

Social Services Portfolio Risk Register

Version 07

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Key	
Underlying Risk Rating	The risk rating before any mitigating actions
Current Risk Rating	This risk rating following the planned mitigation actions
Target Risk Rating	The risk rating which is realistically achievable and by when
Risk Trend	The trend of the risk since the last review date
NC ↔	No change in risk trend since last review
Risk Status	Open denotes a live risk Closed denotes a closed risk
*Denotes the risk is specific to the 'Recovery'	
SS	Social Services

Risk Register - Part 1 (Portfolio Management)

Financial

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS01 Updated	Expenditure on out of county placements increases as placement costs increase in a demand led market. Note: the market development element of this risk remains at Amber, but the risk to the budget has increased to Red due to the financial impact of recent placements.	Strategic	Craig Macleod/ Jeanette Rock	Peter Robson / Paula Roberts	R	R A	A Q4 2020/21	R ↑	Open
*SS02 Updated	Expenditure on experienced agency workers increases due to the reduction in opportunities for face to face training and development for existing / new staff Note: risk to be closed due to mitigation through digital development programme	Operational	Jane Davies	-	A	G	Y Q1 2021/22	NC ↔	Closed

Workforce

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS04 Updated	It becomes increasingly difficult to recruit and retain staff in the residential sector due to the significant requirements for the registration of care staff under the Regulation and Inspection of Social Care Act Note: risk to be closed due to resolution of registration issues	Strategic	Jane Davies	Dawn Holt	A	Y	Y Q4 2020/21	NC ↔	Closed
*SS05 Updated	Workforce depleted by sickness due to long term impact of working under extremely stressful conditions Note: risk to be closed due to vaccination programme and support interventions	Operational	Jane Davies		A	G	Y Q4 2020/21	G ↓	Closed

External Regulation

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS06	Some individuals are illegally detained awaiting Liberty Protection assessments because there is insufficient capacity to absorb the introduction of Community assessments	Strategic	Jane Davies	Jayne Belton	A	Y	Y Q3 2020/21	NC ↔	Open

ICT Systems

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS08	Failure of the Clipper Finance system due to the age of the software and its incompatibility with new server technology	Project	Dawn Holt	Emma Murphy	G	G	G Q4 2020/21	NC ↔	Open

Risk Register - Part 2 (Portfolio Service & Performance)

Adult Services

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS09	Insufficient numbers of residential and nursing beds to meet demand because of the long term fragility and instability of the care home sector	Strategic	Jane Davies	Dawn Holt	R	Y	Y Open	NC ↔	Open
SS10	Insufficient capacity to provide the quantities and levels of care to clients at home and in the community because of challenges in recruitment of direct care workers and instability in the care market	Strategic	Jane Davies	Dawn Holt	R	A	Y Q4 2020/21	NC ↔	Open
*SS11 Updated	Unpreparedness to meet the needs of clients discharged from hospital because they have been discharged prematurely and without a full assessment Note: risk to be closed due to agreed discharge pathways	Operational	Susie Lunt	Janet Bellis	R	G	Y Q4 2020/21	NC ↔	Closed
SS15 Updated	Opening of Plas Yr Ywen Extra Care will be delayed due to redeployment of staff to support critical services Note: risk rating and trend reducing to green as project is now on track	Project	Mark Holt	Carol Dove	Y	G	G Q4 2020/21	G ↓	Open
SS17 Updated	The redevelopment of Marleyfield Care Home will not be achieved within budget and timescales because of delays in the construction supply chain and risk of infection for residents Note: risk to be closed, project is now on track for delivery in May 2021.	Project	Dawn Holt	Gareth Jones	G	G	G Q4 2020/21	NC ↔	Closed

Children's Services / Early Years

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
SS19	More children and families experience ACE's (Adverse Childhood Experiences) as family relationships breakdown, or become strained, due to the pressures of lockdown and rising financial pressures	Strategic	Craig Macleod	Gail Bennett	A	A	Y Q4 2020/21	NC ↔	Open
*SS20 Updated	We will not meet our ambition to safely reduce our identified cohort of children looked after due to delays in the court process Note: risk rating and risk trend reducing as court delays have been resolved	Project	Peter Robson	Craig Macleod	R	G	Y Q1 2021/22	G ↓	Open

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
*SS21 Updated	Targets for Mockingbird are missed due to a failure to recruit foster carers to the scheme given the constraints on completing assessments for carers and providing training Note: risk to be closed as project is on track	Project	Craig Macleod	Peter Robson	A	G	Y Q1 2021/22	G ↓	Closed
SS22	An insufficient supply of placements leads to young people being placed in unregulated settings.	Strategic	Craig Macleod	Peter Robson	R	A	A Q4 2020/21	NC ↔	Open

Adult & Children's Services

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
*SS23 Updated	Impacts on vulnerable people through a withdrawal of resources from non-essential services to prioritise meeting demand in essential services Note: risk to be closed due to reopening of services	Operational	Susie Lunt	Craig Macleod	R	Y	Y Q4 2020/21	NC ↔	Closed
*SS24	Pressures on the care system as unpaid carers and families are not able to continue in their caring role due to the reductions in respite and day services	Operational	Dawn Holt	Jo Taylor	R	Y	Y Q1 2021/22	NC ↔	Open
*SS26	Adults and children are not effectively safeguarded due to restrictions in their visibility during shielding/social isolation and targeted criminal activity designed to exploit vulnerable people	Operational	Jane Davies	Craig Macleod	R	Y	Y Q3 2020/21	NC ↔	Open
*SS27	Insufficient capacity to cope with a sharp increase in referrals to child and adult services	Operational	Craig Macleod	Dawn Holt	R	Y	A Open	NC ↔	Open
*SS28 Updated	Individuals with a learning disability or autism are unable to access services due to the suspension of transformation programmes Note: risk to be closed due to resumption of programmes	Project	Susie Lunt	Jo Taylor	R	Y	Y Q3 2020/21	NC ↔	Closed

Previously Closed Risks

Risk Ref.	Risk Title	Risk Type	Lead Officer	Supporting Officers	Underlying Risk Rating	Current Risk Rating	Target Risk Rating	Risk Trend	Risk Status
*SS03	Failure to meet conditions of grant funding where the terms of the grant provision cannot be renegotiated with the provider	Operational	Craig Macleod	Gail Bennett	G	G	G Q4 2020/21	G ↓	Closed
*SS07	We are unable to progress with the processing of complaints and Information Requests due to physical distancing requirements and travel restrictions	Operational	Jane Davies	Jacque Slee	Y	G	G Q2 2020/21	NC ↔	Closed
SS12	Objectives for the Alternative Delivery Model (ADM) Learning Disability Day and Work Opportunities (Hft) project will not be achieved because of physical distancing requirements and the reduction in face to face delivery	Project	Dawn Holt	Emma Murphy	A	G	A Q1 2021/22	NC ↔	Closed
SS13	Development of Microcare will not progress due to difficulties recruiting and training potential carers	Project	Dawn Holt	Rob Loudon	Y	G	G Q4 2020/21	NC ↔	Closed
SS14	Objectives for the development of Ty Tryffynnon will not be achieved due to very tight timescales	Project	Dawn Holt	Christy Hoskings	Y	G	G Q2 2020/21	NC ↔	Closed

SS16	The re-commissioning of Supported Living Properties will not achieve continuity of care through TUPE for the individuals concerned	Project	Dawn Holt	Carol Dove	Y	G	G Q4 2020/21	NC ↔	Closed
SS18	Objectives in the project plan for Person Shaped Support (PSS) Trio and Short Break Care will not be achieved due to physical distancing requirements and the reduction in face to face care	Project	Dawn Holt	Emma Murphy	Y	G	G Q1 2021/22	NC ↔	Closed
*SS25	Insufficiency in the supplies of equipment for people to keep themselves safe due to the diversion of equipment to temporary hospital facilities, and the supply of PPE	Operational	Susie Lunt	Steve Featherstone	R	G	Y Q2 2020/21	NC ↔	Closed

Risk Matrix

Impact Severity	Catastrophic	Y	A	R	R	B	B
	Critical	Y	A	A	R	R	R
	Significant	G	G	Y	A	A	R
	Marginal	G	G	G	Y	Y	A
		Unlikely	Very Low	Low	High	Very High	Extremely High
Likelihood of risk happening							