



## EDUCATION & YOUTH OVERVIEW AND SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday 12 <sup>th</sup> April 2018
<b>Report Subject</b>	Integrated Youth Provision (IYP)
<b>Cabinet Member</b>	Cabinet Member for Education
<b>Report Author</b>	Chief Officer Education & Youth
<b>Type of Report</b>	Operational

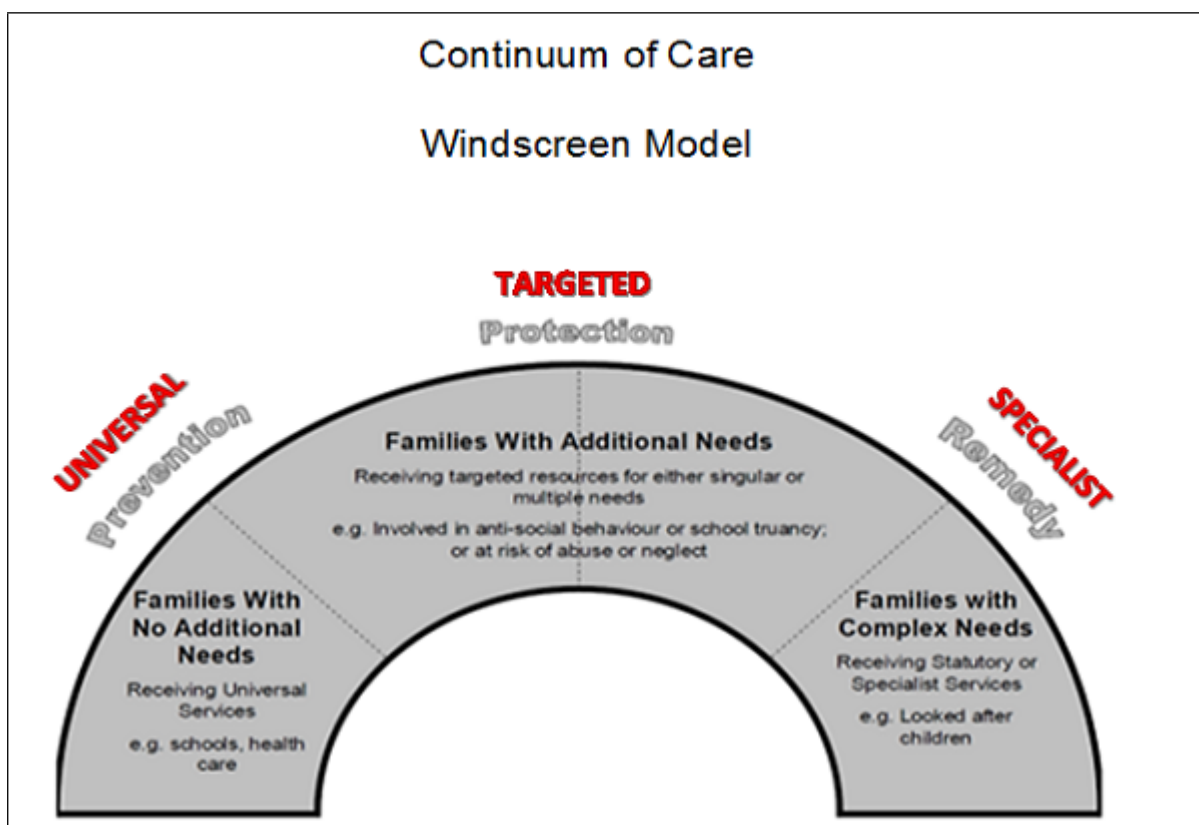
### EXECUTIVE SUMMARY

The Flintshire Integrated Youth Provision (IYP) is comprised of a mixed menu of provision via the base budget, Youth Support grant (YSG), Youth Justice Board (YJB) grants and the Welsh Government Anti-Poverty Families First commissioned grant (WGFF).

Traditionally these were several stand-alone services with five dedicated service managers and one Principal Youth Officer post. Several services were merged in April 2014 and the Principal Youth Officer, two deputy officers, the Youth Justice Service Manager posts and the Children and Young People Co-ordinator posts were all deleted from the structure. Further elements were merged in January 2016 as part of the Education and Youth senior management team restructure. The newly appointed Senior Manager for Integrated Youth Provision then took on the overall strategic lead for the broad delivery of all youth services across the portfolio.

This change offered the Education and Youth Portfolio significant cost reductions and also paved the way to innovate, to commission and to deliver youth services differently through a new strategic blueprint for youth services, outlined in the key document 'Delivering Together 2014-2018'. The Delivering Together IYP model and ethos delivers innovative, creative youth service approaches of high quality whilst ensuring a strategic fit with national and local priorities within a model of best value. It is responsive to the changing needs of young people.

The model works with other statutory organisations and voluntary sector providers to deliver a bespoke universal, targeted and specialist provision for young people in line with the continuum of care model which is outlined below. The report provides an overview of the many strands of service delivery for young people across Flintshire.



## RECOMMENDATIONS

1	To note the development of the Integrated Youth Provision (IYP) and endorse the delivery model which is informed by the Adverse Childhood Experience (ACE) agenda.
2	To endorse the increased focus on targeted and preventative support e.g. increased focus on substance misuse and sexual health innovations as this offers the earliest support to the most vulnerable young people.
3	To endorse the increasing focus on delivering within Flintshire's secondary schools to support the engagement, attendance and wellbeing of our most vulnerable young people, particularly those who are 'looked after' children (LAC) and those at risk of becoming 'Not in Education Employment or Training' (NEET).

## REPORT DETAILS

<b>1.00</b>	<b>EXPLAINING THE INTEGRATED YOUTH PROVISION</b>
1.01	The IYP is very much informed by the Adverse Childhood Experiences (ACE) agenda (see link to ACE supporting evidence and film clip in accessible documents). This enables the service to provide the most reactive responses and the best preventative provision to match the needs of a cohort which requires creative responses to complex individual needs. Therefore, all of the service provision is viewed and commissioned with an ACE lens and ACE informed thinking.

1.02	All of the service's internal and commissioned practice and provision is ACE informed. All staff within the service and commissioned partners have to evidence that they are ACE trained and informed. The IYP Senior Manager has led on the workforce delivery of the ACE agenda to ensure compliance by staff and commissioned partners.								
1.03	<p><b>The elements of the IYP model include the following:-</b></p> <ul style="list-style-type: none"> <li>• F.C.C. Universal Youth Service provision</li> </ul> <table border="1" data-bbox="344 504 1350 801"> <tr> <td data-bbox="344 504 703 577">Total number of clubs</td> <td data-bbox="703 504 1350 577">19 clubs currently open with the exception of Bagillt and Bistre – overall total 21</td> </tr> <tr> <td data-bbox="344 577 703 651">Number of Workers in Charge</td> <td data-bbox="703 577 1350 651">19</td> </tr> <tr> <td data-bbox="344 651 703 725">Number of Assistant Youth Workers</td> <td data-bbox="703 651 1350 725">36</td> </tr> <tr> <td data-bbox="344 725 703 801">Number of Sessional Youth Workers</td> <td data-bbox="703 725 1350 801">20</td> </tr> </table> <ul style="list-style-type: none"> <li>• F.C.C. Duke of Edinburgh provision</li> <li>• F.C.C. Youth Justice Service</li> <li>• CAIS and FCC SORTED Partnership Substance Misuse Service</li> <li>• FCC Youth Support Grant (YSG) which funds commissioned collaborations and projects</li> <li>• Commissioned creative engagement projects via Theatre Clwyd Cymru (TCC) e.g. Urdd Eisteddfod work/ Justice in a day programme</li> <li>• IYP Participation team which ensures due regard to UNCRC rights and recognised by WG as good practice</li> <li>• Flintshire Youth Council</li> <li>• Early Help Hub (EHH) - Senior Manager IYP has taken lead role on commissioning this provision and cascading the workforce training on how the Hub will work to support young people and their families</li> <li>• F.C.C. Apprentices - IYP service supports the delivery of bespoke training and coaching to the young apprentice cohort</li> <li>• F.C.C. / Welsh Government Bronze Quality Assurance Mark programme</li> <li>• FCC Play provision - transferred into the IYP from January 2018 following reorganisation of leisure services into AURA. Current focus is development of summer play schemes with Town and Community Councils as well as targeted support in individual schools where there is an identified need.</li> <li>• IYP / B.C.U.H.B. sexual health partnership working</li> <li>• I.Y.P / T.C.C. Creative collaborations e.g. CONSENT project</li> <li>• WG / FCC Families First programme</li> </ul> <p>(See the range of attached supporting documents for more detailed information).</p>	Total number of clubs	19 clubs currently open with the exception of Bagillt and Bistre – overall total 21	Number of Workers in Charge	19	Number of Assistant Youth Workers	36	Number of Sessional Youth Workers	20
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1.04	<p>The IYP Senior Manager acts as the Lead Commissioner for the Welsh Government's Youth Support Grant programme and directly commissions elements which include :-</p> <ol style="list-style-type: none"> <li>1. <b>URDD</b> - Welsh language youth provision which enhances language of choice options for young people</li> </ol>								

	<ol style="list-style-type: none"> <li>2. <b>CAIS</b> - Welsh language provision in SORTED substance misuse team</li> <li>3. <b>Barnardos</b> - Commissioned Young Carer Transition Project which supports young carers to transition to adulthood</li> <li>4. <b>Breathing Space</b> - Mindfulness in partnership with Mold Alun School which offers wellbeing and holistic support to young people</li> <li>5. <b>Theatre Clwyd Cymru</b> - Commissioned engagement via TCC. e.g. <b>CONSENT</b> programme which offers bespoke engagement to young people on challenging issues</li> <li>6. <b>Apprentices FCC/TCC</b> - Bespoke coaching and training for the apprenticeship cohort</li> <li>7. <b>Flintshire Local Voluntary Council (FLVC)</b> - Voluntary Innovation Grant (VIG).</li> </ol>
1.05	<p>Working in partnership with FLVC the service has created a sub-commissioning model known as the Voluntary Inclusion Grant (VIG). The financial envelope will be £10,000. This will be for local groups to access funding support or to set up local youth focussed approaches.</p> <p>VIG will be operational from April 2018 as a pilot year. The VIG criteria and fund management will be developed in partnership with FLVC Chief Officer and the Senior Manager of the IYP. Applications to commence from 1<sup>st</sup> April 2018.</p>

2.00	RESOURCE IMPLICATIONS
2.01	<p>The IYP development has been led by the Senior Manager working in close collaboration with the Education and Youth Chief Officer and the broader Education and Youth Portfolio Management Team.</p> <p>The expert support of the Youth Justice Operational Manager, senior practitioners, senior and specialist youth worker teams, Police, Health and SORTED input, as well as the monitoring and participation teams have been crucial to the formation of the complex but effective model. The ACE informed prevention focussed model is fully implemented in all areas of the collaborative provision.</p>
2.02	<p>The Families First element of the IYP has remodelled commissioning arrangements to support the strategic intention and operational delivery of the Early Help Hub. The IYP has been key in working with the Welsh Government, partner agencies and local service providers to secure this innovative approach to provide targeted support to vulnerable youngsters and their families where the threshold for safeguarding intervention has not been reached but where there is an obvious need.</p>
2.03	<p>All base budgets and grant opportunities are fully maximised. Also, the model enables the service to utilise voluntary sector building spaces as space for hot desking and venues for project bases. This shared space arrangement offers both co production and financial benefits.</p>
2.04	<p>An outcomes framework approach to monitoring is in place for all elements of the IYP service. This enables evidence of effective practice and the</p>

	strategic fit with FCC priorities to be captured and it also highlights needs and risks quickly in real time.
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<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	The Early Help Hub (EHH) development phase work was carried out in close collaboration with partner agencies. Agencies were involved in the design, development and scope of the EHH through both the operational project group and a strategic overview group.
3.02	The IYP model was devised and developed in consultation with partners, stakeholders and service users. The voices and choices of service users and their families were engaged in the early development of the delivery model. Our “Delivering Together 2014 - 2018 plan” was developed with a high stakeholder engagement focus and young people were engaged in the development and continue to be engaged in delivery.
3.03	An elected member workshop was delivered to engage the elected members in the early development of the now functioning IYP model.
3.04	Ongoing consultative work is carried out via the Participation Team within the service. The team work within the National Participation Standards to ensure that views, risks, trends and needs are considered and responded to in all strategic and operational planning.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	The various short term grants pose a risk to the sustainability of many aspects of provision within the service. However, the situation is managed as effectively as is possible. The options appraisal process for changes in delivery to the IYP will consider all risks and take mitigating actions. The Families First programme is time limited currently to March 2019. This risk will remain an item for management through the programme structure.
4.02	The service faces recruitment and retention risks due to short term funding risks, shortage of qualified staff and a particular shortage of Welsh speaking staff. There is also a lack of willingness for staff to apply for more senior posts. Also, the service is recruiting in a geographical area where staff can easily apply to other bordering counties in both Wales and England.
4.03	Having reduced capacity and insecure funding poses a longer term risk in relation to the training and continued professional development of the IYP staff cohort. However, all mandatory training is always completed.

<b>5.00</b>	<b>APPENDICES</b>
5.01	<p>Appendix 1 - IYP Duke of Edinburgh Award outcomes 2017 – 2018</p> <p>Appendix 2 - IYP Wepre Park Project</p> <p>Appendix 3 - IYP Evaluation of Youth Support Grant/commissioned elements</p> <p>Appendix 4 - IYP Participation good practice letter from WG</p> <p>Appendix 5 - IYP provision via Youth Support Grant</p> <p>Appendix 6 - IYP Consent project overview</p> <p>Appendix 7 - IYP Families First overview</p>

<b>6.00</b>	<b>LIST OF ACCESSIBLE BACKGROUND DOCUMENTS</b>
6.01	<p>Delivering Together Plan. The Youth Service Strategic Plan 2014 / 2018 – available in the Members’ library</p> <p>Youth Justice Delivery Plan 2018 – available in the Members’ library</p> <p>Link to the ACE’s video - <a href="http://www.wales.nhs.uk/siresplus/888/page/88524">www.wales.nhs.uk/siresplus/888/page/88524</a></p> <p>Link to access Public Health the ACE report - <a href="http://www.cph.org.uk/wp-content/uploads/2016/01/ACE-Report-FINAL-E.pdf">http://www.cph.org.uk/wp-content/uploads/2016/01/ACE-Report-FINAL-E.pdf</a></p> <p>Link to access IYP/TCC CONSENT Trailer - <a href="https://youtu.be/gc-hx3Dfk5k">https://youtu.be/gc-hx3Dfk5k</a></p> <p>Scrutiny Report July 28<sup>th</sup> 2017, Flintshire Early Help Hub – Strategic – available in the Members’ library</p> <p>Scrutiny Report April 12<sup>th</sup> 2018, Youth Council – available in the Members’ library</p> <p><b>Contact Officer:</b> Ann Roberts, Senior Manager IYP  <b>Telephone:</b> 01352 704112  <b>Email:</b> <a href="mailto:ann.roberts@flintshire.gov.uk">ann.roberts@flintshire.gov.uk</a></p>

<b>7.00</b>	<b>GLOSSARY OF TERMS</b>
7.01	<p><b>Adverse Childhood Experiences ACE’s</b> - Traumatic experiences which occur before the age of 18 and are remembered throughout adulthood. These experiences range from suffering verbal, mental, sexual and physical abuse, to being raised in a household where domestic violence, alcohol abuse, parental separation or drug abuse is present.</p> <p><b>Early Help Hub</b> - Multi agency hub developed primarily to address the requirements of the Social Services and Wellbeing Act 2014 to ensure that families have access to relevant advice, information and support as much as possible within their communities to build wellbeing and resilience.</p>

**Families First** - The national programme providing a vehicle for delivering on the child poverty strategy for Flintshire £1.6 million approx. Managed by Senior manager of IYP.

**First Time Entrants FTE** - Young people aged (10 – 17) who receive their first substantive outcome within the Youth Justice system. Currently a Youth Justice Board (YJB) Key performance indicator.

**Flintshire Local Voluntary Council (FLVC)** - Flintshire Local Voluntary Council. FLVC is the umbrella and support organisation for over 1,200 voluntary and community groups based within Flintshire.

**Integrated Youth Provision** - Integrated Youth Provision is the collaboration of the original Flintshire Youth Service, Youth Justice (youth offending) Service, SORTED substance misuse service, the Families First anti-poverty programme and the Flintshire Play provision (formerly leisure). Also the innovative partnership arrangement with the 3<sup>rd</sup> sector for delivery for our young carer projects (via Barnardos), Welsh language provision (via Urdd Gobaith Cymru) and specialist young people projects e.g. targeted work and residential work/ international exchange work. The model offers scope for shared delivery, resource savings, and bespoke packages and is always led by the service plan, “Delivering Together (2014 - 2018)”.

**Looked after children (LAC)** - A child who is being looked after by their Local Authority. The term ‘looked after’ has a specific legal meaning based on the Children Act 1989.

**Not in Education Employment or Training (NEET)** - A young person who is no longer in the education system and is not working or being trained for work currently.

**Public Health Wales** - National Public Health agency in Wales. Part of the NHS.

**Public Service Board** – Established under the Well-being of Future Generations (Wales) Act 2015 the purpose of the Public Service Board (PSB’s) is to improve the economic, social, environmental and cultural well-being by strengthening joint working across Wales.

**UNCRC** - The United Nations Convention on the Rights of the Child (UNCRC) is a legally binding international agreement setting out the civil, political, economic, social and cultural rights of every child, regardless of their race, religion or abilities.

The UNCRC consists of 54 articles that set out children’s rights and how governments should work together to make them available to all children.

**Youth Justice Board** – A non-departmental public body responsible for overseeing the youth justice system in England and Wales.