

**Gareth Owens LL.B Barrister/Bargyfreithiwr**  
Chief Officer (Governance)  
Prif Swyddog (Llywodraethu)



Contact Officer:  
Maureen Potter 01352 702322  
maureen.potter@flintshire.gov.uk

To: Cllr Hilary McGuill (Chair)

Councillors: Tina Claydon, Jean Davies, Mel Buckley, Paul Cunningham,  
Gladys Healey, Dennis Hutchinson, Dave Mackie, Debbie Owen, Michelle Perfect,  
Linda Thomas and Rob Davies

21 October 2022

Dear Sir/Madam

**NOTICE OF HYBRID MEETING**  
**SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**  
**THURSDAY, 27TH OCTOBER, 2022 at 2.30 PM**

**Please note the meeting will start at 2.30 pm.**

Yours faithfully

Steven Goodrum  
Democratic Services Manager

Please note: Attendance at this meeting is either in person in the Council Chamber, Flintshire County Council, County Hall, Mold, Flintshire or on a virtual basis.

The meeting will be live streamed onto the Council's website. The live streaming will stop when any confidential items are considered. A recording of the meeting will also be available, shortly after the meeting at <https://flintshire.public-i.tv/core/portal/home>

If you have any queries regarding this, please contact a member of the Democratic Services Team on 01352 702345.

## A G E N D A

### 1 **APOLOGIES**

**Purpose:** To receive any apologies.

### 2 **DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)**

**Purpose:** To receive any Declarations and advise Members accordingly.

### 3 **MINUTES** (Pages 5 - 12)

**Purpose:** To confirm as a correct record the minutes of the meeting held on 28 July 2022.

### 4 **FORWARD WORK PROGRAMME AND ACTION TRACKING** (Pages 13 - 22)

Report of Environment and Social Care Overview & Scrutiny Facilitator -

**Purpose:** To consider the Forward Work Programme of the Social & Health Care Overview & Scrutiny Committee and to inform the Committee of progress against actions from previous meetings.

### 5 **ANNUAL REPORT ON THE SOCIAL SERVICES COMPLAINTS AND COMPLIMENTS PROCEDURE 2021-22** (Pages 23 - 46)

Report of Chief Officer (Social Services) - Deputy Leader of the Council and Cabinet Member for Social Services and Wellbeing

**Purpose:** That Members scrutinise the effectiveness of the complaints procedure with lessons being learnt to improve service provision.

### 6 **DAY CARE PROVISION** (Pages 47 - 56)

Report of Chief Officer (Social Services) - Deputy Leader of the Council and Cabinet Member for Social Services and Wellbeing

**Purpose:** To update members on the day care provision in Flintshire.

### 7 **SINGLE POINT OF ACCESS** (Pages 57 - 64)

Report of Chief Officer (Social Services) - Deputy Leader of the Council and Cabinet Member for Social Services and Wellbeing

**Purpose:** Single Point of Access team update

**8 COUNCIL PLAN 2022/23 TIMELINE REVIEW (Pages 65 - 70)**

Report of Chief Executive - Leader of the Council and Cabinet Member for Education, Welsh Language, Culture and Leisure

**Purpose:** To review timelines for Council Plan 22/23 following request from County Council in July.

**9 COUNCIL PLAN DEVELOPMENT 2023/24 (Pages 71 - 78)**

Report of Chief Executive - Leader of the Council and Cabinet Member for Education, Welsh Language, Culture and Leisure

**Purpose:** To agree the proposed Priorities, Sub Priorities and Well-being Objectives for the Council Plan 2023-28.

**10 PRIMARY LEGISLATION CHANGES (Pages 79 - 176)**

Report of Chief Officer (Social Services) - Deputy Leader of the Council and Cabinet Member for Social Services and Wellbeing

**Purpose:** To update Members on proposed changes by Welsh Government to the Primary Legislation.

***Please note that there may be a 10 minute adjournment of this meeting if it lasts longer than two hours***