

ACTION TRACKING FOR THE CORPORATE RESOURCES OVERVIEW & SCRUTINY COMMITTEE

Meeting Date	Agenda item	Action Required	Action Officer(s)	Action taken	Status
16.11.23	7. Employment and Workforce Mid-year Update	That information on the types of roles that have resulted in increased headcount in non-schools employees and assurance that costs were being managed be provided to the committee.	Corporate Manager, People and Organisational Development.	To be included in the next report (due June 2024).	Open
14.12.2023	4. Action Tracking	Clarity was sought on whether the Council continued to deliver the Help to Claim service and its funding source.	Corporate Finance Manager	Query referred to the service for a response.	Closed since last report
		Confirmation was sought that the Local Development Plan allocation being transferred back into general reserves as a saving with the additional items documented as in-year budget pressures. In addition, information was sought about how the list of specialist services previously funded by that allocation prior to 2016 had since been funded.	Corporate Finance Manager	Queries referred to the service for a response.	Closed since last report

ACTION TRACKING

APPENDIX 1

Meeting Date	Agenda item	Action Required	Action Officer(s)	Action taken	Status
	6. Medium Term Financial Strategy (MTFS) and Budget 2024/25	A question was asked whether the Council's fostering fees were lower than the proposed level and the Welsh average and if so, whether this impacted on Out of County pressures.	Corporate Finance Manager	Query referred to the service for a response.	Closed since last report
		A question was asked about the projected additional £0.500m investment return.	Corporate Finance Manager	Detail on base rate assumptions used in calculations would be shared with the Committee	Open
	8. Council Plan 2023-24 Mid-Year Performance Reporting	A question was asked about the benefits of outsourcing calls to the Council's customer service number.	Chief Officer (Governance)	It was agreed to liaise with the service manager to request costings of this compared with the enhanced Contact Centre service with AI technology.	Open
	9. Revenue Budget Monitoring 2023/24 (Month 7)	A question was asked about the Housing Support Grant allocation in Housing Solutions (page 205).	Corporate Finance Manager	Query referred to the service for a response.	Closed since last report
11.01.2024	3. Action Tracking	A question was asked about the Help to Claim service and sought clarity on whether the Flintshire service was currently being delivered by Cheshire West & Chester Citizens' Advice	Corporate Finance Manager	Officers to circulate a response in advance of the next meeting.	Open

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APPENDIX 1

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		Bureau as part of the Department of Work & Pensions contract.			
	6. Medium Term Financial Strategy and Budget 2024/25	A question was asked about the impact of reductions in the Social Care Workforce Grant and Homelessness No One Left Out Approach Grant.	Corporate Finance Manager	Officers to share calculations for both grants and how they would be accommodated within the budget.	Open
		Constituency and Regional Members of the Senedd to be invited to a meeting with all elected Members at County Hall.	Democratic Services Manager	Meeting has been scheduled for Tuesday 13 th February 2024 at 10am.	Open – pending meeting taking place.