

SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

Date of Meeting	Thursday 1 st July, 2021
Report Subject	End of Year Performance Monitoring Report
Cabinet Member	Deputy Leader of the Council for Performance and Cabinet Member for Social Services
Report Author	Chief Officer (Social Services)
Type of Report	Operational

EXECUTIVE SUMMARY

Flintshire County Council Reporting Measures 2020/21 were identified by portfolios and approved by Cabinet in September 2020. This report presents the annual out-turn of performance against those measures identified for 2020/21 relevant to the Social & Health Care Overview & Scrutiny Committee.

This out-turn report for the 2020/21 Reporting Measures shows that 67% of the performance indicators have met or exceeded their targets.

This report is an exception-based report and concentrates on under-performance against target.

RECOMMENDATIONS

1.	That the Committee consider the End of Year Performance Monitoring Report to monitor areas of under performance and request further information as appropriate.
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REPORT DETAILS

1.00	EXPLAINING THE PERFORMANCE AT YEAR END 2020/2021
1.01	<p>The year-end performance monitoring reports provide explanation of the progress being made toward the agreed measures set out in the Flintshire County Council Reporting Measures 2020/21.</p> <p>These measures were approved by Cabinet after targets for 2020/21 were re-assessed for forecasted performance due to the disruptions caused during the response phase of the pandemic.</p>
1.02	This report is an exception-based report and concentrates on under-performance against in-year targets.
1.03	<p>Monitoring our Performance</p> <p>Analysis of performance against the performance indicators is undertaken using the RAG status. This is defined as:</p> <ul style="list-style-type: none"> • RED - under-performance against target. • AMBER - where improvement may have been made but performance has missed the target. • GREEN - positive performance against target.
1.04	<p>Analysis of current levels of performance against target shows the following:</p> <ul style="list-style-type: none"> • 41 (67%) have achieved a green RAG status • 12 (20%) have an amber RAG status • 8 (13%) have a red RAG status
1.05	There are no performance indicators (PIs) which show a red RAG status for current performance against targets relevant to the Social & Health Care Overview & Scrutiny Committee.

2.00	RESOURCE IMPLICATIONS
2.01	There are no specific resource implications for this report.

3.00	IMPACT ASSESSMENT AND RISK MANAGEMENT					
3.01	<p>Ways of Working (Sustainable Development) Principles Impact</p> <table border="1"> <tr> <td>Long-term</td> <td rowspan="4">Throughout all of the Mid-Year Monitoring Report there are demonstrable actions and activities which relate to all of the Sustainable Development Principles.</td> </tr> <tr> <td>Prevention</td> </tr> <tr> <td>Integration</td> </tr> <tr> <td>Collaboration</td> </tr> </table>	Long-term	Throughout all of the Mid-Year Monitoring Report there are demonstrable actions and activities which relate to all of the Sustainable Development Principles.	Prevention	Integration	Collaboration
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Prevention						
Integration						
Collaboration						

		Specific case studies will be included in the Annual Performance Report for 2020/21.
Involvement		
Well-being Goals Impact		
Prosperous Wales		Throughout the Mid-Year Monitoring Report there is evidence of alignment with the Well-being Goals. Specific strategic and policy reports include impact and risk assessments.
Resilient Wales		
Healthier Wales		
More equal Wales		
Cohesive Wales		
Vibrant Wales		
Globally responsible Wales		
Council's Well-being Objectives		
The Council's wellbeing objectives will be included in the Annual Performance Report for 2020/21. We have reviewed and updated our Well-being Objectives in throughout the development of the Council Plan 2021/22.		

4.00	CONSULTATIONS REQUIRED / CARRIED OUT	
4.01	The Reporting Measures are monitored by the respective Overview and Scrutiny Committees according to the priority area of interest.	
4.02	Chief Officers have contributed towards reporting of relevant information.	

5.00	APPENDICES	
5.01	Appendix 1: End of Year Performance Monitoring Report 2020-21.	

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS	
6.01	Flintshire County Council Reporting Measures 2020/21.	

7.00	CONTACT OFFICER DETAILS	
7.01	Contact Officer:	Margaret Parry-Jones, Overview & Scrutiny Facilitator
	Telephone:	01352 702427
	E-mail:	Margaret.parry-jones@flintshire.gov.uk

8.00	GLOSSARY OF TERMS
8.01	<p>Reporting Measures: The document which sets out the performance indicators of the Council. This document provides a set of measures to support recovery and selected portfolio measures.</p> <p>An explanation of the report headings Measures (Key Performance Indicators - KPIs)</p> <p><u>Baseline Year</u> – As a new indicator, a target has not been established. This will be monitored and targets established for the following year.</p> <p><u>End of Year Target</u> – The target for this end of year as set at the beginning of the year.</p> <p><u>Current RAG Rating</u> – This measures performance for the year against the target. It is automatically generated according to the data. Red = a position of under performance against target, Amber = a mid-position where improvement may have been made but performance has missed the target and Green = a position of positive performance against the target.</p> <p><u>Trend</u> – Trend arrows give an impression of the direction the performance is heading compared to the previous year:</p> <ul style="list-style-type: none"> • A 'downward arrow' always indicates poorer performance regardless of whether a KPI figure means that less is better (e.g. the amount of days to deliver a grant or undertake a review) or if a KPI figure means that more is better (e.g. number of new jobs in Flintshire). • Similarly an 'upward arrow' always indicates improved performance.