



Appendix 1

Performance Progress Report

Flintshire County Council

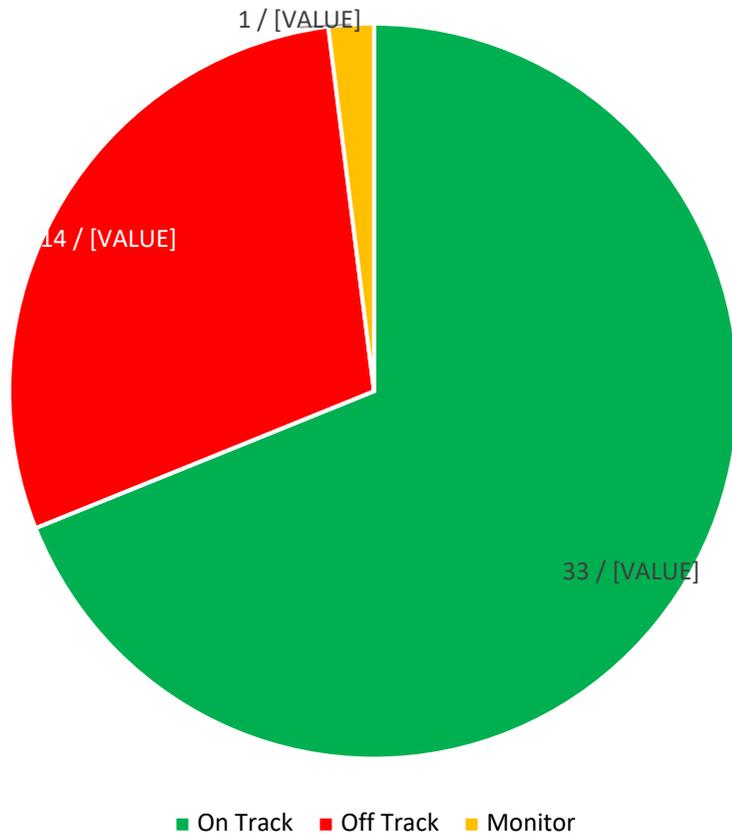


Mid-Year Reporting Measures 2020/21 Progress Report

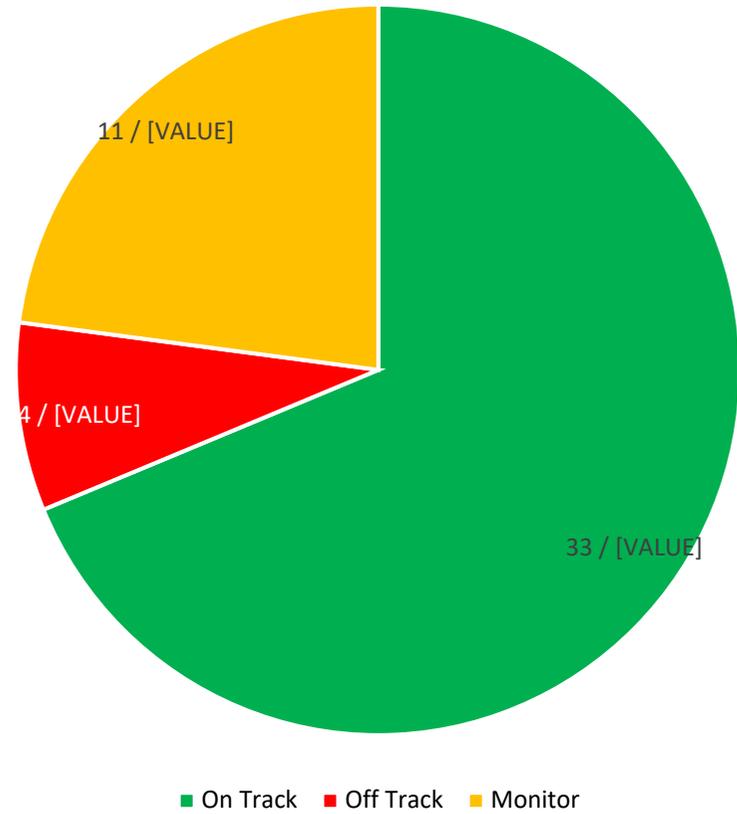
Performance Analysis

Analysis is only carried out on measures that have targets or previous existing data.

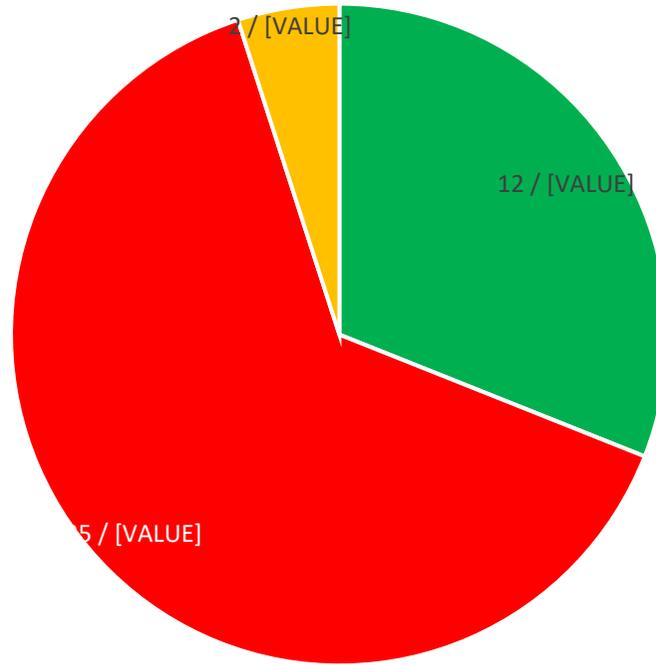
Progress against target RAG Status



Outcome RAG Status



Performance Indicator Trend



■ Improved ■ Downturned ■ Maintained

Performance Indicators – Social Services

Recovery Measures

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.1.3M04 (SS015) (RM) Percentage of urgent requests for equipment that meet or exceed the national 1 Day response standards	93	100	98	 GREEN	↑	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: Equipment is managed by the North East Wales Community Equipment Service. Last Updated: 08-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.1.3M05 (SS016) (RM) Percentage of requests for equipment that meet or exceed the national 7 Day standard	100	100	80	 GREEN	↔	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: The National standard for the provision of equipment requests within 7 days is 80%. Last Updated: 08-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.3M01 (SS003) (RM) Number of new foster carer approvals in the year	9	4	4	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Claire Latham - Performance Officer Progress Comment: Four approvals for connected person foster carers have been processed. Last Updated: 13-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.4M01 (SS004) (RM) Number of referrals to the Family Group Meeting Service	182	144	140	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Claire Latham - Performance Officer Progress Comment: 20 families are currently awaiting allocation for a Family Group Meeting. Last Updated: 12-Oct-2020</p>						

Portfolio Measures

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.1.3M01 / CP5.1.1M01 (SS010) (PM) The number of people who access the social prescribing / 3rd sector service through the Single Point of access.	202	1036	145	 GREEN	↑	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: Numbers were significantly higher, particularly in April due to the pandemic. There was a 700% increase in calls/referrals to the service through April and subsequent high demands following. Last Updated: 14-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.1.3M02 (SS011) (PM) The number of admissions to step up / step down beds.	108	102	N/A	N/A	↓	N/A
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: Admissions between April and September are comparable with the same period last year (108 between April and September 2019). Betsi Caldwell University Health Board (BCuHB) does not set a target for this measure; it is a measure of activity only. Last Updated: 14-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.1.3M06 (SS017) (PM) Percentage of equipment that is re-used	91	90	70	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: The National standard for the reuse of equipment is 70%. Last Updated: 08-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
(PM) [SEP] The percentage of adult safeguarding enquiries that met the 7 day timescale	96	97	94	 GREEN	↑	 GREEN
<p>Lead Officer: Jayne Belton - Children's Safeguarding Manager Reporting Officer: Jacque Slee - Team Manager Performance Progress Comment: The Safeguarding Unit continue to prioritise enquiries within the 7 day timescale Last Updated: 13-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.2M01 (SS001) (PM) The percentage pre-birth assessments completed within timescales.	100	93.33	90	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Claire Latham - Performance Officer Progress Comment: Pre-birth assessments are carried out in line with the North Wales Multi-Agency Pre-Birth Pathway. One assessment in quarter one was complete outside the timescales indicated by the Pathway. Last Updated: 14-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.2M02 (SS002) (PM)The percentage of children who were reported as having run away or gone missing from home who had a return interview	New Collection Method	80	Baseline Year	N/A	N/A	N/A

Lead Officer: Jacque Slee - Team Manager Performance

Reporting Officer: Claire Latham - Performance Officer

Progress Comment: Baseline year - All children are offered a return interview after a period of going missing. All children who did not have an interview in timescales did not have one because they declined to attend. Some children go missing more than once; in quarter two there were 24 missing incidents, relating to 19 children.

Last Updated: 14-Oct-2020

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.2M03 (SCC/034) (PM) The percentage of reviews of children on the Child Protection Register due in the year that were carried out within the statutory timescales	100	99.39	98	 GREEN	↓	 GREEN

Lead Officer: Jacque Slee - Team Manager Performance

Reporting Officer: Claire Latham - Performance Officer

Progress Comment: Child Protection conferences can be delayed for a number of reasons, including the availability of family and professionals, court decisions, or in the interests of the children. All delays are approved by a manger prior to the conference taking place.

Last Updated: 08-Oct-2020

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.2M04 (SCC/014) (PM) The percentage of initial child protection conferences that were due in the year and were held within 15 working days of the strategy discussion	100	95.83	95	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Claire Latham - Performance Officer Progress Comment: Child Protection conferences can be delayed for a number of reasons, including the availability of family and professionals, court decisions, or in the interests of the children. All delays are approved by a manger prior to the conference taking place. Last Updated: 13-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.2.4M02 (SS005) (PM) Number of Special Guardianship Orders made	5	3	1	 GREEN	↓	 GREEN
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Claire Latham - Performance Officer Progress Comment: So far this year, three children have been prevented from entering the care system through the award of Special Guardianship Orders to family members. Last Updated: 12-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.3.1M01 / CP2.1.6M02 (SS013) (PM) People with a learning disability accessing Project Search to improve their employability skills (number)	9	7	N/A	N/A	↓	N/A
<p>Lead Officer: Jacque Slee - Team Manager Performance Reporting Officer: Liz Barron - Performance Officer Progress Comment: Seven young people enrolled in Project Search in the September intake. There is no target set for this measure as it is an activity measure. Last Updated: 08-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.5.3M01 (PM) Number of children who access the Childcare offer	1298	1240	312.5	 GREEN	↓	 GREEN
<p>Lead Officer: Byra Foulkes - Early Years Support Manager Reporting Officer: Jacque Slee - Team Manager Performance Progress Comment: Data provided indicates the number of children who accessed the Childcare Offer between 1 April and 30 September 2020. Last Updated: 09-Oct-2020</p>						

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	Outcome RAG
CP1.5.3M02 (PM) Number of childcare providers	189	167	N/A	N/A	↓	N/A
<p>Lead Officer: Byra Foulkes - Early Years Support Manager Reporting Officer: Jacque Slee - Team Manager Performance Progress Comment: There are 337 childcare providers registered; this measure indicates the number of providers taking part. There is no target set for this measure as it is an activity measure. Last Updated: 09-Oct-2020</p>						