

## **HOMELESSNESS MONTHLY STATS**

At the request of the Chair, monthly reports on homelessness are to be provided to Communities and Housing Overview and Scrutiny Committee to evidence current demand. Reports will be compiled for both homeless accommodation and homeless presentations. This data will provide trend information across the financial year along with monthly snapshot data.

Members are asked to review the report template and agree this as a standard monthly report which will be presented by the Housing Support & Homeless Services Manager (or members of the Departmental Management Team), until such a time as Members no longer require this data.

Chief Officer for Housing & Communities and the Housing Support & Homeless Service Manager, welcome feedback on the suggested template report. Members can request additional information at the February meeting of the Overview and Scrutiny Committee and the template will then be adopted.

If Members request additional information, then the Chief Officer and Housing Support & Homeless Services Manager will consider this and either adopt and implement from March 2025 onwards (February 2025 data), or officers will provide clear explanation why the information cannot or will not be provided.

Example of information that will not be reported, would be specific location of all homeless accommodation. This would be too intrusive a data request when considering the various vulnerabilities of residents experiencing homelessness.

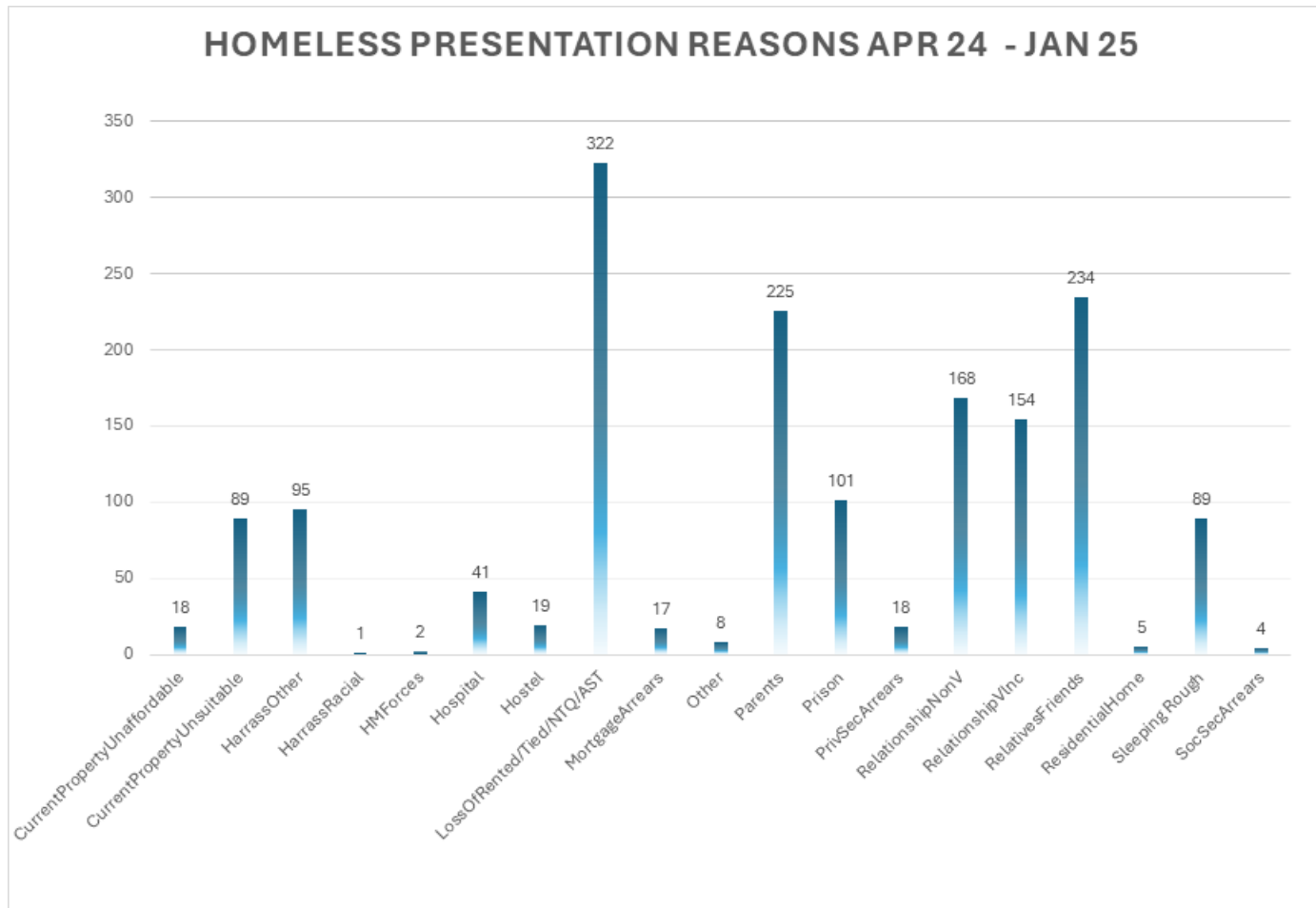
## PRESENTATIONS TO THE COUNCIL DUE TO HOMELESSNESS

**EXPLANATION:** Residents who contact the Council via the Housing Helpline (01352 703777) who state their reason for contact is due to homelessness or the call handler believes homelessness, or a risk of homelessness, has been identified will be referred to the Homeless Duty Officer. All these cases are considered by the Homeless Duty Officer on the day.

Reason	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Totals
Current Property Unaffordable	3	2	3	0	4	0	3	2	1	0	18
Current Property Unsuitable	6	4	3	9	9	10	9	7	11	21	89
Harass Other	9	15	11	8	9	6	12	6	4	15	95
Harass Racial	0	0	1	0	0	0	0	0	0	0	1
HM Forces	0	0	1	1	0	0	0	0	0	0	2
Hospital	6	3	11	1	2	4	4	5	4	1	41
Hostel	1	0	0	2	2	2	4	4	2	2	19
Loss Of Rented/Tied/NTQ/AST	30	35	22	37	25	37	27	33	27	49	322
Mortgage Arrears	3	0	2	3	1	1	3	1	0	3	17
Other	1	1	1	0	0	0	3	1	1	0	8
Parents	25	22	18	26	18	20	28	22	15	31	225
Prison	8	9	9	15	8	11	13	8	5	15	101
Priv Sec Arrears	4	1	3	1	0	1	1	2	1	4	18
Relationship NonV	22	16	12	18	22	10	18	22	12	16	168
Relationship VInc	19	14	25	22	13	10	8	18	4	21	154
Relatives Friends	29	21	26	30	24	18	25	23	18	20	234
Residential Home	2	0	0	1	0	1	1	0	0	0	5
Sleeping Rough	18	11	8	10	7	5	10	2	6	12	89
Soc Sec Arrears	1	0	0	0	0	0	0	0	2	1	4
<b>Total Presentations Per Month</b>	<b>187</b>	<b>154</b>	<b>156</b>	<b>184</b>	<b>144</b>	<b>136</b>	<b>169</b>	<b>156</b>	<b>113</b>	<b>211</b>	<b>1610</b>

## **REASONS FOR HOMELESS PRESENTATIONS 2024/2025**

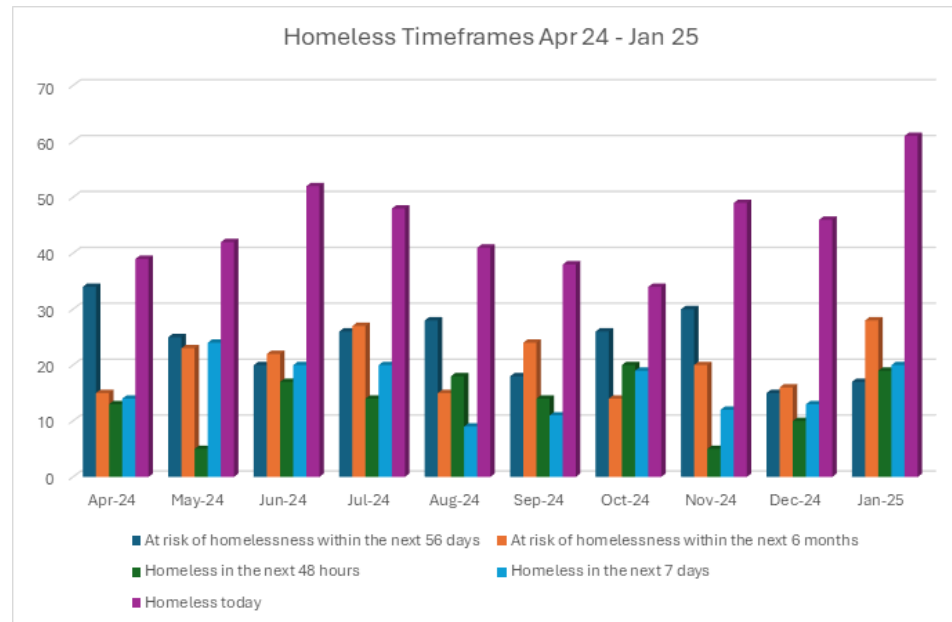
**EXPLANATION:** The above data set captures the total amount of presentations to the homeless team by reason. These numbers represent referral to the Homeless Duty Officer, and the triage officer has sent the referral through to the homeless and prevention team for assistance. Upon initial contact with the service a primary reason for homelessness or risk of homelessness is attributed against the application and these reasons are shown in the table below. This shows all presentations by reason for April 2024 to January 2025.



## TIMEFRAMES TO HOMELESSNESS

**EXPLANATION:** Homelessness can occur at any time. The Homeless Service operates 24/7 every day of the year and manages cases where risks of homelessness are identified well, offer time to put strategies in to prevent homelessness, but also deals with immediately homeless cases. This table shows the scale of presentations within a wide range of timeframes, and evidences the types of demands placed on homeless service for “crisis intervention” verses planned “prevention activities:

Homeless Timeframe	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25
At risk of homelessness within 56 days	34	25	20	26	28	18	26	30	15	17
At risk of homelessness within 6 months	15	23	22	27	15	24	14	20	16	28
Homeless in the next 48 hours	13	5	17	14	18	14	20	5	10	19
Homeless in the next 7 days	14	24	20	20	9	11	19	12	13	20
Homeless on the day	39	42	52	48	41	38	34	49	46	61



## OPEN HOMELESS CASES – HOUSING WALES ACT 2014

**EXPLANATION:** All open cases managed by the Homeless Service require regular attention and statutory duties are owed to these applicants and their households. This snapshot data shows the numbers of open cases across all duties of homelessness legislation (s.66 Prevention Duty, s.73 Duty Relief, s75 Final Duty).

<b>Current Homeless Officer Caseloads</b>	<b>Total</b>
Total open cases to the Homeless Team	683
Average caseload per officer	57

## **HOMELESS ACCOMMODATION BY ACCOMMODATION TYPE AT THE END JANUARY 2025**

**EXPLANATION:** Residents who are eligible for homeless accommodation will be offered interim housing under the Housing Wales Act 2024. Accommodation is offered when the Council are satisfied the applicant is eligible for assistance and the applicant (and household members where appropriate) has no where they can reasonably reside, therefore triggering a homeless accommodation duty.

### **HOMELESS ACCOMMODATION DEFINITIONS**

**EMERGENCY ACCOMMODATION:** This is hotels, B&Bs, holiday lets and caravans.

**HOMELESS HUB:** This is Glanrafon in Queensferry, which is a 24/7 hostel.

**TEMPORARY ACCOMMODATION:** This is Council owned or Long Term Leased accommodation.

### **HOMELESS ACCOMMODATION BY ACCOMMODATION TYPE OVERVIEW**

<b>Accommodation type</b>	<b>Total Placements</b>	<b>Total People</b>
Emergency accommodation	216	262
Homeless Hub	25	26
Temporary Accommodation	86	138
<b>Overall Total</b>	<b>327</b>	<b>426</b>

**EMERGENCY ACCOMMODATION HOUSEHOLD BREAKDOWN**

<b>Single Adults</b>	<b>Childless Couple</b>	<b>Families</b>	<b>Total</b>
188	10	18	216

**HOMELESS HUB HOUSEHOLD BREAKDOWN**

<b>Single Adults</b>	<b>Childless Couple</b>	<b>Families</b>	<b>Total</b>
24	1	--	25

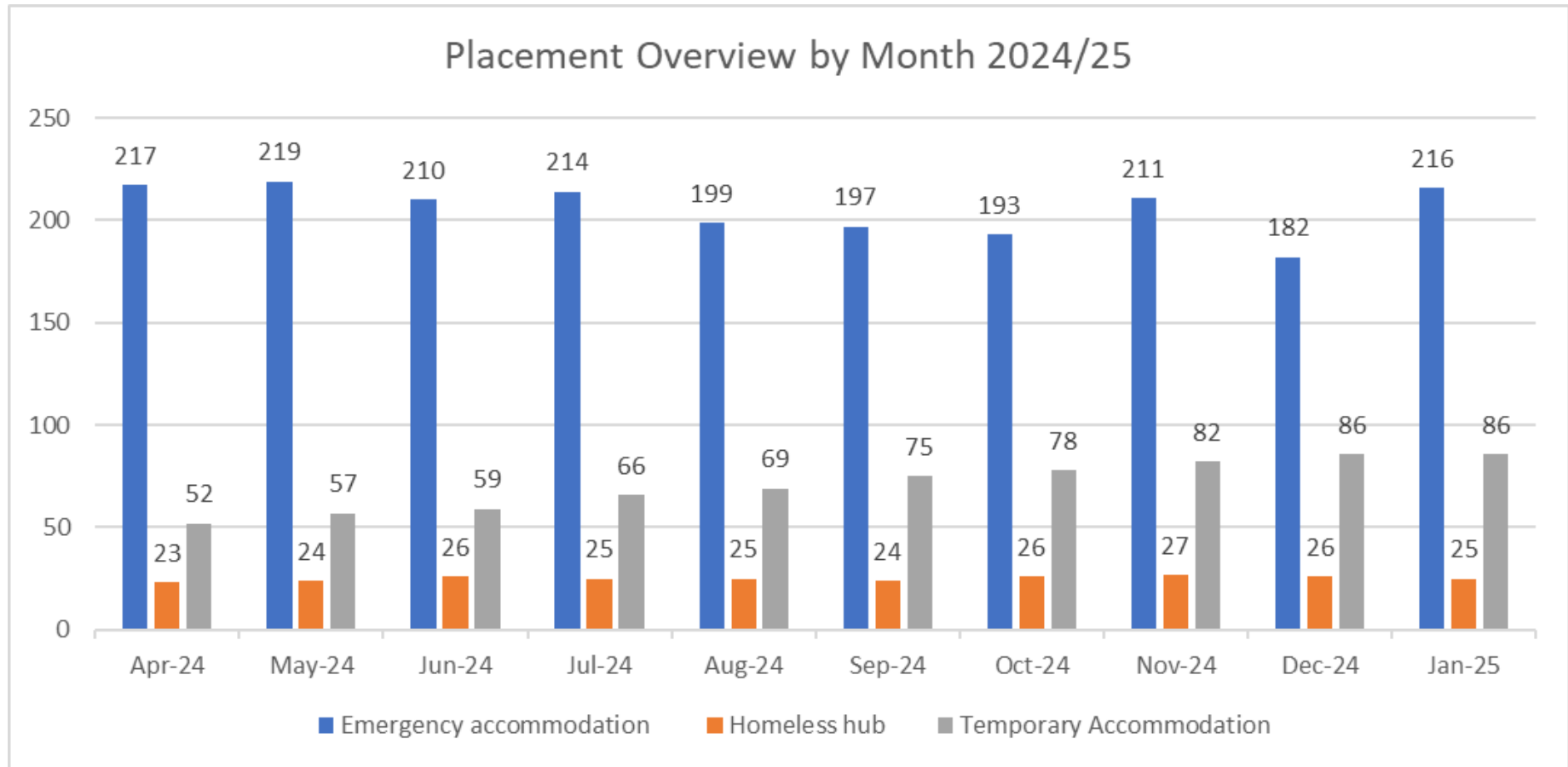
**TEMPORARY ACCOMMODATION HOUSEHOLD BREAKDOWN**

<b>Single Adults</b>	<b>Childless Couple</b>	<b>Families</b>	<b>Total</b>
64	3	19	86



## HOMELESS ACCOMMODATION PLACEMENT OVERVIEW BY MONTH 2024/2025

**EXPLANATION:** This data shows the total number of placements by accommodation type as of the last day of each reporting month for the financial year 2024/2025. People will enter and exit homeless accommodation during the month but this is “snapshot” data at month end. This is household data and not people data.



## **OUT OF COUNTY PLACEMENTS AT THE END JANUARY 2025**

**EXPLANATION:** When there is insufficient or inadequate accommodation for residents in Flintshire, Out of County Placements can be considered. This data shows the number of placements and people accommodated by Flintshire, in Out of County placements.

<b>County</b>	<b>Number of placements</b>	<b>Number of People</b>
Denbighshire	36	48
Cheshire and Chester West	68	75
Wrexham	1	1
Further afield	1	1
<b>Totals</b>	<b>106</b>	<b>125</b>

## OUT OF COUNTY PLACEMENTS AT THE END JANUARY 2025

**EXPLANATION:** This data shows the total number of Out of County placements as of the last day of each reporting month for the financial year 2024/2025. People will enter and exit homeless accommodation during the month but this is “snapshot” data at month end. This is household data and not people data.

