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# Quarter 3 Council plan 2017/18 Progress Report



## Supportive Council



Flintshire County Council







*Print*  
*Date:*  
*14-Feb-*  
*2018*



## Actions

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.1 Strengthen the arrangements within all council portfolios to have clear responsibilities to address safeguarding.	Fiona Mocko - Policy Advisor (Equalities and Cohesion)	In Progress	01-Apr-2017	31-Mar-2018	60.00%	 AMBER	 AMBER
<p><b>ACTION PROGRESS COMMENTS:</b>            The Corporate Safeguarding Policy was approved in October 2017. Safeguarding awareness training was provided in November 2017 during National Safeguarding Week to support employees understand safeguarding issues and to know how to recognise signs and report concerns. A review of corporate safeguarding arrangements by Internal Audit has identified further actions which have been incorporated into the Corporate Safeguarding Panel's future work programme.</p> <p>Last Updated: 25-Jan-2018</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.3 Develop a preventative approach towards Child Sexual Exploitation (CSE)	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Completed	01-Apr-2017	16-Oct-2017	100.00%	 GREEN	 GREEN
<p><b>ACTION PROGRESS COMMENTS:</b>            North Wales Police Child Sexual Exploitation (CSE) videos have been shared at Senior Management Team meetings across the Authority and at the Corporate Safeguarding Panel. CSE awareness is also on the agenda for general safeguarding training to be delivered to all Scrutiny Committee members.</p> <p>Last Updated: 25-Jan-2018</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.4 Identify and address the signs and symptoms of domestic abuse and sexual violence	Sian Jones - Public Protection Manager	In Progress	01-Apr-2017	31-Mar-2018	25.00%	 AMBER	 GREEN
<p><b>ACTION PROGRESS COMMENTS:</b>            Welsh Government require all Flintshire County Council staff to complete the Violence Against Women and Domestic Abuse and Sexual Violence Level 1 e-learning module. During quarter 3 a presentation was delivered to Change Exchange on the training requirements. Chief Officers and Service Managers have been requested to initiate the roll-out throughout the organisation. Also during quarter 3, pilot groups in HR and Community and Business Protection were identified to trial the use of the e-learning module on the Learning Pool. This pilot was successful. During quarter 4 additional training for domestic abuse link officers will be provided. As 60% of Council employees do not have access to a computer, face-to-face sessions are planned for January 2018. We are also currently exploring the possibility of face-to-face sessions with a theatre company.</p> <p>Last Updated: 12-Feb-2018</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.5 Strengthen regional community safety through collaboration and partnership arrangements	Sian Jones - Public Protection Manager	Completed	01-Apr-2017	31-Mar-2018	100.00%	 GREEN	 GREEN
<p><b>ACTION PROGRESS COMMENTS:</b>            The North Wales Safer Communities' Board Plan has now been approved. This document sets out the priorities for the statutory partners for the next three year period. A work programme is included. Flintshire continues to occupy an active role in this forum, and on a local level has adopted the regional priorities through the work of the Flintshire Public Services Board.</p> <p>Last Updated: 25-Jan-2018</p>							



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.6 Ensure we meet the requirements of the North Wales Contest Board	Sian Jones - Public Protection Manager	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN



**ACTION PROGRESS COMMENTS:**



The self assessment, which measures the Council's progress against the 'Prevent' duties, has been undertaken. Progress is reviewed on a regular basis at the Corporate Safeguarding Panel. The Panel continues to work on the areas of weakness highlighted in the self-assessment, and respond to any requests from the North Wales Contest Board, as and when required.



Last Updated: 15-Jan-2018



## Performance Indicators

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.3.1M01 The percentage of portfolio senior management teams that have viewed the North Wales Police CSE information videos	No Data	37.5	25	 GREEN	N/A	50	25	 GREEN
<p><b>Lead Officer:</b> Fiona Mocko - Policy Advisor (Equalities and Cohesion)  <b>Reporting Officer:</b> Fiona Mocko - Policy Advisor (Equalities and Cohesion)  <b>Aspirational Target:</b> 100.00  <b>Progress Comment:</b> Half of the senior management teams have viewed the videos. A reminder will be sent to those who have not yet viewed them to ensure 100% have seen them by March 2018.</p> <p>Last Updated: 04-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.4.1M01 Percentage of employees who have completed the level 1 e-learning training package to meet the requirements of the Domestic Abuse and Sexual Violence National Training Framework	No Data	1.34	25	 RED	N/A	2.55	25	 AMBER
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> Heather Johnson - Learning and Development Adviser  <b>Aspirational Target:</b> 50.00  <b>Progress Comment:</b> Total number of employees who completed the Welsh Government approved training are 152. This amounts to 2.55% of employees. The e-learning module was not ready for use until November 2017. We conducted a pilot and started roll out end of December 2017. As 60% of employees do not have access to a P.C. or laptop we have made provision for face to face sessions and Chrome Book sessions and will continue to promote completion of e-learning where possible.</p> <p>Last Updated: 17-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.4.2M02 The number of reported incidents of Domestic Abuse and Sexual Violence	375	844	0	 GREEN	↑	2349	0	 GREEN
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> Sian Jones - Public Protection Manager  <b>Aspirational Target:</b>  <b>Progress Comment:</b> Domestic abuse and sexual violence are underreported and our aim is to increase reporting. Statutory duties placed upon public services, including the implementation of the Welsh Government National Training Framework will improve practitioner knowledge and response. An increase in reporting is therefore anticipated, helping to provide victims with assurance that they will receive an appropriate response when reporting.</p> <p>Last Updated: 12-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.4.3M03 The number of domestic abuse incidents reported to North Wales Police	275	747	0	 GREEN	↑	2041	0	 GREEN
<p><b>Lead Officer:</b> Sian Jones - Public Protection Manager  <b>Reporting Officer:</b> Sian Jones - Public Protection Manager  <b>Aspirational Target:</b>  <b>Progress Comment:</b> There has been an increase in both the number of reported incidents and recorded domestic crimes. There were 747 reports resulting in 445 recorded crimes in Q3, compared with 678 reports and 414 recorded crimes in Q2. This suggests that people are becoming more confident in reporting.</p> <p>Last Updated: 26-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.4.4M04 The number of incidents of sexual assaults reported to North Wales Police	100	97	0	 GREEN	↓	308	0	 GREEN

**Lead Officer:** Sian Jones - Public Protection Manager

**Reporting Officer:** Sian Jones - Public Protection Manager




**Aspirational Target:**




**Progress Comment:** Improved responses across agencies is helping to provide victim with assurance that they will be provided with an appropriate response when reporting incidents of sexual assault. Measures to hold perpetrators accountable are vital in demonstrating that we are serious in tackling sexual violence. During this period there were 97 recorded cases of sexual assault compared to 100 cases recorded during Q2. The most common suspect age was 15 and most common victim age was 15 years of age. In most of the cases, the suspect was either a partner or known to the victim. This highlights the importance of education on relationships and sexual respect to children and young people in schools and other youth settings.

Last Updated: 16-Jan-2018

## RISKS

### Strategic Risk

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Knowledge and awareness of safeguarding not sufficiently developed in all portfolios	Fiona Mocko - Policy Advisor (Equalities and Cohesion)	Jane M Davies - Senior Manager, Safeguarding & Commissioning				Open
<p><b>Potential Effect:</b> Employees will not recognise when adults and children are at risk and will not take appropriate action.</p> <p><b>Management Controls:</b> Safeguarding workshops were held during Safeguarding Week in November 2017; a safeguarding awareness training programme is now in place ensuring regular training opportunities are available to employees.</p> <p><b>Progress Comment:</b> Safeguarding training is available and a communication plan is being implemented which will increase employee awareness of safeguarding issues. Safeguarding is included within the corporate induction via e-learning, ensuring new employees can recognise the signs and know how to make a report. Safeguarding awareness workshops were delivered during National Safeguarding Week in November 2017 and further training is planned for January and February 2018.</p> <p>Last Updated: 15-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Failure to implement safeguarding training may impact on cases not being recognised at an early stage.	Fiona Mocko - Policy Advisor (Equalities and Cohesion)					Open
<p><b>Potential Effect:</b> Employees will not identify potential safeguarding issues. Referrals will not be made through the right channels which may delay investigation or result in evidence being contaminated.</p> <p><b>Management Controls:</b> Safeguarding training will be included in induction programme ensuring all new employees receive training. A range of safeguarding training for the workforce is being developed and numbers attending will be reported to the Corporate Safeguarding Panel.</p> <p><b>Progress Comment:</b> Safeguarding is included in the corporate induction ensuring all new employees have a basic understanding of safeguarding. Safeguarding training is provided regularly ensuring employees have the opportunity to access appropriate training.</p> <p>Last Updated: 15-Jan-2018</p>						