



Annual Performance 2016/17 Progress Report

Environment



Flintshire County Council



Print Date: 15-Jun-2017

7 Environment



Actions

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.1.1.1 Access available funding to support Council priorities for accessing employment, health, leisure and education	Sue Price - Transport Policy Officer	In Progress	01-Apr-2016	31-Mar-2017	95.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

The revised mapping system from Welsh Government has still not been delivered. There has also been a revision to the project timetable. Local Members and Community and Town Councils will be invited to a choice of two drop in sessions to view and comment on the Active Travel Mapping proposals in June. This will be followed by a presentation of Active Travel proposals at the Community and Town Councils Forum on the 28th June, followed by the commencement of the Statutory 12 week consultation in July. Informal engagement events are currently being devised with Flintshire Disability Forum, Schools and the Local Access Forum. Stage 4 is not yet complete with a number of site assessments still to be undertaken with a revised completion date for the end of April 2017 in accordance with the project as a whole. This will not impact on the delivery of the overall project to meet Welsh Government submission deadline dates and these do not coincide with Flintshire County Council financial years.



Last Updated: 13-Jun-2017



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.1.1.2 Prioritise the Council's road infrastructure for repairs and maintenance and implement programmes of work within available funding in order to improve the resilience, efficiency and reliability of the transport network.	Ian Bushell - Technical and Performance Manager	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:



Road infrastructure and repairs and maintenance are built up of 3 main contracts: i) Carriageway surface dressing from 01/04/16 to 01/05/16 - All works are complete. ii) Carriageway resurfacing from 01/05/16 to 31/10/16 - All works are complete. iii) Carriageway patching from 01/04/16 to 31/03/17 - Part 1 of the works were completed 01/04/16 to 01/06/16 - Part 2 started on 01/02/2017 and scheduled for completion by 31/03/2017 - All works are complete.

Last Updated: 02-Jun-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.1.1.3 Use available funding to support the Council's priorities to improve road safety on the County's highway network.	Lee Shone - Road Safety Officer	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN
ACTION PROGRESS COMMENTS: Welsh Government funding received for Road Safety Grant Schemes (2016/17) - i) A5026, Lloc - Junction Improvement - Completed ii) A5104 Penymynydd to Warren Hall - Route treatment - Completed iii) Liverpool Road/Alltami Road - Route treatment - Completed Last Updated: 11-Apr-2017							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.1.1.4 Work closely with the communities to develop innovative and sustainable community transport schemes	Katie Wilby - Transportation and Logistics Manager	In Progress	01-Apr-2016	01-Apr-2017	80.00%	 GREEN	 AMBER
ACTION PROGRESS COMMENTS: Working groups were set up within the 21 communities that signed up to the project and group meetings took place throughout August and September 2016. The purpose of the working groups was to organise public drop-in events within their communities, arrange publicity for the events and identify the demand within each area. A series of 'drop in' events were held across the County during quarter 3 to engage with the wider community and stakeholders to explain how people can get involved in the project, understand the demand and capacity within the areas and what support may be required in setting up the new initiatives. Drop in sessions continued throughout quarter 4. Work has been carried out within the communities and, officers have attended Community Council meetings. Drop in sessions were organised and completed to help develop community transport schemes. Several community transport schemes were identified and initiated during May and June. several schemes are due to commence in May and June. Close working with communities has enabled innovative schemes to be identified and developed. Community transport has been introduced in the Higher Kinnerton area and close communication with the community is continuing to ensure the success and sustainability of the scheme. Last Updated: 13-Jun-2017							



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
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7.2.1.1 Establish an Environment working Group to ensure that the Council adopts an integrated approach to service delivery which meets the aims and objectives of the Single Environment Grant (SEG).	Andrew Farrow - Chief Officer - Planning and Environment	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN
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ACTION PROGRESS COMMENTS:

The Single Environment Working Group (SEWG) was established in June and has met twice since. The Group has successfully co-ordinated the actions of the two portfolios to meet the aims of the Single Environment Grant Claim (SEG) claim. SEWG are tracking the latest position on 2017/18 SEG level. Officers attended a Welsh Government workshop on 30.11.2016 to gain advice on clarity for submitting future SEG claims and we will also be presenting in terms of our SEWG approach.



Last Updated: 13-Jun-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.2.1.2 Agree the Local Development Plan vision and objectives, and options to accommodate growth	Andy Roberts - Planning Strategy Manager	In Progress	01-Apr-2016	31-Mar-2017	50.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

Consultation on strategic options was completed in December 2016 and feedback reported to the Planning Strategy Group at its February 2017 meeting. Members agreed the preferred growth and spatial option at this meeting in order to allow development of the preferred strategy. Members considered a draft of the emerging Preferred Strategy at the March 2017 Planning Strategy Group meeting and endorsed the emerging plan, including the vision, objectives, selected growth and spatial option, and draft strategic policies. Members gave officers delegated powers to proceed to complete the draft preferred strategy including the preparation of supporting documents ready for consideration in the summer, following the Council elections.



Last Updated: 25-May-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.2.1.3 Reducing our Carbon footprint	Paul Kindlin - Energy Conservation Building Surveyor	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

Overall energy consumption figures indicate a reduction for all fuel types as follows: Electricity -2.64 %, Gas -3.49%, Oil -38.72%, LPG -24.84%. Overall reduction in emissions is 3.69% just 0.31% below the 4% target. In Absolute terms the County's carbon emissions reduced by 4.78% compared to 2015/16 figures. Activities completed during quarter 4 were lighting refurbishment at Greenfield Business Centre and Hawarden Village School LED lighting, 3 PV installations at Derwen School, Mynydd Isa Infants and Broughton CP. An overall progress is a 23.36% (weather corrected) cumulative reduction from base year 2007/08 has been achieved. Continued energy monitoring, energy efficient projects, installation of renewable energy systems and the CAT programme for leisure services will play a major part in achieving next years target.



Last Updated: 13-Jun-2017

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.2.1.4 Reviewing the Flood Risk Management Strategy	Ruairi Barry - Senior Engineer	Ongoing	01-Apr-2016	31-Mar-2017	-	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

In April 2017 Welsh Government advised that: "Local Strategies need to be updated over the next 18 months once the National Strategy has been updated and we recommend Lead Local Flood Authorities (LLFAs) to plan ahead throughout 2016/17 and 2018 to ensure resources are identified and that this additional piece of work build up to be included in a work programme" This Action will remain as on-going subject to Welsh Government's review of the National Strategy.

Last Updated: 13-Jun-2017



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
7.2.1.5 Reducing the occurrence and impact of environmental crime.	Harvey Mitchell - Waste and Ancillary Services Manager	Completed	01-Apr-2016	31-Mar-2017	100.00%	 GREEN	 GREEN


ACTION PROGRESS COMMENTS:


The year-long pilot with the specialist environmental enforcement company is nearing its end with in excess of 3900 Fixed Penalty Notices (FPN) issued (July '16-March'17). An outcome on the impact and success of the pilot will be assessed once complete and a decision made on the option to formally contract out the enforcement of litter and dog fouling / control offences. Informal consultation with elected members and approval from Cabinet has taken place on the introduction of a Public Space Protection Order (PSPO) to provide the enforcement team with powers to further enforce fouling and dog control offences. The introduction of this PSPO will allow the enforcement team to enforce dog exclusion zones to prevent fouling offences occurring in sensitive areas such as children's play grounds or sports pitched.


Last Updated: 13-Jun-2017

Performance Indicators

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.1.1.2M01 (THS/012) - The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	4.02	3.35	↑	7	 GREEN
<p>Lead Officer: Barry Wilkinson - Highways Networks Manager Reporting Officer: Ian Bushell - Technical and Performance Manager Aspirational Target: 8.00 Progress Comment: Scanner Surveys of road conditions took place in September 2016 and findings made available to the Council in November 2016. These results again show a slight improvement overall on the previous years figures.</p> <p>Last Updated: 13-Jun-2017</p>					
KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.1.1.2M02 Percentage of inspections undertaken to ensure reinstatements meet required standards so as to improve the standard of works undertaken on Flintshire's network.	No Data	15	N/A	12.5	 GREEN
<p>Lead Officer: Stephen Jones - Chief Officer - Streetscene and Transportation Reporting Officer: Sam Tulley - Road Space Manager Aspirational Target: Progress Comment: The average performance for the year has outturned at 15% exceeding the set target of 12.5%. The inspections undertaken have a three fold effect in ensuring standards for reinstatements are consistently high throughout Flintshire, reduction in repeat reinstatements which reduces the frequency and duration of roadworks on our networks and reduction in the need for site revisits.</p> <p>Last Updated: 13-Jun-2017</p>					
KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG

IP7.1.1.3M01 Road safety initiatives to reduce the risk of collisions of high risk groups: Older drivers	24	34	↑	27	 GREEN
<p>Lead Officer: Anthony Stanford - Highways Strategy Manager Reporting Officer: Lee Shone - Road Safety Officer Aspirational Target: Progress Comment: 34 completed for the year against a target of 27. There was an increase in final figures in quarter 4 due to a change in local advertising. During this period an advert was placed in a free county wide newspaper as opposed to previous quarters where the advert was placed in a newspaper which attracted a purchase charge.</p> <p>Last Updated: 26-May-2017</p>					

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.1.1.3M02 Road safety initiatives to reduce the risk of collisions of high risk groups: Newly qualified young drivers	43	29	↓	44	 RED
<p>Lead Officer: Anthony Stanford - Highways Strategy Manager Reporting Officer: Lee Shone - Road Safety Officer Aspirational Target: Progress Comment: The yearly total of 29 shows an increase in the latter half of the year due to the actions undertaken following advice from the Young Persons Steering Group. Attendance on the Pass Plus Cymru course has been in decline in previous years, with the decline acknowledged by the Young Persons Steering Group. The group is continuing to consider alternative promotions with Flintshire to support any actions in an attempt to increase uptake.</p> <p>Last Updated: 16-May-2017</p>					

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.1.1.3M03 Road safety initiatives to reduce the risk of collisions of high risk groups: Motorcyclists	63	65	↑	63	 GREEN

Lead Officer: Anthony Stanford - Highways Strategy Manager
Reporting Officer: Lee Shone - Road Safety Officer
Aspirational Target:
Progress Comment: Welsh Government funding has been secured for BikeSafe Motorcycle Training for residents of Flintshire. The BikeSafe workshop explores the main riding hazards that a motorcyclist may encounter by delivering theory presentations and observed rides. A BikeSafe workshop will help motorcyclists discover their strengths and weaknesses and how to further develop their road skills. In addition to the BikeSafe workshop, a First Bike On Scene (FBOS) First Aid for Riders course is available to residents of Flintshire. Scooter Safe and Small Capacity motorcycle training is also available. The figure of 65 is the cumulative total for the year including residents from outside the area who undertake the training within North Wales. This cross-border agreement caters for both residents and visitors who utilise the scenic routes across North Wales helping to reduce the number of accidents in the County for this high risk group.

Last Updated: 11-May-2017

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.1.1.4M01 Number of community transport "hubs" developed within available funding	No Data	1	N/A	N/A	N/A

Lead Officer: Stephen Jones - Chief Officer - Streetscene and Transportation
Reporting Officer: Katie Wilby - Transportation and Logistics Manager
Aspirational Target:
Progress Comment: Community transport has been introduced in the Higher Kinnerton area and close communication with the community is ongoing to ensure the success and sustainability of the scheme. Extensive work has been carried out within the communities, officers have attended Community Council meetings, organised and completed numerous drop in sessions within the communities to develop community transport schemes. Several community transport schemes have been identified and several schemes are due to commence in 2017/18. Promotion of the schemes and close working with communities has enabled innovative schemes to be identified and developed.

Last Updated: 01-Jun-2017

KPI Title	Previous Year Actual	Actual	Performance Indicator Trend	Target	Performance RAG
IP7.2.1.3M01 (EEF/LM1) Carbon reduction Commitment - Reduce our carbon footprint through delivery of our Carbon Reduction Strategy (non-domestic portfolio)	1.14	No Data	N/A	5	

Lead Officer: Andrew Farrow - Chief Officer - Planning and Environment

Reporting Officer: Paul Kindlin - Energy Conservation Building Surveyor

Aspirational Target:

Progress Comment: Final figures will not be available until June/July 2017 due to the number of buildings that require DEC's and the complexity of calculating the ratings.

Last Updated: 16-May-2017

RISKS

Strategic Risk

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Sufficient funding to ensure our highways infrastructure remains safe and capable of supporting economic growth.	Stephen Jones - Chief Officer - Streetscene and Transportation	Barry Wilkinson - Highways Networks Manager	Amber	Amber	↔	Closed

Potential Effect: Deterioration of the condition of highways in Flintshire.

Management Controls: Focussed investment through the funding of schemes that maintain or reduce the pace of deterioration of the condition of the main highway infrastructure.

Road Safety Scheme identification for improvement to routes through available funding.

Maximize funding received through the quality of the bid submission by aligning submissions to follow successful bid model techniques.

Progress Comment: Preventative and corrective work has been completed across a number of improvement and maintenance schemes of the highest ranked sites within the network as planned, in accordance with received funding.

Last Updated: 26-May-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Sustainable transport options do not remain attractive to users.	Stephen Jones - Chief Officer - Streetscene and Transportation	Katie Wilby - Transportation and Logistics Manager	Amber	Amber	↔	Open

Potential Effect: Increase in individual car usage. Increase in deterioration of the highway. Not meet the requirements of the Active Travel Wales bill.
Management Controls: Develop initiatives around fares, ticketing interoperability, transport integration, vehicle standards, accessibility (low floor vehicles), safety and security measures (e.g. CCTV mandatory), driver training, quality of passenger transport information, marketing and promotion of services
Progress Comment: Work is ongoing with Welsh Government and regional partners through the Local, Regional and National Transport Plans looking at transport interventions such as integrated ticketing, quality partnerships, vehicle quality standards, infrastructure improvements and development of alternative services such as community based transport services.

Last Updated: 01-Jun-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Sufficient funding will not be found to continue to provide subsidised bus services.	Stephen Jones - Chief Officer - Streetscene and Transportation	Katie Wilby - Transportation and Logistics Manager	Amber	Amber	↔	Open




Potential Effect: Decrease in bus services to residents, particularly in rural areas.
Management Controls: Develop services so that they become more commercially viable
Progress Comment: Work is ongoing to make existing services more sustainable and provide support for the bus industry in partnership with Welsh Government with a Bus Summit held on 23.01.2017. The Bus Summit was facilitated by Welsh Government and aimed to bring together industry users, providers, and policy makers in devising a forward looking sustainable strategy for the bus industry in Wales.
 Existing supported bus services are operating within current financial levels for 2016-2017.




Last Updated: 01-Jun-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Reduction of the Single Environment Grant.	Andrew Farrow - Chief Officer - Planning and Environment		Amber	Amber	↔	Open

Potential Effect: Potential reduction in future service provision
Management Controls: Following initial Welsh Government projections for the grant this is now being raised as pressure for 2017/18.
Progress Comment: Reduction of the Single Environment Grant remains a risk as Welsh Government have continued with a reduced settlement for 2017-18. This has been raised as a budget pressure for 2017-18.

Last Updated: 19-May-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Recycling programmes are not supported by the public and employees.	Stephen Jones - Chief Officer - Streetscene and Transportation	Harvey Mitchell - Waste and Ancillary Services Manager				Open
<p>Potential Effect: Decreasing income from resale of recyclates. Increased infraction charges. Carbon reduction targets not met.</p> <p>Management Controls: Recycling information to public. Employee recycling schemes in place. Incentives for local business to recycle. Marketing campaigns. Targeting of areas with low participation rates. Increase meet and greet service at HRCs. Early stakeholder engagement.</p> <p>Progress Comment: Recycling tonnages have improved on the previous year. A Countywide education campaign was carried out prior to Christmas to inform residents of an increase in the range and type of materials we collect. Further food specific campaigns are planned for March. This will continue to be monitored given the increase in what can be recycled and that the public are becoming more aware of the range of materials that can now be collected.</p> <p>Q4. Following the countywide education campaign prior to Christmas Flintshire residents have been presenting the additional range of recycling materials at the kerbs side for collection. This uptake will be continually monitored and will aid in sustaining the improved recycling tonnages into the coming year. The food specific campaign programmed for March '17 did not take place.</p> <p>Last Updated: 02-Jun-2017</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Limitations on suitable Council sites with sufficient area for larger scale renewables schemes and suitable connections to the electric grid.	Andrew Farrow - Chief Officer - Planning and Environment					Open
<p>Potential Effect: Unable to generate power through FCC controlled renewables sources. Continue to pay market prices for energy.</p> <p>Management Controls: Continue to review the availability of sites.</p> <p>Progress Comment: A list of potential sites has been generated in partnership with the Green Growth Wales team, these are being reviewed and a programme for each will established during 2017-18.</p> <p>Last Updated: 19-May-2017</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Funding will not be secured for priority flood alleviation schemes.	Andrew Farrow - Chief Officer - Planning and Environment					Open

Potential Effect: Flood schemes will not be delivered
Management Controls: Review our approach to funding capital projects
Progress Comment: Grant availability continued to be monitored throughout 2016-17 and a capital bid to potentially address flood risk schemes was also developed. The Mold scheme has been raised as a potential National Development Framework project which will provide greater strength when seeking capital. A review of the permitted Mold scheme is also in progress.




Last Updated: 19-May-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Customer expectations around the delivery of flood alleviation schemes are not effectively managed.	Andrew Farrow - Chief Officer - Planning and Environment					Open

Potential Effect: Flood schemes will not be delivered
Management Controls: Review our approach to funding capital projects
Progress Comment: The customer expectation (which is improving) is that flood risk can be eliminated or managed through the delivery of flood alleviation schemes by the Local Authority. This may not always be possible due to technical, environmental, financial or other constraints. Potential schemes must be able to demonstrate positive benefit cost ratios and then be considered and prioritised on a national risk based approach. Considering the current pressures on public funding, the money available for addressing flood risk is unlikely to be adequate and pressures will only increase with the rising future risk brought about by further development and a changing climate. As such flood risk management and local resilience will need to be improved by everyone working together and by those at risk from flooding taking responsibility to protect and help themselves.

Last Updated: 19-May-2017

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
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Environmental crime programmes are not supported by the public and employees.	Stephen Jones - Chief Officer - Streetscene and Transportation	Harvey Mitchell - Waste and Ancillary Services Manager				Open
<p>Potential Effect: Continued problems with littering, graffiti and loss of environmental quality</p> <p>Management Controls: Monitor the effectiveness of projects and clarify the purpose of schemes prior to implementation.</p> <p>Progress Comment: Quarter 4- The introduction of a specialist environmental enforcement contractor is nearing the end of a year-long pilot. Since July, in excess of 3900 Fixed Penalty Notices have been issued (July '16-March'17), 91 of which are for dog fouling offences. The anecdotal evidence continues to suggest a reduction in littering and positive support on tackling environmental crime has been received from the community and elected members / Town Community Councils.</p> <p>Last Updated: 06-Jun-2017</p>						