

We had lots of lovely feedback from the Young Carers themselves regarding the Busy bags. We have sent out 35 bags in total so far. It was really interesting to see what their favourite things were that we included in the bags in particular they loved the fiddle toys, stress balls and mindfulness journals. One young carer asked when he had to give the busy bag back and was overjoyed when we said it was his to keep forever.

- 'Thank you for bringing the busy bag it looks like lots of fun'
- 'I loved it! The stress ball was my favourite thing'
- 'I thought it was amazing'

We have also had some amazing feedback regarding the Takeaway and Quiz night, we had 10 families join us for family time at 5pm and then 15 young carers join us for the quiz at 6pm. It was nice to see some new faces on the Young carers quiz as a couple of the YC felt more confident to join the group after coming on to Zoom first with their family.

- 'Thank you for the just eat gift card, dinner had been ordered for 6pm! Lovely treat for me not having to cook too so thank you from all of us!!'

We have also already had some positive feedback regarding the groups held prior to launch week:

- Mum said that YC was so happy after joining the primary zoom group last week and said that "his face was beaming.. it was like Newcis had given him something that we as a family couldn't.. he really enjoyed it" Mum also explained that he was over the moon to spot a familiar face on the Zoom (a friend who lives locally).
- 5 Young carers attended the first Primary aged NEWCIS zoom group
- 5 Young Carers attended the first Secondary aged NEWCIS zoom group. One YC's microphone wasn't working on his device during the group so we were able to loan him a tablet. It was really rewarding to see him join our launch week events only a couple of days later and to be able to participate fully.

We have also been working on building our social media accounts and now have a combined following of 424 people across the NYC social accounts.

Facebook (last 28 days)

- Post engagements were up 95% to 253 and post reach was up by 8% to 672.
- We had 2 new likes which brings our total to 312

Twitter (whole of December)

- We made 3,125 tweet impressions which has slightly increased
- We gained 4 followers putting us at 105 total followers on Twitter.

Instagram (23rd – 29th December)

- Our reach was 79 and our impressions was 214
- We also gained 10 followers since last check in, we now have 178.

We've also had brilliant feedback from carers who have accessed grants, very thankful for the items purchased especially so close to Christmas.