

# Flintshire Families First Programme with effect from 01/10/12 to 31/03/14



## National Outcome 1

Working age people in low income families gain, and progress within employment



## National Outcome 2

Children, young people and families in or at risk of poverty achieve their potential



## National Outcome 3

Children, young people and families are healthy, safe and enjoy wellbeing



## National Outcome 4

Families are confident, nurturing and resilient

SP1: Parenting support for parents/carers to care for children and young people

SP2: Accessible learning opportunities for children and young people

SP3: Supporting family health, wellbeing and resilience

SP4: Supporting play and access to play and activities for family wellbeing

SP5: Social inclusion for children, young people and families

SP6: Keeping children, young people and families safe

SP7: Income and opportunity maximisation for families

Families First Specification	Delivering Organisation	Named Lead
4.1 Parenting Support	Daffodils	Anita James
	Flintshire Parenting Strategy <b>collaboration</b>	Gail Bennett
4.2. Family Resilience (intensive support)	Sure Start <b>collaboration</b>	Samantha Greatbanks
4.3 Family Resilience (voluntary support)	Homestart	Ann Woods
4.4. Family mental health improvement	BCUHB	Sara Hammond-Rowley
4.5. Children and young people are learning, achieving and aspiring	Time for Change <b>collaboration</b>	David Messum
4.6 Young people are in employment, education or training	The Princes Trust	Henna Cheema
	Time for Change <b>collaboration</b>	David Messum
4.7 Families with disabled children are supported	Core Children's Services	Hefin Daniels
	Daffodils/CIDS/FLVC <b>collaboration</b>	Ray Dickson/James Johnson
4.8 Play opportunities for fun and development	Daffodils	Anita James
	Play <b>collaboration in development</b>	Janet Roberts
4.9. Families are safe and functioning	Action4Children	Julie Gillbanks
	BCUHB	Sara Hammond-Rowley
	Children's Services	Jane Jones
4.10. Families are safe	Action4Children	Julie Gillbanks
4.11 Children and young people have positive health and well being	Active 8-16	Yen Leung
4.12 Families are financially literate	Hafan Cymru	Sherrie Evans



# Families First is an innovation programme that promotes the development by local authority areas of effective multi-agency systems and support, with a clear emphasis on prevention and early intervention for families, particularly those living in poverty



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### TEAM AROUND THE FAMILY



#### Who we are:

Team Around the Family (TAF)

#### What we do:

We offer advice and support in bringing together the right people to help families. We are a coordinating service to engage families in Flintshire's Team Around the Family approach.

#### Where we are based:

Lifelong Learning, County Hall, Mold with hot desks in Children's Services/ F.L.V.C. and N.E.W.C.I.S. in Mold.

#### How to contact us:

Rhiannon.edwards@flintshire.gov.uk (01352) 704173 /Maxine Bithell -  
Maxine.bithell@flintshire.gov.uk  
Denise Piggott  
denise.piggott@flintshire.gov.uk (01352) 704132

### QUEST



#### Who we are:

**Quest:** - "The act or an instance of seeking or pursuing; journey or undertaking in a pursuit of a goal"

#### What we do:

Support families to gain better skills and qualifications which are the key to getting parents on the ladder towards improving their opportunities.

We work to encourage aspirations to work and / or undertake training to help people to move closer to the labour market and out of poverty.

#### Where we are based:

Westwood Centre, Tabernacle Street, Buckley, Flintshire, CH7 2JT

**How to contact us:** Caryl N Jones  
Project Genesis a Quest / Genesis Project & Quest Coordinator  
Caryl.jones@flintshire.gov.uk (01244) 551141 / 07799 897668

### WELFARE RIGHTS



#### Who we are:

Welfare Rights

#### What we do:

We provide benefits dispute and appeal representation for families (this covers all benefits and all kinds of disputes from DLA, ESA, Tax Credits, overpayments and Right to reside from Income Support etc).

**Where we are based:** Welfare Rights Income Maximisation Unit, Community Services, Flintshire County Council

#### How to contact us:

Tel (01352) 703567  
Email  
Karen.linford@flintshire.gov.uk  
paul.l.hughes@flintshire.gov.uk

### FAMILY INFORMATION SERVICE



#### Who we are:

Family Information Service,

**What we do:** The Family Information Service Flintshire (FISF) provides a range of information on all services (for example health, leisure, support, education, etc.) available to parents to help them support their families. FISF also holds up-to-date details of local registered childcare and early years provision and can give extra help (known as brokerage) if you need childcare or support for a child with a disability.

#### Where we are based:

Westwood Centre, Tabernacle Street, Buckley, Flintshire, CH7 2JT

**How to contact us:** Telephone:  
(Mobile: (07775) 410498, (Office) (01244) 547017 Email:  
Peter\_Wynne@flintshire.gov.uk

## “Putting Families First “Contacts

Some organisations will be listed more than once due to multiple specifications tenders awarded and the collaborative programmes are shown in red to highlight the collaboration element



Name	Contact	Email	Phone
Daffodils (4.1)	Anita James	<a href="mailto:daffodils@tiscali.co.uk">daffodils@tiscali.co.uk</a>	01352 250147
Flintshire Parenting Strategy - collaboration	Gail Bennett	<a href="mailto:Gail.bennet@flintshire.gov.uk">Gail.bennet@flintshire.gov.uk</a>	01244551140
Sure Start (4.2) collaboration	Samantha Greatbanks	<a href="mailto:Samantha.greatbanks@flintshire.gov.uk">Samantha.greatbanks@flintshire.gov.uk</a>	01244823234
Homestart (4.3)	Ann Woods	<a href="mailto:annwoods@home-startflintshire.org.uk">annwoods@home-startflintshire.org.uk</a>	01352 744060
B.C.U.H.B (4.4)	Sara Hammond-Rowley	<a href="mailto:Sara.Hammond-Rowley@wales.nhs.uk">Sara.Hammond-Rowley@wales.nhs.uk</a>	01244 811314
Time for Change (4.5) collaboration	David Messum	<a href="mailto:David.h.messum@flintshire.gov.uk">David.h.messum@flintshire.gov.uk</a>	01352 704122
The Princes Trust (4.6)	Henna Cheema	<a href="mailto:Henna.Cheema@princes-trust.org.uk">Henna.Cheema@princes-trust.org.uk</a>	02920 437020
Time for Change (4.6) collaboration	David Messum	<a href="mailto:David.h.messum@flintshire.gov.uk">David.h.messum@flintshire.gov.uk</a>	01352 704122
Core Children’s Services (4.7)	Hefin Daniels	<a href="mailto:Hefin.daniels@corechildrensservices.co.uk">Hefin.daniels@corechildrensservices.co.uk</a>	01978 664276
Daffodils/CIDS/FLVC collaboration volunteer mentor pilot ( 4.7)	Ray Dickson/James Johnson	<a href="mailto:Ray.dickson@flintshire.gov.uk">Ray.dickson@flintshire.gov.uk</a> <a href="mailto:James.johnson@flvc.org.uk">James.johnson@flvc.org.uk</a>	01352 702611 01352 744025

Daffodils (4.8)	Anita James	<a href="mailto:daffodils@tiscali.co.uk">daffodils@tiscali.co.uk</a>	01352 250147
Play / leisure F.C.C. (4.8)	Janet Roberts	<a href="mailto:Janet.a.roberts@flintshire.gov.uk">Janet.a.roberts@flintshire.gov.uk</a>	01352 702456
Action 4 Children (4.9)	Julie Gillbanks	<a href="mailto:Julie.Gillbanks@actionforchildren.org.uk">Julie.Gillbanks@actionforchildren.org.uk</a>	02920 222127
B.C.U.H.B. (4.9)	Sara Hammond-Rowley	<a href="mailto:Sara.Hammond-Rowley@wales.nhs.uk">Sara.Hammond-Rowley@wales.nhs.uk</a>	01244 811314
Children's Services (4.9)	Jane Jones	<a href="mailto:Jane.l.jones@flintshire.gov.uk">Jane.l.jones@flintshire.gov.uk</a>	01352 701128
Action 4 Children (4.10)	Julie Gillbanks	<a href="mailto:Julie.Gillbanks@actionforchildren.org.uk">Julie.Gillbanks@actionforchildren.org.uk</a>	02920 222127
Active 8 - 16	Yen Leung	<a href="mailto:yen.leung@flintshire.gov.uk">yen.leung@flintshire.gov.uk</a>	01352 702463
Hafan Cymru (4.12)	Sherrie Evans	<a href="mailto:Triciajones@hafancymru.co.uk">Triciajones@hafancymru.co.uk</a> <a href="mailto:Sherrievans@hafancymru.co.uk">Sherrievans@hafancymru.co.uk</a>	01978 813831 07887744803
Barnados Young Carers- regional commissioning	Claire Edwards	<a href="mailto:Claire.edwards2@barnados.org.uk">Claire.edwards2@barnados.org.uk</a>	01352 755422
N.Y.A.S. – regional commissioning	Jo Swords	<a href="mailto:jo.swords@nyas.net">jo.swords@nyas.net</a>	01352 751399 07795 122359

## REGIONAL CONSIDERATIONS

### REGIONAL PROJECTS TO BE COMMISSIONED W.E.F. 01.04.14

These include Young Carers and Advocacy.

### YOUNG CARERS

Barnados deliver the Young Carers Flintshire project

### ADVOCACY

The National Youth Advocacy Service (N.Y.A.S.) is funded by families first to deliver a research document to explore the current picture and gaps in services for generic advocacy delivery in Flintshire.

### Programme Lead:

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### Programme Monitoring Officer:

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