

COUNTY COUNCIL

Date of Meeting	Tuesday 22 October 2019
Report Subject	Annual Performance Report 2018-19
Cabinet Member	Leader of the Council
Report Author	Chief Executive
Type of Report	Strategic

EXECUTIVE SUMMARY

The Annual Performance Report for 2018/19 reviews our progress against the Council Priorities as detailed in the Council Plan 2018/19.

The report reflects the overall progress that has been made against our priorities and the level of confidence we have in achieving the desired outcomes. It also shows the position against our 44 risks, with 1 risk increasing in significance during the year and 15 risks reducing in significance by year end.

Performance against the Council Plan measures was positive with 92% of agreed key activities being assessed as making good progress and 89% likely to achieve the desired outcome. In addition, 70% of the performance indicators met or exceeded target for the year, whilst 73% showed improvement or remained stable.

Risks are also being successfully managed with the majority being assessed as moderate (64%) or minor/insignificant (25%); 11% of risks showed a high risk status at year-end, mostly due to lack of financial resourcing.

RECOMMENDATIONS

1	To approve the 2018/19 Annual Performance Report as recommended by Cabinet.
---	---

REPORT DETAILS

1.00	Council Plan Performance 2018/19
1.01	The Annual Performance Report (the Report) meets the statutory requirement to publish a Corporate Plan as required by the Local Government (Wales) Measure (2009) (the Measure). The report must be published by 31st October each year. The purpose of the report is to account for the organisation's previous year's performance against its Council Priorities.
1.02	The requirements of the Measure are met through the "forward looking" document; the Council Plan 2017/18. This sets out the vision and priorities for the Council. The second statutory requirement of the Measure is met by this Annual Performance Report, which reviews progress on commitments made in the previous year.
1.03	The Annual Performance Report must be approved by the full Council prior to publication.
1.04	<p>The Annual Performance Report for 2018/19 reviews our progress against the Priorities as detailed in the Council Plan 2018/19. This assessment takes into consideration assessments of our performance for each of the Council Priorities through:</p> <ul style="list-style-type: none">• Progress against key actions and projects• Progress against identified risks and challenges• Performance indicator outturns (target and trend analysis)• Regulatory, audit and inspection activity• Progress against the Well-being of Future Generations sustainable development principles and goals.• Progress against the Council's Well-being Objectives
1.05	<p><u>Progress against Key Activities</u></p> <p>Overall good progress has been made against the 2018/19 Council Plan priorities and there is a high level of confidence in the achievement of desired outcomes. The Report summaries progress against the key activities supporting the priorities as follows:</p> <p>Progress:</p> <ul style="list-style-type: none">• We are making good progress in 92% (49)• We are making satisfactory progress in 8% (4) <p>Outcome:</p> <ul style="list-style-type: none">• We have a high level of confidence in the achievement of 89% (47).• We have a medium level of confidence in the achievement of 11% (6).

1.06

Progress against Risks and Challenges

Good progress was made in managing our risks. Analysis of the year end risk levels for the 44 strategic risks identified in the Council Plan is as follows:

- 64% (28) risks remained the same.
- 34% (15) risks reduced
- 2% (1) risks increased

1.07

Performance Indicator Outturns

The Report summaries our performance against the Council Plan measures and also nationally using the Public Accountability Measures (PAMs).

Council Plan Measures

Assessment of actual performance against target:

- 70% (53) of performance measures achieved target or better.
- 20% (15) of performance measures missed target within an acceptable margin.
- 10% (8) of performance measures significantly missed target.

Analysis of trend was also undertaken. This is a comparison of current year performance with that of the previous year.

Where trend analysis could be undertaken: -

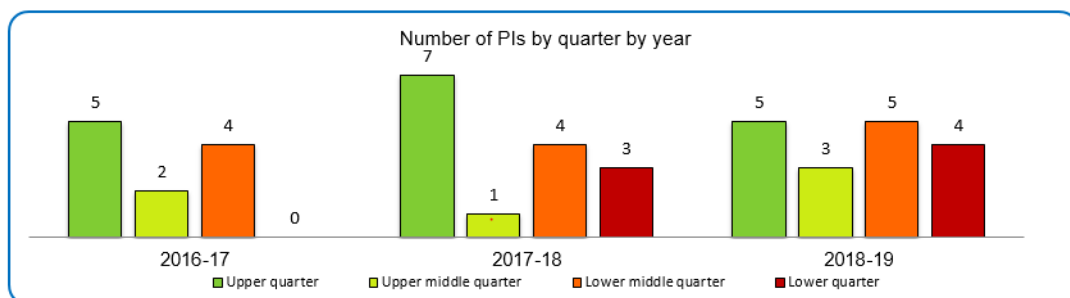
- 60% (37) of performance measures showed improved performance;
- 27% (17) showed performance which had downturned when compared with the previous year; and
- 13% (8) had maintained the same level of performance.

Public Accountability Measures

17% of these national measures maintained or improved performance against 2017/18.

75% of these national measures maintained or improved quartile trend against 2017/18

Our quartile profile over previous years is as follows:



	The graph above shows the number of indicators in each of the quartiles over the last three years. The number of indicators in the top two quartiles has remained constant, whilst there has been an increase in the number of indicators in the bottom quartiles.
1.08	<p><u>Regulation, Audit and Inspection Activity</u></p> <p>The Wales Audit Office publishes an Annual Improvement Report (AIR) each year on behalf of the Auditor General for Wales. The AIR published in November 2018 for Flintshire summarised the findings and recommendations from the various reports that have been produced.</p> <p>Overall the Auditor General for Wales has reached a positive conclusion. <i>“The Council is meeting its statutory requirements in relation to continuous improvement but, as with all councils in Wales, it faces challenges going forward.”</i></p>
1.09	The Auditor General has not made any statutory recommendations with which the Council must comply.
1.10	The Report will be available via the Council’s website. Paper copies can be generated as required and the supporting documents which provide the more detailed information will be available as ‘hyperlinked’ documents.
1.11	<p>Both Cabinet and Corporate Resources Overview and Scrutiny Committee have continued to consider performance areas which under-performed (downward trend and/or low quartile benchmark position) throughout 2018/19.</p> <p>The Corporate Resources Overview and Scrutiny Committee have requested that the Social & Health Care Overview and Scrutiny Committee keep under review the performance indicator for the “Number of people kept in hospital while waiting for social care per 1,000 population aged 75+” due to their concern around the target not being met and to give the Committee the opportunity to understand current work to meet this target in the future.</p>
1.12	Progress against these action plans with mid-year performance will be monitored and reported in November as part of the mid-year performance reports.

2.00	RESOURCE IMPLICATIONS
2.01	There are no specific resource implications as part of this report.

3.00	IMPACT ASSESSMENT AND RISK MANAGEMENT														
3.01	<p>Ways of Working (Sustainable Development) Principles Impact</p> <table border="1"> <tr> <td>Long-term</td> <td rowspan="5">The Annual Performance Report covers all Five Ways of Working. Throughout the report you will be able to see the impact and the way we apply Five Ways of Working across the Council Priorities.</td> </tr> <tr> <td>Prevention</td> </tr> <tr> <td>Integration</td> </tr> <tr> <td>Collaboration</td> </tr> <tr> <td>Involvement</td> </tr> </table> <p>Well-being Goals Impact</p> <table border="1"> <tr> <td>Prosperous Wales</td> <td rowspan="7">Throughout the Annual Performance Report we refer to the Well-Being Goals and their impact.</td> </tr> <tr> <td>Resilient Wales</td> </tr> <tr> <td>Healthier Wales</td> </tr> <tr> <td>More equal Wales</td> </tr> <tr> <td>Cohesive Wales</td> </tr> <tr> <td>Vibrant Wales</td> </tr> <tr> <td>Globally responsible Wales</td> </tr> </table> <p>Council's Well-being Objectives The Council's wellbeing objectives have been measured against and evidence has been provided for each of the sub priorities. The evidence demonstrates the progress which have been made against the Well-being Objectives.</p>	Long-term	The Annual Performance Report covers all Five Ways of Working. Throughout the report you will be able to see the impact and the way we apply Five Ways of Working across the Council Priorities.	Prevention	Integration	Collaboration	Involvement	Prosperous Wales	Throughout the Annual Performance Report we refer to the Well-Being Goals and their impact.	Resilient Wales	Healthier Wales	More equal Wales	Cohesive Wales	Vibrant Wales	Globally responsible Wales
Long-term	The Annual Performance Report covers all Five Ways of Working. Throughout the report you will be able to see the impact and the way we apply Five Ways of Working across the Council Priorities.														
Prevention															
Integration															
Collaboration															
Involvement															
Prosperous Wales	Throughout the Annual Performance Report we refer to the Well-Being Goals and their impact.														
Resilient Wales															
Healthier Wales															
More equal Wales															
Cohesive Wales															
Vibrant Wales															
Globally responsible Wales															

4.00	CONSULTATIONS REQUIRED/CARRIED OUT
4.01	A Member workshop was held in May 2019 which gave Members the opportunity to better understand how performance information was presented. Consultation is undertaken throughout the year by Cabinet and Overview and Scrutiny Committees reviewing the quarterly performance reports.

5.00	APPENDICES
5.01	Appendix A - Draft Annual Performance Report 2018/19 Appendix B - Council Plan 2018/19 Risk Register Appendix C - Public Accountability Measures 2018/19 Performance

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	Council Plan 2018/19 WAO Annual Improvement Report Council's Well-being Objectives

7.00	CONTACT OFFICER DETAILS
7.01	<p>Contact Officer: Karen Armstrong, Corporate Business and Communications Executive Officer</p> <p>Telephone: 01352 702740</p> <p>E-mail: karen.armstrong@flintshire.gov.uk</p>

8.00	GLOSSARY OF TERMS
8.01	<p>Council Plan: the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set objectives and publish a Plan.</p> <p>Public Accountability Measures: nationally agreed measures to be collected and monitored by all councils for benchmarking purposes.</p>