

SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

Date of Meeting	27 th October 2022
Report Subject	Day Service Provision
Cabinet Member	Deputy Leader of the Council and Cabinet Member for Social Services and Wellbeing
Report Author	Chief Officer (Social Services)
Type of Report	Operational

EXECUTIVE SUMMARY

This report will examine the provision of Day Care opportunities for Older people in Flintshire. The report will focus on the past three years and include the impact of the pandemic on the ability to sustain and provide formal Day Care for Older people and adults.

RECOMMENDATIONS

1	Members understand the current availability of day care provision available to adults in Flintshire.
2	Members support the continued commitment to provide and increase day care choice and options across Flintshire.

REPORT DETAILS

1.00	EXPLAINING THE DAY CARE PROVISION
1.01	<p>Flintshire currently have two formal Day Services operational for Older people.</p> <p>Formal day care is usually for a period of a full day with lunch as part of the experience</p> <p>The criteria to access the service is to support informal carers and to provide a full day of respite for the carer.</p> <p>Opportunities to reduce social isolation and loneliness are offered in a wider arena and can be accessed following a “what matters conversation”.</p>

1.02	<p>Croes Atti Day Centre is located on Prince of Wales Avenue in Flint. The centre is next to the residential care home and is a separate building. The Day Centre offers day care for a maximum of eight people a day and it is currently operational four days a week and has two dedicated members of staff providing activities and support for the people who attend. Predominately the criteria to access formal Day Care is to support respite for those who care for the people who attend.</p> <p>Marleyfield Day Centre is located within the residential care home in Buckley and has recently been refurbished. Marleyfield Day centre has capacity to support eight people per day.</p>
1.03	<p>Both Marleyfield and Croes Atti Day Centres were closed in March 2020 in accordance with national advice in relation to the Covid 19 pandemic and in line with the national lockdown.</p> <p>The staff team were redeployed within other critical front-line services including residential care homes and extra care facilities.</p>
1.04	<p>Croes Atti Day Centre remained closed until 9th November 2020 when the service tentatively reopened. Following the reopening the take up of the service was slow with people who used to attend fearful of being in a group setting. The service during the winter months of 2020 was working under strict Covid 19 guidelines and supporting a maximum of three people per day to ensure that rules relating to physical distancing were adhered to. The service was closed again due to second national lockdown following Christmas 2020.</p>
1.05	<p>Formal Day care services remained closed until September 2021. When the service reopened late September, it was for three days per week supporting a maximum of eight people. The service closed again following an increase in Covid 19 cases and the emergence of the Omicron variant of Covid 19 on December 22nd, 2021.</p> <p>Croes Atti Day Care has been open and operational since 8th March 2022, initially for three days, Tuesday Thursday and Friday. We extended the service to open on a Wednesday in September 2020</p> <p>A waiting list was held prior to opening on the fourth day and now supports five people on a Friday</p>
1.06	<p>Report Detail</p>
1.07	<p>The work to build the Marleyfield extension started in April 2020 and continued until May 2021 with residents moving to their new accommodation in September 2021. Marleyfield, like a number of other care homes experienced a number of Covid 19 outbreaks among residents and staff and this has been a factor in the reopening of day care services at Marleyfield.</p>
1.08	<p>Generally, the requests for traditional formal day care are reporting to be low. Requests to support carer respite in the form of Day Care have been accommodated at Croes Atti Day Care as there hasn't been the demand required to open up facilities at Marleyfield in Buckley. To date there is still capacity at Croes Atti to accommodate more people, Croes Atti is staffed but is still not at capacity with vacancies available on a number of days.</p>

1.09	There has been a decline in attendance at formal Day Services over the past few years. Prior to Marleyfield Day Centre closing due to Covid 19 and the refurbishment, there were between five to ten vacant places each day with attendance varying from nine to thirteen people a day out of a possible eighteen to twenty-three places available.
1.10	Services for younger dementia have a regular day at Croes Atti Day Care since relocating from the Old Brewery in Shotton, numbers attending have fallen to three people a week with no current new requests/referrals
1.11	Staffing in social care remains a significant challenge, the support team in day services is a small team, and some have found alternative employment since the pandemic.
1.12	Due to the low numbers of attendees and the staffing levels available it is currently financially viable to have one centre open. We have had a waiting list open with a view to reopening Marley field day services, when there is a demand. The list has been opened since July 2022 and is monitored regularly. Currently we have no names on that list.

2.00	RESOURCE IMPLICATIONS
2.01	The experience of the recent pandemic has forced us all to look at how we support the most vulnerable people in society and their carers in different ways. Experiences in which people feel safe and comfortable. Many people have struggled to be in larger groups such as formal day care, families are anxious about resuming previous routines.
2.02	A number of innovative ways to provide support to individual and respite for carers have been explored. Volunteers' groups have emerged providing drop in opportunities for people to meet and socialise, many of these groups are signposted to when individuals contact Single Point of Access looking to reduce social isolation.
2.03	The use of remote technology has also risen enabling people to connect with each other and stay in touch, developing new friendships and generally improve well-being.
2.04	The provision of a Direct Payment option has also been encouraged to enable individuals pay for support in a way that best meets individual outcomes.
2.05	Flintshire continues to work in partnership Newcis, an organisation setup to support the needs of carers, provide opportunities for regular respite for carers in a format individual to that person's outcome. Wider Day Care opportunities are available for people with learning disabilities and physical disabilities and those managing their mental health. Many of these services have run where safe and in accordance with social distancing throughout the past two and a half years albeit on a very limited scale. They have been supported and run-in partnership with Flintshire.

	Please see detail in appendices of a range of day opportunities that are currently available.
2.06	When at full capacity the total annual costs for day care at Marleyfield and Croes Atti are £53,690 and £60,446 respectively. This equates to a daily rate of £32.18 for Marleyfield and a daily rate of £39.18 for Croes Atti.
2.07	A programme to support Mental health wellbeing can be found here www.flintshirewellbeing.org.uk

3.00	IMPACT ASSESSMENT AND RISK MANAGEMENT
3.01	None

4.00	CONSULTATIONS REQUIRED / CARRIED OUT
4.01	None

5.00	APPENDICES
5.01	Learning Disabilities
5.02	Physical Disabilities
5.03	A range of options and attendance numbers

6.00	CONTACT OFFICER DETAILS
6.01	Contact Officer: Telephone: 01352 701415 E-mail: Janet. Bellis @ Flintshire@ gov.uk

7.00	GLOSSARY OF TERMS
7.01	NEWCIS North East Wales Carer Information service