

'How we measure achievement' Amendments Record Sheet

No.	Priority	Sub-Priority	Measure / Milestone	Change From	Change To	Reason
1a	Living Well	Independent Living	Activity 1 - PSR/009a – The average number of calendar days taken to deliver a Disabled Facilities Grant (DFG) for children and young people	2014/15 Target = 270 days	2014/15 Target = 257 days	Target now maintains the same level of performance achieved in 2013/14 which will be very challenging given the decreasing numbers of DFGs but their increasingly complex and costly nature.
1b				Aspirational Target = 237days	Aspirational Target = 231days	Aspirational target now set to achieve top quartile performance.
2a	Living Well	Independent Living	Activity1 - PSR/009b – The average number of calendar days taken to deliver a Disabled Facilities Grant (DFG)for adults	2014/15 Target = 250 days	2014/15 Target = 247 days	As 1a above
2b				Aspirational Target = 237days	Aspirational Target = 231days	As 1b above
3	Living Well	Independent Living	Additional milestone under activity 3 - Use whole family approach through the Integrated Family Support Service (IFSS)	N/A	Alignment of Flintshire's policies with those of Wrexham by December 2014	Requested by service. (Also see Appendix 1a)
4	Living Well	Independent Living	Activity 3 - Number of families referred to IFSS (FCC only)	2013/14 Baseline = TBC	2013/14 Baseline = 13	Baseline data now available.
5a	Living Well	Independent Living	Activity 3 - Average "distance travelled" score at 12 month review	2013/14 Baseline = TBC	2013/14 Baseline = 1.4	Baseline data now available.
5b				2014/15 Target = TBC	2014/15 Target = 1.4	Service looking to maintain this good level of performance.
6	Living Well	Independent Living	Activity 4 - SCC/016 – The percentage of reviews of child in need plans carried out in accordance with the statutory timetable	Aspirational Target = 85%	Aspirational Target = 100%	More challenging aspirational target set.

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7a	Economy & Enterprise	Social Enterprise	Activity 1 – Establish or assist 5 social enterprises	2014/15 Target = 10 social enterprises	2014/15 Target = 5 social enterprises	More realistic target set for 2014/15 and aspirationally. (Also see Appendix 1a)
7b				Aspirational Target = 11 social enterprises	Aspirational Target = 5 social enterprises	
8a	Safe Communities	Traffic and Road Management	Activity 2 - The percentage of collisions in 'collision cluster sites' investigated and actioned	N/A measure redefined	2014/15 Target = 100%	Measure redefined and new targets set. (Also see Appendix 1a)
8b				N/A revised measure	Aspirational Target = 100%	
9	Environment	Carbon Control and Reduction	Activity 2 – EEFLM1 – Carbon Reduction Commitment – Reduce our carbon footprint through delivery of our Carbon Reduction Strategy (non domestic portfolio)	2014/15 Target = 29%	2014/15 Target = 21%	Target should have been 24% not 29%, however a reduction to 21% has been agreed as this is a more realistic level, whilst still challenging.
10a	Modern & Efficient Council	Organisational Change	Activity 1 – Minimising service disruption and failure, which affects performance targets, during the transition phase of the new model	2014/15 Target = TBC	2014/15 Target = 75%	Targets now confirmed for 2014/15 and aspirationally.
10b				Aspirational Target = TBC	Aspirational Target = 100%	
11a	Modern & Efficient Council	Organisational Change	Activity 2 – Overall annual efficiency savings from a combination of the above	2014/15 Target = TBC	2014/15 Target = £1.450m	Targets now confirmed for 2014/15 and aspirationally.
11b				Aspirational Target = TBC	Aspirational Target = £2.000m	
12	Modern & Efficient Council	Asset Strategy	Activities 1-4 – EEFLM1 – Carbon Reduction Commitment – Reduce our carbon footprint through delivery of our Carbon Reduction Strategy (non domestic portfolio)	2014/15 Target = 29%	2014/15 Target = 21%	As 9 above.
13a	Modern & Efficient Council	Asset Strategy	Activities 1-4 – Reduction in square meters of occupied office accommodation	2014/15 Target = TBC	2014/15 Target = 10%	Targets now confirmed for 2014/15 and aspirationally.
13b				Aspirational Target = TBC	Aspirational Target = 30%	

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14a	Modern & Efficient Council	Asset Strategy	Activities 1-4 – Reduction in other operational assets (sqm) excluding schools	2014/15 Target = TBC	2014/15 Target = 2%	Targets now confirmed for 2014/15 and aspirationally.
14b				Aspirational Target = TBC	Aspirational Target = 5%	
15a	Modern & Efficient Council	Access to Council Services	Activity 1 - IPME6M3 - Customer satisfaction rating (Flintshire Connects centres)	2014/15 Target = 80 – 90%	2014/15 Target = 90%	More challenging 2014/15 and aspirational targets set.
15b				Aspirational Target = 80 – 90%	Aspirational Target = 90%	