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**NORTH WALES** SOCIAL CARE AND WELL-BEING  
SERVICES IMPROVEMENT COLLABORATIVE

# North Wales Regional Partnership Board

## Annual Report

### 2022/23



*Working together to ensure the health and wellbeing of people of all ages in  
North Wales*

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# 1 Foreword by the Chair of North Wales Regional Partnership Board (NWRPB)

Mary Wimbury, Chief Executive,  
Care Forum Wales

I am pleased to present this year's annual report for the North Wales Regional Partnership Board.

This report outlines just some of the work that has been achieved by partners and which have had a significant impact on the lives of residents across North Wales. There is so much for the Board and all its members to be proud of this year and sometimes we can lose sight of the good that has been done. This report is therefore a good reminder to us all of what we achieved together during the last 12 months.



This year has continued to be a challenging year for health and social care sector and there is no indication that there will be any change as we go into the 2023/24. It is important that we continue to work together to address these issues and to build on the excellent work that has already been achieved.

I hope you enjoy our report, if you would like any further information please visit our website <https://www.northwalescollaborative.wales/regional-partnership-board/>

Finally, my personal thanks go to all members of the RPB and the wider partnership for their support and all their hard work in bringing about the considerable achievements presented in this report. This is my last year as Chair and I would like to wish Councillor Dilwyn Morgan all the very best as the incoming Chair of the RPB.

Best wishes – Mary Wimbury.

## **2 Overview of the North Wales Regional Partnership Board**

### **2.1 Purpose**

The North Wales Regional Partnership Board was established as part of the Social Services and Wellbeing Wales Act (SSWB) to:

- Improve the wellbeing of the population;
- Improve how health and care services are delivered.

We bring together health, social services, housing, the third sector and other partners to co-ordinate the continued transformation and integration of health, social care and well-being services across the region.

The NWRPB meets virtually on a monthly basis with translation facilities which has ensured continued engagement for members.

### **2.2 Vision statement**

Working together to ensure the health and wellbeing of people of all ages in North Wales

### **2.3 Guiding principles**

The NWRPB agreed its guiding principles in November 2016 and these remain fit for purpose:

- Whole system change and reinvestment of resources to a preventative model that promotes good health and well-being and draws effectively on evidence of what works best;
- Care is delivered in joined up ways centred around the needs, preferences and social assets of people (service users, carers and communities);
- People are enabled to use their confidence and skills to live independently, supported by a range of high quality community based options;
- Embedded co-production in decision making so that citizens and their communities shape services;
- We recognise the broad range of factors that influence health and well-being and the importance of the links to these areas (including education, housing, welfare, reduced homelessness, economic growth, regeneration, leisure and the environment).

## 2.4 Role of the NWRPB

The Regional Partnership Board will:

- Ensure that there is an agreed shared vision and a clear direction of travel for service development and integration of health, care and wellbeing in line with the SSWB Act 2014 and A Healthier Wales
- Ensure that there are shared plans and strategies in place (supported by appropriate business cases) for delivering on the vision
- Ensure that the strategic plans are evaluated and reviewed against agreed and understood outcomes and performance indicators
- Lead a strategic approach to communicating and publicising the direction of travel and the progress made
- Maintain an effective overview of the objectives
- Report to the Regional Leadership Board on progress, key issues and exceptions, escalating any barriers to progress within the Regional Partnership Board for resolution
- Ensure that an annual report on progress is prepared and delivered as required to the Welsh Government

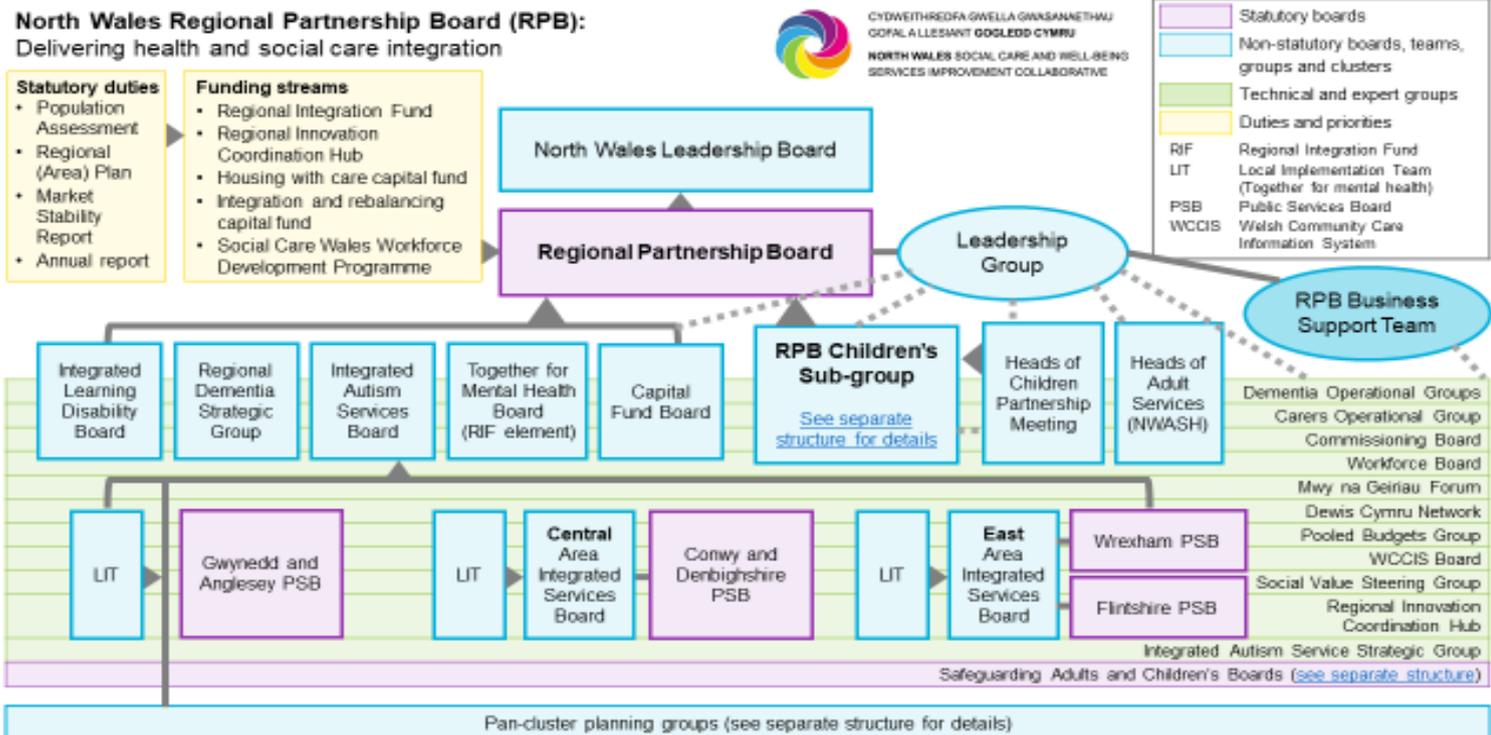
## 2.5 Membership

The full membership as at March 2023 is detailed in Appendix A.

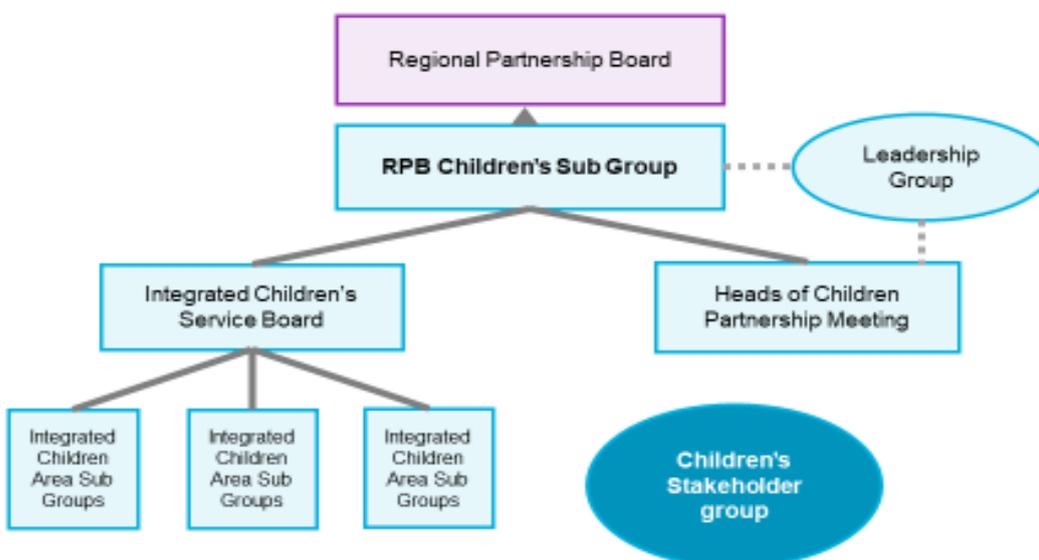
## 2.6 Governance Structure

The NWRPB formally reports to the North Wales Leadership Board. The NWRPB's business and the business of the regional sub-groups is managed by the Head of Regional Collaboration and members of the Regional Collaboration Team.

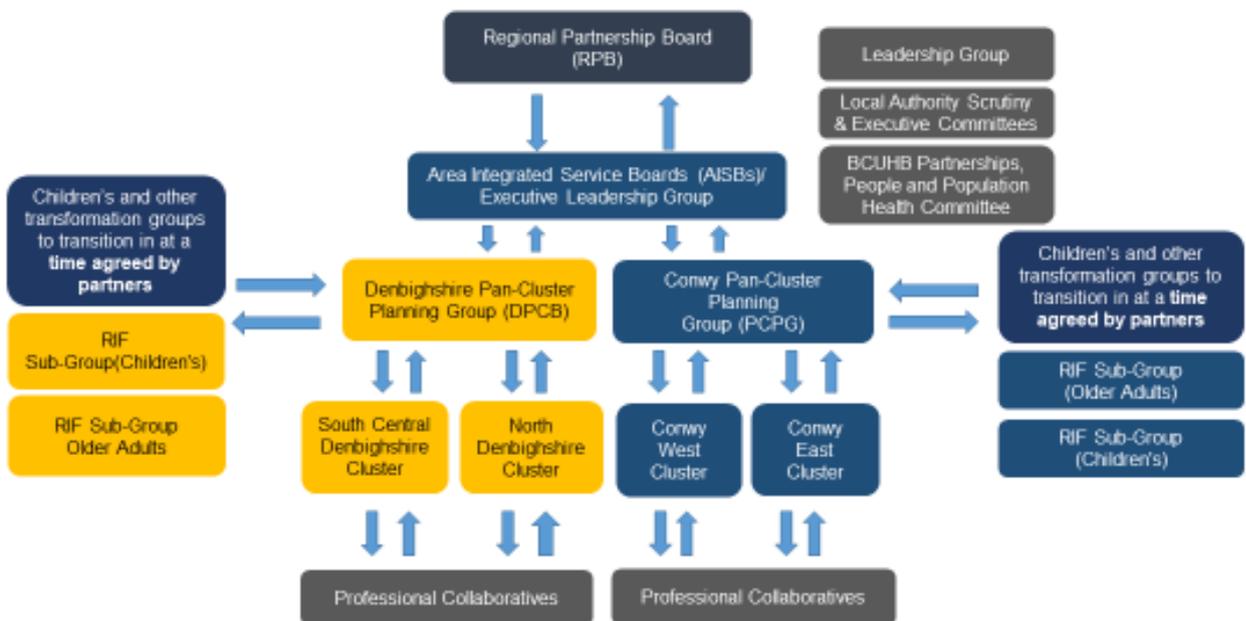
Below is the Governance Structure for the NWRPB.



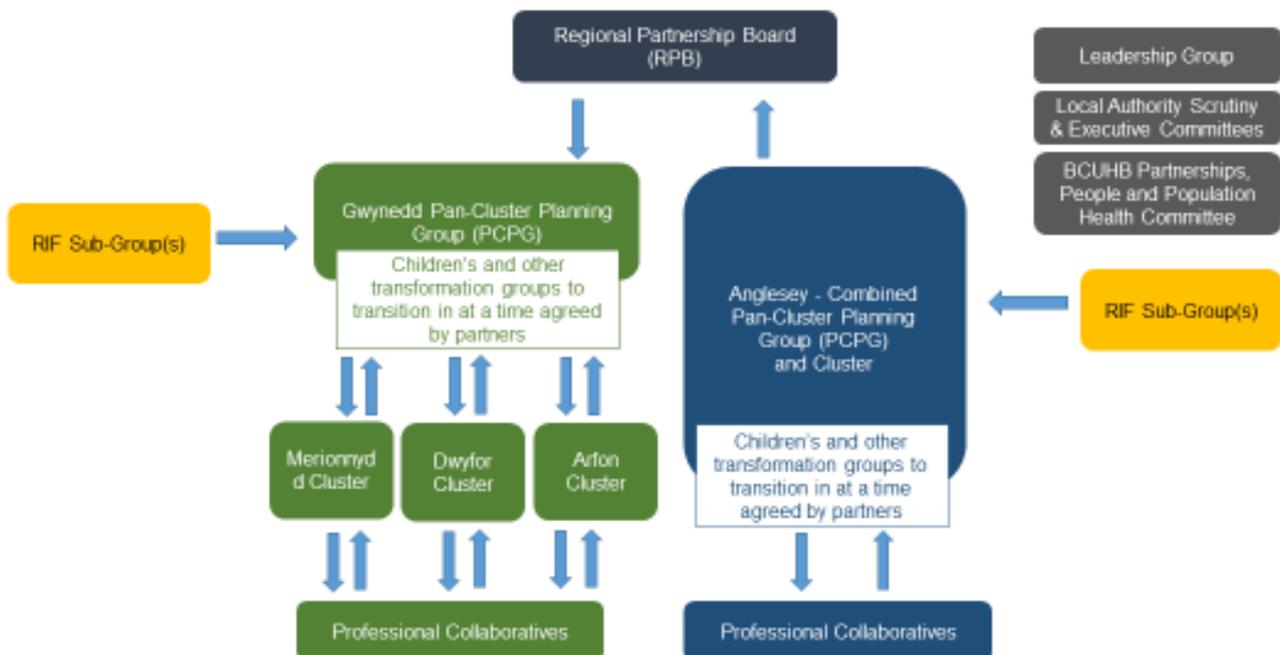
**North Wales Regional Partnership Board (RPB):**  
Children's governance structure



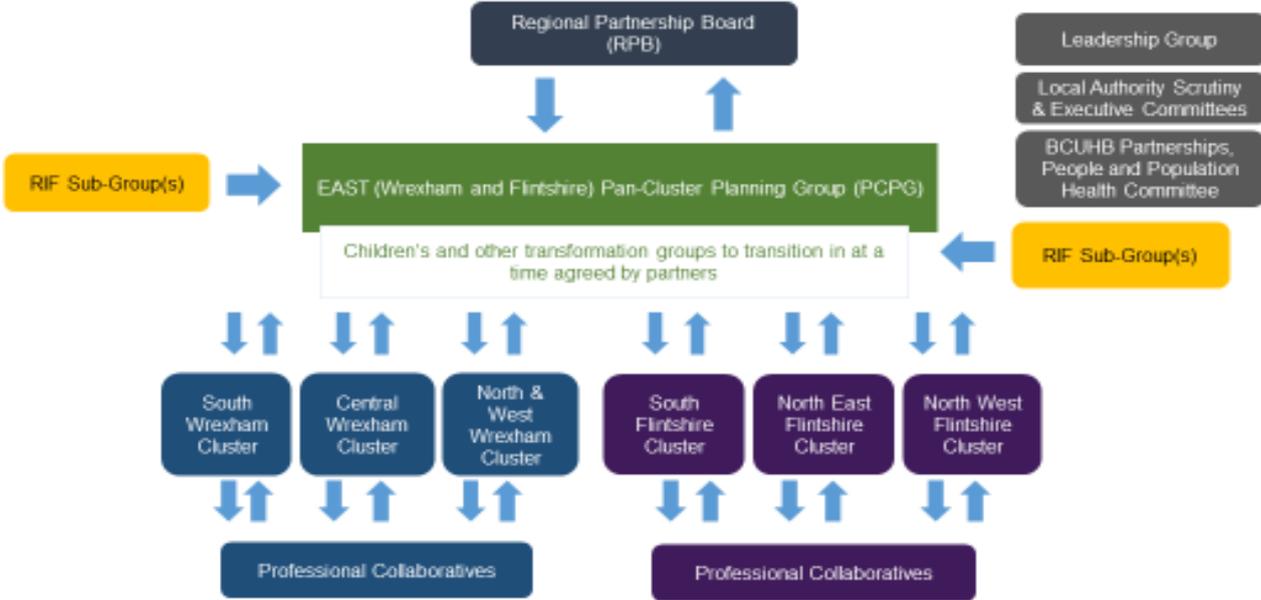
## Conwy and Denbighshire Governance



## Anglesey and Gwynedd Governance



# Wrexham and Flintshire Governance



## 3 What have we achieved?

### 3.1 Area Plan

The Regional Area Plan was reviewed and published this year. The plan details the priority areas for integration of services between health and social care and sets out the direction of travel for the Board. It details how the region will address the priority areas identified in the Population Needs Assessment, and is the golden thread to specific areas of work within the region.

<https://www.northwalescollaborative.wales/wp-content/uploads/2023/04/NW-Regional-Area-Plan-2023-1.0.pdf>

### 3.2 Autism Code of Practice

The Code of Practice (CoP) on the Delivery of Autism Services was developed in response to feedback from autistic people and their families and/or carers, seeking clarity on the services they should expect to be available in Wales. It relates to the social services functions of local authorities and health services functions of local health boards and NHS trusts. This Code refers to the legal frameworks already in place and requires that the relevant bodies exercise their respective functions in accordance with requirements in the code when arranging or delivering services for autistic people.

The Code is for:

- autistic people, including those with other co-existing conditions
- providers of social care and health support for autistic people and their families and/or carers
- practitioners in social care and health who work with autistic people and their families and/or carers
- commissioners and people with a strategic role in assessing and planning local services for autistic people and their families and/or carers
- practitioners in other related services providing support for autistic people and their families and/or carers, for example employment, education and criminal justice
- service providers and practitioners providing services for autistic people with co-existing conditions.

The RPB Business Support team is providing coordination and support for Local Authority and Health Board partners across North Wales in pulling together an overarching baseline assessment. Partners across North Wales have been working towards providing evidence on each of the codes. The aim of the baseline assessment is to review the extent to which the duties are being met across North Wales partners since its implementation, and to develop recommendations for improvements. The baseline assessment will be completed in June 2023 and this will enable a Strategic Autism Group to be established to oversee both an Autism Code of Practice overarching action plan and key task and finish groups to address the gaps and challenges across autism services.

The RPB Business Support team will work with partners to identify any key gaps in data, understand what additional data is required and explore potential barriers and enablers to implementation. The RPB Business Support team will then propose recommendations to support partners in meeting the duties of the Code, including sharing good practice and leading task and finish groups if these are needed.

### 3.3 Capital

In April 2022, two new regional capital funds were introduced and replaced the Integrated Care Fund (ICF) Capital grant funding stream. The two new funding streams are the Housing with Care Fund (HCF) and the Integration and Rebalancing Capital Fund (IRCF)

**HCF** - The purpose of the Housing with Care Fund (HCF) is to support independent living in the community for people with care and support needs, and to provide intermediate care settings in the community so that people who need care, support and rehabilitation can return to living independently or maintain their existing independence. It is a 4-year funding programme which funds schemes under 3 objectives:

**Objective 1: Increase the existing stock of housing with care significantly**

In 2022/23 the NWRPB supported regional partners to secure funding for 4 Objective 1 schemes supporting people with physical and learning disabilities across Wrexham, Flintshire, Gwynedd and Conwy. These Projects included purchasing and adapting accommodation to support people to live more independently and to bring people back into their local area to live.

**Objective 2: Increase the stock of intermediate and short-medium term care settings**

In 2022/23 the NWRPB supported regional partners to secure funding for 7 Objective 2 schemes developing provision for the elderly, children and young people and people with learning disabilities across Flintshire, Denbighshire, Anglesey, Gwynedd and Conwy. These schemes included refurbishing care facilities and developing new facilities such as children's residential homes and supported accommodation.

**Objective 3: Minor Projects – refurbishments, equipment and adaptations**

In 2022/23 the NWRPB supported regional partners to secure funding for over 30 minor projects across the region to support all priority groups including refurbishments to existing care provision, adaptations to support care from home and purchasing of assistive technology such as interactive sensory equipment to improve and develop service provision.

**IRCF** – The purpose of the Integration and Rebalancing Capital Fund (IRCF) is to support the development of Integrated health and social care hubs and centres and to support rebalancing of the social care market. It is an all- Wales 3-year programme. Each region can apply for funding for schemes under the following priorities:

**Priority 1 - Development of integrated health and social care hubs and centres**

In 2022/23 the NWRPB supported regional partners to secure funding for 3 priority 1 schemes which will support the delivery of dementia and well-being hubs for Anglesey, Gwynedd and Conwy.

The NWRPB also secured priority 1 funding to deliver 6 dementia centres across the 6 counties in North Wales in partnership with Carers Trust who will provide these facilities as identified in the All Wales Dementia Standards.

### **Priority 2 - Rebalancing the residential care market**

In 2022/23 the NWRPB secured funding for feasibility studies to develop schemes to rebalance adult residential care provision, to allow development of these schemes in the coming years.

### **Priority 3 – Eliminating profit from the provision of children’s residential care**

In 2022/23 the NWRPB secured funding to undertake feasibility studies to develop future not for profit Local Authority children’s residential care provision to allow development of these schemes in the coming years.

Some of the schemes which have been developed and progressed in 2022/23 are:

- **Flintshire: Croes Atti** – The project will provide a brand new 56 bed care facility in Flint, providing additional capacity to support discharge from hospital and intermediate care and reablement accommodation as well as increasing the community based care provision.
- **Wrexham: Care Closer to Home** – The project will provide additional accommodation for registered care homes for children in Wrexham.
- **Gwynedd: Canolfan Llew** – The project will provide a large multi-purpose health & well-being hub in the centre of Penygroes providing extra care, residential care and social housing solutions plus community and primary care, local authority and third sector services.
- **Anglesey: Amlwch Integrated Community Well-Being HUB** – The project will provide a facility which will enable the promotion of good mental health and emotional wellbeing, providing advice support and activities for all, including citizens with disabilities within the Amlwch community.
- **Denbighshire: Llys Awelon Phase 1 Refurb** – The project will refurbish part of the building to provide a seamless link between the current facility and the new building currently being developed.
- **Conwy: Glan yr Afon Children’s Residential Home** – The project will provide a new children’s home

## **3.4 Children and Young People Programme**

### **Governance**

The governance structure that has been implemented for children and young people, is currently under review. Primarily, the requirement for a review was set out in the Terms of Reference, but it has also been recognised that it is not functioning as effectively as it could be with some of the meetings being less well attended and consequently not quorate and unable to make decisions.

A 'Meetings that Matter' workshop was held on 24<sup>th</sup> May with representation from the Children Sub Group, Integrated Children's Service Board, Stakeholder Reference Group and Integrated Children's Area Sub Group in attendance. The partnership is sufficiently mature to have a serious discussion around how to make the current structure work smarter and become more effective.



### ***CSG Focus on children and young people***

The board has developed a 'focus on' approach to look in-depth at a single priority every two or three meetings. Before the meeting information packs are compiled by the RIC hub, about the situation in North Wales from statistics, research and engagement activities to aid the discussions on the relevant focus topic. We worked closely with the Developing Evidence Enriched Practice (DEEP) Programme to develop the "focus on' approach and were asked to share it at their conference as an example of good practice.

Using this approach our first focus on Young Carers took place during October 2022. An information pack, presentation and videos were shared that summarised the evidence including statistics and data, feedback from young carers and examples of what's working well in other areas. Following time for reflection and conversations about the presentation and videos, the groups worked together to generate questions to discuss and had the chance to talk and think together about as part of a Community of Enquiry approach.

A further focus session relating to Unaccompanied Asylum Seeking Children was held in December and disability and illness in March a session on early years is planned next. Based on the findings from each focus, the board puts together an action plan based on the topic for how to improve services for children and young people. For example, exploring the possibility of a Guardianship Scheme to improve support for young unaccompanied asylum seekers.

The findings from each focus topic are published on the RPB Children's Sub-Group webpages <https://www.northwalescollaborative.wales/children/>

### ***Developing our approach to Nyth /Nest whole system approach***

As part of the Welsh Government Nyth / Nest whole system approach, we have been working closely with colleagues leading the children's transformation programmes across North Wales including: Learning Disabilities (LD); Neuro-developmental (ND); CAMHS Transformation; Early Years and No Wrong Door - the Right Door Approach. We are being supported by colleagues in the Public Health Team and their Best Start programme and 5 Ways to Wellbeing.

Welsh Government has asked for a self-assessment tool to be completed for the North Wales region to establish how we are implementing the approach. To achieve this, we are working jointly with all the transformation programme leads and the Public Health Team and will work with Stakeholder Reference Group to expand collaboration to co-produce the toolkit. In addition, we are collectively developing a maturity matrix.

## ***The No Wrong Door Strategy – Implementation of The Right Door approach***

The first phase of the No Wrong Door implementation has been supported across the three areas with well attended workshops in each area to consider the Single Access Arrangement to mental health and emotional wellbeing services for children, young people and their families. The change has included:

- The identification of all areas delivering a ‘single front door’ model, however they vary. As a consequence, a report on all the models is expected which will identify good practice and the critical success factors to be shared across all partners in the region.
- Mapping of services has also commenced which will provide a significant amount of information across the areas around the services available.
- Through co-production with children the implementation phase of the No Wrong Door has been renamed to the ‘Right Door Approach’. This is thought to be far more positive and was endorsed by the Children’s Commissioner.
- The Right Door web series - The children at Ysgol y Gogarth, a day and residential Special School currently catering for approximately 276 pupils between the ages of 3 and 19, have developed a web series to explain the Right Door from a child’s perspective. This will continue to be developed and fully launched in 2023/24.
- The launch of the web series was attended by BBC Wales (aired on the evening news) and The Children’s Commissioner for Wales. There is a commitment to continue the work and Hope Productions who are in really good shape from a creative/delivery point of view to work on new episodes.

It’s been great sharing this work with people. It is co-creation at its best, and TAPE have thanked us for the way in which we’ve supported this project to date and welcome the chance to discuss the expected and unexpected outcomes of our collaboration, in support of future projects and opportunities.



The Children’s Commissioner shared the following comment on the Right Door web series and keen to be kept updated on further work:

*“It’s been fantastic to meet and hear today from the young people and professionals involved in putting together this important new resource – the Right Door Web Series. I’ve been particularly impressed by the partnership working approach which has enabled this, and by the true commitment to young people co-producing the resource. I know that ‘The Right Door’ name was a term inspired by my office’s No Wrong Door Approach, and I’m thrilled that young people themselves came up with that name, taking the concept and making it something positive and rights-affirming for them! I’d like to congratulate everyone involved and wish you all the best for your continued work.”*

*Rocio Cifuentes, Children’s Commissioner for Wales May 2023*



### **Other achievements:**

- Launch of the Staywise Cymru Website at the Urdd on 30<sup>th</sup> May 2023. The development of the Staywise Cymru website has been supported by the Children's Team and funded through RIF. Local North Wales teachers have provided the quality assurance and new curriculum alignment, along with Conwy Translation service translating all of the resources, and a local Ruthin graphic design team have provided their expertise. The website is a national collaboration between the Fire and Rescue Service, Police Service, Ambulance Service, Network Rail, Natural Resources Wales, RNLI, Swim Wales and the North Wales Collaborative Team. Website link: <https://staywise.cymru/>
- Emotional Health, Wellbeing and Resilience Framework has been developed for ages 0 -18 years with the 19-25 years under development and set around the 5 ways to wellbeing – be active, connect, give, keep learning and take notice. The framework sets out a number statements by age to guide children and young people, parents or trusted adults around the emotional health at that particular age.

A number of pilot projects are being delivered to explore how the framework can be utilised. There are already some successes including schools using the framework as part of their parent evening discussions to guide parents / trusted adults. A series of animations are being developed to explain the benefits of the approach and to demonstrate that in some case small changes to people's daily lives can make considerable impacts on the children and young people's emotional health.

## **3.5 Commissioning**

The North Wales Regional Commissioning Board supports and underpins the development and practice of strategic commissioning across Social Services and Health in both Adults and Children's services in North Wales identifying best practice and providing a consistent strategic approach across the region.

### **Children & Young People's Fees Group and Children & Young People's Quality Group**

These are two new groups that have been set up over the last 12 months.

Both groups facilitate the sharing of information on fee uplift requests received from external 'C&YP Residential Care' / 'C&YP Residential Care with Education' providers and from 'Independent Fostering Agency' providers where looked after children from North Wales are placed, as well as sharing the quality of care and support of the providers.

Both groups have been working well and are informal in their approach but gives partners an opportunity to share information and intelligence to help them make decisions in terms of fee uplifts, but also to talk through any quality issues that may arise. Partners are keen to continue these groups as see value in coming together to discuss these different aspects.

## Escalating Concerns

A new The North Wales Escalating Concerns Process titled Quality Services: Delivering what Matters, for commissioned care and support services for children, young people, and adults as been agreed and implemented.

## Pre Placement Agreement

During the last 18 months, considerable work has been undertaken on the developing a North Wales Pre Placement Agreement.

## 3.6 Dementia Care Pathway of Standards (All Wales)

The All-Wales Dementia Care Pathway of 20 Standards has been developed following consultation with people living with dementia, third sector and voluntary organisations, and health care professionals, to identify what people living with dementia believe will make a positive difference to dementia care. The standards are person centred and provide a proactive approach to meet each person's language needs.

Improvement Cymru have designed a delivery framework which is designed to assist the region in implementing the standards through a 2-year programme, with a readiness year followed by an implementation planning year

In North Wales, partners are working towards achieving these 20 standards through the 5 five work streams shown below. Five task groups have been established to take this work forward with good representation from the health board, six local authorities, third-sector partners, and people living with dementia and their carers.



These standards have been mapped to the 34 actions within the North Wales Regional Dementia strategy so that we can track progress and delivery against both through the work of the work streams

Great progress has been made during 2022-2023 (the readiness phase) and we are on track for the implementation stage in 2023-2024. Some of the achievements across the work streams to date:

- ✓ The Community Engagement workstream has undertaken engagement and scoping exercises to identify current services and any gaps. This has provided opportunities for learning and sharing good practices.
- ✓ Identified Denbigh town as the first community to engage with as part of the dementia care listening campaign in North Wales.
- ✓ A face-to-face engagement event was hosted in Denbigh town with over 60 people in attendance as part of the listening campaign.
- ✓ Questionnaires have been developed to understand the needs of communities across North Wales as part of the listening campaign. The data will be analysed to develop a plan for what dementia care means to that community.
- ✓ A service has been commissioned to engage with older people living with dementia and family and friends who care for them to seek their views within the following communities:
  - People with sensory impairment – hearing and/or visual
  - Lesbian, Gay, Bisexual, Transsexual or Queer (LGBTQ) community
  - Welsh speaking rural communities
  - People with young onset dementia
  - Black, Asian and Minority Ethnic groups (BAME)
  - People who have suffered domestic abuse
  - Homeless people
  - People leaving prison
- ✓ Collaborative work with the North Wales Police to promote and raise awareness of the Herbert Protocol. The Herbert Protocol provides people living with dementia and their carers with the facility to pre-record key details so that if they are subsequently reported missing the information can be used to assist in locating them.
- ✓ A training gap analysis was undertaken with the six local authorities, the health board and third sector partners to establish the current level of training, e.g., informed, skilled, and influencer within the good work framework.
- ✓ Regional audiology memory assessment service has been rolled out across the region.
- ✓ Butterfly scheme implemented for patients with suspected or diagnosed dementia.

### 3.7 Learning Disability Transformation Programme

The foundation of the programme is the North Wales Learning Disability Strategy. The strategy is being implemented by the team through 6 workstreams: Integrated structures, Workforce development, Commissioning and procurement, Community and culture change, Assistive technology and Employment



TREAT ME WELL	LET ME BE IN CHARGE OF MY OWN LIFE	HELP ME BE THE BEST I CAN BE	ALWAYS BE HONEST
<p>Everyone is an individual and should be treated with dignity and respect</p> <p>"respecting me includes respecting my space, my things, my decisions and my relationships"</p> <p>"listen to me and take the time to get to know me!"</p> <p>"Be kind"</p> <p><b>TOP TIPS</b></p> <ul style="list-style-type: none"> <li>• Communicate in an open, accurate and straightforward way</li> <li>• Don't use jargon</li> <li>• Protect and respect peoples confidential and personal information</li> <li>• Use humour appropriately</li> <li>• Check how people want to be addressed</li> <li>• Be on time and do what you say you will do</li> </ul>	<p>Voice, choice, control and independence is at the heart of everything we do</p> <p>We embrace coproduction</p> <p>"I want to have choice about where I live and who I live with"</p> <p>"support me to do what I want to do and listen to me"</p> <p>"I want to feel important and be able to make my own decisions"</p> <p><b>TOP TIPS</b></p> <ul style="list-style-type: none"> <li>• Empower, encourage and enable people who need care and support to do things for themselves and to make their own decisions.</li> <li>• Support individuals to maximise their decision making and have control over their own lives</li> </ul>	<p>We deliver person centred care, putting the person at the heart of everything we do and helping them achieve their potential</p> <p>"learn from me and recognize what I am good at"</p> <p>"help me learn new things"</p> <p>"give me just enough support"</p> <p><b>TOP TIPS</b></p> <ul style="list-style-type: none"> <li>• Be prepared to take positive risks, clearly explaining the consequences to others</li> <li>• Look at tackling new and emerging problems creatively.</li> <li>• Don't see mistakes as a bad thing, see them as an opportunity to learn and grow</li> <li>• Be warm, kind, empathetic, reliable and compassionate in your actions</li> </ul>	<p>We are always honest and transparent and not afraid to say when something goes wrong</p> <p>We are self-aware and regularly reflect on the work we do, how we do it and the impact we have on those being supported.</p> <p>"I want people to just be honest with me and tell the truth"</p> <p><b>TOP TIPS</b></p> <ul style="list-style-type: none"> <li>• We learn from others and share knowledge and best practice</li> <li>• Seek, reflect on and learn from feedback from colleagues, individuals and families</li> <li>• Have the courage to speak up and challenge others when you have concerns about the quality or safety of care being provided</li> </ul>

#### Employment.

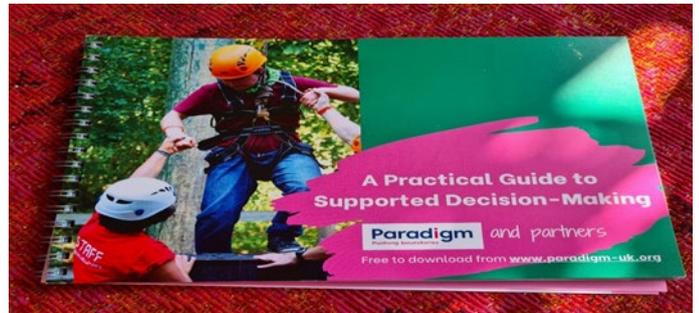
A new employment workstream has been established to co-produce a Supported Employment Strategy for people with learning disabilities. The supported employment service model is the foundation of the strategy – it has been designed to directly respond to the evidence base and input from people with learning disabilities across the region

#### Person Centred Planning (PCP) Training Programme, Strategy and Network

The region's PCP training programme has begun with Introduction, Refresher and an in-depth Person Centred Thinking Courses. A PCP network event is (provisionally) planned for the 29<sup>th</sup> of June, where feedback from the Training and the Consultation exercises will be shared with the PCP and LD community.

The team have been part of developing a bilingual ‘**Supported Decision Making**’ **Guide**, facilitated by Paradigm and others from around the UK.

<https://paradigm-uk.org/2023/05/05/new-practical-guide-to-supported-decision-making/>.



**Community activities.** Part of the funding is used to fund third sector led community activities, the purpose being to seed fund and encourage the development of resources within the community that will meet the care and support needs of people with learning disabilities outside the health and social care arena. To date, the programme has invested almost £1m in such activities. This year, the North Wales Flyers (the North Wales self-advocates network), helped decide how to allocate the community grant funding for 2023/24 and 2024/25.

**Direct Payment Resources.** The electronic version of the Direct Payment leaflets has been circulated to Service Managers across the area. Hard copies of the leaflets are available through contacting

[Ruby.jones@flintshire.gov.uk](mailto:Ruby.jones@flintshire.gov.uk)



## Technology

The Technology workstream is supported by a technology strategy developed in 2020. The strategy identifies the barriers to the use of technology as threefold. They are:

- Access to equipment and the internet
- Confidence in the use of equipment, and
- Skills and knowledge of the equipment and applications available

Training is key to addressing these barriers and the first 2 sessions (of 8) have been held for the Assistive Technology Awareness course. These courses are being piloted in Wrexham and Gwynedd and will be rolled out across the region from next year onwards. The training is aimed at all those who support people with learning disabilities and sessions are designed to improve confidence and knowledge in relation to the use of technology with people with intellectual disabilities.

The programme has a technology library which loans or otherwise provides equipment to people with LD and their carers. The workstream lead also provides access to applications that help support various aspects of individuals’ lives and support needs. Examples being trialled are the paincheck app, which identifies pain in individuals who are not able to communicate that pain, and the PBAS app which helps support people schedules to enable them to participate in daily activities.

**Life After School videos launch.** The series of short films called 'Life After School' were launched at Ysgol y Gogarth on Friday 5<sup>th</sup> May 2023. The team is proud to have worked alongside TAPE Music and Film's Backstage Youth Club on this project. The young people in the youth club helped animate, voice over and create the films, which are aimed to help young people with learning disabilities make choices for their lives after school. The videos include topics like finding somewhere to live, going to college, and getting a job. These films can be found on our YouTube page [North Wales Together - Gogledd Cymru Gyda'n Gilyd](#). Or by scanning this QR code:



**Funded Activities for Children and Young People.** Activities has also been funded for children and their families which include activity days at Glan Llyn, soft play activities in Mon, drama groups for children, a transition project run by Conwy Connect and many more.



### 3.8 Market Stability Report

We published our first [Market Stability Report](#) which includes information about the availability of care and support across the region. This includes care homes, home care, children’s homes, fostering, adoption, advocacy and support for unpaid carers. The report assesses how well current provision meets people’s needs and recommends ways to make sure enough support is available in future.

### 3.9 Population Needs Assessment

As Census 2021 data has begun to be published, we have produced a series of reports about the initial results for North Wales including demography and equalities data.

We have provided a range of bespoke data reports for partners on topics including older people’s needs, children and young people’s mental health and to inform the Gogledd Cymru Actif North Wales Strategy. We have produced statistical profiles for North Wales which include information about the wider social and physical environment that can impact on health and well-being for local council areas, the health board areas and Public Service Board areas in North Wales. We are also reviewing topics as part of our [focus on children and young people](#) work for the RPB Children’s Sub-Group, including updates about young carers, young refugees and asylum seekers.

[View the statistics and research pages on the regional collaboration website.](#)

### 3.10 Regional Integration Fund (RIF)

In April 2022 the new Regional Integration Fund was introduced and replaced the Integrated Care Fund (ICF) Revenue and Transformation grant funding streams.

The RIF is a five-year funding programme to support NWRPB’s long term planning and is a key lever to drive change and transformation across the health and social care system. The aim is that by the end of the five-year programme we will have established and mainstreamed at least six new national models of integrated care so that citizens of Wales, where ever they live, can be assured of an effective and seamless service experience.

All activity funded by the RIF must directly support development and delivery of the six national models of integrated care which are:



The investment in 2022/23 in each of the national models of care from Welsh Government RIF monies and from partner organisations is shown in the table below:

Model of Care	Total Cost £	Welsh Government Funding £	Partner Match Monetary £	Partner Match Resource £
Community Based Care - Prevention and Coordination	£8,702,362	£7,225,965	£1,294,823	£181,574
Community Based Care - Complex Care Closer to Home	£13,804,024	£7,100,244	£4,829,106	£1,874,674
Home from hospital	£5,631,881	£4,755,991	£614,240	£261,650
Supporting families to stay together safely and therapeutic support for care experienced children	£12,247,846	£9,164,837	£1,723,974	£1,359,035
Accommodation Based Solutions	£1,034,308	£712,934	£280,635	£40,739
Promoting good emotional health and well-being	£2,339,406	£1,203,936	£654,712	£480,758
<b>Total</b>	<b>£43,759,826</b>	<b>£30,163,907</b>	<b>£9,397,489</b>	<b>£4,198,430</b>

Just over £7m was spent on projects that directly supported carers and £5m investment went to support social value projects.

The complete end of year report for the RIF is attached in Appendix 3.

### 3.11 Research, Innovation and Improvement Coordination Hub

The hub aims to coordinate health and social care research, innovation and improvement activity in North Wales.

In 2022-23 we evaluated innovative ideas, such as the [Community Catalysts project](#) and [RITA devices](#) to support reminiscence, rehabilitation and interactive therapy activities for people living with dementia. We look forward to sharing the positive impacts these projects have made during the next year.

To support the new regional Digital, Data and Technology Board, we began mapping the innovative digital projects taking place in North Wales.

We worked closely with the Developing Evidence Enriched Practice (DEEP) to improve the ways we collect, talk about and use research evidence. This includes story-telling methods of collecting evidence and using a method called [Community of Enquiry](#) to reflect on evidence we'd gathered to support the work of the RPB Children's Sub-Group.

We supported regional programmes with searches to identify research evidence about topics they're working on. This included searches around [digital inclusion](#), [children who do not attend school](#) and [young carers of adults with mental health issues](#).

Working closely with the other regional hubs and national organisations, we shared, promoted and developed new ideas, including membership of a new North Wales Innovation Network. By the end of the year we had increased our Twitter followers to 400 and had 172 subscribers to the RIC hub mailing list.

Please follow us on [Twitter @\\_NW\\_RICH](#), [sign up to our newsletter](#) and visit the [RIC hub webpages](#) for more information.

*In 2022-23, the hub rebranded as a Regional Innovation Coordination Hub (previously Research, Innovation and Improvement Coordination Hub), part of the Welsh Government Innovation, Technology and Partnerships Programme.*

### 3.12 Together for Mental Health Transformation Programme



The Healthier Wales funded iCAN (“Independent, Connected, Active, Networked”) Programme sits within this broad strategy. Its overall aim is to implement a more integrated, innovative care system and culture which prevents, but where necessary, responds

effectively to episodes of acute mental health need and crisis. This funded programme seeks to scale up ‘what works’ and increase the pace of transformation across North Wales to create a sector-leading integrated urgent care system. Underpinning this is the creation of an integrated iCAN pathway that improves collaborative working, within and between health and social care, statutory partners and third sector organisations.

The components of the iCAN offer have changed and developed during the course of the Programme. They have developed into the following key components:

- iCAN Hubs - 8 community hubs located in each of the main towns across the region working with third sector partners to offer easily accessible support and signposting and a safe environment.
- iCAN Primary Care - A pilot project locating specialist Occupational Therapists in GP Surgeries offering counselling, advice, signposting and onward referral.
- iCAN Work - Employment support.
- iCAN Digital - access to support for mental wellbeing making use of a variety of apps and online resources.

### 3.13 Workforce

The Regional Workforce Board are currently reviewing the North Wales Regional Workforce Strategy to support the National Health & Social Care Workforce Strategy and will ensure that the seven strategic themes identified within the national strategy, are fully integrated into the delivery programme.

The Regional Workforce Board continues to support existing national strategies and priorities which include the national WeCare campaign for attraction, recruitment and retention of care workers. Planning meetings have been conducted with Careers Wales, to discuss how to showcase the WeCare campaign when engaging with schools in particular. Similar discussions have also taken place with DWP. Local authority employability teams have been contacted and presentations have been provided to demonstrate the resources available to them for promoting the sector.

A North Wales Ambassador Programme has been developed that includes visits to schools, provision of online events and attending jobs fairs. Opportunities for Ambassadors to share their experiences and ideas is also being developed. A strategic alliance has been formed with Betsi Cadwaladr University Health Board (BCUHB), in respect of their Step Into Work adult volunteer programme. The programme identifies work placements opportunities for a variety of groups, which include, but is not limited to, workless households, long term unemployed, higher and further education students.

As a consequence of this allegiance, it has been possible to develop an alternative programme which has been branded as 'Taster to Care'. This programme aims to identify those individuals solely interested in working within the social care arena. It is a shorter programme, consisting of one day per week for a total of four weeks' work experience. E-learning modules are undertaken, which map across to the All Wales Induction Framework, should they wish to pursue a career within the care sector.

Another joint initiative with BCUHB is the development of a regional staff bank. This was first initiated during the Covid pandemic, with a view to providing additional support to care homes within the region. It is acknowledged that this may not have been a suitable solution for everyone at the time, due to a number of mitigating circumstances. However, it has afforded the opportunity to discuss how this may be beneficial to all parties in the future, provided that the difficulties already experienced can be overcome. To this end a small steering group has been formed in order to discuss a way forward, with a view to conducting a pilot project. An evaluation can then be undertaken to identify what components of the initiative work, or do not work, whether value for money is being realised, and what the long term benefits of such an initiative may bring.

An area of concern recently highlighted to the Regional Workforce Board is the shortage of Occupational Therapists (OT's) for both the health board and local authorities in the region. A small working group was formed and through discussion, potential regional and national solutions have been identified that may address this in the future. With this in mind and to highlight these issues the Regional Workforce Board has recently communicated with both Social Care Wales (SCW) & Health Education in Wales (HEIW) expressing these concerns, giving an indication as to how they may be resolved. It is anticipated that the working group will engage further with SCW and HEIW over the coming months.

The Regional Workforce Development Action Plan, funded through the Social Care Wales Workforce Development Grant, has been approved and shared with each local authority. There is an expectation within each local authority, to develop workforce training plans, in line with priorities within Health and Social Care Workforce Strategy Priorities and the Regional Population Needs Assessment.

## **4 Communication, engagement and social value**

### **4.1 North Wales Engagement**

NWRPB continues to engage with people through different platforms e.g. social media; online; via Teams/Zoom etc. and face to face engagement work was undertaken during 2022/23 as a result of the decline of Covid restrictions. Local events were attended and the first North Wales Dementia Listening Campaign took place in the town of Denbigh.

Excellent working relationships have been forged allowing for engaging with seldom heard groups, minority ethnic groups and protected characteristic groups. Continual engagement with our people, partners, stakeholders is pivotal.

The NWRPB Engagement Officer was a member of the Task & Finish Group in drawing up the Engagement & Voice Charter commitments for all Wales RPB's. The Charter sets our meaningful participation of service users, cares, third sector and provider members on the RPB's. NWRPB adopted the Charter in December 2022.

The NWRPB Engagement Officer continues to have an excellent working relationships with communication and engagement officers of partner organisations and continues the current arrangements for engagement and communication relating to the Board and its work. Having a dedicated Engagement Officer for the NWRPB is enabling the communication and engagement activities to be accelerated and build upon the work that has been progressed to date.

### **4.2 North Wales Social Value Steering Group**

The North Wales Social Value Forum (NWSVF) has grown since it was formed in 2016, with new members joining the group. These new members consist of partners from BCUHB, local authorities and third/voluntary sector, however, now is a good time to re-look at the membership and the terms of reference for this group. This work will be undertaken in May at a face-to-face meeting. This group will continue their support to the delivery of the requirements of the Social Services and Wellbeing Act (Wales) 2014.

The NWSVF will continue to work with the North Wales Social Value Network to promote the development of not for private profit organisations (including social enterprises, co-operative organisations, co-operative arrangements, user led service and third sector) to provide care and support and support for carers, and preventative services.

The group will continue to promote collaboration, partnership and networking opportunities across sectors with an aim of maximising social value and co-production across all providers delivering health, social care and /or wellbeing services in North Wales.

Over the next 3 years, the group will focus on:

- An action plan will be devised by the forum for the next three years.
- The Forum will continue to work with the North Wales Social Value Network.
- The Forum will also aim to measure the impact of social value and how it is being delivered in North Wales, yet to be agreed whether this will be measured through WG's TOMS (Themes, Outcomes, Measures) Framework, to be agreed regionally and then locally.
- Members of the Forum will continue to work closely with Cwmpas as part of a sub-group of the National Commissioning Board to focus on *"Promoting Social Value Models of Delivery in Social Care"*. A guidance document aimed at commissioners, procurers and service providers to help them understand why and how the promotion of Social Value Models of Delivery in tendering might impact on their activities.
- Working with the Voluntary Services Councils, the Forum will focus on Third Sector projects particularly utilising RIF funding to maximum benefit.

### **4.3 North Wales Carers Groups**

The North Wales Carers & Young Carers Operational Group (NW(Y)COG) has continued to deliver on the North Wales Regional Carers Strategy. It has been agreed by the group that the action plan which supports the Welsh Government's Strategy for Unpaid Carers and the national priorities will be reviewed and refreshed for the year ahead by the operational group.

Our GP & Hospital Facilitation Service, funded through Welsh Government's Annual Carers Grant, have continued to support unpaid carers in primary and secondary care. There has been a particular focus on the Hospital Carers Facilitators with support provided during hospital discharge. This focus will continue for the next year, with the Welsh Government's Annual Carers Grant stipulating that the focus should be on the supporting unpaid carers when the person they care for is admitted to or discharged from hospital. This change is intended to aid timely discharge of patients from hospital by supporting and involving their unpaid carers in the process.

Between April and December 2022, over 800 unpaid carers have been identified and supported within primary care by our two commissioned providers, Carers Outreach and NEWCIS. A similar number of unpaid carers have also been identified and supported within secondary care whilst supporting an in-patient or whilst the unpaid carer has had a hospital stay themselves.

## 4.4 North Wales Young Carers

The identified number of young carers in North Wales has grown in the last few years due to an increase in referrals through successful awareness raising and positive relationships with partner agencies. As of November 2021, when the data was collected for the Population Needs Assessment, 1,752 young carers were being supported across North Wales.

The national Young Carers ID card was launched across North Wales in March 2021 in response to a WG consultation, to identify and raise awareness of young carers as well as provide recognition of their important and often invisible caring role. The aim of this national initiative, supported by Carers Trust Wales is to help young carers access the right support at the right time; whether this be in their school, a pharmacy or whilst shopping for the person cared for.

Over the past year, Ynys Môn and Gwynedd have piloted an app, [AIDI](#), which includes a digital identity card as well as a communication feature “Ping My School” which enables young carers an easy way to contact their school if they are experiencing any problems and need support with their school work due to their caring role at home. AIDI officially launched last month and is now accessible to all young carers across the two counties.

Conwy, Denbighshire, Flintshire and Wrexham initially launched a physical card to ensure it was accessible to all young carers, including those without electronic devices and to date over 200 cards have been issued. Further work is underway this year to launch an app with similar features to AIDI in the West.

## 5 Forward Look

### 5.1 Priorities for 2023/24 and beyond

The priorities for the Regional Partnership are drawn from the:

- Population Needs Assessment
- Market Stability Report
- Regional Integration Fund Guidance
- Strategic Capital Plan
- Welsh Government Initiatives
- Partner Priorities

We have finalised our priorities and focus for the short and longer term and these are contained within our Regional Area Plan.

<https://www.northwalescollaborative.wales/wp-content/uploads/2023/04/NW-Regional-Area-Plan-2023-1.0.pdf>

In support of the Plan there is detailed annual Delivery Plan which outlines against each workstream what we want to achieve in the next 12 months. A copy of this plan is attached in Appendix 2.

**This report has been produced to meet the requirements set out by the Welsh Government in the Social Services and Well-Being (Wales) Act 2014**

# Appendix 1 – Membership of the NWRPB

As at 31 March 2023

**Alwyn Jones**

Chief Officer Social Care, Wrexham County Borough Council

**Alwyn Williams**

Chief Inspector North Wales Police

**Ann Woods**

Chief Officer, Flintshire Local Voluntary Council

**Catrin Roberts**

Head of Regional Collaboration

**Cyng/Cllr Alun Roberts,**

Isle of Anglesey County Council

**Cyng / Cllr Christine Jones**

Flintshire County Council

**Cyng/Cllr John Pritchard**

Wrexham County Borough Council

**Cyng/Cllr Liz Roberts**

Conwy County Borough Council

**Cyng/Cllr Dilwyn Morgan**

Gwynedd Council

**Cyng/Cllr Elen Heaton**

Denbighshire County Council

**Dr Lowri Brown**

Head of Education Services, Conwy County Borough Council

**Dylan Owen**

Statutory Director of Social Services, Gwynedd Council

**Estelle Hitchon**

WAST, Director of Partnerships and Engagement

**Ffion Johnstone**

BCUHB Integrated Health Community Director (West)

**Fôn Roberts**

Director of Social Services, Isle of Anglesey County Council

**Gill Harris**

BCUHB, Executive Director

**Jenny Williams**

Director of Social Services, Conwy County Borough Council

**Karen Higgins**

BCUHB, Director of Primary Care, Palliative Care & Children's Services

**Libby Ryan-Davies**

BCUHB Integrated Health Community Director (Central)

**Liz Grieve**

Head of Housing & Communities Service, Denbighshire County Council

**Mary Wimbury**

Chief Executive Officer and Senior Policy Advisor, Care Forum Wales

**Meinir Williams-Jones**

Barnardo's Cymru Assistant Director for North Wales

**Michelle Green**

BCUHB Integrated Health Community Director (East)

**Neil Ayling**

Director of Social Services, Flintshire County Council

**Nicola Stubbins**

Corporate Director: Social Services & Education, Denbighshire County Council

**Rhun ap Gareth,**

Chief Executive, Conwy County Borough Council

**Roger Seddon**

Service User Representative

**Siân Elen Tomos**

Chief Executive, GISDA

**Steve Gadd**

Head of Finance and Audit, Denbighshire County Council

**Teresa Owen**

BCUHB Executive Director of Public Health

## Appendix 2 – Annual Delivery Plan

Each workstream considers the cross-cutting themes: Welsh language - 'Active Offer', equality and human rights, socio-economic disadvantage, housing, homelessness, loneliness and isolation, social value, co-production and citizen voice, prevention, safeguarding, violence against women, domestic abuse and sexual violence and Covid-19.

Workstream	Action	Links to key documents	Regional Lead	Workstream Lead(s)	Timescale
Regional Integration Fund	Delivery of the RIF Programme of Schemes for each Model of Care	<a href="#">RIF webpages</a>		Siobhan Gothorp Sharon Hinchcliffe Kathryn Whitfield Lisa Goodier	
Regional Integration Fund	To establish an outcomes framework which enables consistent reporting of performance measures across all projects and Models of Care so that difference made and distance travelled can be monitored.			Siobhan Gothorp Sarah Bartlett	
Regional Integration Fund	To develop an evaluation framework to enable regular robust evaluation of schemes to inform future programme planning			Siobhan Gothorp Sarah Bartlett	
Children and young people	Implementation of The Right Door Strategy (in response to the No Wrong Door report)	<a href="#">The Right Door Strategy</a>	Fon Roberts Louise Bell	Sharon Hinchcliffe	
Children and young people	Development of priorities for children and young people, considering the different needs of different age groups.	<a href="#">RPB Children's sub-group webpages</a>	Fon Roberts Louise Bell	Sharon Hinchcliffe	
Children and young people	NYTH/NEST framework: whole system approach for mental health	<a href="#">The NEST framework</a>	Fon Roberts Louise Bell	Sharon Hinchcliffe	
Dementia	Implementation of the North Wales Dementia Strategy	<a href="#">North Wales Dementia Strategy</a>		Siobhan Gothorp	
Dementia	Dementia accommodation needs into the Strategic Capital Plan			Siobhan Gothorp	
Learning disabilities	Implementation of North Wales Together Programme, underpinned by co-production focussing on	<a href="#">North Wales Together website</a>	Neil Ayling	Kathryn Whitfield	

Workstream	Action	Links to key documents	Regional Lead	Workstream Lead(s)	Timescale
	communities and cultural change, accommodation, assistive technology, employment and children and young people.				
Autism	Implementation of the statutory code of practice on the delivery of the Autism Services Delivery Plan 2021-22			Alison Lowry	
Mental Health	Review and implementation of T4MH strategy for North Wales			Vicky Jones	
'Further, Faster' – Our mission to build an Integrated Community Care Service for Wales	To support the development of a Community Care Service for Wales			Catrin Roberts	
'Further, Faster' – Our mission to build an Integrated Community Care Service for Wales	To review the RIF Programme to identify any opportunities to further increase community capacity as part of the Further Faster work			Catrin Roberts	
Strategic Capital	To develop a 10 year Strategic Capital Plan in line with Welsh Government guidance		Neil Ayling	Siobhan Gothorp Joseph Griffiths	
Workforce	Scope out the programme of work for the Workforce Stream		Jenny Williams	Llinos Howatson	
Workforce	Recruitment and retention		Jenny Williams	Llinos Howatson	
Workforce	Taster to Care programme: provides an insight into the care sector for people interested in a new career		Jenny Williams	Rebecca Szekely	
Commissioning	Market Stability Report annual reviews	<a href="#">Market Stability Report</a>		Llinos Howatson	

Workstream	Action	Links to key documents	Regional Lead	Workstream Lead(s)	Timescale
Commissioning	Completion of the Older People Audit Wales Action Plan to include drafting, agreeing and implementing a Regional Commissioning Strategy		Alwyn Jones Jane Trowman	Llinos Howatson	
Commissioning	Implementation of a Pre Placement Agreement for Service Providers to include the co-ordination of the Workshops and setting up a process for collating the completed PPA.		Alwyn Jones Jane Trowman	Llinos Howatson	
Commissioning	Complete the Escalating Concerns Policy and implement		Alwyn Jones Jane Trowman	Llinos Howatson	
Commissioning	To develop a Commissioning Strategy for Older People Placement		Alwyn Jones Jane Trowman	Llinos Howatson	
Commissioning	To review the True Cost of Care arrangements for the region		David Soley	Llinos Howatson	
Regional Innovation Coordination Hub	Coordinate research, innovation and improvement activity Population needs assessment updates	<a href="#">RIC hub webpages</a>	Jenny Williams	Sarah Bartlett	
Mwy Na Geiriau	Drive progress under the overarching theme of <b>culture and leadership</b> and the three themes 1. Welsh language planning and policies including data 2. Supporting and developing the Welsh language skills of the current and future workforce 3. Sharing best practice and an enabling approach	<a href="#">Mwy na geriau: 5 year plan 2022 to 2027</a>	Ffion Johnston	Eluned Yaxley	
Safeguarding	To respond effectively to the learning identified from Regional Adult / Child Practice reviews, Regional Multi-agency professional's forum and the National and UK reviews.		Jenny Williams Neil Ayling	David Lewis	
Safeguarding	Effective engagement and communication: To improve engagement and consultation with children		Jenny Williams Neil Ayling	David Lewis	

Workstream	Action	Links to key documents	Regional Lead	Workstream Lead(s)	Timescale
	and adults at risk, vulnerable groups, professionals and partnerships				
Safeguarding	To support the implementation of new and existing legislation including End Physical Punishment and Liberty of Protection Safeguards alongside responding to national action plans on Child Sexual Abuse and preventing abuse of Older People.		Jenny Williams Neil Ayling	David Lewis	
Safeguarding	To continue to ensure a robust, resilient and consistent approach to safeguarding practice.		Jenny Williams Neil Ayling	David Lewis	
Regional Partnership	To develop a partner agreement to cover the regional partnership work to include financial strategy.		Dilwyn Morgan	Catrin Roberts	
Regional Partnership	Implement the revised Part 2 and Part 9 Guidance.		Dilwyn Morgan	Catrin Roberts	
Regional Partnership	Links with PSBs			Catrin Roberts	
Engagement	To review the Regional Partnership Board's current engagement, voice and coproduction arrangements.	<a href="#">Engagement and communication strategy</a>			
Digital, Data Transformation	Develop a North Wales approach to using digital, data and technology to enable seamless, integrated services		Dylan Roberts	Sarah Bartlett	
Accelerated Cluster Development (ACD)	Support the development and implementation of the ACD to include governance. Develop relationship between PCPG (Primary Care Planning Group).			Jo Flannery	
Unpaid carers	Update North Wales Carers Strategy, deliver North Wales Carers and Young Carers Operational Group Action Plan	<a href="#">Carers strategy and action plan updates</a>	Ffion Johnston	Lindsey Duckett	
Social Value Forum	Continue to develop the Social Value Forum. Link with PSB priorities.		Neil Ayling	Lindsey Duckett	

<b>Workstream</b>	<b>Action</b>	<b>Links to key documents</b>	<b>Regional Lead</b>	<b>Workstream Lead(s)</b>	<b>Timescale</b>
Equality, human rights and socioeconomic disadvantage	Continue to embed within work processes including equality impact assessments completed on new and amended strategies and projects.				
Housing and homelessness	Write additional housing and homelessness section for the PNA.				
Loneliness and isolation	Link with PSB priorities.				
Violence against women, domestic abuse and sexual violence	Support the work of the North Wales Vulnerability and Exploitation Board and North Wales North Wales Safeguarding Board				
Covid-19	Continue to support the Covid-19 Recovery Process.				

# Appendix 3 – Regional Integration Fund – End of Year Report

## 1. RIF Programme Summary

The North Wales 2022/23 RIF programme comprised 40 schemes across the 6 national Models of Care. The total investment (excluding infrastructure and programme management costs) was £43,759,826. This includes £13,595,919 of partner monetary and resource match funding.

£6,949,020 (21%) was spent on schemes which directly supported unpaid carers

£4,992,983 (15%) was spent on schemes social value schemes

**Table 1: Investment in each national Model of Care**

Model of Care	Number of Schemes	%	Total Investment £	Welsh Government Funding	Partner Match Monetary	Partner Match Resource
				£	£	£
Community Based Care - Prevention and Coordination	14	20%	£8,702,362	£7,225,965	£1,294,823	£181,574
Community Based Care - Complex Care Closer to Home	7	32%	£13,804,024	£7,100,244	£4,829,106	£1,874,674
Home from hospital	5	13%	£5,631,881	£4,755,991	£614,240	£261,650
Supporting families to stay together safely and therapeutic support for care experienced children	6	28%	£12,247,846	£9,164,837	£1,723,974	£1,359,035
Accommodation Based Solutions	4	2%	£1,034,308	£712,934	£280,635	£40,739
Promoting good emotional health and well-being	4	5%	£2,339,406	£1,203,936	£654,712	£480,758
<b>Total</b>	<b>40</b>	<b>100%</b>	<b>£43,759,826</b>	<b>£30,163,907</b>	<b>£9,397,489</b>	<b>£4,198,430</b>
			<b>100%</b>	<b>69%</b>	<b>21%</b>	<b>10%</b>

## 2. Performance Measures

All projects were asked to report against 6 performance measures following the Results Based Accountability (RBA) model. RBA suggests that in addition to project specific performance measures, (used for project evaluation) a small number of programme level measures are reported so that the impact of the programme can be seen.

For the RIF 2022/23 programme the measures to be recorded across all schemes were:

### How Much Measure 1

Number of people who have accessed and/or been supported by the scheme

### How Much Measure 2

Number of carers who have accessed and/or been supported by the scheme

### How Well Measure 1

Number and % of people who report feeling less isolated

### How Well Measure 2

Number and % of people who reported a positive experience with the service

### Difference Made Measure 1

Number and % of people who achieved what matters to them

### Difference Made Measure 2

Number and % of people reporting improved emotional health and well-being

The performance data for the whole RIF programme is shown below.

The performance data for each Model of Care is shown in the MoC sections on pages 3-8

The performance data for each project within each Model of Care is shown in the appendices

NB: Not all projects had reported by the deadline and at the time of writing this report. A refresh is planned at the end of June to capture any late data submissions

#### **Measure 1: 62,429**

Number of individuals who have accessed and/or been supported by schemes with RIF funding contribution

#### **Measure 2: 8,997**

Number of carers who have accessed and/or been supported by schemes with RIF funding contribution

#### **Measure 3: 10,823 and 86%**

Number and % of people who report feeling less isolated

#### **Measure 4: 10,694 and 95%**

Number and % of people who reported a positive experience with the service

#### **Measure 5: 13,476 and 94%**

Number and % of people who achieved what matters to them

#### **Measure 6: 8,412 and 95%**

Number and % of people reporting improved emotional health and well-being

### 3. Community Based Care – Prevention and Co-ordination (CBC PC)

There was investment of £8,702,362 across 14 schemes within this Model of Care. This is 20% of the North Wales RIF programme funding.

**Table 2: Schemes in CBC PC Model of Care**

Community Based Care - Prevention and Coordination MoC	
CBC PC 01	Community Hubs - Navigators, Agents & Connectors, Local Asset Co-ordinators
CBC PC 02	Wellbeing Officers / Support Workers
CBC PC 03	Single Point of Access (SPOA) Teams
CBC PC 04	Progression & Prevention & Transition
CBC PC 05	Dementia Community Support Services
CBC PC 06	MAS Pathway pre assessment and post diagnosis advice and support service
CBC PC 07	Dementia Commissioning and Strategy Implementation Officers
CBC PB 09	Practice Development Nurse
CBC PC 10	Dementia Friendly Status
CBC PC 11	Carers Respite Services
CBC PC 12	Carer Support Officers
CBC PC 13	Regional Integrated Autism Service
CBC PC 14	Regional LD Communities

The focus of the schemes is prevention, early intervention and co-ordination.

The focus of the prevention work is on immunisation and screening programmes, smoking cessation, losing weight, preventing loneliness and social isolation.

The focus of the early intervention work is on social prescribing services, community connector/navigator services utilising local assets, creating connections and networks to co-design local solutions, providing easy to access information and advice.

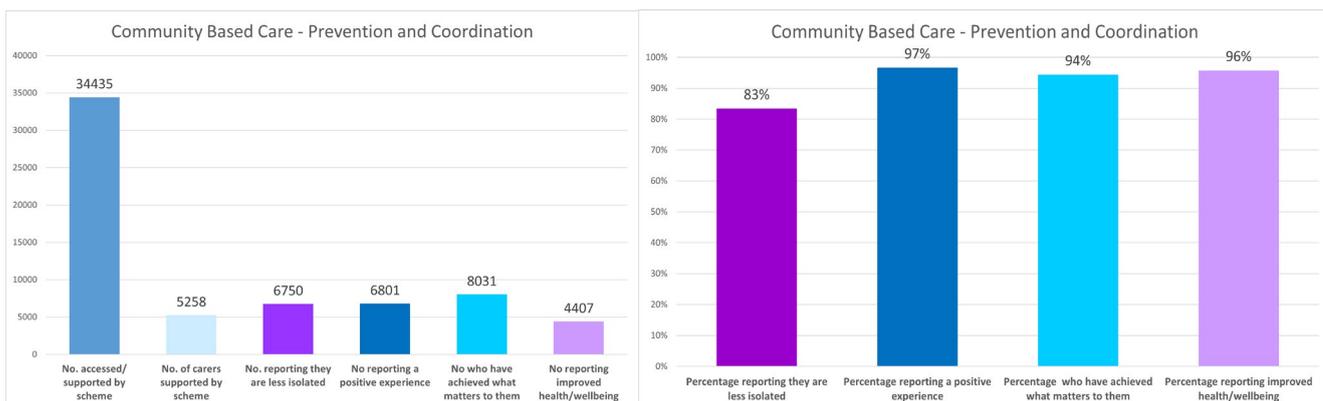
Local coordinators work with people who may otherwise require social services. By engaging early on, building on strengths and helping people to build local connections they help people find their own lasting solutions and build community resilience.

Community hubs are an important part of this model of care. They provide a community focal point (actual or virtual) from which preventative initiatives and early intervention services and de-escalation solutions can be co-ordinated and delivered.

Community support and engagement schemes for people living with dementia and their carers in line with the priorities within North Wales Dementia Strategy and the All Wales Dementia Standards are included in this model of care.

Performance measures for the schemes within this Model of Care are shown in graphs 3 & 4

**Graphs 3 & 4: Performance measures in CBC PC Model of Care**



## 4. Community Based Care – Complex Care closer to home (CBC CC)

There was investment of £13,804,024 across 7 schemes within this Model of Care. This is 32% of the North Wales RIF programme funding.

**Table 5: Schemes in CBC CC Model of Care**

Community Based Care - Complex Care Closer to Home MoC	
CBC CC 01	Falls Prevention
CBC CC 02	Community Resource Teams (CRTs)
CBC CC 03	Complex and intense Support Service
CBC CC 04	Response Service
CBC CC 05	Care Sector Support
CBC CC 06	Step Beds
CBC CC 07	Empowering Independence

The focus of the schemes is to prevent overnight falls, reduce ambulance call outs, prevent hospital admissions and support efficient hospital discharges.

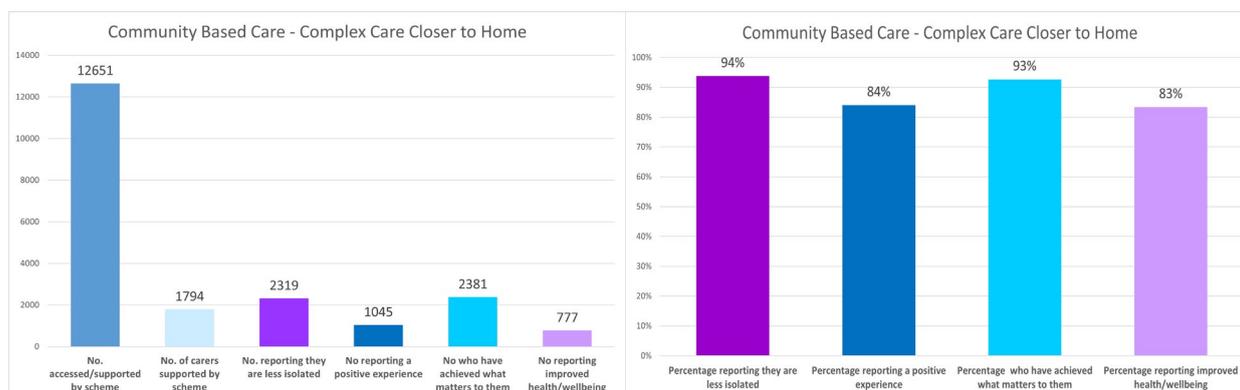
By supporting people to manage complex clinical needs in the community, enabling people to recover at home or close to home avoids hospital admission. Locality based Community Resource Multi-Disciplinary Teams support adults at risk, provide necessary support for care package crisis / end of life and enable older individuals to access community support, arranging treatment and support if clinically safe to do so.

Schemes within this model of care also strengthen the care sector - supporting care home sustainability is a critical determinant of an integrated, sustainable and high-quality health and social care system.

Step Up / step down beds and crisis response schemes are key features of this model of care as are empowering independence projects which ensure individuals take control of their care and support, forward planning to avoid crisis situations.

Performance measures for the schemes within this Model of Care are shown in graphs 6 & 7

**Graphs 6 & 7: Performance measures in CBC CC Model of Care**



## 5. Home from Hospital (HfH)

There was investment of £5,631,881 across 5 schemes within this Model of Care. This is 13% of the North Wales RIF programme funding.

**Table 8: Schemes in CBC CC Model of Care**

Home from Hospital Moc	
HfH 01	Home First Teams
HfH 02	D2RA Therapy Capacity
HfH 03	SUSD
HfH 04	Admissions Co-ordinator / Care Brokers
HfH 05	Care Home Based Integrated Care Teams

The focus of the schemes is Increased turnaround at the ‘front door’ through 7-day therapy support along with discharge support from Home First teams and increased Discharge Co-ordinator Capacity.

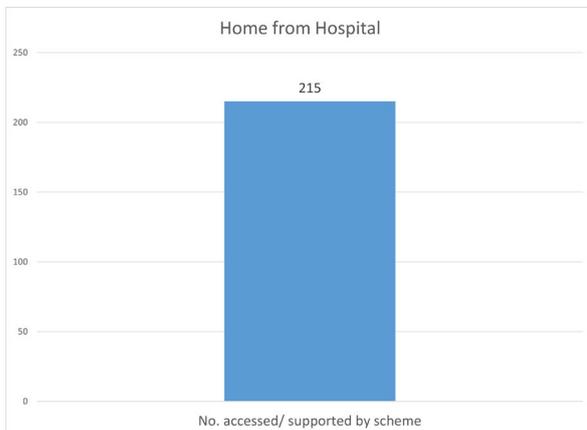
Implementing a Home First model aligned to the D2RA Pathway supports people to recover at home before being assessed for any ongoing need. These projects include a wide range of approaches which ensure safe and effective discharge planning. The focus is on achieving a safe transfer of care into the community and detailed assessments in the patient’s home for long term care needs.

Step up / step down provision and spot purchase as necessary is a crucial feature of the Home from Hospital model of care

The care home based integrated care team scheme supports people to recover in intermediate care settings before being assessed for any ongoing need.

Only a small number of the Home from Hospital schemes were able to report this year and only against performance measure 1: as shown in graph 9 below

**Graph 9: Performance measure in HfH Model of Care**



## 6. Supporting Families to stay together safely and therapeutic support for care experienced Children (SF&C)

There was investment of £12,247,846 across 6 schemes within this Model of Care. This is 28% of the North Wales RIF programme funding.

**Table 10: Schemes in SF&C Model of Care**

Supporting Families to stay together safely and therapeutic support for care experienced children MoC	
SF&C 01	Early Intervention
SF&C 02	Repatriation & Prevention Services
SF&C 03	Building Family resilience to prevent escalation
SF&C 04	Intensive residential support for children with complex needs
SF&C 05	Intensive support teams for children with complex needs
SF&C 06	Specialist support for children with complex / specialist needs

The focus of the Supporting Families and Children schemes are:

Early intervention and prevention for children with complex needs

Additional needs and secondary prevention including multi agency early help

Complex needs and secondary prevention including multi-agency early help

High risk and very complex needs - acute/ specialist including safeguarding

### Early intervention and prevention for children with complex needs –SF&C 01

These schemes support children and young people who have had a wellbeing concern and have made good overall progress using preventative and non-specialist channels.

### Additional needs and secondary prevention – SF&C 02

These schemes support children and young people who have needs that cannot be met by universal services and require additional, co-ordinated multi-agency support and early help.

### Complex needs and secondary prevention schemes – SF&C 03, SF&C 04, SF&C 05

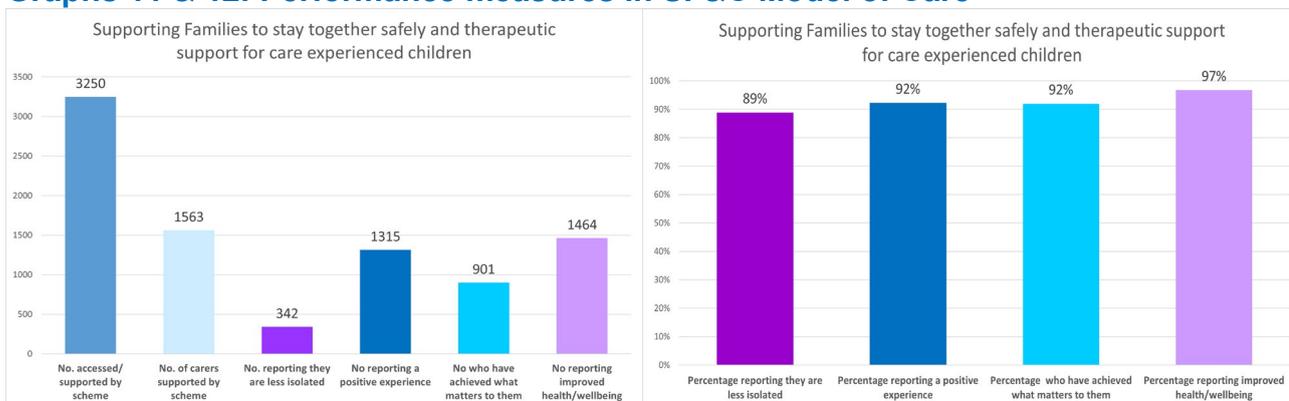
These schemes support children and young people with an increasing level of unmet needs and those who require more complex support and interventions and coordinated support to prevent concerns escalating.

### High risk and very complex needs - acute/ specialist inc safeguarding – SF&C 06

These schemes support children and young people who have experienced significant harm, or who are at risk of significant harm. These children have the highest level of need and may require an urgent or very specialist intervention.

Performance measures for the schemes within this Model of Care are shown in graphs 11 & 12

**Graphs 11 & 12: Performance measures in SF&C Model of Care**



## 7. Accommodation Based Solutions

There was investment of £1,034,308 across 4 schemes within this Model of Care. This is 2% of the North Wales RIF programme funding.

**Table 13: Schemes in ABS Model of Care**

Accommodation Based Solutions MoC	
ABS 01	Respite Services
ABS 02	Progression Services
ABS 03	Future Care Provision
ABS 04	LD Regional Accommodation, Health & Wellbeing

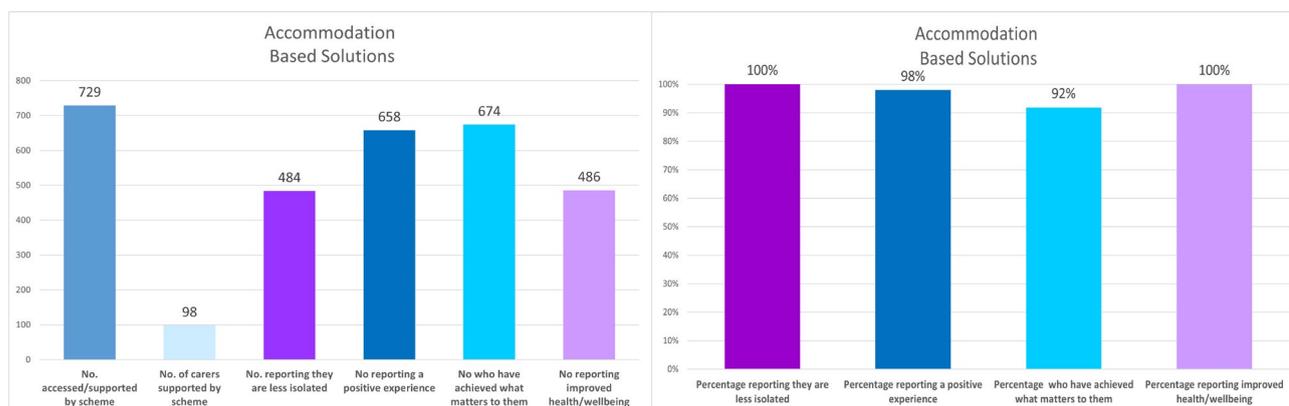
This is a developing model of care very much in its infancy.

The focus of this model of care is to provide support to children and adults with disabilities and complex needs, working in partnership with third sector providers to provide local residential care and short term flexible respite for children with complex support needs.

The progression service supports young adults with physical and/or learning disabilities to increase their independence. This includes supporting people to work and to live independently in their own home, often with shared peer support.

Performance measures for the 4 schemes within this Model of Care are shown in graphs 14 & 15

**Graphs 14 & 15: Performance measures in ABS Model of Care**



## 8. Promoting good Emotional Health and Well-Being

There was investment of £2,339,406 across 4 schemes within this Model of Care.

This is 5% of the North Wales RIF programme funding.

**Table 16: Schemes in EH&WB Model of Care**

Promoting good emotional health and well-being MoC	
EH&WB 01	Training & Development
EH&WB 02	Community Activities
EH&WB 03	Community Wellbeing Officers
EH&WB 04	iCAN

The focus of this model of care is the provision of community well-being officers and the delivery of community services to support emotional well-being.

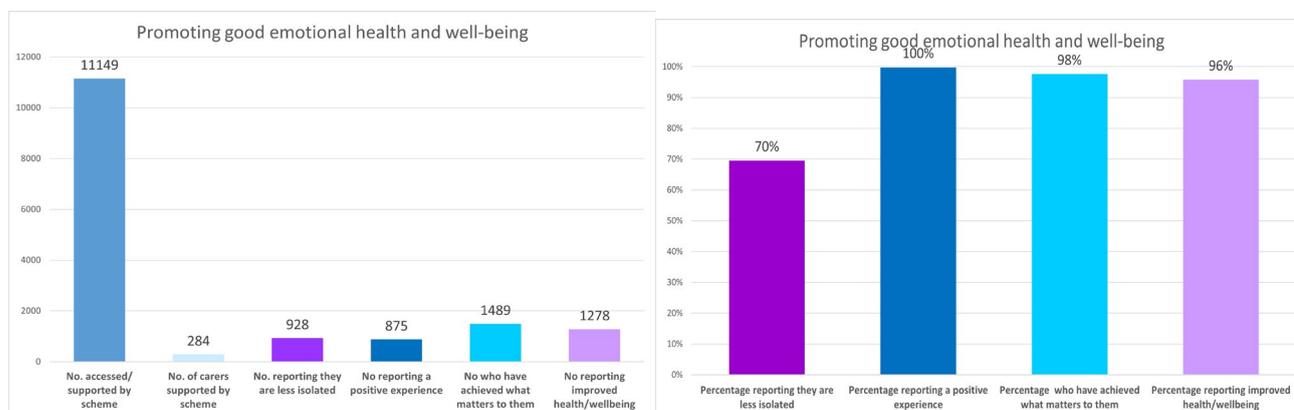
The mental health iCAN hubs are also supported via RIF investment as is staff training and awareness.

There are many schemes which promote good emotional health and well-being that are featured under other models of care

The iCAN scheme has only been able to report against performance measure 1 this year

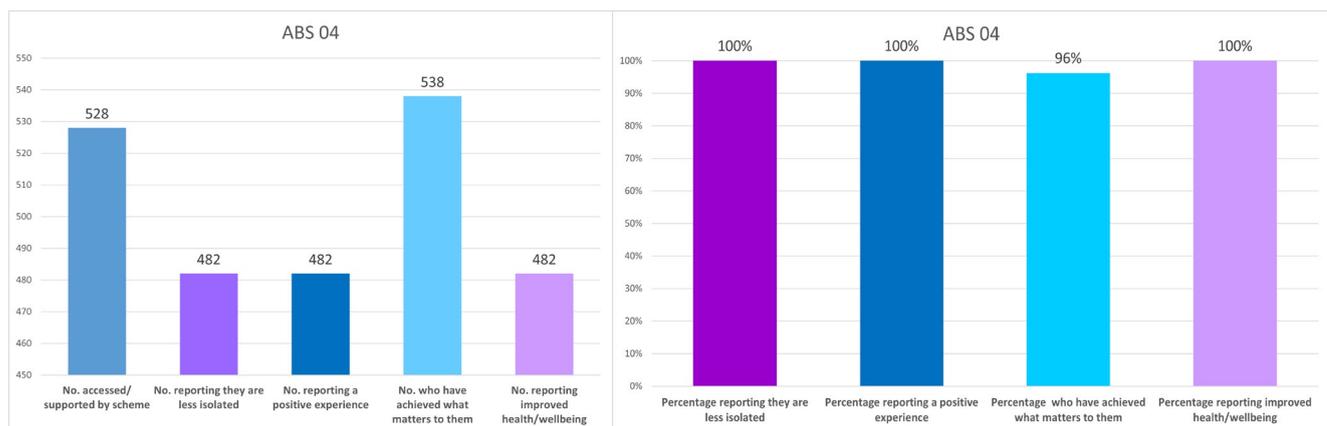
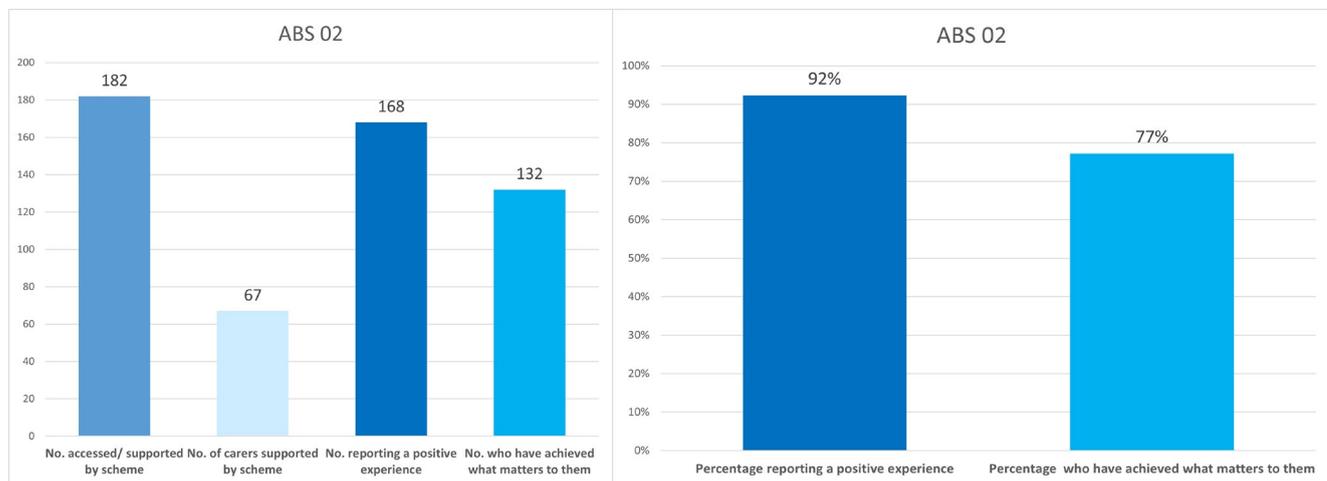
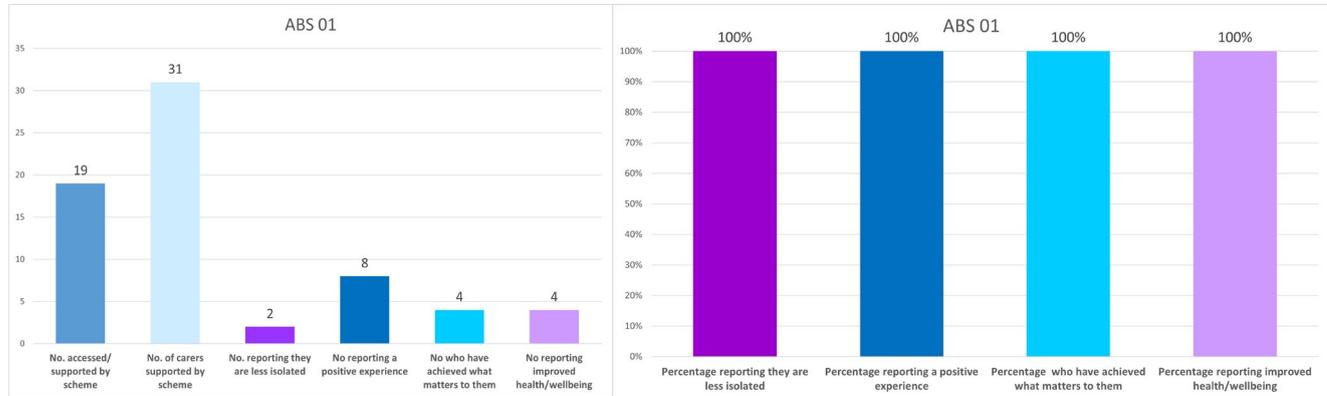
Performance measures for the schemes within this Model of Care are shown in graphs 17 & 18

**Graphs 17 & 18: Performance measures in EH&WB Model of Care**

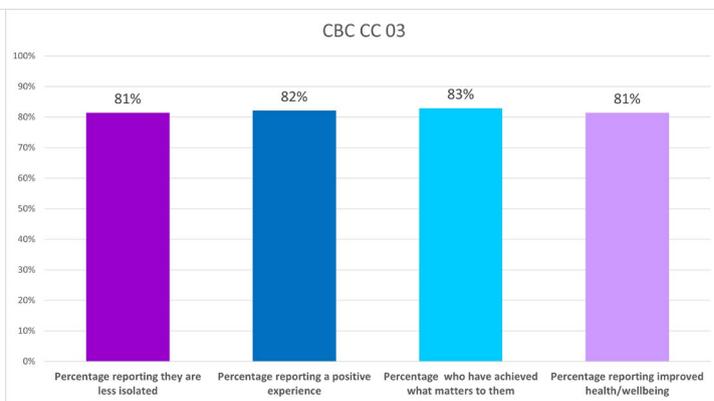
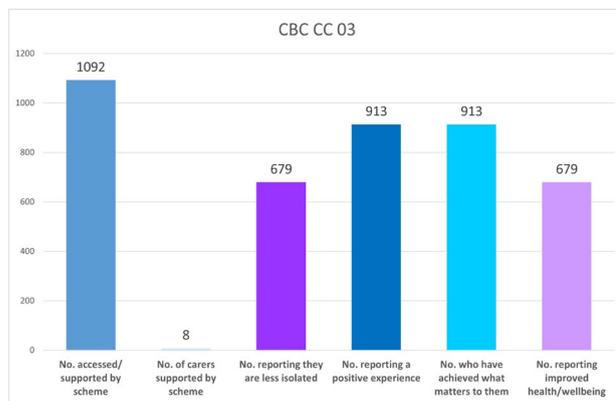
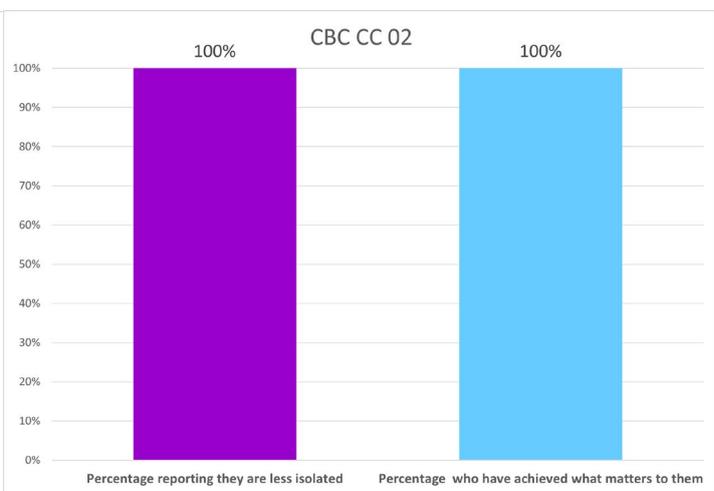
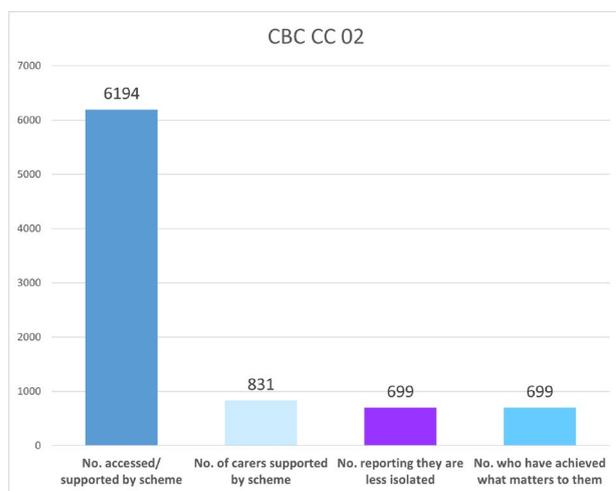
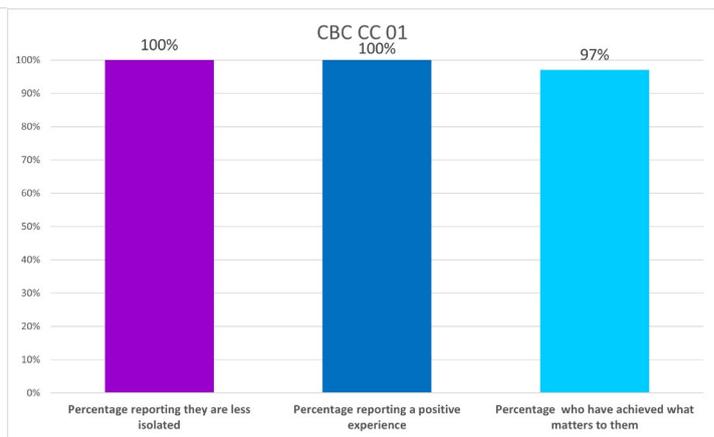
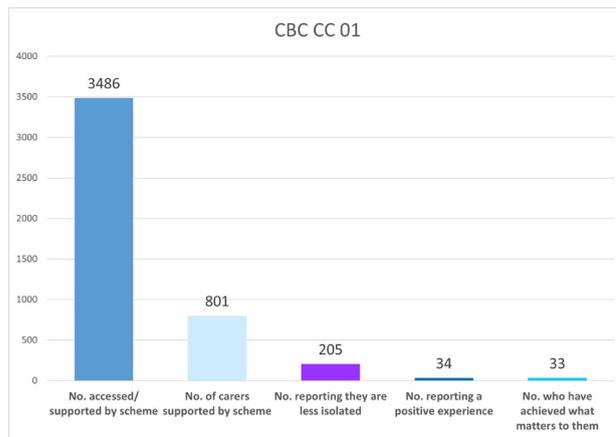


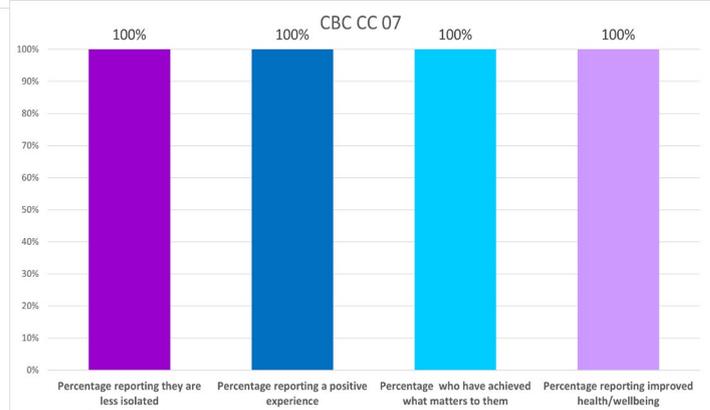
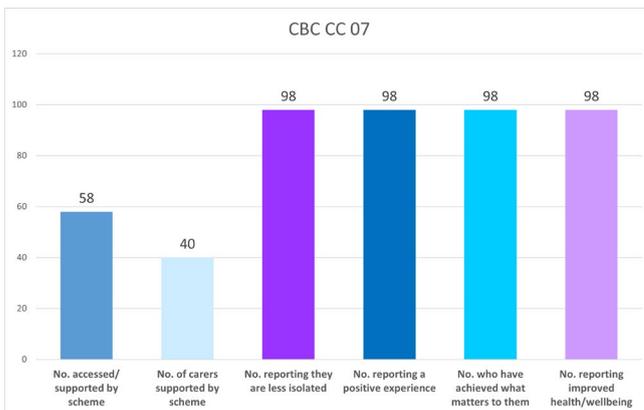
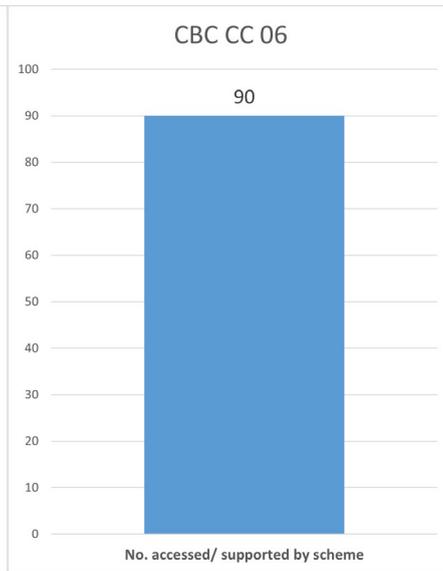
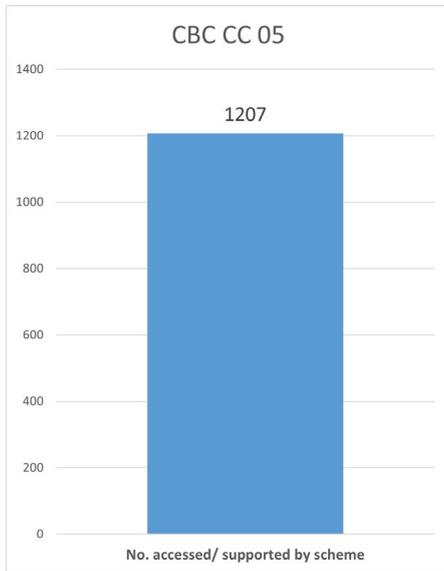
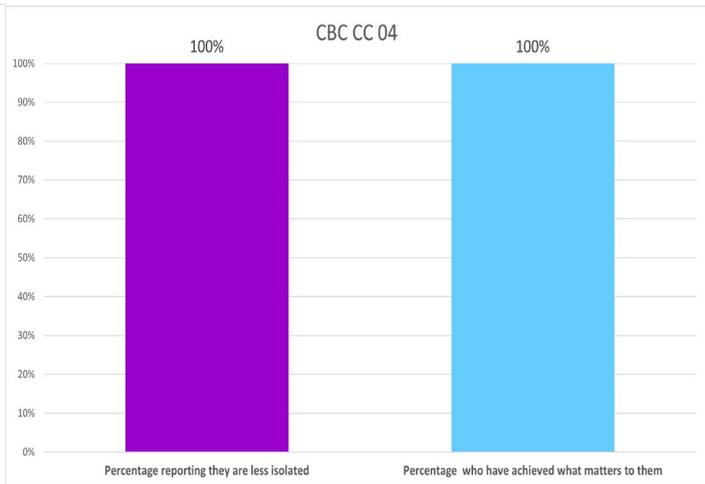
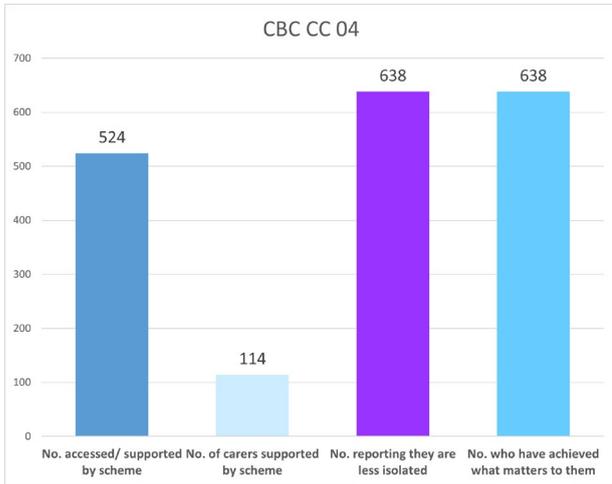
## Appendices

### Performance Measure Data by Project within Accommodation Based Solution (ABS) Model of Care

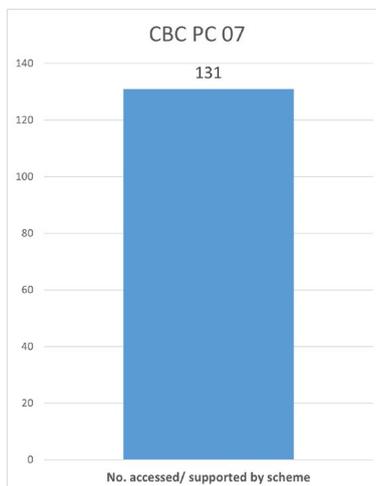
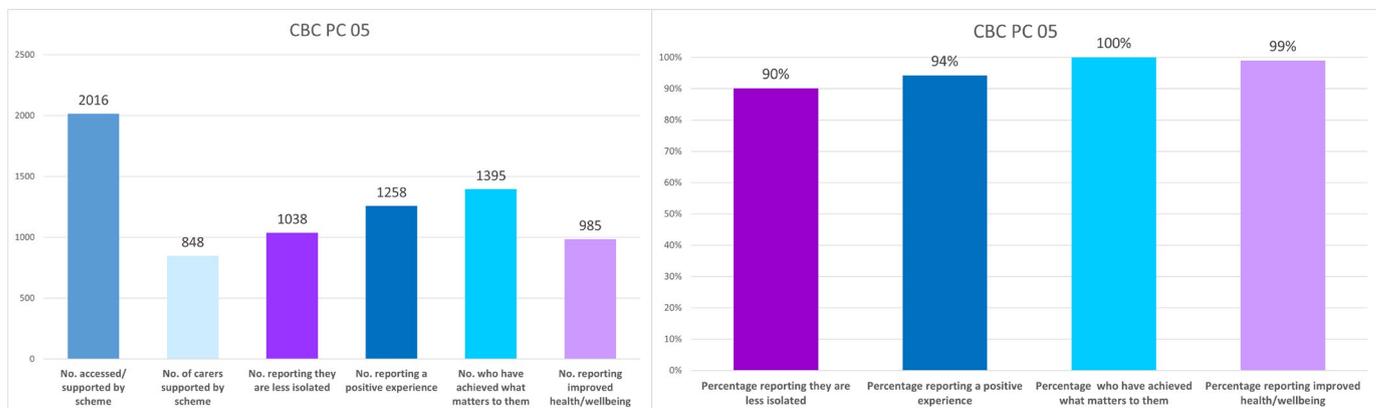
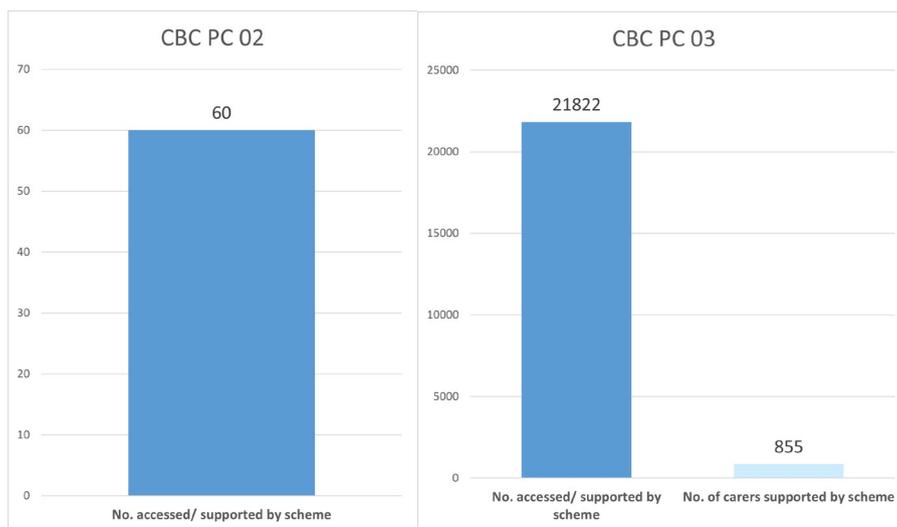
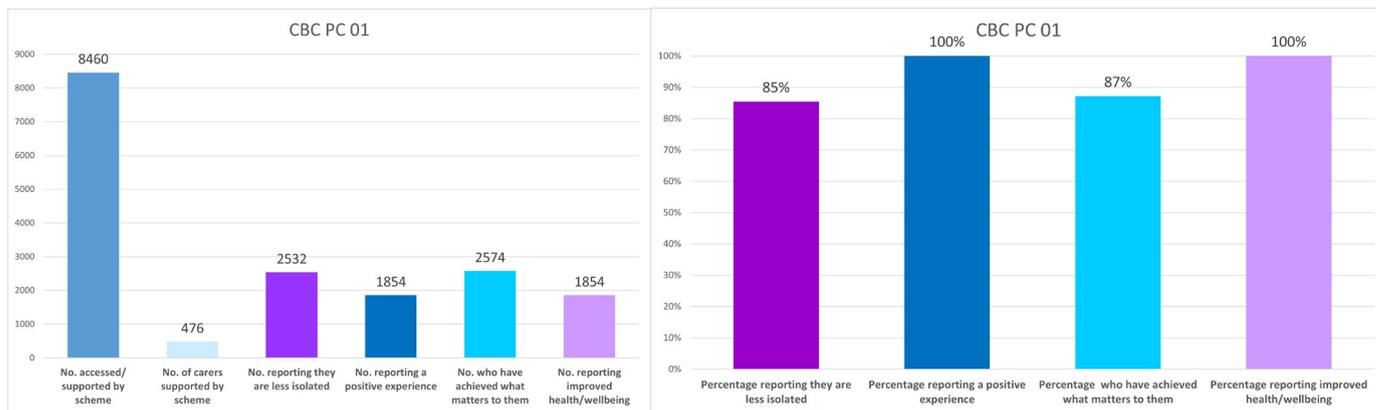


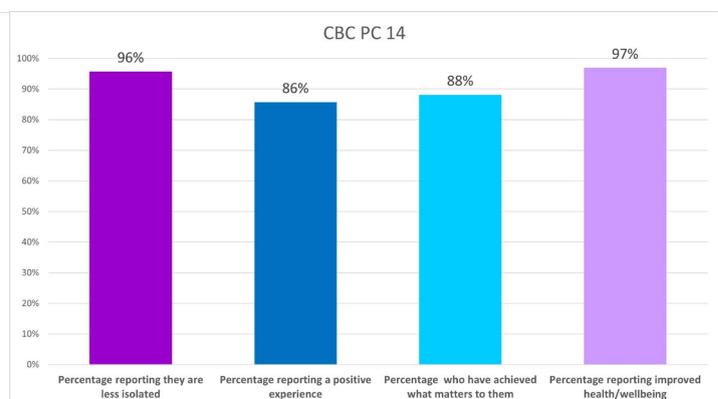
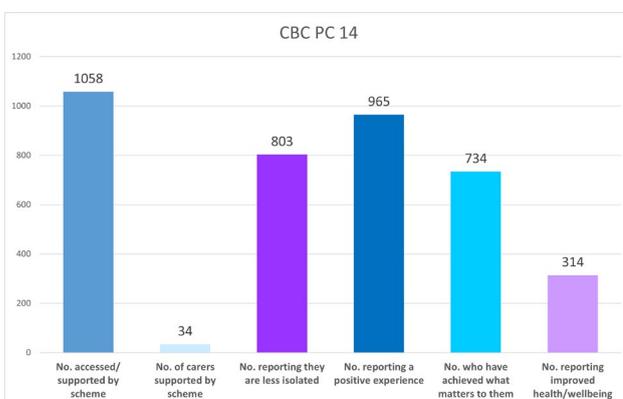
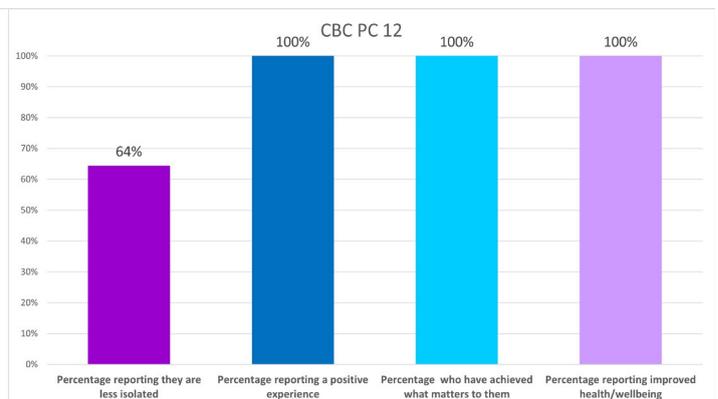
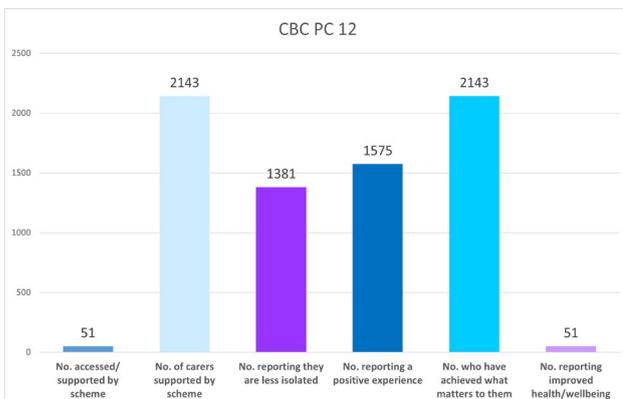
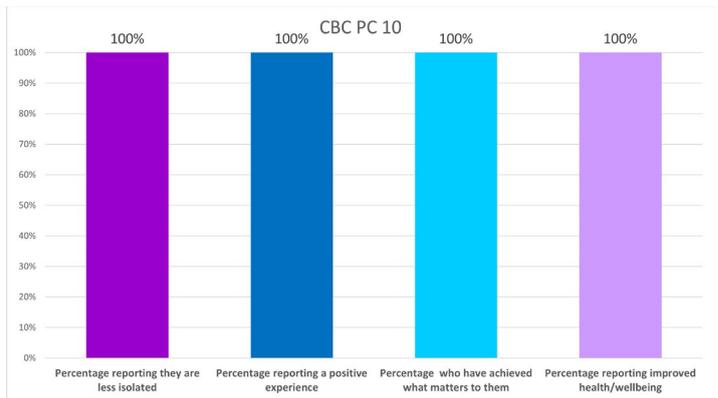
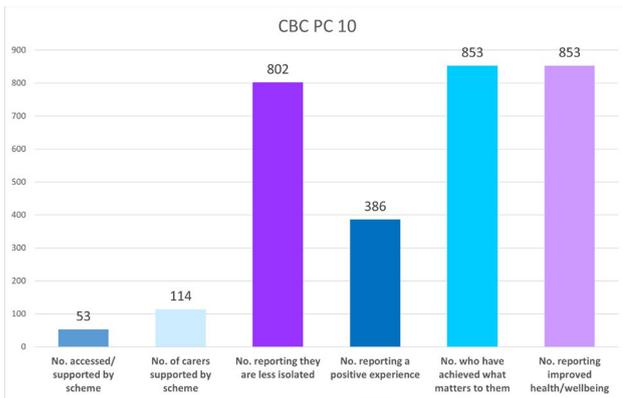
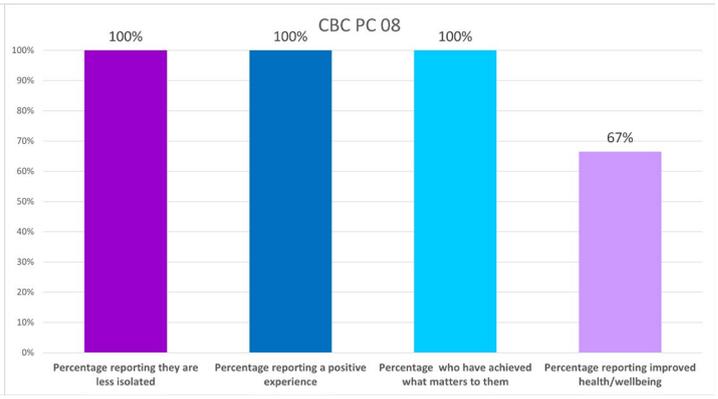
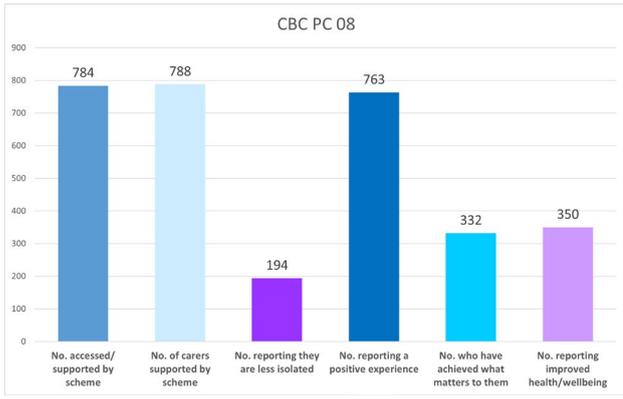
# Performance Measure Data by Project within Community Based Care - Complex Care Closer to Home (CBC CC) Model of Care



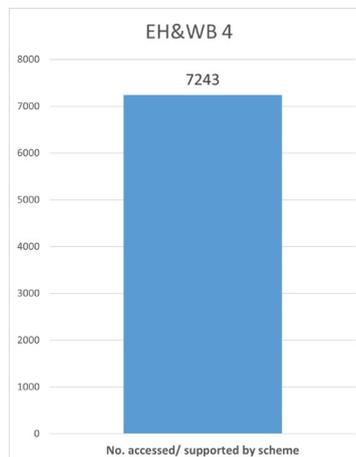
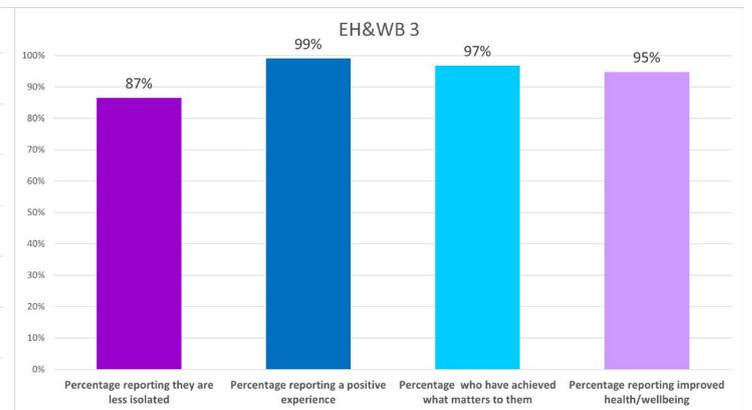
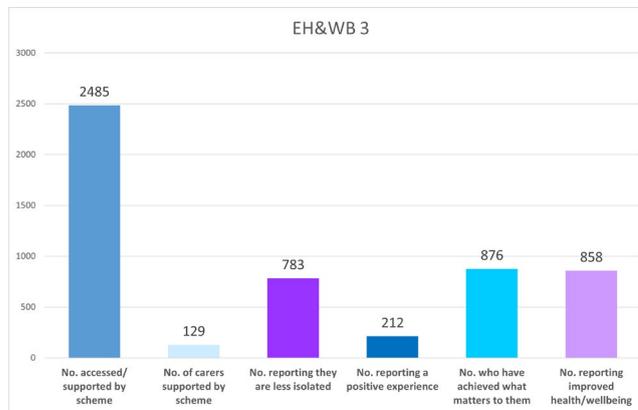
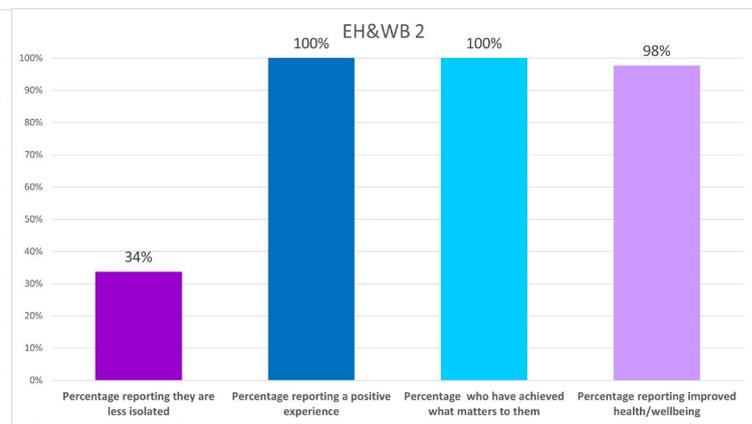
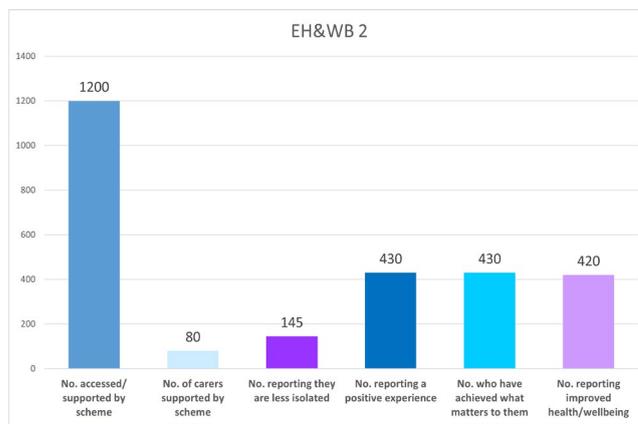
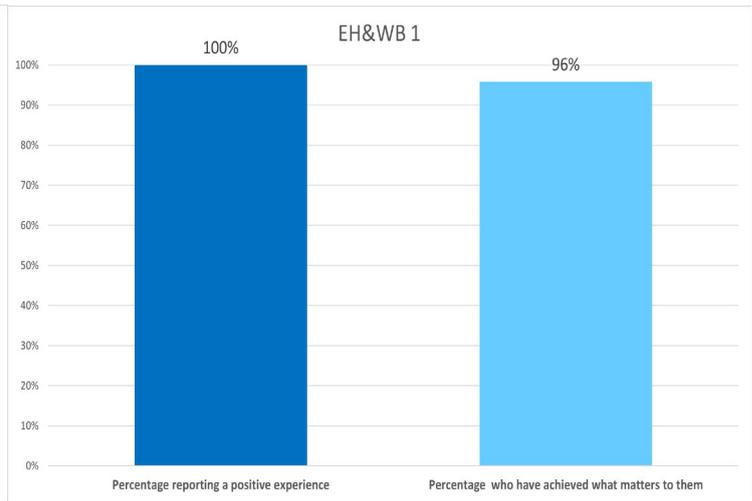
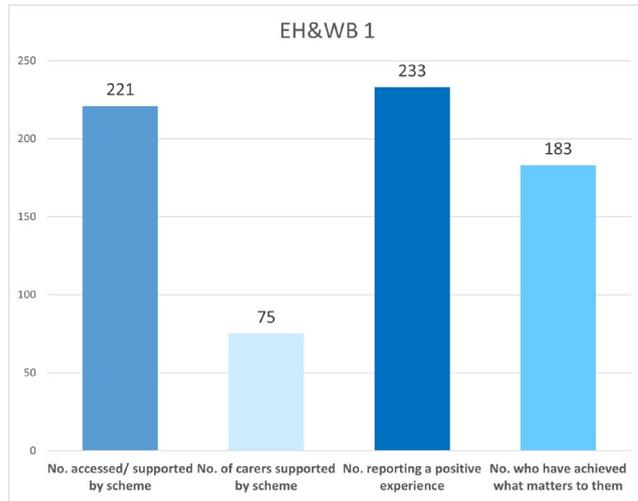


# Performance Measure Data by Project within Community Based Care - Prevention and Coordination (CBC PC) Model of Care

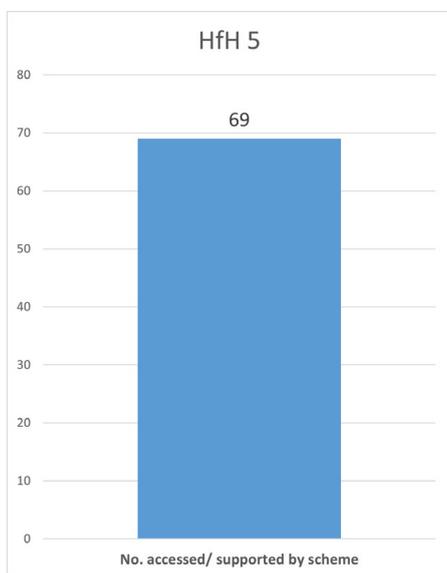
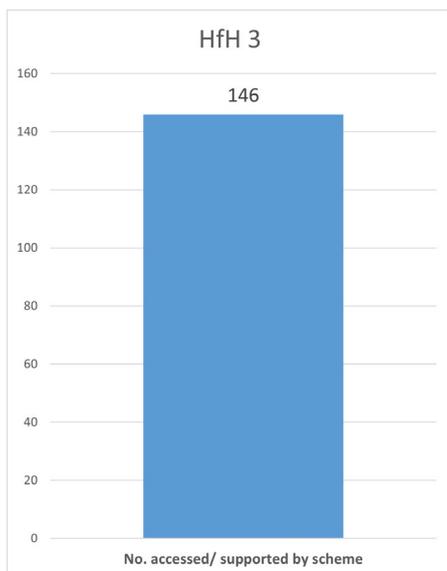




# Performance Measure Data by Project within Promoting good emotional health and well-being (EH & WB) Model of Care



# Performance Measure Data for Projects within Home from Hospital (HfH) Model of Care



# Performance Measure Data for Projects within Supporting Families to stay together safely and therapeutic support for care experienced children (SF & C) Model of Care

