from participants: 'extremely interesting course, well presented and in a convivial atmosphere', 'This course has opened up new opportunities for me to learn and meet like-minded people'. 'Thoroughly enjoyed the course and experience', 'This session gets me out and moving and I have made new friends - more please' and 'Doing these classes together has enabled us to learn as a family and get fitter together'.

Learning Community Networks 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CAU015M	Number of Adult Community Learning sessions provided	440.00	255.00	210.00		
<p>Aura is a lead provider in the NE Wales Adult Community Learning partnership, offering a wide range of courses to adults aged 19 and over. The provision is to support people to engage in learning, to gain new skills and hobbies, and to enable people to gain qualifications and find employment and to provide pathways into particular roles and sectors</p>						
CAU016M	Number of courses accessed through Open Learn		50.00			
<p>Actual unavailable. OU Wales is currently unable to provide figures for the number of individual learning pathways following a referral by Aura.</p>						
CAU017M	Number of libraries offering learning and development opportunities	7.00	7.00	7.00		
CAU018M	Percentage of Aura libraries offering an Open Learn Champion	100.00	100.00	100.00		

# Specialist Educational Provision 2022/23

Action	Percentage Complete	RAG	Comment
Developing a strategic proposal for the next phase of the Additional Learning Needs provision which increases the level of in-house provision and seeks to reduce the reliance on out of county provision	80%	●	The outcomes from the feasibility study undertaken around specialist provision has been shared with Council senior leaders and captured as part of the Capital Assets Programme for future consideration. The Welsh Government grant funding has been targeted at primary specialist provision. A modular building expansion has been identified as a viable development to increase capacity and this option is being progressed to support capacity issues in the shorter term.
Further defining and embedding the menu of outreach support and training to be offered to schools via Plas Derwen Pupil Referral Unit	60%	●	Work has continued on the development of the offer that schools can access from Plas Derwen. This has not been developed as fully as expected over the year due in part to the significant changes in leadership which resulted in a new headteacher and a reduced senior leadership team. The provision was also inspected by Estyn and a priority focus has been on the recommendations from the inspection.
Implementing Year Two of the Transformation Plan for children and young people with additional learning needs, in line with Welsh Government legislation and associated guidance	100%	✔	The Council has responded proactively to the duties placed on it as part of the Welsh Government Additional Learning Needs Implementation Programme. Systems have been put in place to support schools and the Council to meet the requirements including those for post 16 learners. Estyn has reported positively about the progress and processes in response to the reforms in schools which have been inspected recently and some reports made positive reference to the support offered by the Council.

Specialist Educational Provision 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY009M	Percentage of schools maintaining progress against key milestones in the ALN reforms	100.00	100.00	85.00		

All schools are implementing the new systems brought in by the revised additional learning needs legislation.

# Welsh Education Strategic Plan (WESP) 2022/23

Action	Percentage Complete	RAG	Comment
Continue to improve the Welsh language skills of employees in schools to more effectively support learners and the delivery of the curriculum	100%	✓	51 members of staff have received training delivered by the Welsh Advisory Service between January and March 2023 - focus on TA training, staff new to school and delivering Welsh via a thematic approach (Foundation learning). Further training opportunities are being made available for the summer term - focus on language and methodology in the outdoors and within Foundation learning. 100% of those attending noted in their evaluations that the training was consistent with the stated objectives. Example of feedback following one course: 'The course has given me some fantastic ideas to take back and the confidence in knowing that oracy is the focus.' 7 teachers continue on the Welsh in a Year Sabbatical course, with an additional 5 teachers from Flintshire carrying out the intermediate course. These 5 will continue with the higher level course in the summer term. All staff have received bespoke support from the Welsh Advisory Service - preparing them for the 1 day a week at their own school working on specific action plan linking to the school priorities regarding Welsh. We have not yet received the figure for the number of staff who've carried out the national online Welsh language courses, specifically for teachers and Headteachers. The Local Authority will receive the number via GwE.
Continuing to increase the capacity and take up of Welsh medium education to achieve Welsh Government targets	100%	✓	The Welsh in Education Strategic 10 year plan was approved by Welsh Government. The 5 year action plan has been developed and continues to be refined as required. The actions identified contribute to the work programme of the Welsh in Education Strategic Forum and its three sub groups for Standards, Provision and Workforce. Regular updates are provided to termly Forum meetings.
Embedding the role of the Integrated Youth Provision Welsh language coordinator	100%	✓	This is completed. The officer is in post.
Ensuring all digital and face to face youth and play provision has an increasing bilingual offer which supports the expansion of the Council's Welsh Language immersion programme	100%	✓	Although this is at 100%, it is ongoing and will grow as the team grows. The overall plan is to increase the immersion programme, which will naturally mean a growth of the bilingual programme as this is a key strategy for our work. We are supporting clubs to have Welsh corners, are leading projects on Welsh culture, are developing partnerships with the URDD to deliver Welsh provision and running a Welsh medium transition club through the play workers.
Extending the range of youth services which can be delivered bilingually to encourage young people to retain and use their Welsh language skills into early adulthood	100%	✓	Flintshire Youth Services continues to work hard to promote the Welsh Language through our services offered to Young People. Our youth clubs still play a vital role in our achievement of this with their positive attitudes to the promotion of including the Welsh language in their activities. Our core team also have a vital role with the encouragement of the Welsh language and are actively assessing the best methods to use to promote the language.

Action	Percentage Complete	RAG	Comment
Providing targeted support and intervention to schools to raise standards and promote bilingualism	100%		<p>10 schools targeted for Cymraeg Campus Bronze award and 5 schools targeted for the Silver award have received bespoke support from the Welsh Advisory Service. Each of these schools are working on specific targets in response to the Cymraeg Campus questionnaire. Progress has been made by each of the school however, only 3 have been successfully verified for the Bronze award and 4 successfully verified for the Silver award by the end of March 2023. It is anticipated the other 7 will be verified for the Bronze award and additional two schools will be verified for the Silver award during the summer term 2023. 6 schools and one federation have been identified for targeted support for the Bronze award in 2023/24. These have been invited to visit a school that has already reached this standard to observe good practice. These have been planned for March 2023 and where necessary, will continue into April 2023. It is expected that they will compile a 'next steps' action plan following their visit and this will form the baseline for any bespoke support provided by the Welsh Advisory Service in 2023/24.</p>

Welsh Education Strategic Plan (WESP) 2022/23

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY010M	Number of pupils in year 1 in Welsh medium education	120.00	130.00			
<p>This is the number of pupils in year 1 across the 5 Welsh medium primary schools in the local authority.</p>						
CEY011M	Number of Year 11 pupils studying Welsh	102.00	103.00			
<p>This is the number of pupils in year 11 at the one secondary Welsh medium provision in the local authority.</p>						

# Well-Being 2022/23

Action	Percentage Complete	RAG	Comment
Consolidating the Inspire Youth Work Hospital Project which provides support to young people at risk of self-harming behaviour	100%		Action complete. Flintshire Council Council Integrated Youth Provision has seconded a youth worker to work alongside Wrexham Youth Service to ensure that young people in Flintshire are supported when referred onto the Inspire programme and when exiting hospital. Furthermore, the school immersion workers also support young people who are displaying mental health risk factors and seek to support young people prior to needing hospital treatment, or are available to support young people on return to school. The seconded youth worker, along with the Inspire workers in Wrexham work with young people in small groups, on an individual basis, and also in an Inspire Youth Club.
Developing action plans based on the findings, particularly in relation to Emotional Health and Wellbeing	10%		Schools are on track to complete the action plans in accordance with the academic year 22/23 (summer term) following the completions of their audits. This will enable any actions to form part of their development planning in the new academic year.
Improving awareness of trauma informed practice with schools and Education and Youth workforce	100%		Training on Trauma Informed Practice was delivered by Dr Carol Harper through Trauma Informed Schools to 18 delegates from the Education and Youth Portfolio including Chief Officer, Senior Managers, Service Managers, Head Teachers and Senior School Leads. The YJS (Youth Justice Service) has also accessed additional training for 5 practitioners through the Trauma Recovery Model Academy on Trauma Informed Practice. The Senior Manager for Youth Justice has also presented at Education and Youth Portfolio Meetings on progress being made on our Trauma and ACE (TrACE) development plan.
Meeting the requirements under Wellbeing Whole School Approach Development Fund for employee training and pupil engagement	100%		The grant spending plan was developed by the Emotional Health and Wellbeing multi-agency steering group to ensure the spend was targeted at the key areas of need. In line with the funding guidelines, the capacity of the Council's Counselling Service was increased and staff training and delivery of a range of learner interventions was provided focusing on an improvement in both learner and staff well-being.
Rolling out the National Framework for Embedding a Whole School Approach to Emotional Health and Wellbeing in all Flintshire schools	86%		86% of schools have engaged in active communication about the Framework for a whole school approach. This has been a combination of approaches over the year including emails, calls, meetings, briefings and use of the Teams channel. The schools that have not engaged (14%) will be followed up individually during April 2023.
Supporting all secondary schools to complete the School Health Research Network survey in 2022. Developing action plans based on the findings, particularly in relation to Emotional Health and Wellbeing	60%		Secondary schools have been supported to use their School Health Research Network data as part of their audit for the Whole School Approach to mental and emotional health. Schools have been requested to complete the audit by March 2023 and develop their plans in the summer term 2023.

Measure	Measure Description	Actual	Target	Last Year	Performance	Performance Trend
CEY012M	Number of schools who have enrolled with the National Nurturing Schools Programme and completed the training	15.00	15.00	15.00	 15.00	

Twelve primary schools and three secondary schools have now completed the Whole School Nurture Approach to Learning. Forty-one schools have recently attended training for Nurture Practitioners.