

Public Document Pack

Gareth Owens LL.B Barrister/Bargyfreithiwr
Chief Officer (Governance)
Prif Swyddog (Llywodraethu)



To: Cllr Brian Dunn (Chair)

CS/NG

Councillors: Paul Cunningham, Chris Dolphin,
Ian Dunbar, Robin Guest, Ron Hampson,
Joe Johnson, Brian Lloyd, Dave Mackie,
David Roney, Tony Sharps, Paul Shotton,
Ian Smith, Nigel Steele-Mortimer and
David Wisinger

12 December 2014

Maureen Potter 01352 702322
maureen.potter@flintshire.gov.uk

Dear Sir / Madam

A meeting of the **COMMUNITY PROFILE & PARTNERSHIPS OVERVIEW & SCRUTINY COMMITTEE** will be held in the **DELYN COMMITTEE ROOM, COUNTY HALL, MOLD CH7 6NA** on **THURSDAY, 18TH DECEMBER, 2014** at **2.00 PM** to consider the following items.

Members are asked to note the date and time of the meeting.

Yours faithfully

Democracy & Governance Manager

AGENDA

- 1 **APOLOGIES**
- 2 **DECLARATIONS ON INTEREST (INCLUDING WHIPPING DECLARATIONS)**
- 3 **MINUTES** (Pages 1 - 6)

To confirm as a correct record the minutes of the last meeting.

County Hall, Mold. CH7 6NA
Tel. 01352 702400 DX 708591 Mold 4
www.flintshire.gov.uk
Neuadd y Sir, Yr Wyddgrug. CH7 6NR
Ffôn 01352 702400 DX 708591 Mold 4
www.siryfflint.gov.uk

The Council welcomes correspondence in Welsh or English
Mae'r Cyngor yn croesawau gohebiaeth yn y Cymraeg neu'r Saesneg

4 **SAMARITANS PRESENTATION**

To receive a presentation from a representative of the Samaritans organisation.

5 **IMPLICATIONS OF THE ANTI-SOCIAL BEHAVIOUR CRIME & POLICING ACT 2014** (Pages 7 - 20)

Report of Chief Executive

6 **STRATEGIC PARTNERSHIP PERFORMANCE MID YEAR REVIEW** (Pages 21 - 38)

Report of Chief Executive

7 **QUARTER 2 IMPROVEMENT PLAN MONITORING REPORTS (COMMUNITY PROFILE & PARTNERSHIPS)** (Pages 39 - 52)

Report of Member Engagement Manager

8 **COMMUNITY PROFILE & PARTNERSHIPS FORWARD WORK PROGRAMME** (Pages 53 - 56)

Report of Member Engagement Manager

COMMUNITY PROFILE AND PARTNERSHIPS
OVERVIEW AND SCRUTINY COMMITTEE
17 NOVEMBER 2014

Minutes of the meeting of the Community Profile and Partnerships Overview and Scrutiny Committee of the Flintshire County Council held at County Hall, Mold on Monday, 17 November 2014.

PRESENT: Councillor Brian Dunn (Chairman)

Councillors: Paul Cunningham, Chris Dolphin, Ian Dunbar, Robin Guest, Ron Hampson, Joe Johnson, Brian Lloyd, Dave Mackie, David Roney, Paul Shotton, and Ian Smith

APOLOGIES: Councillor Nigel Steele-Mortimer

CONTRIBUTORS: Chief Executive. (For minute no.29) Councillor Meirick Lloyd Davies, Chair of the North Wales Fire and Rescue Authority and Mr Simon Smith, Chief Fire Officer. (For minute no.32) Dr. David Skydmore, Campus Leader, Glyndwr University, Northop

ALSO PRESENT: Alwen Davies, North Wales Fire & Rescue Authority

ATTENDANCE: Member Engagement Manager and Committee Officer

27. DECLARATIONS OF INTEREST

Councillors Brian Dunn, Ian Dunbar and Paul Shotton declared a personal interest in agenda item 4 on the presentation by North Wales Fire and Rescue Service as members of the North Wales Fire and Rescue Authority.

28. MINUTES

The minutes of the meeting of the Committee held on 13 October 2014, were submitted.

RESOLVED:

That the minutes be approved as a correct record and signed by the Chairman.

29. NORTH WALES FIRE AND RESCUE SERVICE

The Chairman welcomed and introduced Councillor Meirick Lloyd Davies, Chair of the North Wales Fire and Rescue Authority, and Mr Simon Smith, Chief Fire Officer, and invited them to give a presentation on the North Wales Fire & Rescue Authority.

The Chief Fire Officer referred to the continuing demand for services. . He provided information in his presentation on the outcomes for Flintshire, prevention costs, and the consequences of maintaining a frozen budget. He explained that not increasing the revenue budget by the required amount during the next 5 years would require significant reductions to preventative and responsive services. The Chief Fire Officer also reported on the impact of major reductions in Government grant funding for community safety which would impact in projects such as the Phoenix Project.

The Chief Fire Officer expanded on the public consultation being undertaken on the level of fire and rescue services provided in North Wales in 2015-16 and beyond. He explained that the consultation was about whether or not to reduce the amount of fire and rescue cover in North Wales. He advised that a reduction in the size of the Service would avoid increasing the County Council's financial contributions but would mean reducing the number of fire stations, fire engines, and fire and rescue service operators. He referred to the three options presented in the consultation document and the impact of each, and advised that the consultation would close on 9 January 2015.

The Chief Executive advised that a special meeting of the Fire Authority was to be held during the beginning of December 2014 to make a recommendation on the budget to the next ordinary meeting of the Fire Authority later in December 2014.

The Chairman thanked Mr. Smith for his presentation and invited Members to raise questions.

Councillor Paul Cunningham asked if the North Wales Fire and Rescue Authority had considered creating a single Fire and Rescue Service as was the case in Scotland. He also asked if the Service had any assets which could be realised to improve the funding situation, or any resources in reserve that could be utilised. Councillor Cunningham also expressed disappointment around the reduction in grant funding for the Phoenix Project.

The Chief Fire Officer advised that grant funding for the Phoenix Project had been reduced on an all Wales basis. He said he was working with officers in the other two Fire and Rescue Services and the Welsh Government to see what could be done to minimise the impact of reduced funding and to seek alternative measures for the Phoenix Project.

Referring to the question concerning a merger of the Fire and Rescue Authorities in North Wales, the Chief Fire Officer said that this would be a matter for the Welsh Government to consider. He said that the Authorities in North Wales had never supported the concept of a merger because of concerns around funding. He also commented that it was too soon to evaluate the impact of the single service which had been created in Scotland a year ago. In response to the further questions from Councillor Cunningham around the sale of assets and use of reserves, the Chief Fire Officer explained that the Service did not have a significant amount of assets or reserves that it

could utilise. He commented on the rental of buildings and the opportunities to downsize which had already been undertaken.

During discussion Members spoke in support of the Phoenix Project and expressed a number of concerns around the impact of reduced funding and continuation of the service. Councillor Cunningham proposed that the Committee be notified of future Phoenix Project presentations at Mold Fire Station, as they may wish to attend and show their support for this worthwhile initiative

Councillor Paul Shotton expressed concerns around any potential reduced funding to the Fire & Rescue Service in future years. He commented that the Fire & Rescue Service provided excellent value for money and referred to the valuable community services provided, citing the fire and safety checks for the elderly and student population as an example.

The Chief Executive advised that the consultation of the North Wales Fire and Rescue Authority was to be considered at the meeting of the County Council to be held on 25 November 2014. He also commented on the opportunity for Members to make individual input through the consultation process.

The Chairman thanked Councillor Meirick Lloyd Davies and Mr. Simon Smith, for their detailed and informative responses to Members' questions.

RESOLVED:

- (a) That Councillor Meirick Lloyd Davies and Mr. Simon Smith be thanked for their presentation; and
- (b) That arrangements be made for Members of the Committee to be notified of future Phoenix Project presentations at Mold Fire Station, as they may wish to attend and show their support for this worthwhile initiative

30. VARIATION IN ORDER OF BUSINESS

The Chairman indicated that there would be a slight change in the order of business to bring forward agenda item 6 to facilitate Dr. David Skydmore to be present for the item on Glyndwr University.

31. FORWARD WORK PROGRAMME

The Member Engagement Manager introduced the Forward Work Programme of the Committee. He confirmed that a representative of the Samaritans would be in attendance at the next meeting of the Committee to be held on 18 December 2014, to give a presentation on the work of the Samaritans. He asked Members to note the date and time of the meeting.

Members considered the Forward Work Programme and it was agreed that an update on Anti-social behaviour would also be considered at the next meeting.

Councillor Dave Mackie raised concerns around the postal arrangements used by Central Despatch for sending correspondence to Members. The Member Engagement Manager agreed to look into the Royal Mail franking of a Flintshire County Council 'One Post' envelope and provide a response.

The Chairman asked that an item on Community Asset transfer be included on the Forward Work Programme for future consideration. The Chief Executive provided background information and advised Members to contact the Chief Officer (Organisational Change) if they had any specific issues they wished to raise. He also agreed to circulate further information on this matter to Members. Councillor Robin Guest suggested that an all Member workshop be arranged for Members on the matter. It was agreed that arrangements would be made for Members to receive a presentation on Community Asset Transfers in due course

During discussion it was also agreed that items on the proposed build of a Roman Fortress at Hope, and on solar panel 'farms' be added for consideration at future meetings of the Committee.

The Member Engagement Manager drew attention to the meeting of the Committee scheduled for 2 February 2015, and reminded Members that it had been decided that the meeting would be held as a Joint meeting with the Lifelong Learning Overview and Scrutiny Committee to facilitate the attendance of David Jones, Principal, Coleg Cambria.

The Member Engagement Manager invited Members to forward any suggestions for topics they may wish to be included in the Forward Work Programme to the Vice-Chair or himself.

RESOLVED:

- (a) That the Forward Work Programme be agreed; and
- (b) That arrangements be made for Members to receive a presentation on Community Asset Transfers in due course.

32. UPDATE PRESENTATION FROM GLYNDWR UNIVERSITY

The Chairman welcomed and introduced Dr. David Skydmore, Campus Leader, Glyndwr University, Northop, to the meeting and invited him to give a presentation on Glyndwr University – Flintshire.

Dr. Skydmore provided background information and advised that Glyndwr University, Flintshire, was a centre for higher education and rural research in Flintshire and provided community use and involvement. He referred to the facilities at the Welsh College of Horticulture, Celyn College, and the Glyndwr University campuses in Northop Rural Centre and Broughton – Airbus. He also advised that there was a reciprocal agreement with Gladstone Library, Hawarden, to provide theology and well-being research.

Dr. Skydmore outlined the aims of the University which included access to higher education, continuing professional development, higher apprenticeships, technical consultancy, market intelligence and data, and innovation support. He also commented on the future vision for the Flintshire campus to develop and increase the sustainability of communities and the environment and to add significantly to the quality of life and well-being.

The Chairman thanked Dr. Skydmore for his presentation and invited Members to raise questions.

In response to a question from Councillor Joe Johnson regarding the higher apprenticeship scheme, Dr. Skydmore explained that the higher apprenticeship courses provided excellent opportunities for young people to develop their vocational skills to meet the demands of business and industry. The Higher Apprenticeship scheme was also successful in securing employment for young people and offered an alternative to the financial and personal pressures of University studies.

Councillor Ian Smith referred to the land management activities and the development of the Llys Edwin – Royal Palace of North Wales site. Dr. Skydmore explained that the aim was to develop the site to provide access to archaeological groups.

During discussion Dr. Skydmore responded to the further questions raised by Members around the opportunities for supporting local industry and businesses in terms of apprenticeships and collaboration with the Council's services. Dr. Skydmore explained that the intention was to meet the needs of the local community and the wider community across Wales.

Councillor Robin Guest asked if a shared site and facilities with Coleg Cambria at the Northop campus had given rise to any difficulties. Dr. Skydmore explained that Glyndwr enjoyed a good working relationship with Coleg Cambria. Each organisation had its own distinct land and facilities and a business arrangement was in place to cover the cost of resources used. He advised that both organisations aimed to ensure that students who left further education had the opportunity to progress into higher education to fulfil their potential.

In response to a further question from Councillor Guest concerning liaison with 6th Form students in Flintshire Secondary Schools, Dr. Skydmore reported that a regular series of events, including "Open" days, were held

where Glyndwr met and talked to 6th Form students about the courses on offer and their options.

The Chief Executive asked Dr. Skydmore if Glyndwr University had any plans for investment and expansion at the Northop Campus. Dr. Skydmore replied that it was intended to expand the environmental laboratories including advanced glasshouse facilities, extend classrooms, develop a rural business centre for Flintshire, increase outdoor pursuit and heritage interpretation facilities involving the community, and to continue the enhancement of the biodiversity and habitat range. Dr. Skydmore advised that investment funds were not guaranteed.

RESOLVED:

That Dr. David Skydmore be thanked for his presentation.

33. MEMBERS OF THE PUBLIC AND PRESS IN ATTENDANCE

There were two members of the press and no members of public in attendance.

(The meeting commenced at 10.00 a.m. and ended at 11.35 p.m.)

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Chairman

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **COMMUNITY PROFILE & PARTNERSHIPS
OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY, 18 DECEMBER 2014**

REPORT BY: **CHIEF EXECUTIVE**

SUBJECT: **IMPLICATIONS OF THE ANTI-SOCIAL BEHAVIOUR,
CRIME AND POLICING ACT 2014**

1.00 PURPOSE OF REPORT

- 1.01 To inform Members of new legislative provision for powers for dealing with anti-social behaviour.
- 1.02 To bring to the attention of Members the approach approved by Cabinet in respect of the implementation of the legislation.

2.00 BACKGROUND

- 2.01 The Anti-Social Behaviour, Crime and Policing Act, which has recently come into force, seeks to consolidate and simplify the approach to anti-social behaviour, and enable effective local action for control and reduction.
- 2.02 Anti-social behaviour means behaviour causing harassment, alarm or distress to members of the public or any individual member of the public.
- 2.03 The approach continues to rely heavily on partnership working built up over time under the community safety legislation.
- 2.04 Significant parts of the Act are specific to police responsibilities which are not covered in detail in this report but are included in the appendices.
- 2.05 There are specific sections for the legislation for local authorities as providers of housing and to social landlords, for example, for the repossession of property when tenants act in an irresponsible manner.
- 2.06 The Act also introduces a 'New Absolute Ground for Possession' of secure tenancies where the tenant, member of their household or visitor has been convicted of a serious offence, for example drug dealing at the property. The purpose is to expedite the eviction of the most anti-social tenants to bring relief to victims.

3.00 CONSIDERATIONS

- 3.01 There are two main provisions that the new legislation brings in that can be used by the local authority to tackle general anti-social behaviour: Community Protection Notices (CPN) and Public Spaces Protection Orders (PSPO).
- 3.02 The Community Protection Notice (CPN) is intended to deal with particular, ongoing problems or nuisances which affect the community's quality of life by targeting those responsible. Examples of which are graffiti, rubbish accumulation or noise.
- 3.03 Local authorities already take the lead in dealing with these kinds of issues and will continue to be able to issue the new notice, following the perpetrator receiving a written warning. A CPN can be issued if the officer is satisfied on reasonable grounds that the conduct of the individual, business or organisation is:
- having a detrimental effect on the quality of life of those in the locality;
 - is persistent or continuing in nature; and
 - is unreasonable
- 3.04 For services such as Pollution Control, issuing a CPN in itself does not discharge the Council from its duty to issue an Abatement Notice where the behaviour constitutes a statutory nuisance for the purposes of Part 3 of the Environmental Protection Act 1990, examples of which being noise or artificial light.
- 3.05 Public Spaces Protection Orders (PSPO) are intended to deal with a particular nuisance or problem in a particular area that is detrimental to the local community's quality of life, by imposing conditions on the use of that area that apply to everyone, such as street drinking, roaming dogs in parks, and groups of people causing noise issues in open spaces.
- 3.06 The local authority may make a PSPO on any public space within its own area. The definition of public space is wide and includes any place to which the public or any section of the public has access, as of right or by virtue of express or implied permission. Restrictions are set by the local authority and the conditions may be enforced by authorised council officers, police officers and police community support officers.
- 3.07 Before making a PSPO, evidence should be provided by partner agencies to support the need for making an order. Alternative means to remedy the behaviours experienced should also have been considered before making an order.
- 3.08 A PSPO needs to be made in consultation with North Wales Police

and needs to be authorised by the Council's legal section. It should be noted that Members have in the past designated the whole of Flintshire's area as a Designated Public Places Order under previous legislation. This order will automatically continue as a Public Spaces Protection Order under the new regime for a period of up to three years (or could be reviewed earlier if desired).

- 3.09 For the Community Protection Notice and Public Spaces Protection Order provisions to be effective there will need to be enforcement provision. It has been agreed by Cabinet on 18th November 2014 that Public Protection officers currently undertaking this kind of community based work will be authorised (e.g. the Anti-Social Behaviour Co-ordinator and Neighbourhood Wardens from Community Safety, Pollution Control Officers and other relevant Environmental Health/Public Protection team members) in addition to Neighbourhood Housing Officers.
- 3.10 Another new requirement of the legislation is for procedures to be set up to deal with Anti-Social Behaviour Case Reviews (also referred to as the Community Trigger). If a victim of Anti-Social Behaviour is aggrieved about their complaints not being properly addressed they can ask for a review. This review will be in conjunction with any of the relevant bodies, e.g. the Police, Local Authority, Social Housing provider, Local Health Board.
- 3.11 Within an agreed timescale the lead agency must respond to the applicant, outlining whether a threshold of incidents has been met (three reports of anti-social behaviour in a six month period has been implemented across North Wales), and any further recommendations that the partner agencies find as a result of the review.
- 3.12 Flintshire County Council has devised its own Community Trigger process, whereby applicants will submit an application to the Community Safety department. An officer (The ASB Coordinator in the first instance) from the Community Safety Department shall liaise with the applicant, coordinate the case, review internally and report to the applicant subsequent recommendations. This will be undertaken on a multi-agency basis. This approach was approved by Cabinet on 18th November 2014. The information regarding Flintshire County Council's progress is now included on the website.
- 3.13 An application for an ASB case review for Flintshire residents can also be made direct to North Wales Police, Betsi Cadwaladr Health Board and Flintshire's Registered Social Landlords. It is proposed that in Flintshire we will use the well-established and effective multi-agency ASB Tasking Forum of the Community Safety Partnership to co-ordinate actions relating to the new powers available.
- 3.14 A summary of the main provisions is attached at Appendix 1. Details about which powers are relevant to each organisation is shown in

Appendix 2.

4.00 RECOMMENDATIONS

4.01 That Members note the introduction of new legislative powers, and the approach to implementation that has been outlined in this report.

5.00 FINANCIAL IMPLICATIONS

5.01 None as a result of this report.

6.00 ANTI POVERTY IMPACT

6.01 None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

7.01 Many anti-social behaviour activities result in negative impacts, particularly on local environments.

8.00 EQUALITIES IMPACT

8.01 None as a result of this report.

9.00 PERSONNEL IMPLICATIONS

9.01 None as a result of this report.

10.00 CONSULTATION REQUIRED

10.01 None as a result of this report.

11.00 CONSULTATION UNDERTAKEN

11.01 None as a result of this report.

12.00 APPENDICES

Appendix 1 - Summary of the Anti-Social Behaviour, Crime and Policing Act 2014

Appendix 2 – Responsibilities under the Act

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

Contact Officer: Sian Jones, Team Leader
Community Safety

Telephone: 01352 702132
Email: sian-jones@flintshire.gov.uk

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Briefing Note:

Impacts of the Anti-Social Behaviour, Crime and Policing Act 2014

October 2014

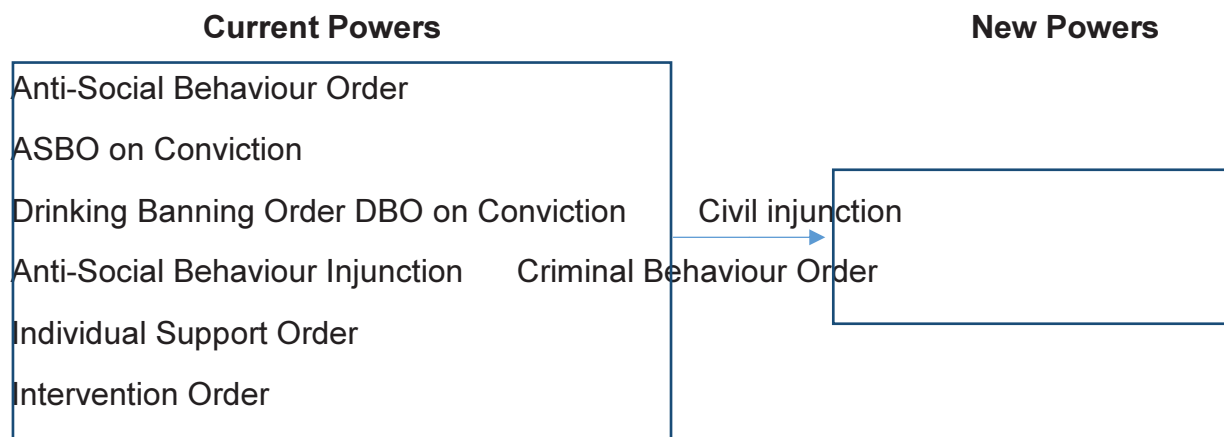
1. Purpose

- 1.1 To highlight the potential impact of the Anti-Social, Crime and Policing Act 2014 on various departments of Flintshire County Council.
- 1.2 Specifically concentrating on the anti-social behaviour aspect of the legislation.

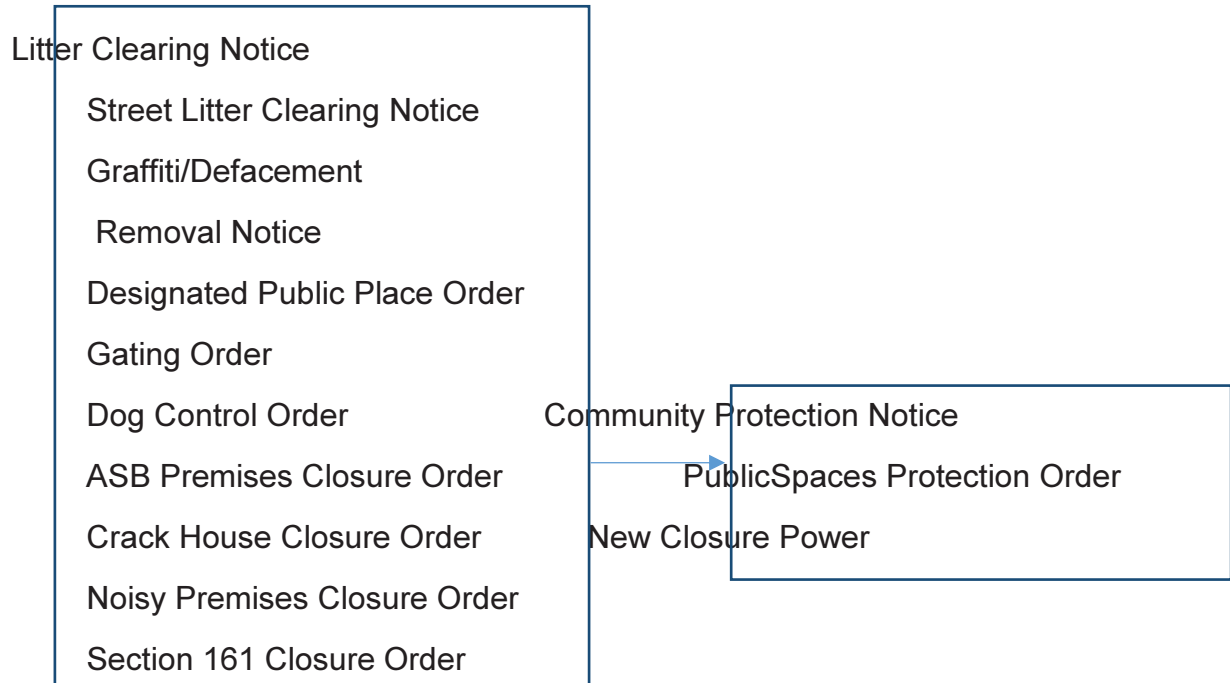
2. Background

- 2.1 The Anti-Social Behaviour, Crime and Policing Act 2014 contains a variety of new measures to protect the public from a range of topics including anti-social behaviour, dangerous dogs, forced marriage, sexual harm and illegal firearms used by gangs and in organised crime. It also includes changes to improve the provision of services to victims and witnesses.
- 2.2 Part of the Act introduces a simpler, more effective menu of powers for tackling anti-social behaviour, and provide better protection for victims and communities. Under the Act, nineteen existing tools/powers to deal with anti-social behaviour will be reduced to six new powers, accessible to a greater range of agencies than previously.
- 2.3 The six new powers can be categorised as sanctions against problem individuals, tackling environmental anti-social behaviour & problem locations. Points 2.4, 2.5 & 2.6 will provide a visual aid to the new powers and those they will replace.

2.4 Tackling Problem Individuals

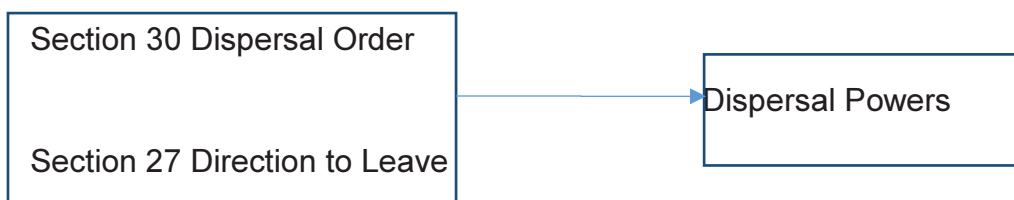


2.5 Tackling Environmental ASB



2.6 Problem Locations - Powers to Disperse

The police dispersal power will enable officers to require a person whose behaviour has caused, or is likely to cause, harassment, alarm or distress to leave a specified area and not return for a period of up to 48 hours



3.0 Impacts of the Act on Flintshire Departments.

3.1 General

Public Protection, Housing and Social Services will need to take note of the Anti-Social Behaviour Case Review process (also referred to as the Community Trigger)

The Community Trigger will allow a formal route of complaint for people who believe that their concerns about anti-social behaviour have not been adequately or effectively addressed by the authorities.

If a threshold of three anti-social incidents have been reported to partner agencies in a six month period then an applicant can ask for a multi-agency review of their case to seek further recommendations.

Community Trigger applications made to Flintshire County Council are coordinated via the Community Safety Department who will liaise direct with the applicant and coordinate a multi departmental and agency review.

3.2 Youth Justice Service

Civil Injunctions were previously only available to social housing providers to deal with anti-social adults, however under the new act they will be available to Local Authorities, Police, the Environment Agency and NHS, and be a sanction against both under 18's and adults. Breach of a civil injunction is not a criminal offence, but a breach must be proven to the criminal standard, that is, beyond reasonable doubt.

Procedure's for over 18's will be unaffected, it would however be recommended as good practice that any potential suspect for an injunction under the age of 18 be referred into the *Prevent and Deter* process as soon as possible, ensuring necessary intervention and assessments are completed before the need for formal action.

3.3 Housing

The Act introduces a New Absolute Ground for Possession of secure and assured tenancies where anti-social behaviour or criminality has already been proven by another court. The purpose is to expedite the eviction of a landlords' most anti-social tenants to bring faster relief to victims.

The test will be that a tenant, a member of the tenant's household, or a person visiting the property has met one of the following conditions:

- Convicted of a serious offence
- Found by a court to have breached a Civil Injunction,
- Convicted for breaching a criminal behaviour order (CBO)
- Convicted for breaching a noise abatement notice: or

The tenant's property has been closed for more than 48 hours under a closure order for anti-social behaviour.

3.3.1 Unlike the existing discretionary grounds for possession, the landlord will not be required to prove to the court that it is reasonable to grant possession. This means the court will be more likely to determine cases in a single, short hearing.

This will offer better protection and faster relief for victims and witnesses of anti-social Behaviour, save landlords costs, and free up court resources and time.

3.4 Public Protection

3.4.1 Community Protection Notices

The Community Protection Notice (CPN) is intended to deal with particular, ongoing problems or nuisances which affect the community's quality of life by targeting those responsible. Examples of which are graffiti, rubbish accumulation or noise. Local Authorities already take the lead in dealing with these kinds of issues and will continue to be able to issue the new notice, following the perpetrator receiving a written warning.

A CPN can be issued by one of the bodies above if they are satisfied on reasonable grounds that the conduct of the individual, business or organisation

- Is having a detrimental effect on the quality of life of those in the locality;
- Is persistent or continuing in nature; and
- Is unreasonable

For FCC sections such as Pollution Control, issuing a CPN does not discharge the Council from its duty to issue an Abatement Notice where the behaviour constitutes a statutory nuisance for the purposes of Part 3 of the Environmental Protection Act 1990 examples of which being noise or artificial light.

A CPN can be drafted from scratch if necessary so that it is appropriate to the situation and can include any or all of the following:

- A requirement to stop doing specified things
- A requirement to do specified things
- A requirement to take reasonable steps to achieve specified results.

A breach of a CPN is a criminal offence, however when deciding on sanction, the issuing authority should consider the potential wishes of the victim. Examples of sanctions include issuing a fixed penalty notice, a remedial or forfeiture order.

3.5 Public Spaces Protection Order (PSPO)

3.5.1 Public Spaces Protection Orders are intended to deal with a particular nuisance or problem in a particular area that is detrimental to the local community's quality of life, by imposing conditions on the use of that area that apply to everyone such as street drinking, roaming dogs in parks, groups of people causing noise issues in open spaces, etc.

The local authority may make a PSPO on any public space within its own area. The definition of public space is wide and includes any place to which the public or any section of the public has access, as of right or by virtue of express or implied permission.

Restrictions are set by the local authority and can be targeted against certain behaviours by certain groups at certain times, they may restrict access to public spaces (including certain types of highway) where that route is being used to commit anti-social behaviour, and the conditions may be enforced by authorised council officers, police officers and police community support officers.

Before making a PSPO, the council must consult with the local police, formally through the Chief Officer of Police and the Police and Crime Commissioner.

It is an offence for a person, without reasonable excuse, to

- Do anything that the person is prohibited from doing by a PSPO; or
- Fail to comply with a requirement to which the person is subject under a PSPO.

Where a designated public place order, gating order or dog control order is currently in force, this will continue to be valid for a period of three years following commencement of the new power in late October, enabling current signage in place in Flintshire to remain in situ until 2017.

Gerwyn Davies

ASB Coordinator

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Anti-Social Behaviour and Police Act 2014

	Main Headings	Main Authority Responsible
Part 1	Injunctions	Police and Courts
Part 2	Criminal Behaviour Orders	Police and Courts
Part 3	Dispersal Powers	Police
Part 4	Community Protection Notices	Police and Local Authority
	Public Spaces Protection Orders	Local Authority
	Closure of Premises Associated With Nuisance or Disorder etc.	Police and Local Authority
Part 5	Recovery of Possession of Dwelling Houses on Anti-Social Behaviour Grounds	Landlords – Local Authority, Social Housing, private
Part 6	Local Involvement and Accountability – Community Remedies Response to Complaints about ASB	Police Police, Local Authority, Local Health Board, Social Housing Providers
Parts 7-14	Dangerous dogs; firearms; protection from sexual harm & violence; forced marriage; policing; extradition; criminal justice and court fees; general	Police
Schedules 1-11	Support the above	

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FLINTSHIRE COUNTY COUNCIL

REPORT TO: **COMMUNITY PROFILE AND PARTNERSHIPS
OVERVIEW AND SCRUTINY COMMITTEE**

DATE: **TUESDAY, 18 DECEMBER 2014**

REPORT BY: **CHIEF EXECUTIVE**

SUBJECT: **STRATEGIC PARTNERSHIP PERFORMANCE MID
YEAR REVIEW**

1.00 PURPOSE OF REPORT

1.01 To note and endorse the mid year assessments for the progress of the Local Service Board Priorities.

2.00 BACKGROUND

2.01 The Flintshire Local Service Board (LSB) under its Terms of Reference has five principal roles:

1. Effective and trusting partnership relationships as a set of local leaders.
2. Discharging the responsibilities of an LSB - this includes producing a meaningful and fit for purpose Community Strategy.
3. Consistent and effective governance and performance of strategic partnerships.
4. Identifying common issues as public bodies/employers.
5. Promoting collaboration in the design and provision of local public services and to make best economic use of local partner's resources, such as people, money, assets and technology.

2.02 The LSB has published its Single Integrated Plan, focussing on four priorities and supported by the work of LSB related strategic partnerships.

3.00 CONSIDERATIONS

3.01 Flintshire's Local Service Board adopted the four priorities of the Local Service Board in July 2012. These priorities are:

- Priority 1: Lead by example as employers and community leaders

- Priority 2: People are safe
- Priority 3: People enjoy good health, wellbeing and independence
- Priority 4: Organisational environmental practices

As previously reported all four priorities have detailed programme plans, governance and reporting arrangements, and integrate with the Council's Improvement Plan.

The Single Integrated Plan, as endorsed by Cabinet in May 2014, in effect brings together these commitments and activities into one plan.

The accompanying Appendix A provides a mid year assessment for these four priorities.

3.02 The work of the Local Service Board is supported by key related strategic partnerships.









3.03 A summary of the progress against milestones, activities and confidence in outcomes is shown below against the four priorities of the LSB.

'Progress' shows achievement against scheduled activity and has been categorised as follows:

- RED: Limited Progress – delay in scheduled activity; not on track
- AMBER: Satisfactory Progress – some delay in scheduled activity, but broadly on track
- GREEN: Good Progress – activities completed on schedule, on track

An assessment of our level of confidence in achieving the 'outcome(s)' has been categorised as: -

- RED: Low – lower level of confidence in the achievement of the outcome(s)
- AMBER: Medium – uncertain level of confidence in the achievement of the outcome(s)
- GREEN: High – full confidence in the achievement of the outcome(s)

Single Integrated Plan Priorities	Progress	Outcome
1. Lead by example as employers and community leaders		
2. People are safe		
3. People enjoy good health, wellbeing and independence		
4. Organisational environmental practices		

- 3.04 The reports have been formatted to reflect the good practice adopted by the production of the Council's Annual Performance Report 2013/14 and have taken into account potential improvements raised by the Wales Audit Office such as providing a balanced view of performance during the year.
- 3.05 These mid year reports have been reported in two ways:
- To the Local Service Board in November 2014.
 - To Cabinet in December 2014.

4.00 RECOMMENDATIONS

- 4.01 That Members note the progress made in the mid year reports and endorse the commitments for the current year.

5.00 FINANCIAL IMPLICATIONS

- 5.01 The Council's Medium Term Financial Plan is aligned to resource the Council's contribution to these partnership priorities.

6.00 ANTI POVERTY IMPACT

- 6.01 Welfare Reform is a sub priority of Priority 3: "People enjoy good health, wellbeing and independence".

7.00 ENVIRONMENTAL IMPACT

- 7.01 "Organisational environmental practices" is Priority 4 within the SIP.

8.00 EQUALITIES IMPACT

- 8.01 Equalities will be taken into consideration through any policy changes determined by the Plan and its implementation.

9.00 PERSONNEL IMPLICATIONS

- 9.01 Any personnel implications for the Council will be considered through any relevant changes determined by the Plan and its implementation.

10.00 CONSULTATION REQUIRED

- 10.01 No further consultation is required.

11.00 CONSULTATION UNDERTAKEN

- 11.01 All Local Service Board partners and respective delivery boards and partnerships have contributed to the development of the mid year reports.

12.00 APPENDICES

12.01 Appendix A: SIP Priority Mid Year Performance Reports July to September 2014.

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

None.



Contact Officer: Yvonne Tonks
Telephone: 01352 702126
Email: Yvonne.tonks@flintshire.gov.uk

APPENDIX A - SINGLE INTEGRATED PLAN PRIORITIES

Mid Year Performance Report

Priority 1: Lead by Example as Employers and Community Leaders

April to September 2014

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Protect and promote the well-being of our employees, volunteers and community. 2. Support lifelong learning and employability of our employees and volunteers. 3. Improve the education, training and employment prospects for young people up to 25 years of age.		

What we did:	<p>So far, in 2014 / 2015, most delivery is in the around the third sub priority:- Improve the education, training and employment prospects for young people up to 25 years of age as follows:</p> <ul style="list-style-type: none"> • Work with the public, private and voluntary sectors to increase the number of apprenticeships, traineeships and work experience opportunities. • Communicate the range of apprenticeship and training programmes available. • Identify the skills gaps for an increased number of apprenticeship and alternative programmes and investment in training. • Continue to develop and increase the number and range of Communities First Job Club programmes. • Support the development of the Young Entrepreneur Programme with the Flintshire Business Entrepreneurship Network. • Implement skills development programmes in partnership with local employers. <p>One of the major challenges faced by the partnership was to quantify the impact of interventions.</p>
What went well:	<ul style="list-style-type: none"> • Interim provision mapping and database design. • The formal review of the Employment Skills and Jobs Board is now complete and the findings presented to the Board. The aim of this review is to improve the relevance, significance and the performance of the Board in order to improve opportunities for the residents of Flintshire. <p>The main findings are two-fold with a split of the Board between strategic and operational to ensure that topics are addressed with the appropriate level of attention from the best qualified organisational representatives. Previous combining strategic and operational issues blurred discussions.</p>

	<p>Once the split occurs, a Strategic Board should be in place. This would be complemented by a number of operational groups to address delivery issues.</p> <p>This review will enable relevant and results-driven work for the Board.</p> <ul style="list-style-type: none"> • National Youth Engagement and Progression Framework has been endorsed by Welsh government and we have a system of regular liaison meetings with them and are building up an excellent working relationship with the representative. • Self-Employment continues to illustrate improvement for young people, particularly with the success for Dragons' Den. At a Dragons' Den Event in May we had more than 11 businesses that successfully received support from the Dragons' and they held an inspiring celebration event in June for achievement to date. • A WASPI is agreed by partners and is awaiting sign off.
What did not go so well:	<p>The WASPI took a long time to be quality assured and by the end of the quarter was not "signed off".</p> <p>The length of time that the CAP is taking is preventing our promotion of awareness of programmes.</p> <p>The Employers' Promise took slightly longer to get "off the ground" than we had anticipated.</p>

Our evidence for this is:

(i) Achievement milestones

- Partnership review undertaken
- Youth Engagement and Progression Framework
- WASPI in Place
- Employers' Promise signed and action plan agreed

(ii) Achievement measures

- The landmark milestone is a reduction in unemployment for those under the age of 25 and the target for next summer has already been surpassed. There is still lots of work to do to ensure that it does not creep back up again.

Achievement Measures	Baseline Data (Summer 2013)	2014/15 Target (Summer 2015)	Q1 Outturn September 2014
Reducing the percentage of 18 – 24 year olds claiming Jobseekers Allowance	5.7%	4.9%	3.6









Achievement Measures	Baseline Data (Summer 2013)	2014/15 Target (Summer 2015)	Q1 Outturn September 2014
Reducing the number of 18 – 24 year olds claiming Jobseekers Allowance for at least 6 months	1%	0.9%	0.6
Reducing the number of 18 – 24 year olds claiming Jobseekers Allowance for at least 12 months	0.8%	0.7%	0.6

(iii) What we will do by 31st March 2015

- Implementation of the reviewed Board structure
- WASPI signed up to by all partners once this happens we become a “green” partnership with Wales government
- Implementation of the Youth Engagement and Progression Framework
- Monitoring of the Employers’ Promise framework

Mid Year Performance Report Priority 2: People Are Safe

April to September 2014

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Domestic Abuse and Sexual Violence <ul style="list-style-type: none"> ▪ People are more confident, and aware, to report domestic abuse and sexual violence offences ▪ Young people are aware of the nature and implications of sexual violence, and where to access support ▪ Deal effectively first time with high risk cases of domestic abuse through successful MARAC intervention 		
2. Acquisitive Crime <ul style="list-style-type: none"> ▪ Identify locally emerging trends in relation to acquisitive crime and develop targeted and appropriate responses to those trends ▪ Jointly address those who cause the greatest harm in our communities 		
3. Anti-Social Behaviour <ul style="list-style-type: none"> ▪ Support high risk and repeat victims of anti-social behaviour ▪ Providing appropriate interventions to locally identified anti-social behaviour problems in our communities 		
4. Substance Misuse <ul style="list-style-type: none"> ▪ Improving availability and quality of education, prevention and treatment services and related support, with the emphasis on the relationship between alcohol, drugs and crime. 		

What we did:	<p><u>Sub priority 1:</u> Domestic Abuse and Sexual Violence</p> <ul style="list-style-type: none"> ▪ Developed action plan for the promotion of the 'White Ribbon' campaign. ▪ Convened monthly MARAC meetings. ▪ On-going delivery of the 'Cat's Paw' productions in schools. ▪ Regional working in respect of the 10,000 Safer Lives initiative. ▪ Commenced the proceedings to conduct a domestic homicide review. <p><u>Sub priority 2 & 3:</u> Acquisitive Crime & Anti-Social Behaviour</p> <ul style="list-style-type: none"> ▪ Multi-agency ASB Tasking meetings. ▪ Multi-agency Crime Tasking meetings. ▪ Implemented the requirements of the new anti-social behaviour legislation (Anti Social Behaviour, Crime and Policing Act 2014). ▪ Promoted 'Hate Crime Awareness Week'.
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	<p><u>Sub priority 4</u> : Substance Misuse</p> <ul style="list-style-type: none"> ▪ The Area Planning Board Team are working across North Wales to review the effectiveness of alcohol services, mapping work is being carried out within Flintshire for all alcohol services and what is currently provided by primary services through to residential services so that demand reduction can be addressed. ▪ A capital bid has been accepted by Welsh Government to extend the lease for the Children and Young People Service building in Buckley for a period of 6 years, which will ensure that services for young people are maintained at the current high standard.
<p>What went well:</p>	<p><u>Sub priority 1</u>: Domestic Abuse and Sexual Violence</p> <p>1. The average repeat victimisation for the Flintshire MARAC stands at 20.8%, which exceeds the nationally set target of 28%.</p> <p>2. Young people accessing the ‘Cat’s Paw’ theatre productions in educational setting. Number of schools engaged between 02/04/14 & 30/09/14: 4 schools and 1 Pupil Referral Unit.</p> <p>The performances have been delivered to year 9 pupils, at the following schools:</p> <ul style="list-style-type: none"> ▪ Flint High School - 95 ▪ Holywell High School - 26 ▪ Connahs Quay High School - 141 ▪ Hawarden High School -190 ▪ Pupil Referral Unit – awaiting the figures <p>3. Flintshire County Council became the first local authority in North Wales to receive ‘White Ribbon’ accreditation for the work undertaken to tackle domestic abuse</p> <p><u>Sub priority 2 & 3</u>: Acquisitive Crime & Anti-Social Behaviour</p> <p>1. Adopted multi-agency approach to tackling the rise in distraction burglaries.</p> <p>2. Adopted multi-agency approach in terms of targeting the needs of specific minority groups within our communities.</p> <p>3. Neighbourhood Wardens have visited the majority of sheltered schemes to provide advice and low level security equipment in respect of doorstep crime.</p> <p>4. Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation, a report outlining Flintshire County Council’s approach will be considered by Overview and Scrutiny during quarter 3.</p>

	<p>5. Established 'Community Trigger' procedures.</p> <p><u>Sub priority 4</u> : Substance Misuse</p> <p>1. Agreement of the priority areas which will form the foundation for the North Wales Commissioning Strategy. They are:</p> <ul style="list-style-type: none"> ▪ Improve how we work together ▪ Improve equity of service ▪ Promote a sustainable recovery journey ▪ Adopt an approach that considers the whole family ▪ Provide for the needs of children and young people ▪ Reduce the impact of substance misuse on communities <p>2. There has been a significant improvement in waiting times for substance misuse services during this reporting period.</p> <p>Rates of service users completing their treatment has reduced. This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment.</p> <p>In the case of negative closures, they relate mostly to DNA (did not attend) appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns those clients may have, prior to an initial appointment being arranged.</p>
<p>What did not go so well:</p>	<p>No problems identified at present</p>

Our evidence for this is:

- North Wales Strategic Assessment 2013.

(i) Achievement milestones

- Delivery of the work programme for the North Wales Safer Communities Board by February 2015.
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015.
- Agreed timescales for conducting the Domestic Homicide Review.

(ii) Achievement measures

- Number of domestic violence incidents reported to North Wales Police
- Number of sexual offences reported to North Wales Police
- Well informed young people in relation to sexual violence (monitored via post intervention surveys)
- Number of cases referred more than once to MARAC
- Number of reported offences of acquisitive crime







- Number of offences committed by repeat offenders in relation to acquisitive crimes
- Number of repeat high risk victims of anti social behaviour
- Number of reported anti-social behaviour incidents
- Meeting the Welsh Government's Key Performance Indicator on substance misuse services

(iii) What we will do in 2014/15 onwards

- An additional 3 secondary schools are scheduled to receive performances from the 'Cat's Paw' Theatre Company during quarter 3. This will mean that our target for 14/15 will be exceeded.
- Delivery of the work programme for the North Wales Safer Communities Board. The work programme is now in place to support and monitor the delivery of the North Wales Community Safety Plan.
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy.

Mid Year Performance Report
Priority 3: People Enjoy Good Health, Wellbeing and Independence

April to September 2014

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Ensure co-ordinated and integrated approaches to the planning, commissioning and delivery of services.		
2. Promote independent living and well-being.		
3. Respond to welfare reform and manage its impacts.		

What we did:	<p><u>Sub priorities 1 and 2</u> Statement of Intent action plan developed and is being implemented. Key developments include development of an Integrated Assessment Framework which is currently being introduced through a phased approach.</p> <p>Intermediate Care Funded programme of work was further developed and is now being implemented.</p> <p>Flintshire's Single Point of Access continues to be developed, led by a multi agency leadership group.</p> <p>Flying Start areas extended as planned. The Flying Start Centre at Bryn Deva Site will be opened officially on 6th November. The childcare provider is awaiting registration confirmation from CSSIW.</p> <p>Development and implementation of a Flintshire Action Plan for Falls Prevention based on the North Wales Project recommendations.</p> <p>Continued to support the implementation of the Carers Strategy Action Plan and added the Chair of the group as a member of the HWIB to improve the links and opportunities for communication of key issues.</p> <p><u>Sub priority 3</u> Advice Management Board extended remit and renamed the Tackling Poverty Partnership</p> <p>Launch of a Single Gateway to improve access to services</p> <p>Universal Credit successfully introduced in Shotton as part of pilot. Local Support Services Framework developed as part of the above (it is likely that there will be some WG changes to what this covers / is required).</p> <p>Development of the Money and Advice Strategy</p>
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<p>What went well:</p>	<p><u>Sub priorities 1 and 2</u> Utilisation of the Intermediate Care Beds</p> <p>Patient and carer feedback in response to the Enhanced Care Service continues to be positive within North Flintshire.</p> <p>The expansion of Flying Start from 1st April</p> <p>The engagement and networking opportunities afforded through Locality Working.</p> <p><u>Sub priority 3</u> Universal Credit successfully introduced in Shotton as part of pilot</p> <p>Pilot of the Single Gateway demonstrating early success</p> <p>Flintshire is well placed to agree to a Local Support Services Framework ¹ as and when required.</p> <p>Successful partnership working with CAB to provide personal budgeting support.</p>
<p>What did not go so well</p>	<p><u>Sub priorities 1 and 2</u> Establishment of co-located teams is now progressing with some ongoing challenges being tackled.</p> <p>Roll out of Enhanced Care has been affected by a need to review and reconsider the model as a result of lessons learned.</p> <p>Implementation of parts of the Intermediate Care funded activity has been affected by some delays in recruitment.</p> <p>Introduction of the Integrated Assessment Framework has been challenged by the complexity of implementation within all parts of the Health system and by the capacity that is available to lead in this “transformational change”.</p> <p><u>Sub priority 3</u> Introduction of sufficient levels of suitable accommodation to remove the need to homeless households, especially those containing children, to be temporary housed, albeit in an emergency, within Bed and Breakfast accommodation.</p>

Our evidence for this is:

(i) Achievement milestones

Sub priorities 1 and 2

- Structures are now in place to lead and deliver in the planning of integrated services etc.
- Full expansion of Flying Start took place on 1st April 2014.

¹ DWP Framework setting out help for claimants who may require extra support to access Universal Credit.

- Development and implementation of the Action Plan to meet the Statement of Intent (Regional and County level).
- Intermediate Care Fund Bid to Welsh Government approved and local actions planned and being delivered.

Sub priority 3

- Introduction of the Universal Credit pilot in Shotton, in partnership with DWP.
- Delivery of the Advisor Network events.
- Introduction of the Single Gateway.

(ii) Achievement measures (April – September 2014)

Sub priorities 1 and 2

- Llys Jasmine is fully occupied and there is a waiting list for apartments when they become available.
- The Enhanced Care Service currently operates at a capacity of 8 patients at any one time.
- Statement of Intent agreed by Welsh Government. Flintshire action plan developed
- WG Published Summary Statistics for the Flying Start Programme for 13/14 (copy attached)



Y:\Partnership
Development and Per

Sub priority 3





- Universal Credit pilot in Shotton introduced and working well with first set of claimants.
- Advisor Network events successful – next one planned for October 30th.
- Single Gateway started in May and numbers of individuals supported continues to increase. An evaluation exercise to establish impact and outcomes is being undertaken of the first 6 months of the scheme and will be available in November

Additional note to the LSB.

The HWIB propose to undertake a review in the next quarter of the commitments and priorities within Priority 3 to ensure that they reflect the current position.

Mid Year Performance Report
Priority 4: Organisational Environmental Practices

April to September 2014

Progress status on <u>sub priority</u> areas:	Progress RAG	Outcome RAG
1. Ensure that we reduce our carbon footprint		
2. Future proof our business plans to respond to climate change		

What we did:	<p>The post holder that previously supported this work took voluntary redundancy from Flintshire County Council. As a result, work in this area as a partnership priority had lost some momentum. The focus has been on reviewing and renewing approach to taking this priority forward with LSB partners. This includes:</p> <ul style="list-style-type: none"> • Transition of the Carbon Reduction and Adaptation Group (CRAG) into a multi agency Project Board. The CRAG will meet as a Project Board for the first time in January 2015. The aim of the Board is to identify actions where multi agency partners can work jointly to reduce the impact of carbon emissions and climate change across the region. • Project Board is seeking to extend its membership to involve Wrexham and Denbighshire as many partners involved are regional and agree this approach would add value. • Researching opportunities for funding support, for example, through EU Structural Fund. <p><u>Sub priority 1</u></p> <ul style="list-style-type: none"> • All LSB Partners have reported their carbon emission data. • Continued our “Invest to Save” programme where building fabric and efficiency of heating systems have been upgraded to give the building a longer lease of life and make it more energy efficient. • Further installations of energy efficient and renewable energy technologies such as photo voltaics (PV’s). • Work with schools has continued, for example, building design, renewable technologies, energy efficient building management systems, etc. <p><u>Sub priority 2</u></p> <ul style="list-style-type: none"> • Start a review of the five step approach set by Welsh Government in ‘Preparing for a Changing Climate’.
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	<ul style="list-style-type: none"> • Liaise with Welsh Government on requirements being discussed as part of the Well Being of Future Generations Bill.
What went well:	<p>When the CRAG was recalled to discuss whether the members of the Group would support a revised approach, there was a positive and enthusiastic response from all LSB partners to continue this work.</p> <p><u>Sub priority 1</u></p> <ul style="list-style-type: none"> • Partnership working on a local and regional level, strategically and operationally to update and provide quarterly carbon data. However it has been proposed that reporting of carbon data is now undertaken on an annual basis. • Significant energy reductions and actual carbon usage. • The Carbon Trust schools energy reduction programme identified potential savings of up to £500k annual energy savings applied across all schools resulting from behavioural change and low cost investment. • E learning modules been made available to all schools on staff on energy saving in schools. <p><u>Sub priority 2</u></p> <ul style="list-style-type: none"> • No progress.
What did not go so well	<ul style="list-style-type: none"> • Upon reviewing arrangements to support the delivery of this priority, it became apparent that the CRAG did not understand its role / remit and this has limited progress. • Discussions to engage other local authorities have not been straight forward. • The lack of dedicated capacity and expertise remains an issue that is affecting progress. • Non-FCC LSB partners reported that quarterly carbon reporting was difficult. Agreed that this is now completed annually. • Reporting has been predominantly FCC focused.

Our evidence for this is:

(i) Achievement milestones

- Completion of partner CO2 data (up to Q4 – 2013/14).
- Structures not in place to lead and deliver on climate change adaptation.

(ii) Achievement measures (until 31st March 2015)

- Bring target in line with our annual carbon emission targets.

(iii) What we will do by 31st March 2015

- Establish the Project Board and agree priorities with key work streams. This will include agreeing a renewed approach to addressing climate change adaptation and strategic risk.
- Review the targets in the SIP.
- Continue to make changes through 'Invest to Save' schemes.
- Continue with a programme of carbon emission and energy reduction during maintenance and new build designs.
- Liaise with WLGA and WG Climate Change Team to identify any support available for regional work.
- Identify where support and specialised knowledge lies. This may include discussing opportunities for internship with Glyndwr and Bangor Universities and secondment from LSB partner to support evidence base and projects.
- Identify the implications of the FG Bill on existing approach to climate adaptation, including governance arrangements, which should include a project board to lead on this programme of work.

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FLINTSHIRE COUNTY COUNCIL

REPORT TO: **COMMUNITY PROFILE & PARTNERSHIPS
OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY 18TH DECEMBER, 2014**

REPORT BY: **MEMBER ENGAGEMENT MANAGER**

SUBJECT: **QUARTER 2 IMPROVEMENT PLAN MONITORING
REPORT**

1.00 PURPOSE OF REPORT

1.01 To note and consider elements of the 2014/15 Improvement Plan Monitoring Report relevant to the Community Profile & Partnerships Overview and Scrutiny Committee. The report covers the period July – September 2014.

1.02 To note the following:-

- The levels of progress and confidence in meeting the Council's Improvement Priorities and their impacts including the milestones achieved.
- The measures which evidence achievement and the baseline data, and targets.
- The baseline risk assessment for the strategic risks identified in the Improvement Plan and the arrangements to control them.

2.00 BACKGROUND

2.01 The new style Improvement Plan adopted by Council in June 2013 which is aligned to the new three year Outcome Agreement, focuses on the priorities which are expected to have the most impact during 2014/15.

2.02 In addition to the Improvement Plan Monitoring Report, quarterly performance highlight reports will be presented from the Chief Officers. These will be similar to those previously produced for quarterly reporting.

3.00 CONSIDERATIONS

3.01 The Improvement Plan Monitoring Report gives an explanation of the progress being made towards delivery of the impacts set out in the Improvement Plan. The narrative is supported by measures and/or milestones which evidence achievement. In addition, there is an assessment of the strategic risks and the level to which they are being controlled.

3.02 For the Community Profile & Partnerships Overview and Scrutiny Committee the following Improvement Plan sub-priority report is attached at Appendix 1:-

- Community Safety

3.03 Analysis of performance against the Improvement Plan measures is undertaken using the RAG (Red, Amber and Green) status. This is defined as follows:-

Performance

- RED – equates to a position of under-performance against target.
- AMBER – equates to a mid-position where improvement may have been made but performance has missed the target.
- GREEN – equates to a position of positive performance against target.

Outcome

- RED – equates to a forecast position of under-performance against target at year end.
- AMBER – equates to a forecast mid-position where improvement may have been made but performance will miss target at year end.
- GREEN – equates to a forecast position of positive performance against target at year end.

3.04 There are currently no high (RED) risk areas identified within the elements of the Improvement Plan Monitoring Report relevant to the Community Profile & Partnerships Overview & Scrutiny Committee.

4.00 RECOMMENDATIONS

4.01 That the Committee consider the 2014/15 Improvement Plan Monitoring Report, highlight and monitor poor performance and feedback details of any challenge to the Policy, Performance & Partnerships Team who are responsible for the overview and monitoring of improvement targets.

5.00 FINANCIAL IMPLICATIONS

5.01 There are no specific financial implications for this report; however the Council's Medium Term Financial Plan is aligned to resource the priorities of the Improvement Plan.

6.00 ANTI POVERTY IMPACT

6.01 There are no specific anti poverty implications for this report, however poverty is a priority within the Improvement Plan 2014/15.

7.00 ENVIRONMENTAL IMPACT

7.01 There are no specific environmental implications for this report; however the environment is a priority within the Improvement Plan 2014/15.

8.00 EQUALITIES IMPACT

8.01 There are no equalities implications for this report.

9.00 PERSONNEL IMPLICATIONS

9.01 There are no personnel implications for this report.

10.00 CONSULTATION REQUIRED

10.01 Publication of this report constitutes consultation.

11.00 CONSULTATION UNDERTAKEN

11.01 The Chief Officer Team and the Performance Leads from across the Authority have contributed to help shape the new approach to reporting.

12.00 APPENDICES

12.01 Appendix 1 – Community Safety

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

None.

Contact Officer: Robert Robins
Telephone: 01352 702420
Email: robert.robins@flintshire.gov.uk

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APPENDIX 1

Priority:	Safe Communities
Sub-Priority:	Community Safety
Impact:	Keeping people and communities safe

What we said we would do in 2014/15: -

1. Contribute to the delivery of the North Wales Community Safety Plan priorities: <ul style="list-style-type: none"> • Reduce the impact of domestic abuse on high risk repeat victims • Raise awareness of sexual violence amongst young people • Manage the impacts of anti-social behaviour • Manage the impacts of substance misuse

Progress Status	Progress RAG	G	Outcome RAG	G
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See comments under each of the bullets below

<p>Achievement will be measured through:</p> <ul style="list-style-type: none"> ▪ Delivery of the work programme for the North Wales Safer Communities Board Work programme is now in place to support and monitor the delivery of the North Wales Community Safety Plan. ▪ Fewer high risk repeat victims of domestic abuse Performance has improved to 20.8% for the quarter. ▪ Percentage of young people reporting increased awareness of sexual violence following interventions at school Aspirational target was met in 2013/4, the report for 14/15 will be available in March 2015 <p>4 schools (66%) and one pupil referral unit have received performances with an additional 3 secondary schools scheduled to receive performances from the 'Cat's Paw' Theatre Company during quarter 3. This will mean that our target for 14/15 will be exceeded.</p> <ul style="list-style-type: none"> ▪ Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation, and a report outlining Flintshire County Council's approach will be considered by Overview and Scrutiny during quarter 3.
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- 'Completed treatments' and waiting times for substance misuse services

This information is measured on a quarterly basis, and is received from the Welsh Government. There has been a significant improvement in waiting times for substance misuse services during the first half of the year.

Rates of service users completing their treatment has improved on the previous quarter but is still slightly short of the target. This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment.

In the case of negative closures, they relate mostly to non-attendance at appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns that clients may have, prior to an initial appointment being arranged.

Achievement Milestones for strategy and action plans:

- Delivery of the work programme for the North Wales Safer Communities Board by February 2015
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPSC1M1 - Fewer high risk repeat victims of domestic abuse	Chief Officer – Planning and Environment	28%	28%	28%	20.8%	G	G
IPSC1M2 - Numbers of schools accessing Cats Paw Theatre Productions		12 schools (100%)	6 schools	12 schools	66% (4 schools & 1 Pupil Referral Unit)	G	G

IPSC1M3 - Percentage of young people reporting increased awareness following Performances of Cats Paw Production		90%	87%	90%	Reported Annually	N/A	N/A
IPSC1M4 - Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)		67.08%	80%	80%	96.8%	G	G
IPSC1M5 - Substance Misuse Treatment Completes (KPI 6)		69.53%	80%	80%	74.07%	A	A
SCY/003a - All young people on a statutory order with a substance misuse issue are offered an appointment with a substance misuse worker within 5 working days *	Chief Officer – Education & Youth	88.6%	85% - 100%	85% - 100%	90%	G	G
SCY/003b - All young people on a statutory order with a substance misuse issue are offered an intervention within 10 working days *		100%	85% - 100%	85% - 100%	100%	G	G

Risk to be managed – How we can improve the public’s perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)		
H	H	R	<p>Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer.</p> <p>Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns.</p> <p>Engage with service user groups</p>	M	M	A	<p>Increase promotion of success stories of reduction in crime through publications such as Your Community Your Council and the local press.</p> <p>Continue to engage with service user groups and use the feedback to inform service delivery</p>	Chief Officer – Planning & Environment	↔	L	M	G	April '15

Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	<p>Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led.</p> <p>Work collaboratively with partners across North Wales to develop a consistent approach to address community safety issues that will realise improved sharing of expertise and resources.</p> <p>Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.</p>	M	M	A	<p>Adopt a responsive approach to addressing emerging issues and trends through:</p> <ul style="list-style-type: none"> Annually reviewing the effectiveness of the CSP groups. Provide regular updates of progress to the statutory Overview and Scrutiny Committee. Support the Local Service Board in understanding its new community safety duties. <p>Support the work of the North Wales Safer Communities Board through:</p>	Community Safety Team Leader	↓	L	M	G	Apr '15

					<ul style="list-style-type: none">▪ Work undertaken regionally in relation to the 10,000 Safer Lives Programme;▪ Support the demands of the substance misuse Area Planning Board;▪ Develop regional services to reduce youth crime through the Youth Crime Prevention Fund. <p>Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2015.</p>							
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2. Reduce fear of crime by:

- Making best use of the latest technologies including closed circuit television (CCTV)
- Ensuring the street-lighting system is working effectively
- Removing graffiti within the Streetscene timescales

Progress Status	Progress RAG	A	Outcome RAG	G
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CCTV
 All Town & Community Councils (T&CCs) where public space CCTV is installed have confirmed their ongoing support for future CCTV provision in Flintshire and have submitted written agreement in principal (pending a full breakdown of costs and the expected level of future contributions) to commit to a new Service Level Agreement for a term of up to five years.
 A draft specification for the technical feasibility study has been completed and once undertaken this study will identify obsolete “end of life” CCTV cameras and determine the funding programme for the replacement thereof.

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Crime and disorder statistics have been collated within a 100 metre radius of every camera by North Wales Police. Detailed analysis is currently being undertaken and based on this and the outcome of the technical feasibility study, T&CCs could be asked to consider decommissioning existing CCTV cameras which are under utilised.
 The purchase of suitable “fit for purpose” redeployable/peripatetic cameras will be considered once the outcome of the technical feasibility study is known and measured against the crime and disorder analysis.

Street Lighting
 Street lighting and illuminated street furniture plays a major part in helping to reduce crime, improving driver behaviour, pedestrian’s visibility distances and promoting a safer community and reducing the fear of crime. Flintshire County Council have reduced the upward wasted light and also reduced the carbon foot print of the service with each new installation.

The provision of modern highway lighting is one of the ways in which Flintshire County Council has demonstrated its commitment to a safer and more attractive community. Flintshire County Council have shown this by installing modern highway lighting which helps in the reduction in the fear of crime and crime therefore increasing night time movement and travel.

The on going analysis of lighting schemes indicate that they have been a cost effective solution in assisting in reducing road traffic accidents and incidents.

Achievement will be measured through:

- Sustaining a workable network of CCTV provision
- The time taken to repair streetlight failures
- Remove graffiti from Council buildings and property within the agreed Streetscene timescales
- Improve the environment through the use of environmental visual audits (EVAs) in partnership with North Wales Police

Achievement Milestones for strategy and action plans:

- Meeting the agreed timetable for implementing changes to CCTV provision by March 2015

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Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
THS/009 - The average number of calendar days taken to repair street lamp failures during the year	Chief Officer – Transport and Streetscene	3 days	3 days	3 days	4 days	A	G
IPSC2M5 - Installation and replacement of structurally failed street lighting columns		5%	5%	6% per year	2.7%	A	G
Remove graffiti from Council buildings and property within the agreed Streetscene timescales		2 working days	2 working days	2 working days	2 working days	G	G
Percentage of wards who have agreed a protocol for EVAs and identified priority areas.		100%	90% - 100%	90% - 100%	60%	G	G

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	<p>Ensure the funding arrangements which are currently in place with T&CC's and North Wales Police are maintained.</p> <p>Review the contract for outsourced monitoring arrangements and mitigate any risk to FCC where possible</p> <p>Verify short term "bridging" arrangements with maintenance and fibre providers</p>	M	M	A	<p>Meet with partners and service users to secure agreement and explore new income streams.</p> <p>Explore examples of best practice in collaborative working within the CCTV service provision.</p> <p>Fortify current arrangements through mid/long-term agreements.</p>	Chief Officer – Organisational Change	↓	L	M	G	2015 /16

3. Develop further awareness and profile of the Council's approach to Safeguarding which includes the wider issues of prevention of human trafficking and sexual exploitation.

Progress Status	Progress RAG	A	Outcome RAG	A
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- 1) **SERAF**
Agreement has been reached that the SERAF panel will be a sub-group of the Missing Persons CSE group; this will meet monthly and be chaired by a service manager from Flintshire or Wrexham. It is planned that the joint panel will be operational by March 2015, however there have been delays in getting the panel established and some slippage around the implementation date is possible. For this reason, the Outcome status has been set at Amber.
- 2) **Safeguarding Unit**
As part of the Modernising Social Services Programme, additional investment in safeguarding services last year enabled progress to be made in reshaping services to deliver person centred safe outcomes for children, young people and adults. The Children's Safeguarding Unit, incorporating the Children's Safeguarding Managers and the Independent Reviewing Officers for Looked After Children, have re-located to shared premises in Flint and will soon be joined by the Adult Safeguarding Team. Oversight for Children's and Adult Safeguarding will be provided by one Senior Manager, to be appointed. In the first half of this year, 84 Adult Safeguarding referrals were complete and in 100% of cases the risk was reduced or removed. The Children's Safeguarding Unit conducted 72 initial Child Protection conferences and continue to perform well against the national performance indicators.
- 3) **Missing Children Forum**
Work on extending the existing mechanisms to report on missing children is continuing. Children's Fieldwork now have access to reports from the Police on people who are registered as missing, and these are discussed at monthly meetings.

- Achievement will be measured through:**
- The impact of introducing a single Safeguarding Unit beginning with the co- location of the Adult and Children's Safeguarding teams
 - Roll out of Human Trafficking training via the Flintshire Wrexham Local Safeguarding Children Board.
 - Capturing data on children who are reported missing
- Achievement Milestones for strategy and action plans:**
- Co-location of the Adult and Children's Safeguarding teams by October 2014
 - Roll out of Human Trafficking training via the FWLSCB by March 2015
 - Extension of existing mechanisms for reporting children missing from care, to include all children who are reported missing, by October 2014

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **COMMUNITY PROFILE & PARTNERSHIPS OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY 18 DECEMBER 2014**

REPORT BY: **MEMBER ENGAGEMENT MANAGER**

SUBJECT: **FORWARD WORK PROGRAMME**

1.00 PURPOSE OF REPORT

1.01 To consider the Forward Work Programme of the Community Profile & Partnerships Overview & Scrutiny Committee.

2.00 BACKGROUND

2.01 Items feed into a Committee's Forward Work Programme from a number of sources. Members can suggest topics for review by Overview & Scrutiny Committees, members of the public can suggest topics, items can be referred by the Cabinet for consultation purposes, or by County Council, or Chief Officers. Other possible items are identified from the Cabinet Work Programme and the Strategic Assessment of Risks & Challenges.

2.02 In identifying topics for future consideration, it is useful or a 'test of significance' to be applied. This can be achieved by asking a range of questions as follows:

1. Will the review contribute to the Council's priorities and/or objectives?
2. Are there issues of weak or poor performance?
3. How, where and why were the issues identified?
4. Do local communities think the issues are important and is there any evidence of this? Is there evidence of public dissatisfaction?
5. Is there new Government guidance or legislation?
6. Have inspections been carried out?
7. Is this area already the subject of an ongoing review?

3.00 CONSIDERATIONS

3.01 Overview & Scrutiny presents a unique opportunity for Members to determine the Forward Work Programme of the Committees of which they are members. By reviewing and prioritising the forward work programme Members are able to ensure it is member-led and includes the right issues. A copy of the Forward Work Programme is attached at Appendix 1 for Members' consideration which has been updated following the last meeting.

4.00 RECOMMENDATIONS

4.01 That the Committee considers the draft Forward Work Programme attached as Appendix 1 and approve/amend as necessary.

5.00 FINANCIAL IMPLICATIONS

5.01 None as a result of this report.

6.00 ANTI POVERTY IMPACT

6.01 None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

7.01 None as a result of this report.

8.00 EQUALITIES IMPACT

None as a result of this report.

9.00 PERSONNEL IMPLICATIONS

9.01 None as a result of this report

10.00 CONSULTATION REQUIRED

N/A

11.00 CONSULTATION UNDERTAKEN

11.00 Publication of this report constitutes consultation.

12.00 APPENDICES

12.00 Appendix 1 – Forward Work Programme

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

None.

Contact Officer: Robert Robins
Telephone: 01352 702320
Email: robert.robins@flintshire.gov.uk

Community Profile & Partnerships Overview & Scrutiny Committee
FORWARD WORK PROGRAMME 2013/14

Appendix 1

DATE	TOPIC	PURPOSE
Monday 2 nd February 2015 10.00 Joint meeting with Lifelong Learning O&SC	Coleg Cambria presentation by David Jones	Information
Monday 9 th March 2015 10.00	<i>Flintshire Community Endowment Fund</i> Forward Work Programme	Information Development
Monday 13 th April 2015 10.00	<i>FLVC presentation</i> Q3 Performance Reporting Forward Work Programme	Information
Monday 11 th May 2015 10.00		
Monday 15 th June 2015 10.00	YE Performance Reporting	

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Items to be scheduled

WLGA national overview
 NWFRA
 Police & Crime Commissioner

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