

APPENDIX 4: EVALUATION OF CONSULTATION

Consultation on the Bus Network Review

12th April – 18th June 2018

Evaluation of Responses

The consultation ran from 12th April until 18th June 2018 and was predominantly carried out by way of a questionnaire, which was available electronically via the Flintshire website and in paper hard copy, and extensive consultation with Local Members, Community and Town Councils and members of the Public.

Consultation with Local Members in the form of Members workshops were held on 12th April and 22nd May 2018. A series of public consultations in the form of informal drop-in sessions, were held between the 26th April and the 29th May 2018 at Buckley, Mold, Holywell, Connah's Quay, Flint, Penyffordd/Talacre, Hope/Caergwrle, Cymau, Treuddyn and Saltney, where members of the public could come and speak directly to Council officers.

The events were well attended, in the majority and were extremely useful for gaining valuable feedback and information.

Community presentations were held by Officers between the 9th – 22nd May 2018 at the Older Peoples Association in Connah's Quay, Buckley Senior Citizens Group, Job Centre Plus, 50+ Action Forum in Connah's Quay, and the Ffrith Community Café. Officers presented on the options to be considered as part of the Bus Review Consultation and invited feedback via the questionnaires either online or by post.

Officers attended Community/Town Council Meetings in Bagillt, Higher Kinnerton, Penyffordd, Pen Y Ffordd, Leeswood, Argoed, Nannerch, Northop Hall, Saltney, Holywell, Queensferry, Nercwys and Mold between the 9th May – 27th June 2018 to brief Members on the Consultation and the options to be considered. Stephen O Jones presented at the County Forum on the 10th May 2018.

In addition to this, individual letters with information packs, were sent to all Town and Community Councils requesting feedback on their preferred options on behalf of the residents they represent.

Letters and information packs were also distributed to Young Persons Groups, Older Persons Groups and the Business Forums.

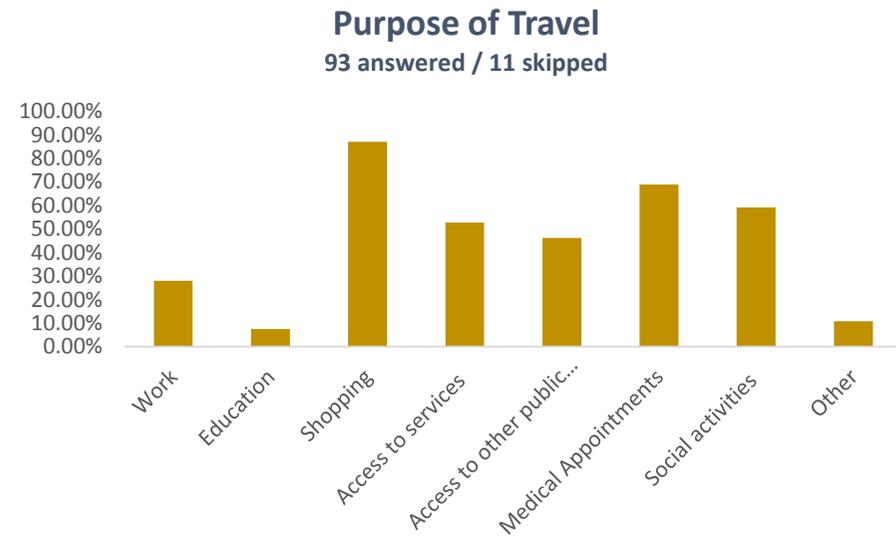
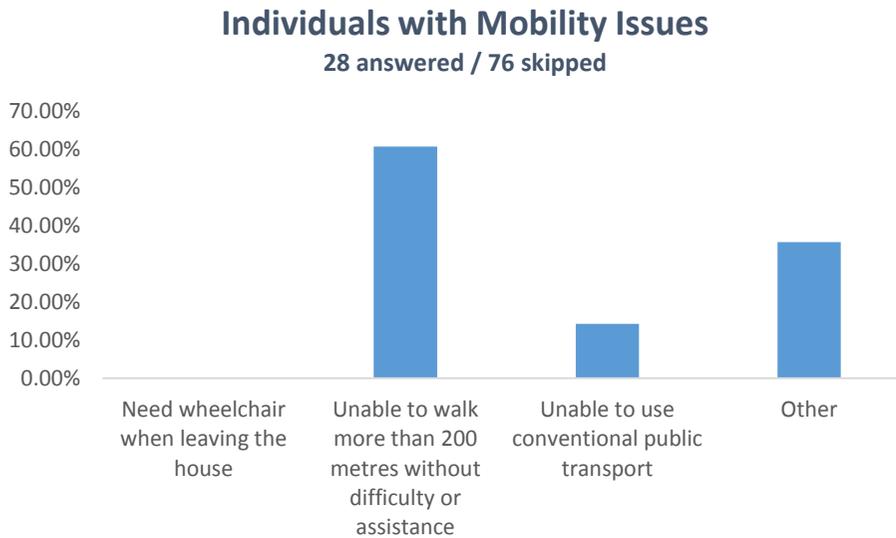
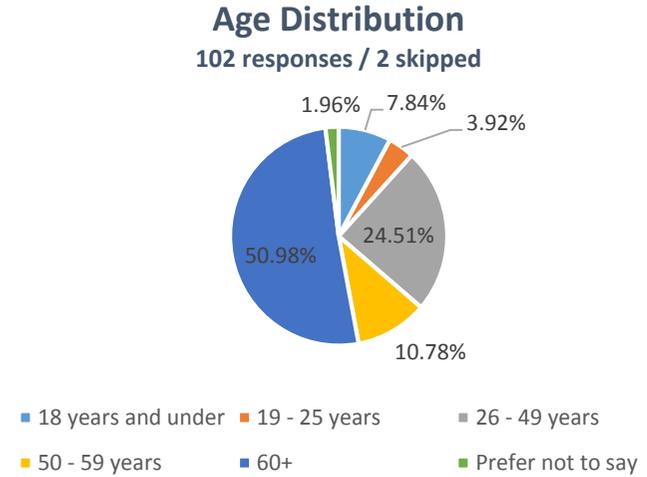
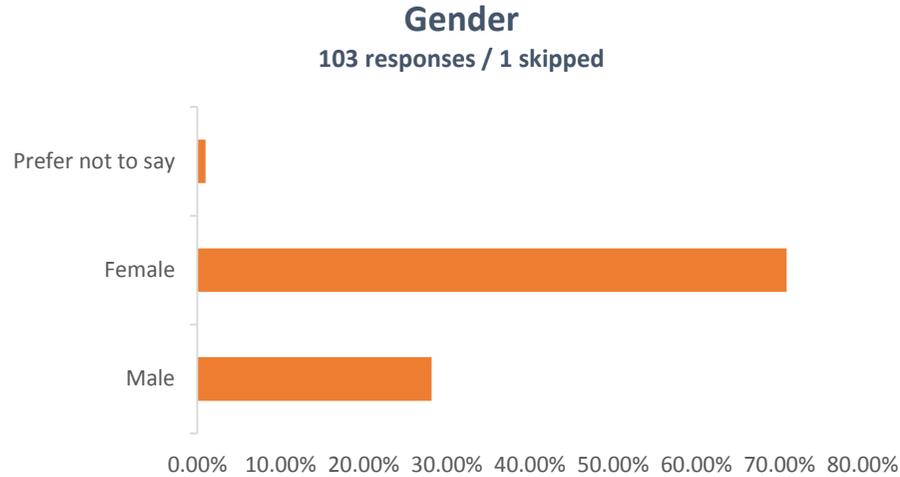
A series of "On Bus" engagements was undertaken by Officers between the 18th – 30th June 2018.

678 individual responses were received and 22 Town and Community Council formalised their response on the preferred transport option for their community.

Collation of the responses are detailed in this report:

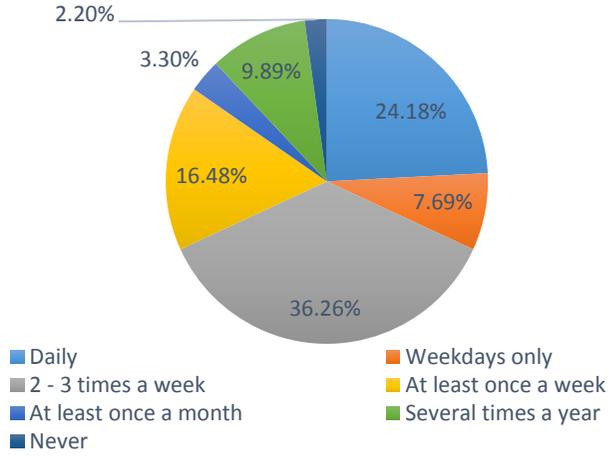
AREA 1 Survey Responses

Area 1 had a total number of 104 responses via online and paper surveys. The collated responses are:



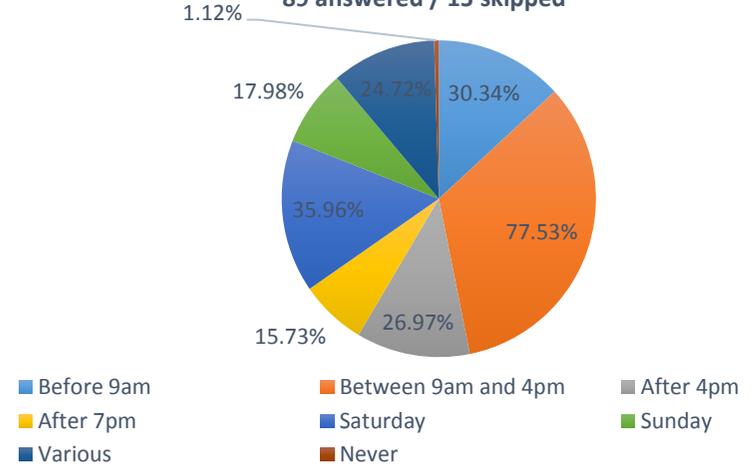
Days of Travel

91 answered / 13 skipped

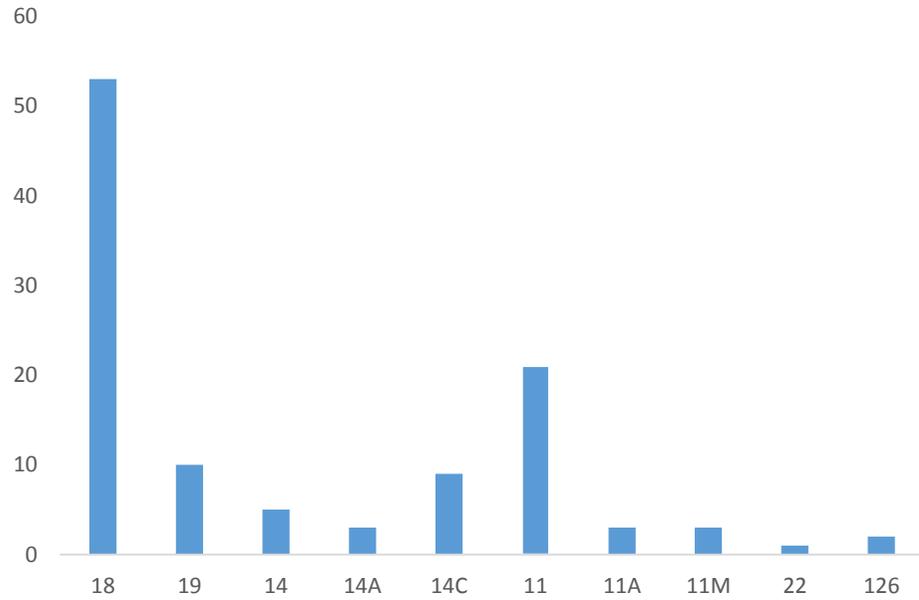


Time of Travel

89 answered / 15 skipped

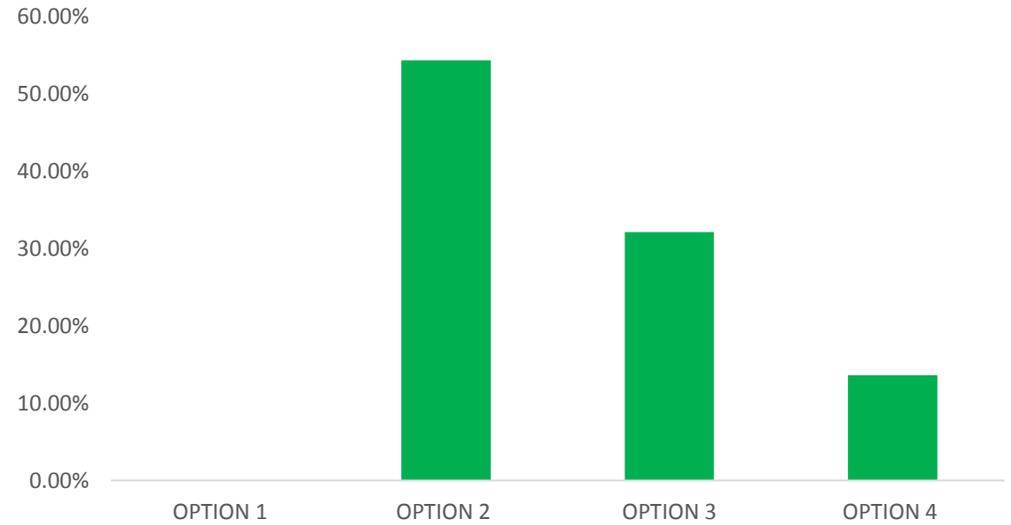


Bus Services Used



Preferred Transport Option

answered 81 / skipped 23

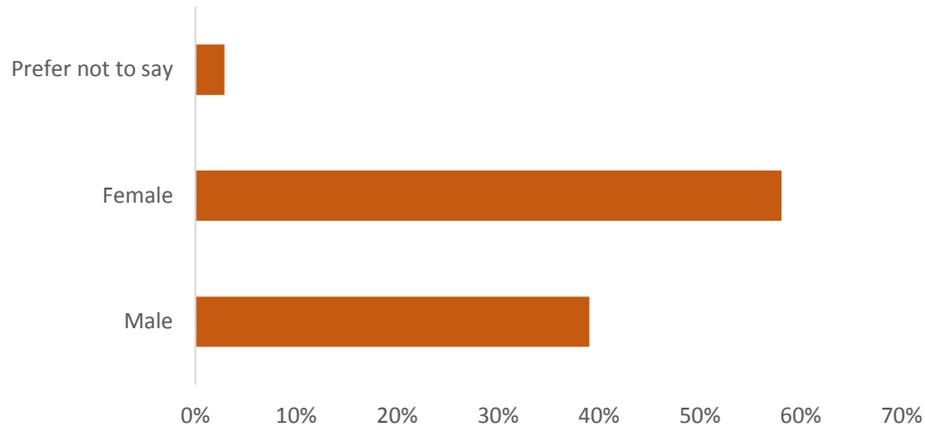


AREA 2 Survey Responses

Area 2 had a total number of 111 responses via online and paper surveys. The collated responses are:

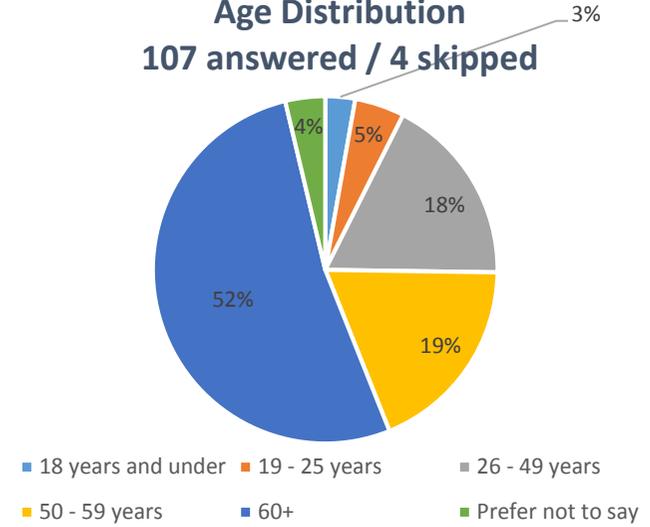
Gender

105 answered / 6 skipped



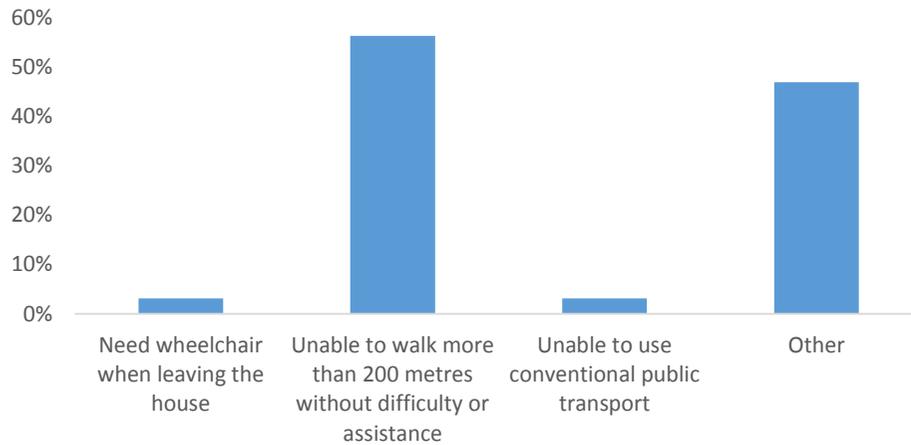
Age Distribution

107 answered / 4 skipped



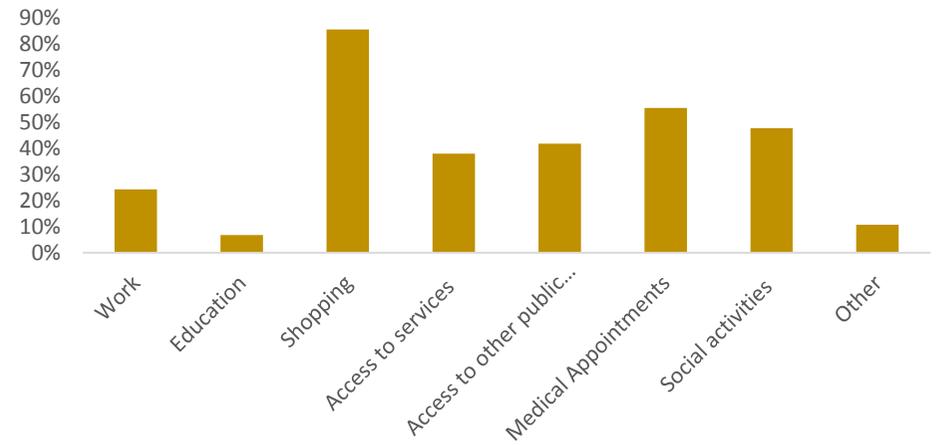
Individuals with Mobility Issues

32 answered / 79 skipped



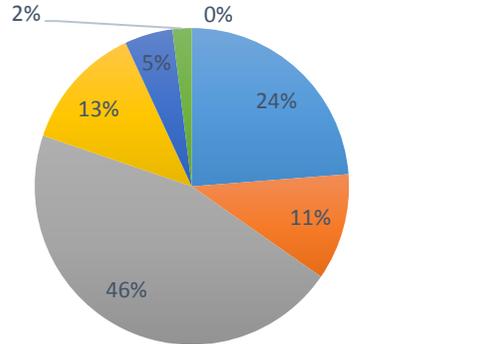
Reason for Travel

103 answered / 8 skipped



Days of Travel

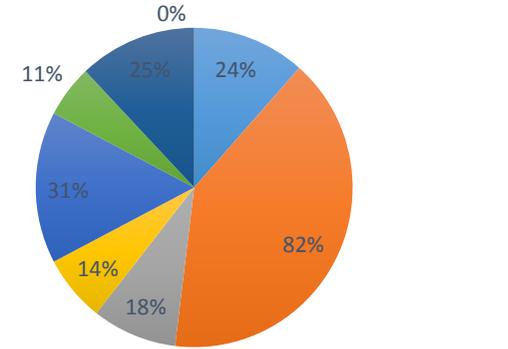
101 answered / 10 skipped



- Daily
- 2 - 3 times a week
- At least once a month
- Never
- Weekdays only
- At least once a week
- Several times a year

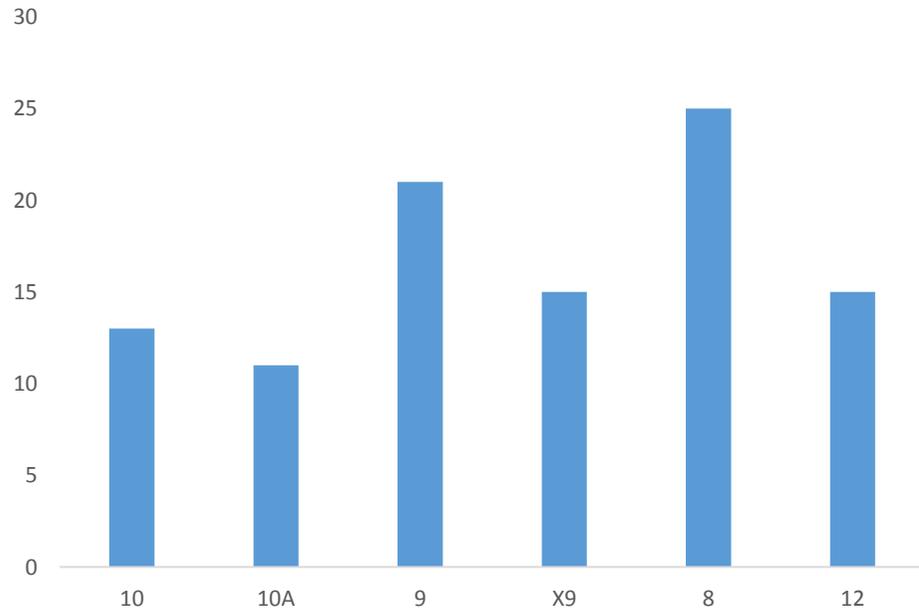
Hours of Travel

102 answered / 9 skipped



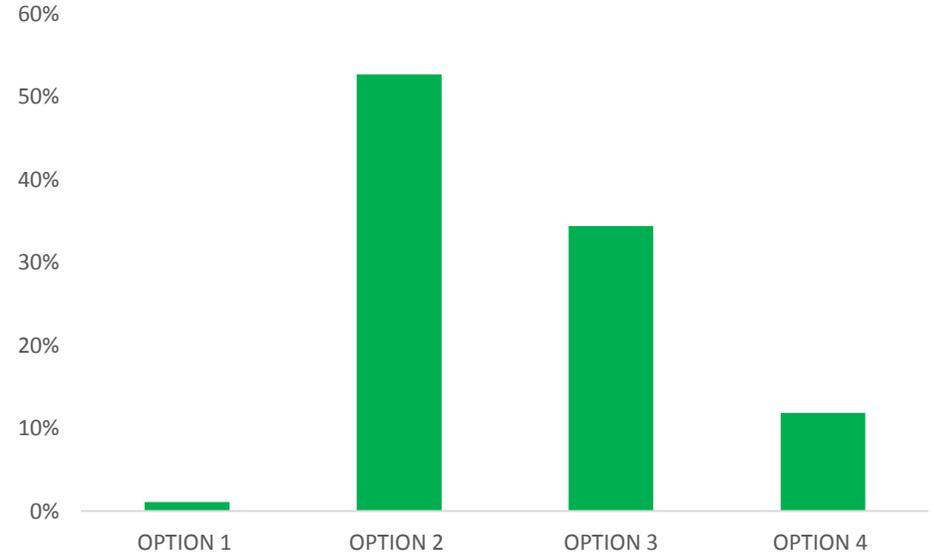
- Before 9am
- After 4pm
- Saturday
- Various
- Between 9am and 4pm
- After 7pm
- Sunday
- Never

Bus Service Used



Preferred Transport Option

83 answered / 18 skipped

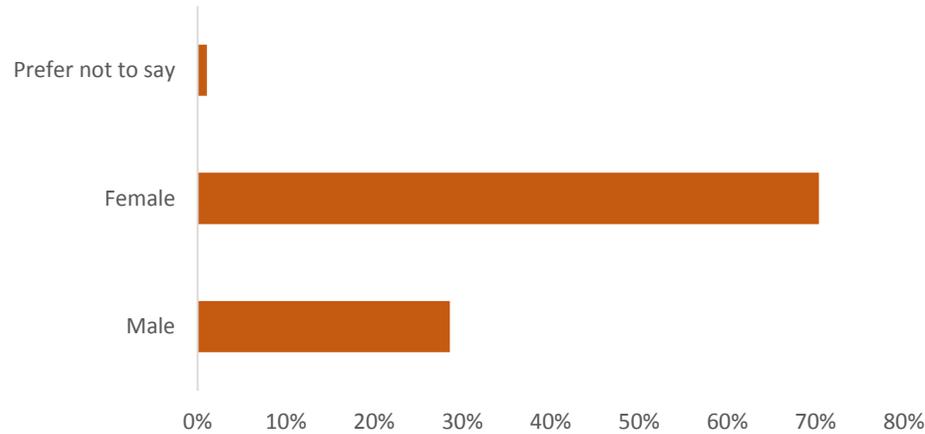


AREA 3 Survey Responses

Area 3 had a total number of 196 responses via online and paper surveys. The collated responses are:

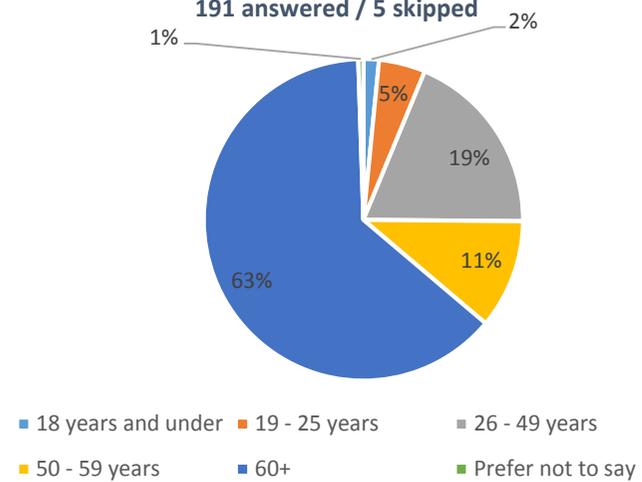
Gender

189 answered / 7 skipped



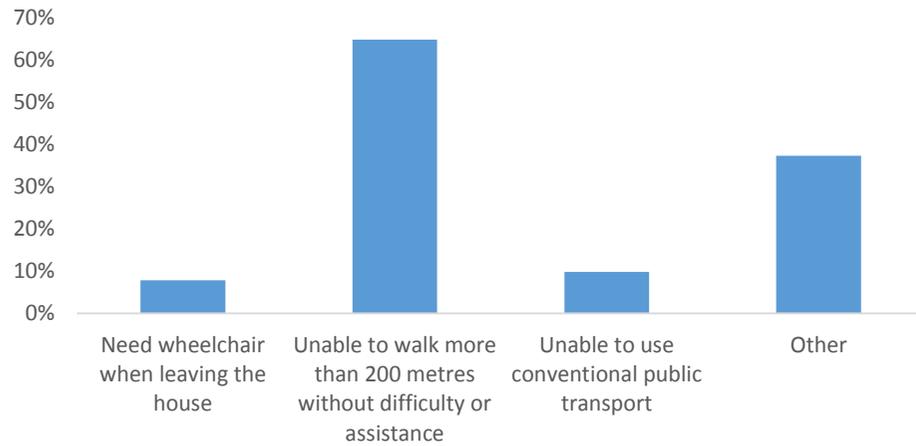
Age Distribution

191 answered / 5 skipped



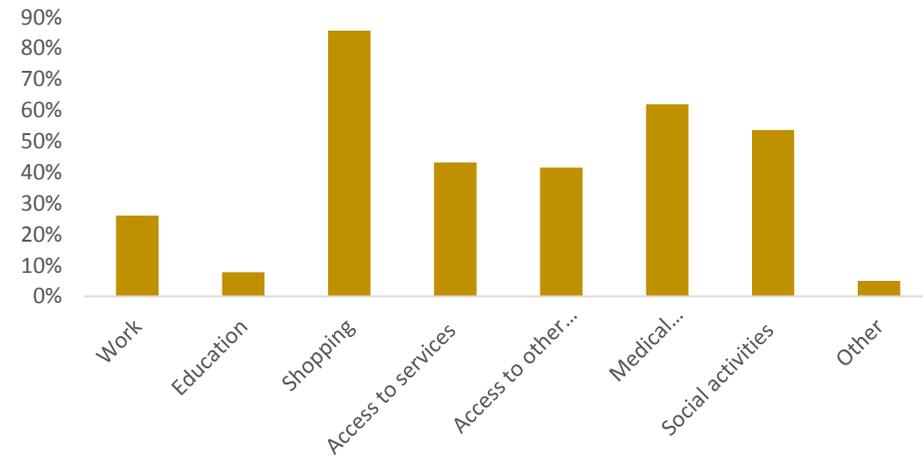
Individuals with Mobility Issues

51 answered / 145 skipped



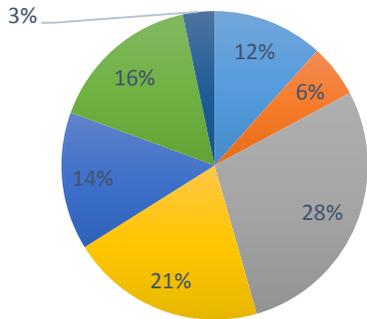
Purpose of Travel

181 answered / 15 skipped



Days of Travel

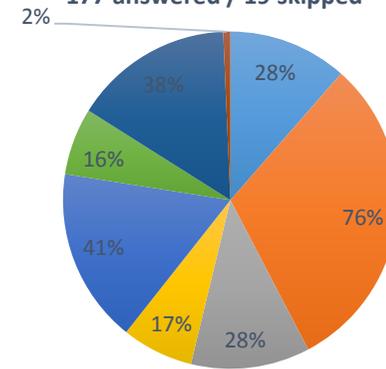
180 answered / 16 skipped



- Daily
- 2 - 3 times a week
- At least once a month
- Never
- Weekdays only
- At least once a week
- Several times a year

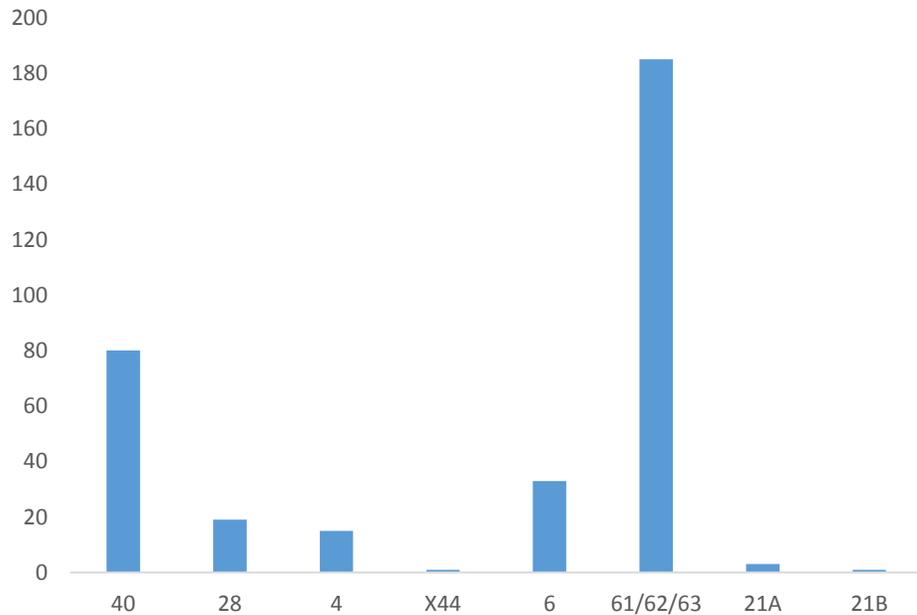
Hours of Travel

177 answered / 19 skipped



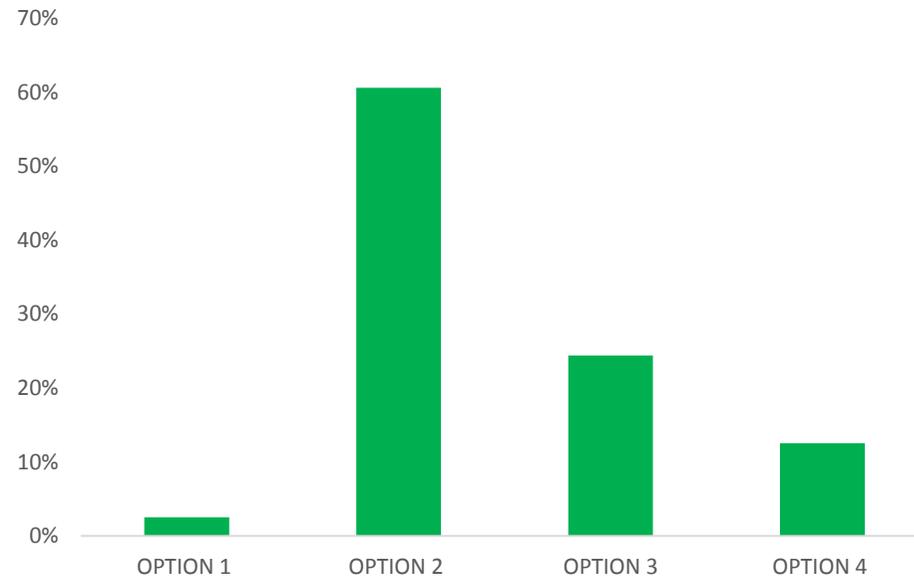
- Before 9am
- After 4pm
- Saturday
- Between 9am and 4pm
- After 7pm
- Sunday

Bus Service Used



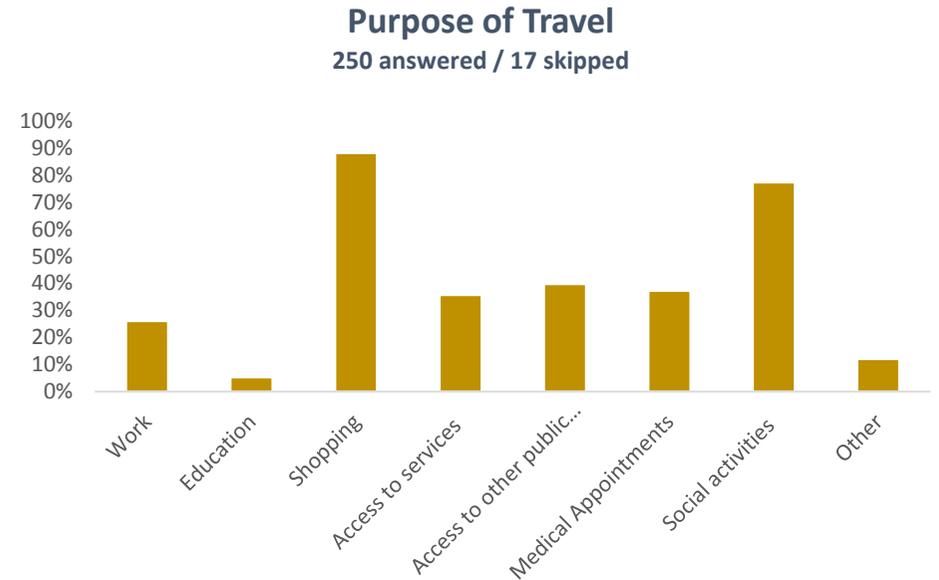
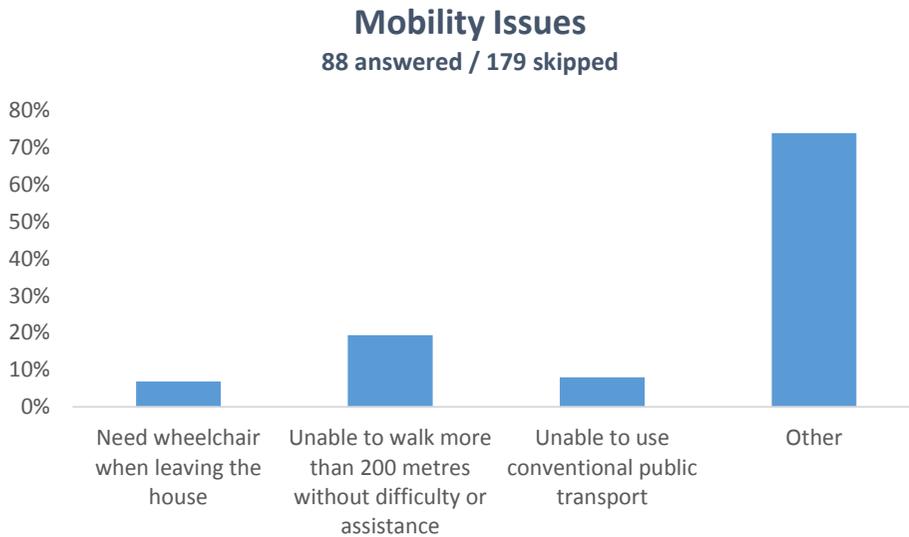
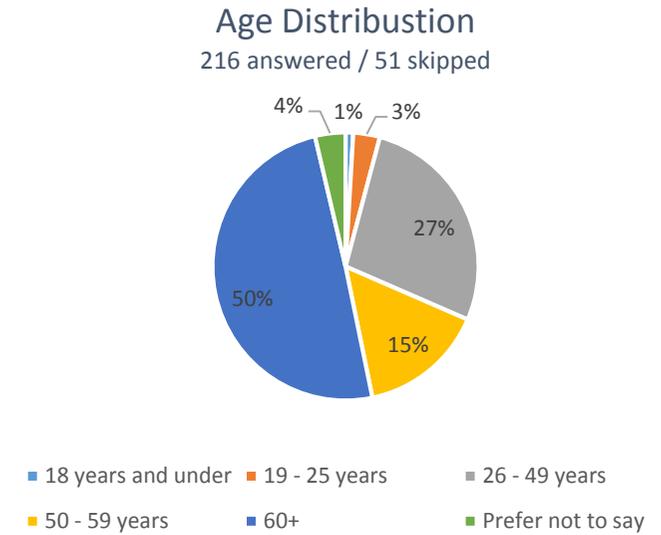
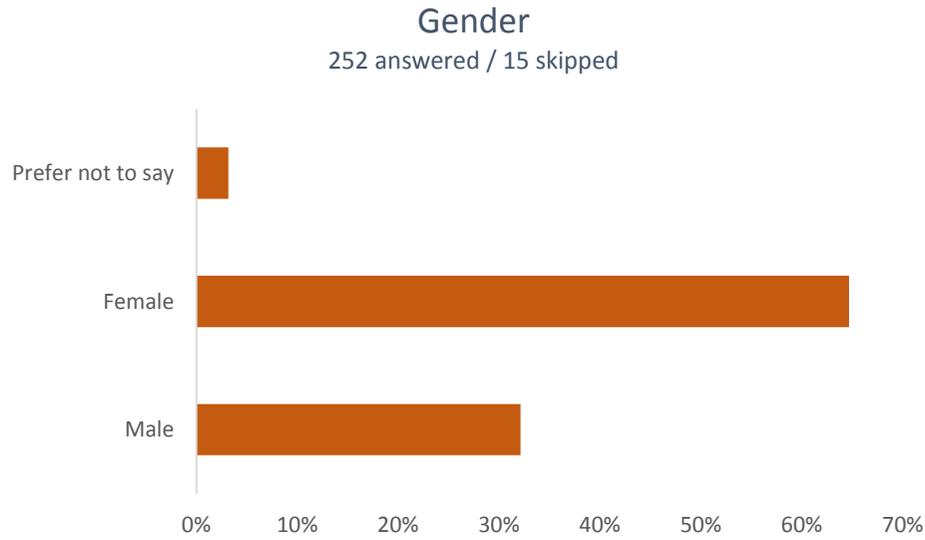
Preferd Transport Option

160 answered / 36 skipped



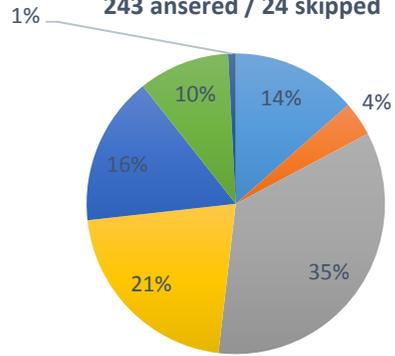
AREA 4 Survey Responses

Area 4 had a total number of 267 responses via online and paper surveys. The collated responses are:



Days of Travel

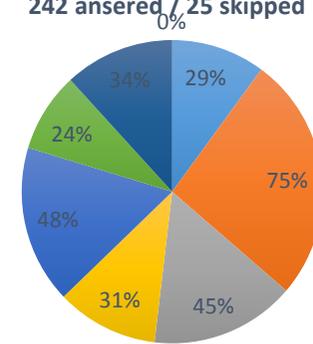
243 answered / 24 skipped



- Daily
- 2 - 3 times a week
- At least once a month
- Weekdays only
- At least once a week
- Several times a year

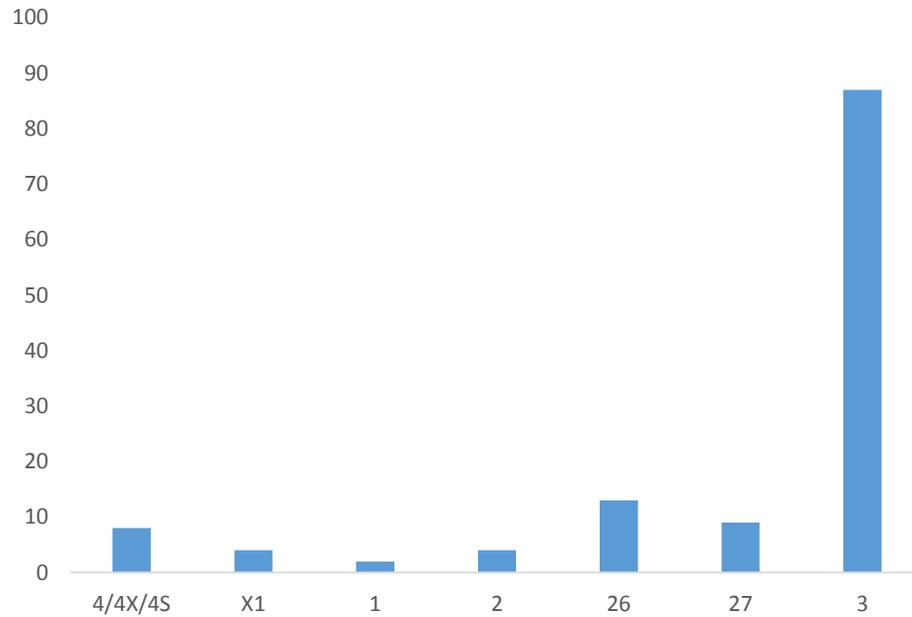
Times of Travel

242 answered / 25 skipped



- Before 9am
- After 4pm
- Saturday
- Between 9am and 4pm
- After 7pm
- Sunday

Bus Services Used



Preferred Travel Option

185 answered / 82 skipped

