

## **APPENDIX 4: EVALUATION OF CONSULTATION**

### **Consultation on the Bus Network Review**

**12<sup>th</sup> April – 18<sup>th</sup> June 2018**

#### **Evaluation of Responses**

The consultation ran from 12<sup>th</sup> April until 18<sup>th</sup> June 2018 and was predominantly carried out by way of a questionnaire, which was available electronically via the Flintshire website and in paper hard copy, and extensive consultation with Local Members, Community and Town Councils and members of the Public.

Consultation with Local Members in the form of Members workshops were held on 12<sup>th</sup> April and 22<sup>nd</sup> May 2018. A series of public consultations in the form of informal drop-in sessions, were held between the 26<sup>th</sup> April and the 29<sup>th</sup> May 2018 at Buckley, Mold, Holywell, Connah's Quay, Flint, Penyffordd/Talacre, Hope/Caergwrle, Cymau, Treuddyn and Saltney, where members of the public could come and speak directly to Council officers.

The events were well attended, in the majority and were extremely useful for gaining valuable feedback and information.

Community presentations were held by Officers between the 9<sup>th</sup> – 22<sup>nd</sup> May 2018 at the Older Peoples Association in Connah's Quay, Buckley Senior Citizens Group, Job Centre Plus, 50+ Action Forum in Connah's Quay, and the Ffrith Community Café. Officers presented on the options to be considered as part of the Bus Review Consultation and invited feedback via the questionnaires either online or by post.

Officers attended Community/Town Council Meetings in Bagillt, Higher Kinnerton, Penyffordd, Pen Y Ffordd, Leeswood, Argoed, Nannerch, Northop Hall, Saltney, Holywell, Queensferry, Nercwys and Mold between the 9<sup>th</sup> May – 27<sup>th</sup> June 2018 to brief Members on the Consultation and the options to be considered. Stephen O Jones presented at the County Forum on the 10<sup>th</sup> May 2018.

In addition to this, individual letters with information packs, were sent to all Town and Community Councils requesting feedback on their preferred options on behalf of the residents they represent.

Letters and information packs were also distributed to Young Persons Groups, Older Persons Groups and the Business Forums.

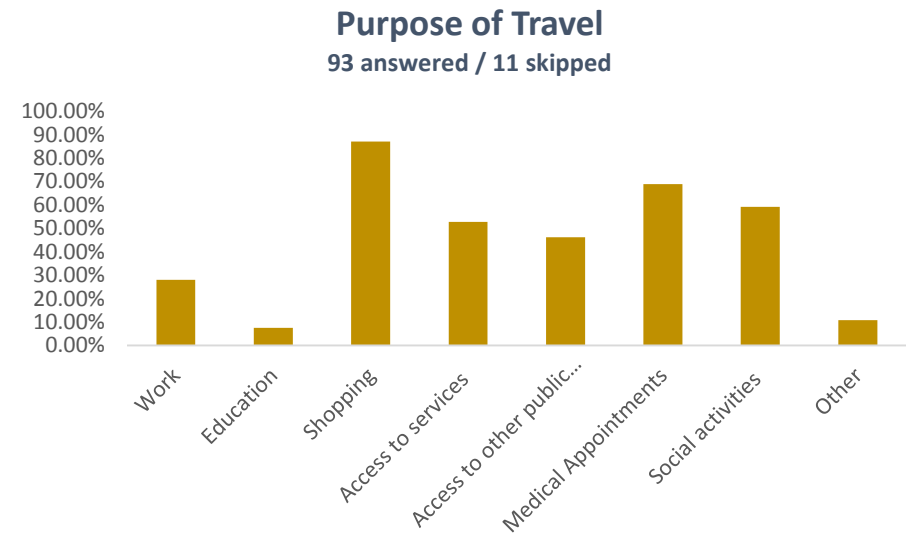
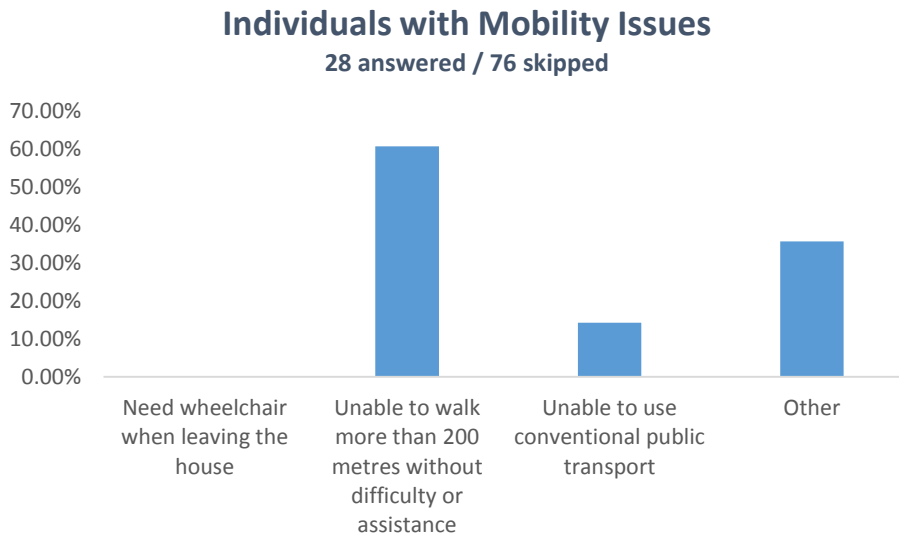
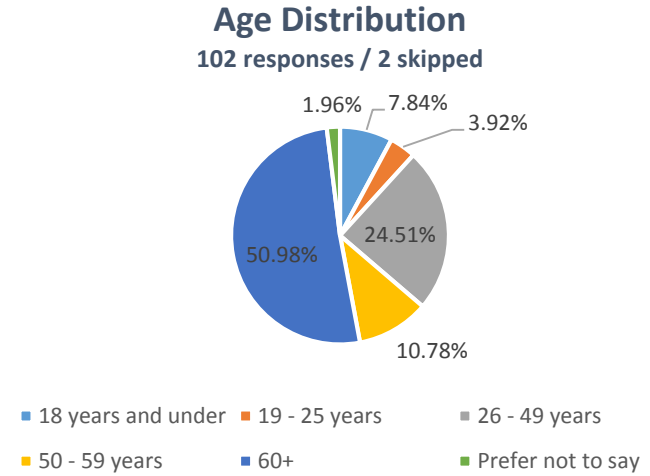
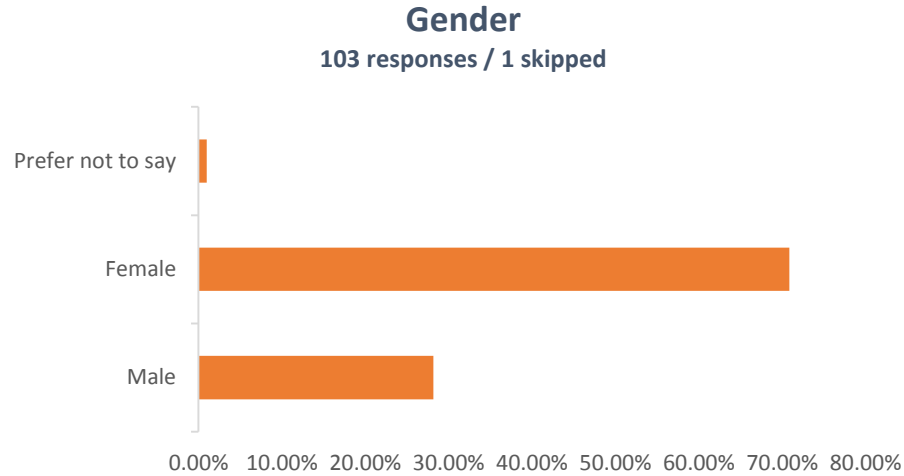
A series of "On Bus" engagements was undertaken by Officers between the 18<sup>th</sup> – 30<sup>th</sup> June 2018.

678 individual responses were received and 22 Town and Community Council formalised their response on the preferred transport option for their community.

Collation of the responses are detailed in this report:

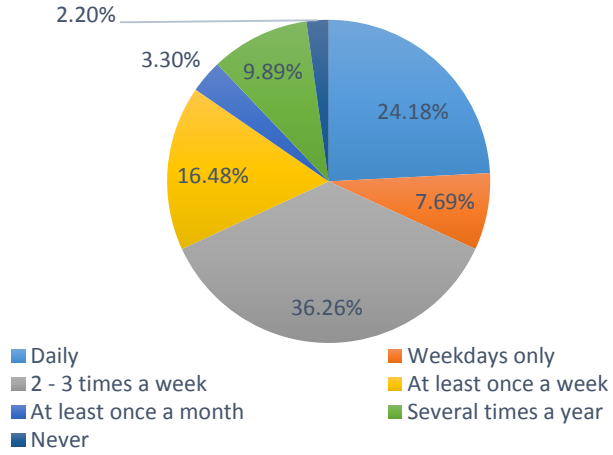
## AREA 1 Survey Responses

Area 1 had a total number of 104 responses via online and paper surveys. The collated responses are:



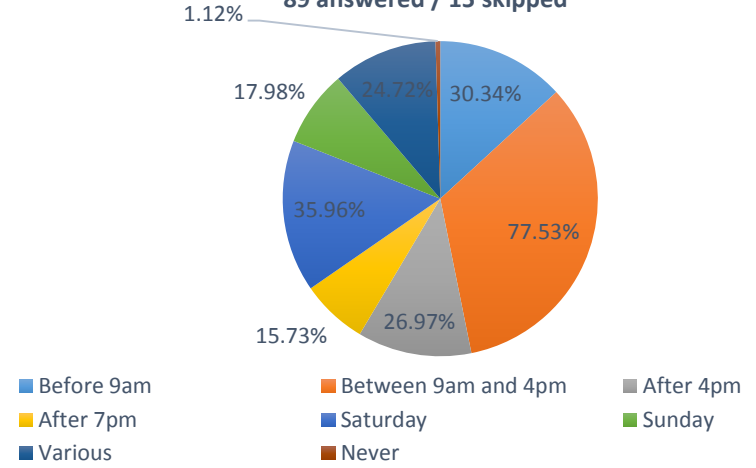
### Days of Travel

91 answered / 13 skipped

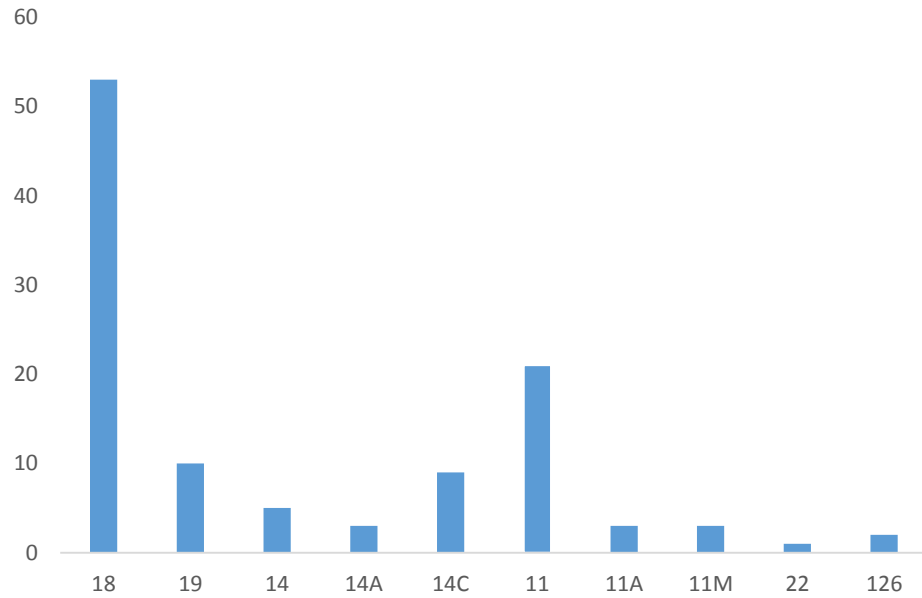


### Time of Travel

89 answered / 15 skipped

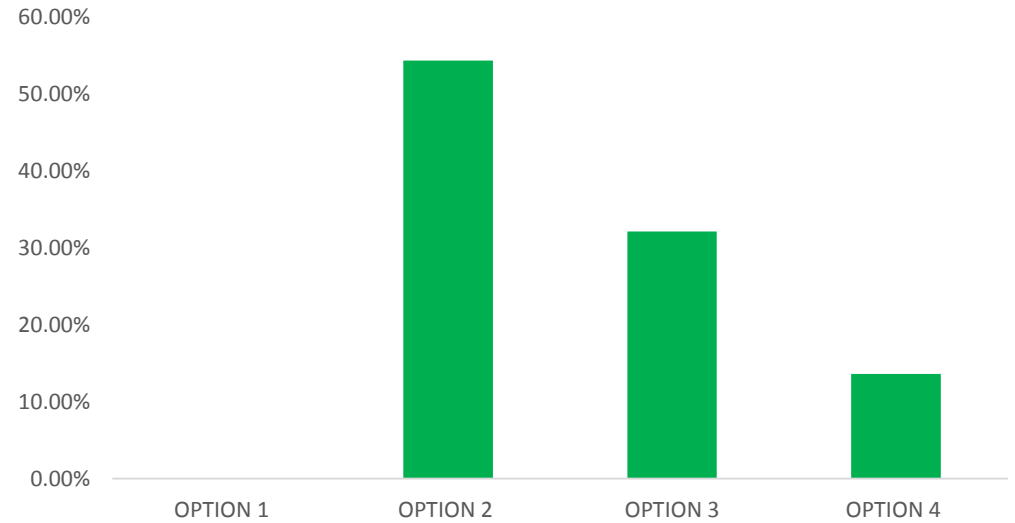


### Bus Services Used



### Preferred Transport Option

answered 81 / skipped 23

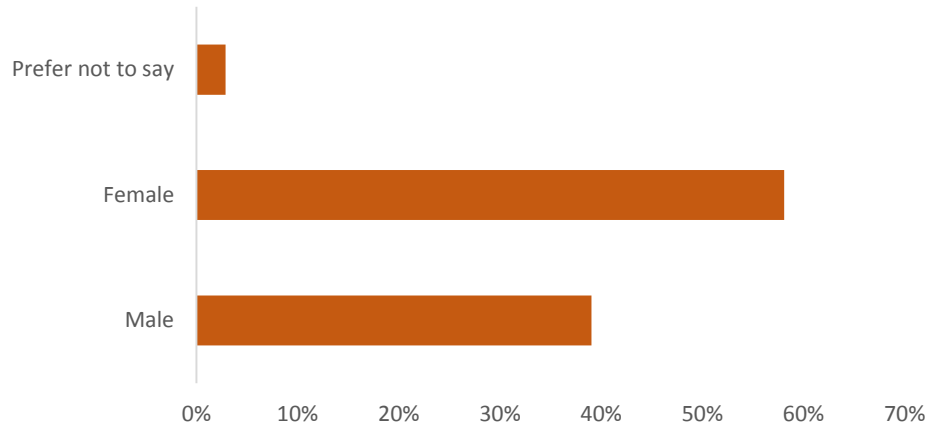


## AREA 2 Survey Responses

Area 2 had a total number of 111 responses via online and paper surveys. The collated responses are:

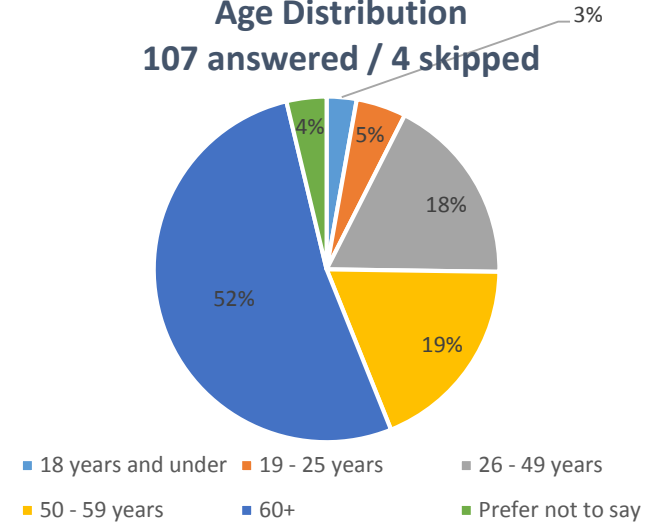
### Gender

105 answered / 6 skipped



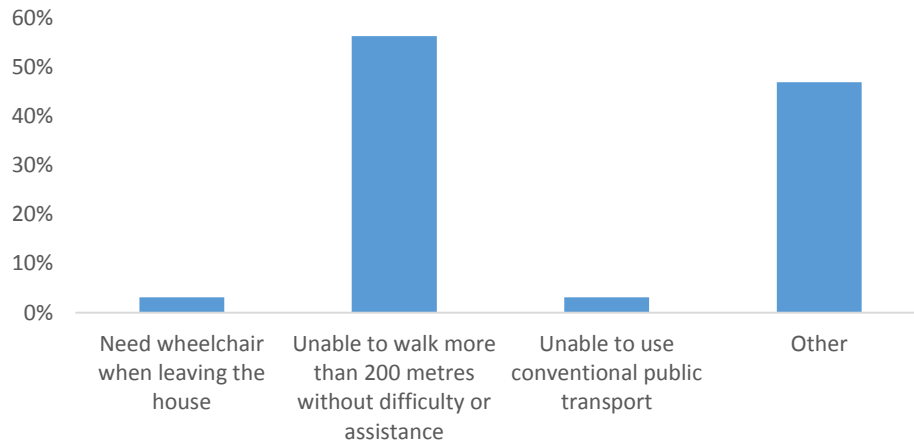
### Age Distribution

107 answered / 4 skipped



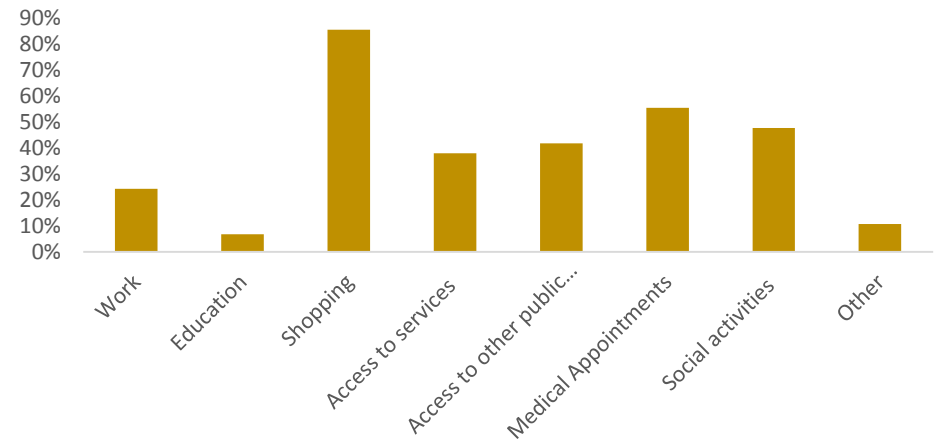
### Individuals with Mobility Issues

32 answered / 79 skipped



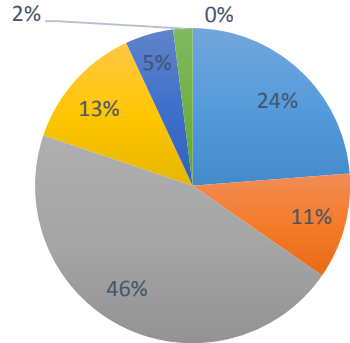
### Reason for Travel

103 answered / 8 skipped



### Days of Travel

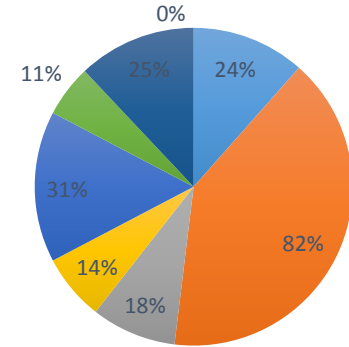
101 answered / 10 skipped



- Daily
- 2 - 3 times a week
- At least once a month
- Never
- Weekdays only
- At least once a week
- Several times a year

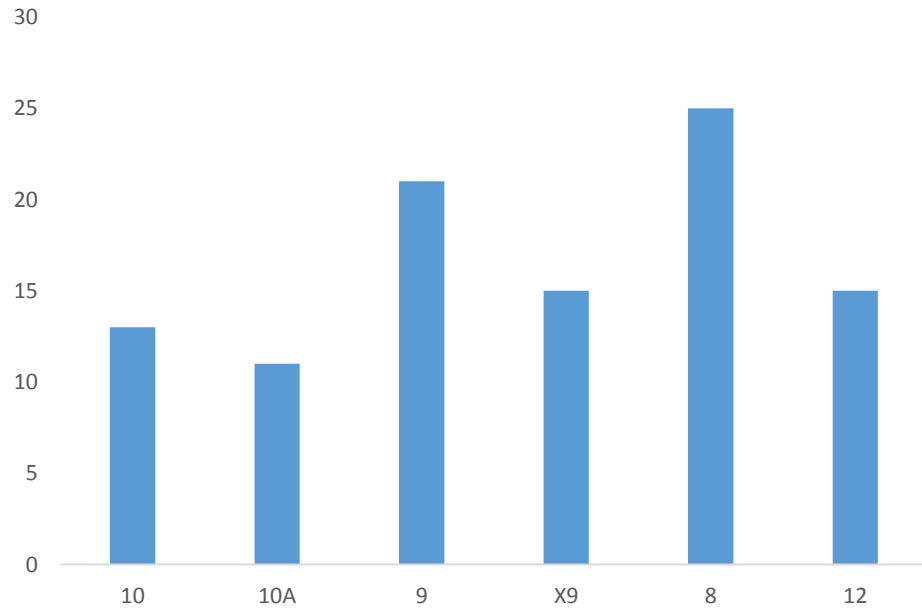
### Hours of Travel

102 answered / 9 skipped



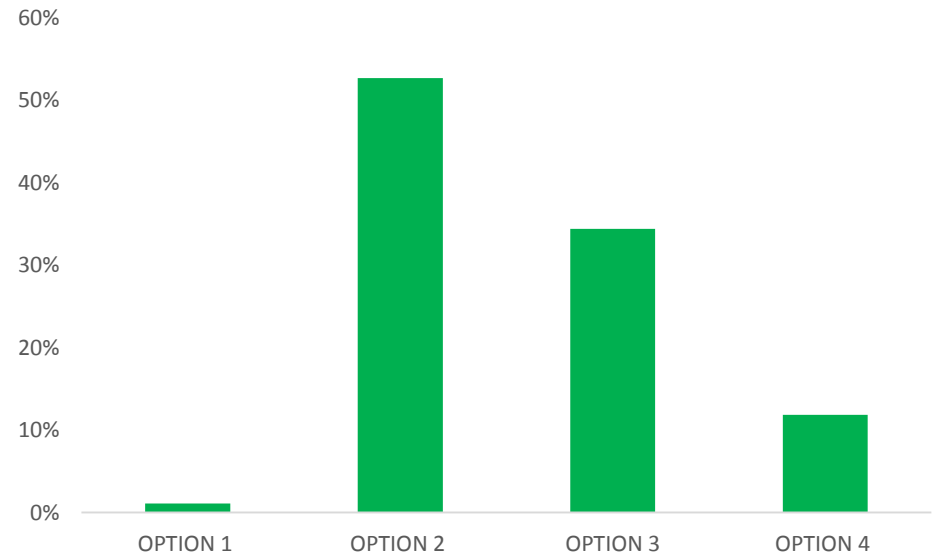
- Before 9am
- After 4pm
- Saturday
- Various
- Between 9am and 4pm
- After 7pm
- Sunday
- Never

### Bus Service Used



### Preferred Transport Option

83 answered / 18 skipped

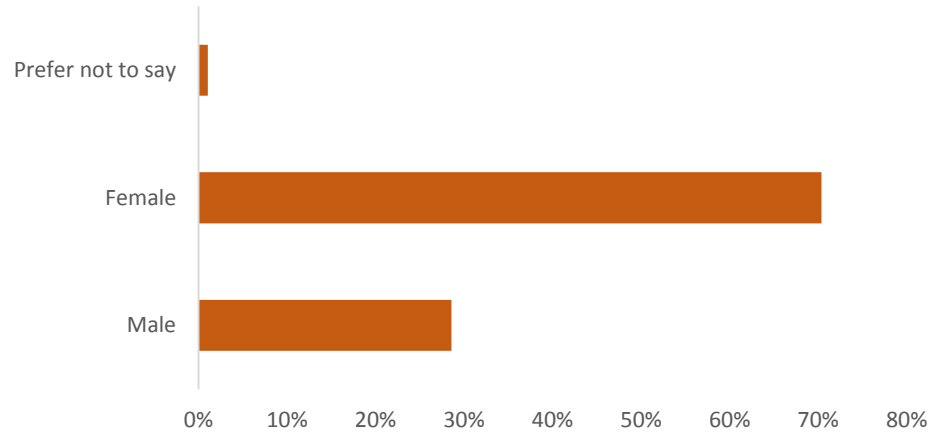


## AREA 3 Survey Responses

Area 3 had a total number of 196 responses via online and paper surveys. The collated responses are:

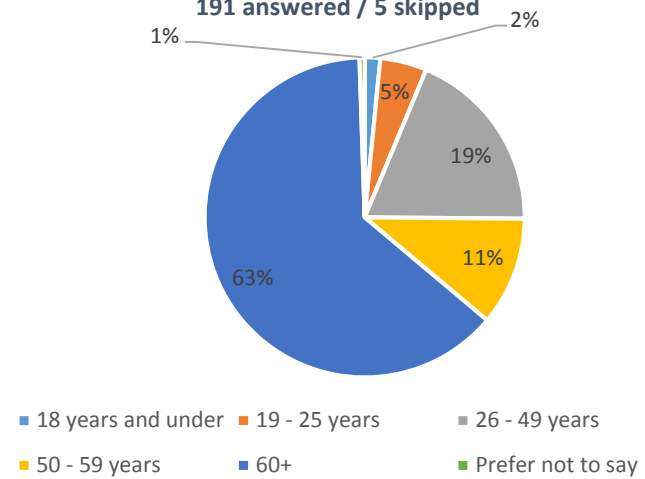
### Gender

189 answered / 7 skipped



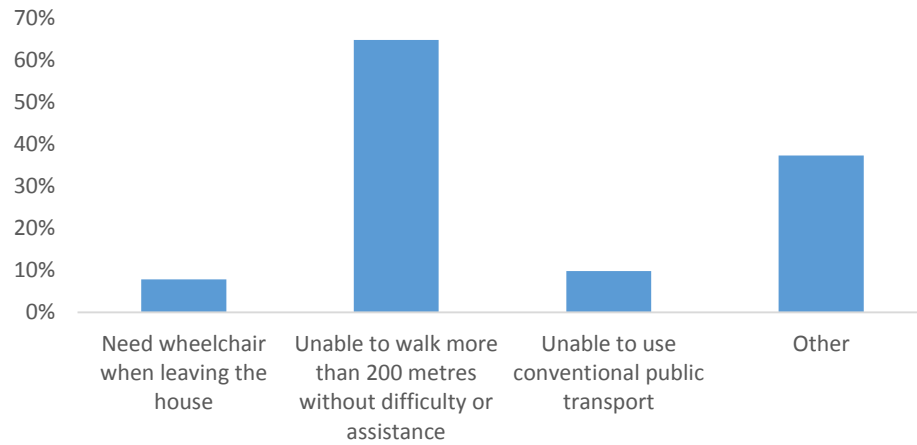
### Age Distribution

191 answered / 5 skipped



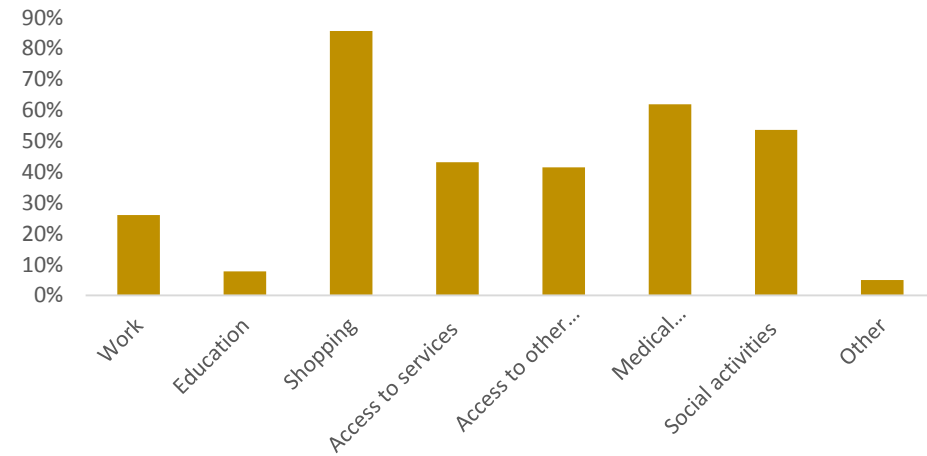
### Individuals with Mobility Issues

51 answered / 145 skipped



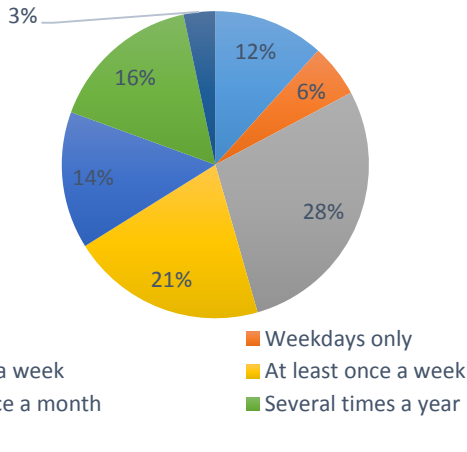
### Purpose of Travel

181 answered / 15 skipped



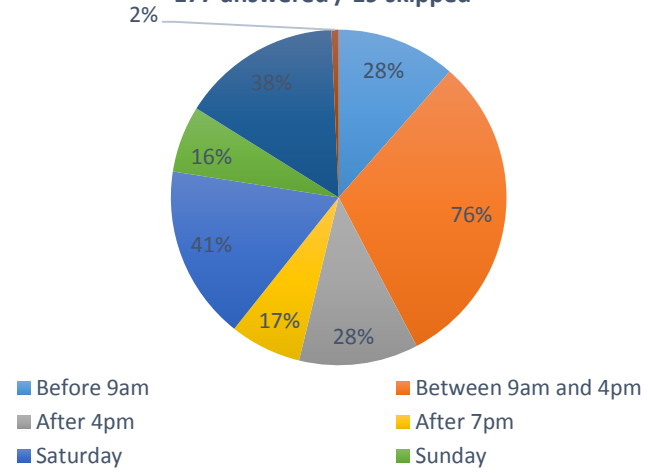
### Days of Travel

180 answered / 16 skipped

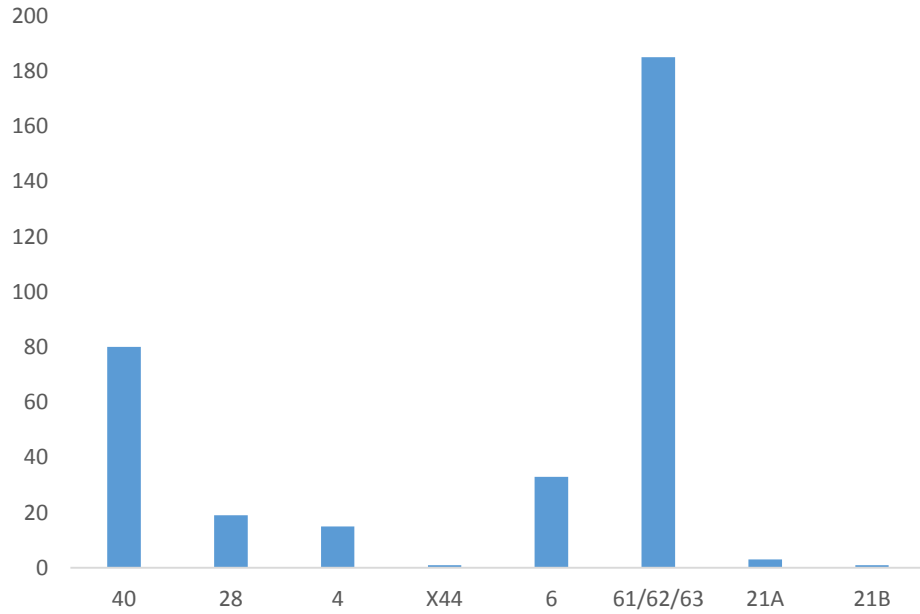


### Hours of Travel

177 answered / 19 skipped

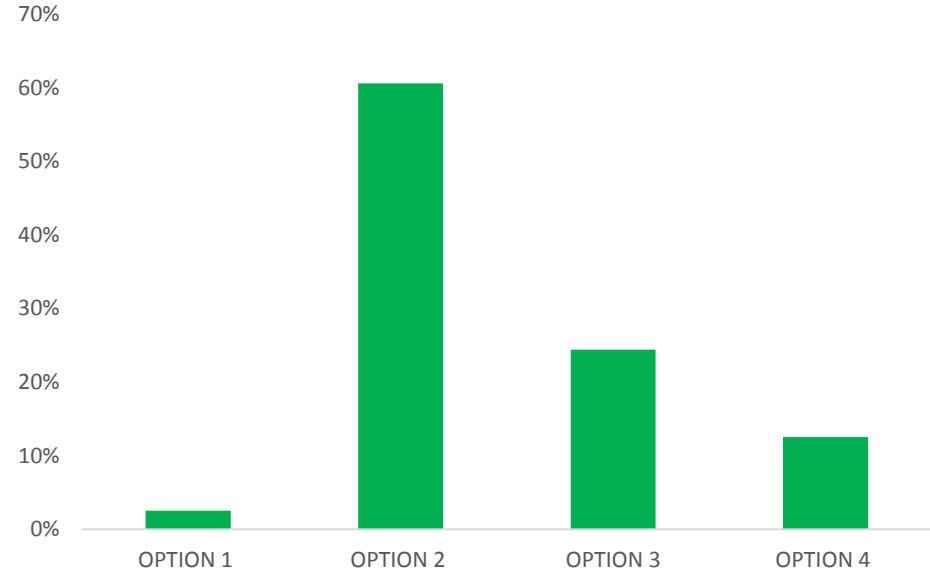


### Bus Service Used



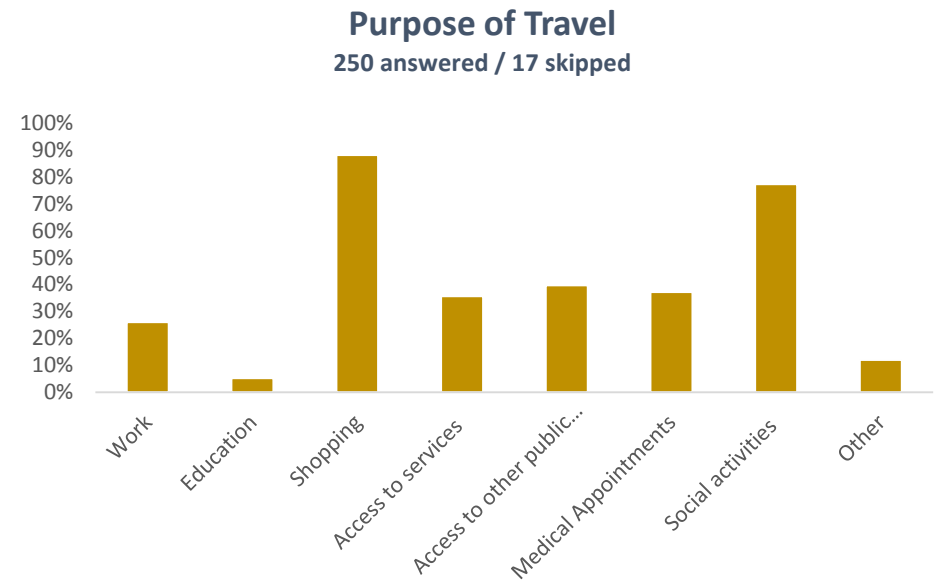
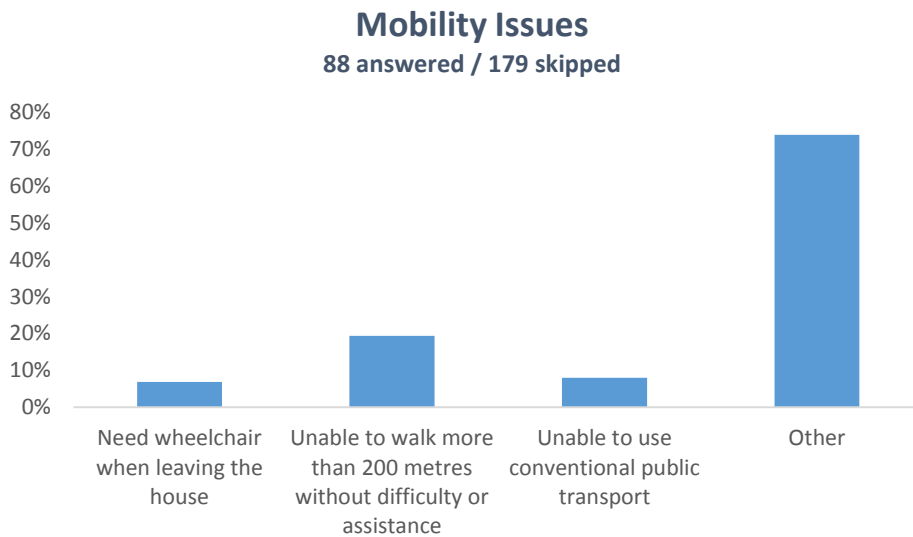
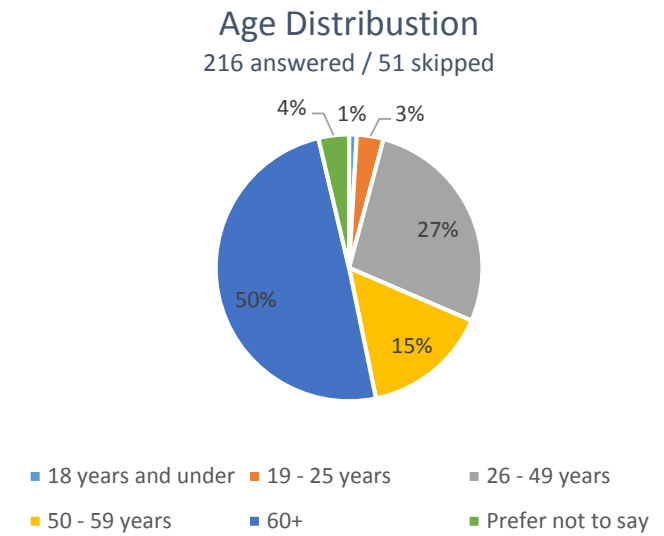
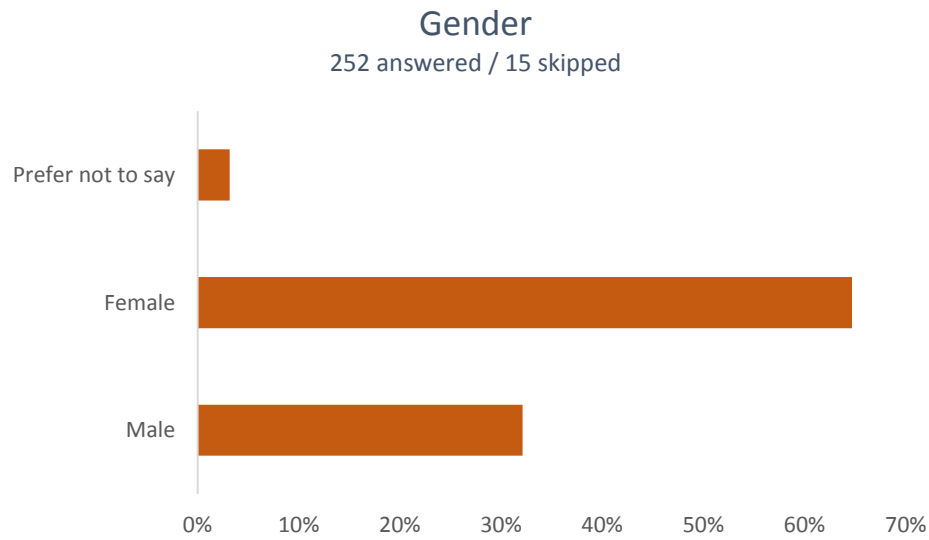
### Preferd Transport Option

160 answered / 36 skipped



## AREA 4 Survey Responses

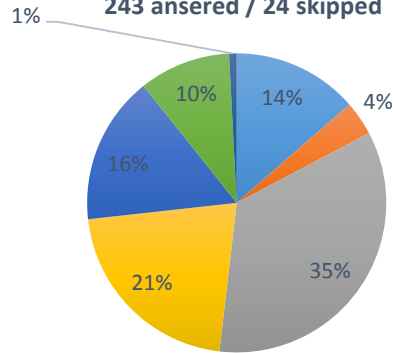
Area 4 had a total number of 267 responses via online and paper surveys. The collated responses are:





### Days of Travel

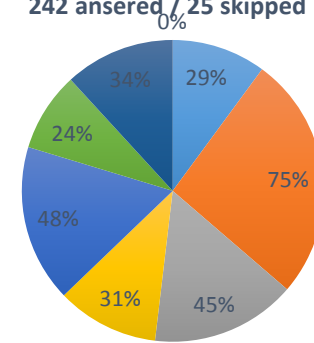
243 answered / 24 skipped



- Daily
- 2 - 3 times a week
- At least once a month
- Weekdays only
- At least once a week
- Several times a year

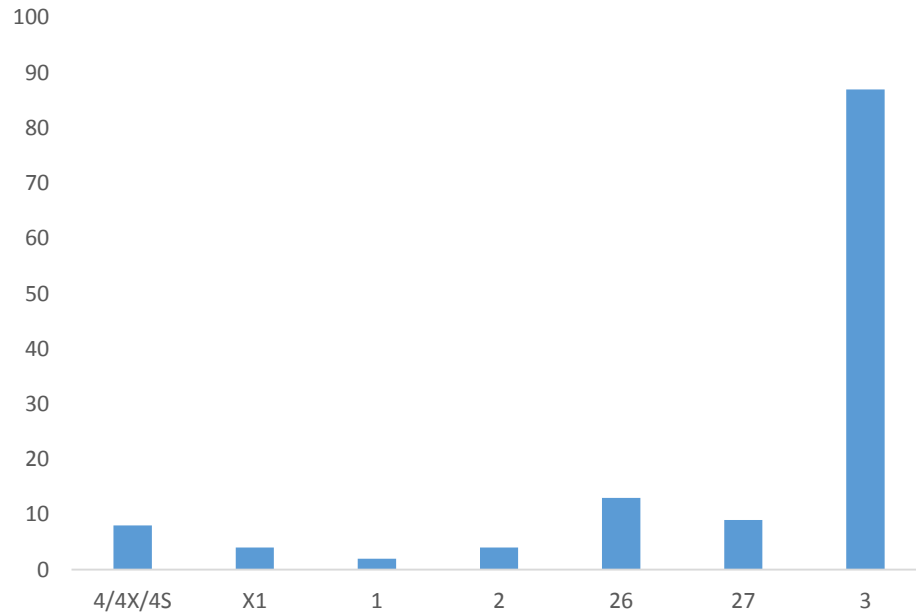
### Times of Travel

242 answered / 25 skipped



- Before 9am
- After 4pm
- Saturday
- Between 9am and 4pm
- After 7pm
- Sunday

### Bus Services Used



### Preferred Travel Option

185 answered / 82 skipped

