

**IMPROVEMENT PRIORITIES MID YEAR REVIEW 2011/12**

| Council Priority  | PROGRESS     | Secondary Priorities |                      |               | OUTCOME | Secondary Priorities |                |           |
|---|--------------|----------------------|----------------------|---------------|---------|----------------------|----------------|-----------|
|   |              | GREEN (GOOD)         | AMBER (SATISFACTORY) | RED (LIMITED) |         | GREEN (HIGH)         | AMBER (MEDIUM) | RED (LOW) |
| 1. To be a modern, efficient and cost effective public organisation through our four resource strategies - the Medium Term Financial Strategy, the People Strategy, the Asset Management Strategy and the ICT Strategy - whilst ensuring our local taxes and fees and charges are fair and affordable | GOOD         | 3                    | 3                    | 0             | HIGH    | 5                    | 1              | 0         |
| 2. To achieve the greatest possible cost efficiencies through regional and sub-regional collaboration to reinvest in local public service   | GOOD         | 2                    | 0                    | 0             | MEDIUM  | 0                    | 2              | 0         |
| 3. To be a modern, caring and flexible employer with fair and equal pay and terms and conditions of employment under a Single Status Agreement  | SATISFACTORY | 1                    | 2                    | 0             | MEDIUM  | 1                    | 2              | 0         |
| 4. To achieve the highest standards of customer services and care through our Customer Service Strategy   | GOOD         | 3                    | 0                    | 0             | HIGH    | 3                    | 0              | 0         |
| 5. To make our communities safe and to safeguard the vulnerable, with children and older people being priority groups   | SATISFACTORY | 6                    | 4                    | 0             | HIGH    | 8                    | 2              | 0         |
| 6. To protect and grow the local and regional economy, to be a prosperous County and to provide help and support for those vulnerable to poverty  | SATISFACTORY | 4                    | 7                    | 0             | HIGH    | 9                    | 2              | 0         |
| 7. To promote independent, healthy and fulfilled living in the community with the highest quality personalised and supportive social and health care services   | SATISFACTORY | 3                    | 6                    | 0             | HIGH    | 7                    | 2              | 0         |
| 8. To meet housing need in the County and to work with partners to ensure a sufficient supply of quality and  | SATIS-       | 3                    | 3                    | 0             | HIGH    | 5                    | 1              | 0         |

|  |                      |            |            |           |                |            |            |           |
|--|----------------------|------------|------------|-----------|----------------|------------|------------|-----------|
| affordable homes and housing services in the social , mixed tenure and private sector housing markets  | <b>FACTORY</b>       |            |            |           |                |            |            |           |
| 9. To secure a modern and high performing range of learning, cultural, play and leisure opportunities for all ages with our schools, colleges and other partners | <b>SATIS-FACTORY</b> | 3          | 4          | 0         | <b>GOOD</b>    | 5          | 2          | 0         |
| 10. To protect, plan and develop sustainable natural and built environments  | <b>SATIS-FACTORY</b> | 2          | 4          | 0         | <b>GOOD</b>    | 5          | 1          | 0         |
| <b>TOTALS</b>  | <b>PROGRESS</b>      | <b>30</b>  | <b>33</b>  | <b>0</b>  | <b>OUTCOME</b> | <b>48</b>  | <b>15</b>  | <b>0</b>  |
| <b>%</b>   |                      | <b>48%</b> | <b>52%</b> | <b>0%</b> |                | <b>76%</b> | <b>24%</b> | <b>0%</b> |