

Hi Darren,

Please see feedback from yesterday's visit below:

*Further to my visit on Wednesday 31<sup>st</sup> July with my colleague Anthony Smith to observe the FCC Playscheme at Flint Castle and Quay Play in Connahs Quay, our observations were that the Playscheme was operating to an extremely high standard which I have come to expect from FCC Summer Playscheme. The play environment at both sites appeared to well-managed, to be in good safe condition and staff were all wearing the playscheme uniform making them clearly identifiable. The supervision of children appeared to be adequate and in accordance with the respective risk assessments. All staff and children seemed happy which is great to see.*

*On arrival at Flint Castle the manager provided us both with an overview of the iPad system and it was confirmed that the daily site check had been completed prior to children arriving at site. This is the third year that the iPad system has been used by the playscheme and year on year improvements are clear to see. The system allows staff to register children, record and report minor and major accidents / incidents, access the site-specific / overarching playscheme risk assessments and children's information including medical information which staff need to be aware of. The system continues to alert the manager of any site daily checks that have not been completed so action can be taken quickly with the site staff.*

*The first aid kit was also checked which appeared to be well stocked.*

*Water was also available for the children if required.*

*Having viewed the site risk assessment prior to arrival at site, the only minor observation we can make is amending terminology contained in the control measures from 'should' to 'must' when a control measure must be completed such as the daily site checks etc.*

*In preparation for the 2024 playscheme, the Playscheme Manager and his management team have ensured all site risk assessments and the overarching playscheme risk assessment have been reviewed. The playscheme manager has also continued to use the employee booklet which contains key information including emergency procedures / safeguarding procedures and a copy has been issued to all playscheme staff prior to the start of the playscheme. Playscheme staff have also been trained in emergency procedures as part of the Playscheme training week.*

*As always, all playscheme staff observed came across as extremely professional and it is clear to see that health and safety of the children is a priority for all staff which is a credit to all staff that all want to ensure an enjoyable and safe environment for all attending children.*

Kind Regards  
Dave