

## **Appendix 1 – Current Eligibility Criteria for the Flintshire Community Ring & Ride Service**

### **Eligibility Process – Taxishare scheme**

#### **Where do you live?**

[check that they live within designated area for the service]

#### **Where are you wanting to travel to?**

[check that the place is one of those covered under the scope of the service - hospital, health centre, GP, clinic, dentist]

#### **What is the purpose of the journey?**

[check for medical purpose, either appointment, tests or visiting someone]

#### **Is this the first time you have had to make this journey?**

[If no - How did you make the journey last time? Why couldn't the same method be used this time?]

#### **Do you have a car or access to a car?**

[If yes - Why can't you make this journey by car? For example, treatment might mean that wouldn't be fit to drive]

#### **Are you able to use bus services?**

[If no - What prevents you from using the bus?]

[If yes - Could you use the bus for this journey?]

[Check that not possible due to unavailability of service, change of bus necessary, too far to bus stop]

[For those attending hospital for an appointment]

#### **If you are going to hospital for an appointment, might you be eligible to use the Welsh Ambulance Service Patient Transport Service?**

[If yes - Why are you not using the Patient Transport Service?]

[If no, check why they think they would not be eligible]

[If don't know, suggest they ask GP or hospital whether might be considered eligible]

If, following the above screening process, the applicant is deemed eligible to use the service then the following details will be needed:

**Name**

**Address**

**Contact details**

**Pick-up location**

**Destination**

**Any particular needs (e.g. have walking aids or have to travel in wheelchair)**

**Initial registration fee / take payment**

**Bookings can be made between the hours of 9.00am and 5.00pm Monday to Friday**

**Bookings must be made at least 24 hours before the intended travel (however we will try to accommodate journeys at shorter notice where possible)**