

Hi Darren,

The recruitment for the play scheme went rather smooth. The communication between yourself and Romaine was fast and had the all the information that we needed if we emailed for any requests. Myself and Katy were always going back and forth also so we both felt very supported as with the amount of recruitment there is for play scheme we could of easily drowned without your support. Going forward for next year I would maybe suggest that at interview stage they are asked to bring all 3 forms of ID eg. Passport, driving licence, bank statement, birth certificate etc and that if they can fill out the DBS check online there and then with yourself or whoever confirming they have the correct documents. This will speed up the application as I had a few employees that partially completed the application which meant we couldn't apply for the DBS and many of this year employees were not the best at emailing back when told there was an issue.

Also, references were another issue to slow the onboarding down. With most of play scheme they are very young so having to provide 2 references was a little much. I don't know whether you can accept 1 reference but with the playscheme being in the school holidays and most were teachers they were providing they are very delayed due to them not being in work.

Kind regards

Bethany Hodson

Cynorthwydd Canolfan Gwasanaeth Gweithwyr | **Employee Service Centre Assistant**
Canolfan Gwasanaeth Gweithwyr | **Employee Service Centre**
Pobl ac Adnoddau | **People and Resources**
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