

## Environment Department – Streetscene

### Action Plan – Rolling out the New MWC service to flats and properties of multiple occupancy

Action	Outcome	Timescale	Comments
Identify sites – draft list to be provided to Members	Ensure all flats and properties of multiple occupancy are included	By 30 <sup>th</sup> March	Members are asked to check all of the known flats or properties of multiple occupancy in their ward are included
Develop Routing options to maximise efficiency of rounds	Ensure all properties are included and that the round operates to maximum efficiency	By 5 <sup>TH</sup> April	Work has already commenced and will be fine tuned once the sites have been confirmed
Site visits to identify infrastructure improvements that may be required and property specific waste handling arrangements. The visits will be carried out by Recycling Officers from within the service	Clear indication of collection arrangements at each property	By - 20 <sup>th</sup> April	A high proportion of this work has already been completed by the Recycling Officers
Infrastructure improvements i.e. provision of compounds and hard standings for containers -  Approval 'in principle' for this work has been obtained from the Councils own Housing Stock Manager and from the local Housing association. It is not expected that the volume of work will be high and the work will be carried out by the Streetscene workforce	All sites are able to receive the new service	By – 25 <sup>th</sup> May	
Produce property specific handouts, providing information to residents on the new waste collection arrangements and details of the new collection day.		By 25 <sup>th</sup> May	
Deliver new publicity material to all properties including speaking to residents to explain the new collection and recycling arrangements	Ensure all residents are aware of the new service delivery arrangements	28 <sup>th</sup> May – 8 <sup>th</sup> June	Members will also be provided with the collection details for the facilities in their Ward
Route Training for Drivers and Operatives	Build up knowledge of rounds ahead of commencement	During May	
Deliver new bins/recycling containers	Operation to be carried out by Streetscene staff to ensure the containers are available in time for the delivery of the new service	6 <sup>th</sup> – 8 <sup>th</sup> June	
New Service commences		11 <sup>th</sup> June 2012	Date chosen to avoid the confusion surrounding any Bank Holiday collection changes.

## **Environment Department – Streetscene**

### **Action Plan – Rolling out the New MWC service to flats and properties of multiple occupancy**

#### **Background**

The new Managed Weekly Collection Service has now been introduced to the majority of Flintshire residents. Because of the complexity of the final phase of the project, flats and properties of multiple occupancy were excluded from the rollout, which took place in November 2011. (Although some collection arrangements did change in order to link into local changes to residential collections)

It is now essential that these properties are now offered the new service, to ensure the Council maximises the recycling opportunities offered to all of its residents and in order to meet the statutory Recycling Targets which come into effect in 2012 -13

#### **Service Delivery**

The service to flats will be provided in the most cost effective an efficient way possible. The new rounds will be designed to reduce abortive travelling and maximise the efficiency of the collection on the round. The new round will operate over 6 days, in line with the new working arrangements for the Streetscene service which come into effect on April 1<sup>st</sup> 2012.

**The programme for delivering the new service is shown on the attached Action Plan**