

Area Ambulance Centre – Dobshill
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Welsh Ambulance Services NHS Trust

Why did we move - MRD

Make Ready system is a quality assured vehicle preparation programme designed to maximise patient safety whilst eliminating lost unit hours associated with vehicles

Vehicle preparation undertaken by specially trained, non-clinical staff, allowing ambulance clinicians to focus on the delivery of high quality patient care

Benefits

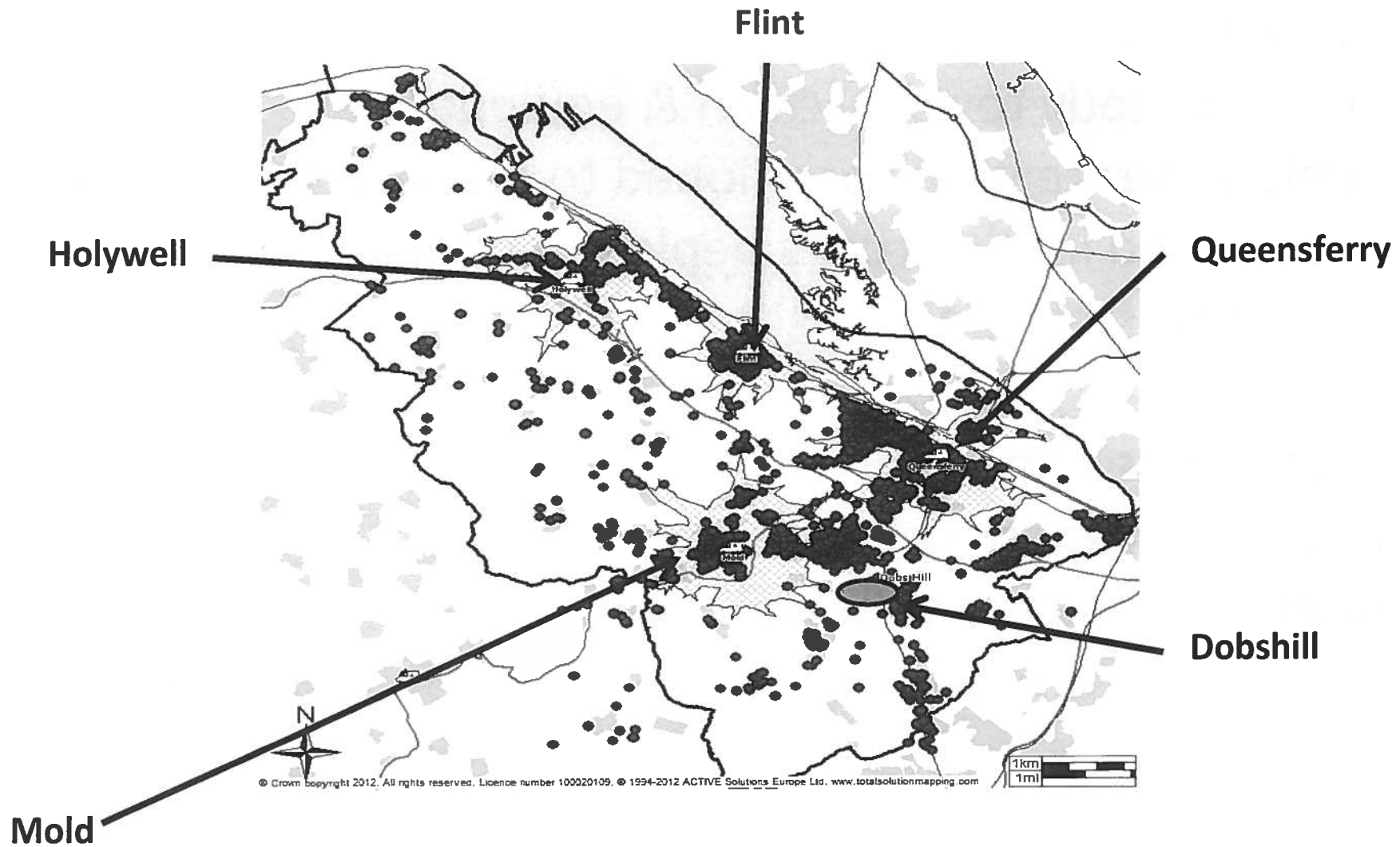
Operational issues

- vehicles ready to roll – clean & equipped
- vehicles strategically positioned to respond to demand as identified in the Trust's deployment plan
- Improved staff moral

Patient care experience

- Improved experience
- Improved infection control

Areas of Demand & Social Deployment Points



Flintshire Performance - % of responses to category A calls within 8 minutes (Red calls)

Month	Flintshire performance	Numbers of emergency calls
October 2012	54.8%	344/628
November 2012	53.1%	330/621
December 2012	52.7%	387/724
January 2013	57.6%	425/ 738
February 2013	57.3%	357/623
March 2013	44.9%	323/720
April 2013	52.7%	317/602
May 2013	58.1%	357/614
June 2013	60.1%	360/599

Hospital delays

Vast improvements at both Glan Clwyd & Maelor Hospitals over the last 3 months April to June 2013

- Increase in numbers of patients seen within 30 minutes at both sites
- Significant decrease in patients waiting above 1 hour at both sites

Reason – partnership working BCU and WAST

Any Questions



